

BOARD OF TRUSTEES

MEETING INFORMATION PACKET

NOVEMBER 20, 2019



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FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES REGULAR MEETING
NOVEMBER 20, 2019

Doc. #19-58



Revised

FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING AUBURN AVENUE RESEARCH LIBRARY NOVEMBER 20, 2019 – 4:00 P.M.

AGENDA

I. Call to Order

II. Meditation Moment

III. Public Comments

IV. Adoption of Agenda* Doc. #19-58

V. Approval of Minutes – October 23, 2019* Doc. #19-57

VI. Chairman's Report

VII. Construction/Renovation Report – Paul Kaplan

Contractor

Hogan Group 1: Roswell

Evergreen **Group 2:** Buckhead, Ocee, Northeast, Northside, Mechanicsville **CT Darnell Construction Group 3:** Adams Park, Adamsville, Cleveland, College Park, Ponce,

East Atlanta

Albion Scaccia Hapeville Winter Johnson Central

VIII. Director's Reports

Doc. #19-61 Monthly Financial Report Doc. #19-59 Monthly Usage Summary Doc. #19-60

- **IX.** Committee Reports:
 - A. Library Visitation D. Chip Joyner, Vice Chairman
 - B. Bylaws and Rules Priscilla Borders and Nina Radakovich
 - C. National and State Developments Linda Jordan and Joe Piontek
- X. Unfinished Business
 - A. Meeting Room Policy Discussion
 - B. Policy for Friends of the Library Discussion
- XI. AFPL Foundation Update
- XII. New Business
 - B. 2020 Fulton County Library System Holiday/Closing Calendar* Doc. #19-62
- XIII. Executive Session
- XIV. Adjournment

Doc. #19-57



FULTON COUNTY LIBRARY SYSTEM

BOARD OF TRUSTEES MEETING

OCTOBER 23, 2019 - 4:00 P.M.

AUBURN AVENUE RESEARCH LIBRARY ON AFRICAN AMERICAN CULTURAL AND HISTORY

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Board of Trustees Meeting, 23October 2019



Members Present Bailey, Phyllis D., Chairman

Borders, Priscilla Jordan, Linda

Joyner, D. Chip, Vice Chair

Kaplan, Paul Pointek, Joe Radakovich, Nina

Absent: Denson, Damien J. – Board Member

Also In Attendance Claxton, Zenobia – Assistant to Director's Office

Frazier, Denise – Assistant to Commissioner Liz Hausmann

Lamikanra, Adebola – County Attorney Martinez, Dominique – County Attorney Morley, Dr. Gabriel – Executive Director

Visitors Present Kessler, Kyle – Friends of Central Library

Lawson-Renfro, Donna – Patron of the Library

Chairman Phyllis D. Bailey called the meeting to order at 4:00 p.m. at the Fulton County Library System.

Transcript Legend

-- Break in speech continuity

(sic) Exactly as said

(phonetic) Exact spelling unknown

** Inaudible

Quoted material is typed as spoken.

... Trailing in thought. Incomplete sentence

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(MEETING BEGAN AT 4:00 P.M.)

CALL TO ORDER

CHAIRMAN PHYLLIS D. BAILEY: It is 4 o'clock. And I will call to order the October meeting of the Fulton County Library Board of Trustees.

MEDITATION MOMENT

CHAIRMAN PHYLLIS D. BAILEY: Our Meditation Moment to share with you -- something I think that all of you'd be interested in -- people may doubt what you say, but they'll always believe what you do.

You may bring to your office and put in a frame a motto as fine as its paint, but if you're a crook when you're playing the game, that motto won't make you a saint. You can stick up the placards all over the wall, but here is a word that I announce: It's not the motto that hangs on the wall, but the motto you live that counts.

If the motto says smile and you carry a frown, or the motto says do it now and you linger and wait; if the motto says help and you trample men down; if the motto says love and you hate, you won't get away with the motto you stall, for the truth will come forth with a bounce: It's not the motto that hangs on the wall, but the motto you live that counts.

PUBLIC COMMENTS

CHAIRMAN PHYLLIS D. BAILEY: At this time, we'll ask for Public Comments?

Do we have any cards?

MS. DONNA RENFRO-LAWSON: I have one here. Do you want it? I can bring it to you. You all started before 4 o'clock, according to that clock out there.

MR. PAUL KAPLAN: It's 4 o'clock here.

CHAIRMAN PHYLLIS D. BAILEY: It's 4 clock and we have --

MS. DONNA RENFRO-LAWSON: Well, we have to use the clock at the sign in?

MR. PAUL KAPLAN: Ma'am, what can I tell you?

MS. DONNA RENFRO-LAWSON: I don't know nothing really.

MR. PAUL KAPLAN: Obviously.

MS. DONNA RENFRO-LAWSON: Okay. Thank you. Obviously, Mr. Kaplan, you're rude.

My name is Donna Renfro-Lawson, and I have stood before the Board of Commissioners regarding my concern with the Atlanta Fulton Public Library System/Fulton County, including the rudeness of our Board of Trustees members.

I did receive a document about this Class Pass thing that's going on at APS. I don't see any notations in there about what

the Board of Trustees has done. I don't have a current -- if there is a current -- Bylaws and Constitution for the Atlanta Fulton Public Board -- Library Board. I was given one for 2012. I'm still concerned that I haven't gotten a response from Gabe Morley or Gayle Hunter Holloman regarding these insidious incidents that they claim against me.

I'm very concerned about library services. I think that these library meetings should be on FGTV so everybody can view them to see how we use the twenty-seven plus million dollars granted toward us constituents.

I have a number of concerns, as I mentioned before. I've been before the Board twice, October the 2nd, October the 16th. I believe you all know that you can be sued individually as well as collectively.

I was treated very rudely at the last meeting. After it was over with, I tried to introduce and have a conversation with Dr. Denson. I did find out that Dr. Denson is to only observe the meetings, according to a notice given to me by Robb Pitts' office. Apparently, he's not to participate. I know he doesn't have any voting rights, according to HB595. But according to documentation, he's just supposed to observe. So I'm thinking that means not speaking.

I am concerned that he has missed meetings. But if we don't really have an accurate Bylaws and Constitutions for the Board, because Judy Walker has not confirmed anything, I don't really know how you're operating. She's one person that I consider -- she should be knowledgeable with what's happening with this Board.

So my concerns are plenty. I feel the Board can answer, and I am going to say that the East Point Library needs some serious consideration. It's overcrowded there. The Code of Conduct is not being followed --

CHAIRMAN PHYLLIS D. BAILEY: We have -- thank you so -- MS. DONNA RENFRO-LAWSON: -- and we really do need some attention --

CHAIRMAN PHYLLIS D. BAILEY: Thank you so much.

MS. DONNA RENFRO-LAWSON: -- in our library -- in our libraries. And thank you very much. I will end, but I won't forget.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

Do you have a card, sir?

MR. KYLE KESSLER: Yes.

CHAIRMAN PHYLLIS D. BAILEY: Thank you. Mr. Kessler?

MR. KYLE KESSLER: Good afternoon. Kyle Kessler. I'm speaking about Central Library. I noticed on the Fulton County website that the RFP that was put out for the ground floor and seventh

floor tenant space in the building had no responses. So I'm just curious to hear, you know, what the plan is to make sure that that space gets filled and it gets advertised, whether its partners or other folks, whether it be for-profit or non-profit, that can take advantage of that space, because based upon the earlier discussions regarding that use of the plaza and that ground floor space is key to the overall redesign.

So I think the success of the building and the programs in the building when the building comes back online will be very much in need of making sure that that space is working well, both for what happens inside the building but also outside the building. So I just want to hear an update on sort of where that sits now and if there are potential partnerships or other organizations, bodies that could be able to assist in that effort to make sure that we have the best ideas, the most options to fill that space

Thank you.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

forth a proposal for that space.

I'm sure that Dr. Morley will be able to share with you any activities that are taking place in that venue.

rather than potentially being stuck in the situation we are

right now where there's nobody who has expressed interest to put

MS. DONNA RENFRO-LAWSON: Is this meeting being recorded? CHAIRMAN PHYLLIS D. BAILEY: Yes, it is.

Any other concerns? Okay.

19-51 ADOPTION OF AGENDA

CHAIRMAN PHYLLIS D. BAILEY: We'll take a look at the agenda. MOTION

MR. PAUL KAPLAN: I make a motion to Adopt the Agenda as presented.

MR. D. CHIP JOYNER: Second.

CHAIRMAN PHYLLIS D. BAILEY: Moved by Mr. Kaplan. Seconded by the Vice Chair, Mr. Joyner, that we accept the agenda as presented. All in favor? (Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition? Motion carries.

19-50 APPROVAL OF MINUTES OF THE REGULAR MEETING OF

SEPTEMBER 25, 2019

CHAIRMAN PHYLLIS D. BAILEY: Go over your minutes quickly. MOTION

MR. PAUL KAPKAN: I make a motion that we approve the Minutes of September 25, 2019.

MRS. PRISCILLA BORDERS: Second.

CHAIRMAN PHYLLIS D. BAILEY: We have several corrections, and I think they may have been made by Zenobia.

So I want to be sure that in making the motion you are aware of that.

It's been moved by Mr. Kaplan. Seconded by -- I want to call you by your first name -- I'm sorry. Mrs. Borders to second the motion.

All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition? Motion carries. CHAIRMAN'S REPORT

CHAIRMAN PHYLLIS D. BAILEY: Okay. I think the next one is my report.

There are a couple of things I want to talk about. One was the Meeting Room Policy. And I know that there was a concern at Northwest with the meeting group that wanted to have a debate on gun control. And I'm sure that it has been handled. I haven't heard any more from it.

Dr. Morley, has that situation been mediated?

DR. GABRIEL MORLEY: They held the program.

CHAIRMAN PHYLLIS D. BAILEY: Oh, okay. So, obviously, it went along well. We didn't hear any more from it. Okay.

It's not a Library Program; it's Citizens Services. Citizens had requested the use of the library, and so there was a result for a debate concerning gun control. And I gather that the County has investigated and has come to some conclusion with it. Repair work on the water system at Milton: I know that they did have a water main problem there in the county accepting people in. And that too was resolved. So Milton is back online as it should be. Okay. Anyone who needs Bylaws and/or Constitution, they are online.

I talked with Dr. Pamela Rochelle, and she indicated that anyone who wanted that would be able to get that online, Bylaws and/or Constitution. And that's through the Communications Department of Fulton County.

Hapeville was being -- was closed on the 7th. And, of course, they're building a new library there, so that is going to be a matter of more time than the others for doing the renovations. East Atlanta renovation and Ponce de Leon, both renovations. Ponce de Leon was closed -- will be closed on the 4th of November. And, of course, with the online communication, they've indicated that there are certain libraries that they can go to and to find extra help if they need to -- if they needed to go to the library per se.

After that, there are no other things that I have. If there are any questions or concerns about these issues, please let me know.

MR. D. CHIP JOYNER: How long do they expect the Hapeville construction --

CHAIRMAN PHYLLIS D. BAILEY: Well, as far as I have known, it's going to be almost a year.

MR. PAUL KAPLAN: A good year.

CHAIRMAN PHYLLIS D. BAILEY: A good year?

MR. PAUL KAPLAN: Uh-huh (affirmative).

CHAIRMAN PHYLLIS D. BAILEY: Because what's going to happen is that they've got to push that building down, then they have to construct an entry and an exit that would take into consideration the Senior Center, which is right behind it. So there's going to be some movement there. And I'm not quite sure how they are doing that. But I'm sure that Paul should be able to give you some heads up on that as to what's going on.

MR. D. CHIP JOYNER: What is the closest library that patrons are directed from Hapeville?

MR. PAUL KAPLAN: There isn't anything really close. Hapeville? CHAIRMAN PHYLLIS D. BAILEY: I would think that there's one in...

DR. GABRIEL MORLEY: We can look it up.

CHAIRMAN PHYLLIS D. BAILEY: Okay.

DR. GABRIEL MORLEY: All of those things are on our website.

CHAIRMAN PHYLLIS D. BAILEY: They're on the website?

Would the College Park one, the Evelyn Lowery, be close to it?

DR. GABRIEL MORLEY: That may end up being the closest.

CHAIRMAN PHYLLIS D. BAILEY: And then there's the Gladys Dennard one that's on Flat Shoals.

DR. GABRIEL MORLEY: No. I don't see it on this one.

CHAIRMAN PHYLLIS D. BAILEY: Well, I'm thinking that those two might be as close as you're going to get.

They had some real issues out there. They had electrical outlets attached to trees and a lot of other things which were really difficult to understand how that could even exist, but it did. So they're taking it all down and they will get a new library.

Any other questions or concerns? Thank you.

CONSTRUCTION/RENOVATION REPORT - PAUL KAPLAN

CHAIRMAN PHYLLIS D. BAILEY: At this point, we will ask for a Construction and Renovation Report. Mr. Kaplan?

MR. PAUL KAPLAN: Roswell Library is moving along. I was there last week, a week and a half ago. And everything's pretty much completed on the interior, except there's no furniture, no shelving, nothing like that. If I had to guess, if I was a guessing person, if they make Thanksgiving, they're we're doing well, providing all the material is in. There's a little bit of

a shortage in the shelving from the manufacturer, so they're trying to gather that stuff together, but, you know, there's a lot to go yet. I.T. has to get in there. There's a lot of work to get done in a short period of time.

So Thanksgiving, I mean, that's a maybe; otherwise, it'll probably be the beginning of December before it's done. Group II, do we have any other closing dates for Group II at all? Anything on the opening dates?

DR. GABRIEL MORLEY: No.

MR. PAUL KAPLAN: Anything on Buckhead yet?

DR. GABRIEL MORLEY: No. We talked about it today. They still have work to do at all of them. I mean, remember, they all almost closed at the same time.

MR. PAUL KAPLAN: Right.

DR. GABRIEL MORLEY: We got pushed, and everything was jammed together. So all of these are going to be relatively closed. Mechanicsville is smaller. It may be able to open earlier. Some of these in Group III are lined up. And they will probably hit the runway before anything in Group II.

MR. PAUL KAPLAN: I was at Ocee and Northwest, and they're just barely inside; nothing else. Some of the concrete's been cut. Some of the electric is being put on the underground. It's not going as quickly as I would like to see it, but that's what's happening; it's going on.

So other than Roswell opening this year, I don't see anything else opening until the beginning of January or December maybe.

DR. GABRIEL MORLEY: Yes. The holidays are also going to factor in --

MR. PAUL KAPLAN: Yes.

DR. GABRIEL MORLEY: -- because, remember, we -- when we get substantially complete and we're ready to open, we're asking the Commissioners what days they have available. So as those schedules get tighter and tighter around the holiday -- we should have a couple of others -- Adams Park and College Park should be ready to open. But I don't know if we will have time to jump on three of them between Thanksgiving and Christmas. We'll just have to see how they shake out.

And Cleveland Avenue, I mean, Cleveland may push, too, to January just out of necessity.

MR. PAUL KAPLAN: Central's going along. I don't know. We have no closing date on Central. It's going to be towards -- well, sometimes toward Fourth Quarter 2020.

DR. GABRIEL MORLEY: And they're doing well. They're -- MR. PAUL KAPLAN: They're moving along.

DR. GABRIEL MORLEY: -- getting started on the new monument staircase in the middle. I think they've just about shored up all of the re-pours they needed to do with the steel. They've taken the panels off the front and the sides of the building, so they need to get the windows in and have those installed. But they don't really have any big issues or hurdles they foresee. So they're moving along as quickly as possible.

MR. PAUL KAPLAN: That's about it.

CHAIRMAN PHYLLIS D. BAILEY: Thank you, Mr. Kaplan.

19-55 DIRECTOR'S REPORT

19-52 MONTHLY FINANCIAL REPORT

CHAIRMAN PHYLLIS D. BAILEY: Dr. Morley. Director's Report? DR. GABRIEL MORLEY: I want to point out a couple of Yes. You know we hired our new Financial Systems Manager, so that is good news for us. We can -- and I think all of you have been on the Board understand the county starts those closeout procedures, essentially now. So, between now and the end of December we're really working, to the end of this year, close the books. So he will come onboard. He's got twelve years' experience in Fulton County. He was the Library Budget Manager in years past, so a lot of familiarity with what we're doing, the people who work here, and was really the best candidate. Showed up with a whole plan for how he would deploy some of the things that we're doing and was just very impressive. think that will work out well for us.

19-53 MONTHLY USAGE SUMMARY

19-54 QUARTERLY CUSTOMER SERVICE COMMENTS

QUARTERLY LIBRARY CLOSURE REPORT

DR. GABRIEL MORLEY: I want to point out a couple of other things, too. We look at these stats and I want to put some in perspective. If you, you know, if you look at your main sheet that has the yellow stuff on it and you go down to the Web Hits and you see we've got a decline in Web Hits, which is not a surprise because we have an inordinate number of libraries closed. So we don't have that same traffic we used to have. But I'm bringing it up because the County unveiled their new website today.

And if you remember, the library is part of the County website to a degree. And then we are working on redeveloping our own website. We will have a new web address to get rid of the Atlanta portion of the name.

But -- so if you go onto the Internet and you click through the County, you may come across a library web page that's part of the County's design and look and feel. But all of you know, three-fourths or two-thirds of our business is through our

website, and it needs to be much more interactive than what the County was able to do.

So we've been having those talks for more than a year. We've been working on all of the things we need. And at some point, we will roll out that new website that is sort of our standard-alone website.

I also want to point out -- I think you all look at these every month -- the Virtual Circulation continues to grow. We've met all of our KPIs this year already. Just like last year, at that nine and ten-month mark, we'd already achieved the goals we set. Our only outstanding KPI this year is the Virtual Circulation. We need this to be over fifty thousand for October, November, and December and we will eclipse our Virtual Circulation goal for the year.

Ancillary to that, I think, Brazos and I have been talking about it. Where's the tipping point for Virtual Circulation? Because, remember, we've seen this growth, three, four hundred percent over the last several years. So our tipping point is somewhere in the future and somewhat dependent upon how much money we can put into it.

If we cannot afford to continue to pump as much money into it as we have been, then naturally it's going to slow down because we're not offering the same amount of content.

If we can continue to inject the money we believe we ought to into the Virtual Circulation content, we think it can grow and potentially get close to a million and a half of Circulation a year.

So to put that in perspective, in 2014, this System circulated about a hundred and twenty or so thousand eBooks. This year we're hoping to eclipse seven hundred and fifty thousand. And we believe we could get to a million and a half within the next several years if we can continue to put content in there. So we — you may recall the way the budget process worked this year. We submitted our budget, our enhancements. Commissioners also submitted enhancements this year. So we had a Commissioner submit an enhancement request for an additional six hundred thousand to be used for eBooks. And so we will find out about that when the BOC approves the budget in January.

But that would be great news for us because then that's another fifty thousand a month on top of what we're already doing that we can use to put content into the Virtual Circulation. And that is important because what happened is as we pump this six hundred thousand into it this year, we were able to bring that Holds ratio down. So, remember, that the Holds ratio is the

number of people who are on Hold for a book. So we got that down. It was in the eleven, twelve, thirteen range. Once we expended that six hundred thousand and we didn't have the ability to increase the content as much as we had liked, that Holds number creeped back up to about twenty. So now you went from being twelve or thirteen on the list to twenty on the list.

And as we see demand for this service grow, if we don't continue to put content in there, that Holds number is going to grow just like some of the print. If you all have gone -- Nina, you're probably on some where you're way out. I know I was number forty-seven for one book. And I thought, wow, where am I going to be when it gets to forty-seven?

MS. NINA RADAKOVICH: Or when are they going to buy more books? DR. GABRIEL MORLEY: Well, that's the thing. And at the budget hearing, Dick asked if we could just divert some spending from print materials to eMaterials, which we could, but then we're penalizing our print circulation because now we're not buying as many print titles. So it's not a matter of moving money. It's a matter of putting new money into a service that's really growing.

So part of what we've done behind the scenes is we're trying to be very critical about database usage. And so we're analyzing the database statistics every month to see what's being used, what isn't being used, what's the cost per use? Trying to find an area where we might be able to say, well, let's get rid of this database and let's pump that twenty or thirty thousand dollars into eContent where we know people are wanting it. Where there's a demand for it.

So we will probably continue to go down that road the rest of this year and next year. It would delightful if we could get another six hundred thousand for the Virtual Circulation. It's going to continue to grow. I mean, I think of a twelve or a fifteen year old. As they grow up, they are going to feel about the eBook the way we feel about the print material. So it's not like there's going to be a stopping point where we say, oh, we've saturated the eBook market.

I also wanted to point quickly, if you look -- remember, we talked about this during Summer Reading -- but if you look at our total number of programs, the total number of programs are down, which is, you know, neither good nor bad, but also good and bad, right. Because now what it means is if you look at the number of people attending programs, we're being much more efficient with our programs. So we've had fewer programs with more people, which is a good thing.

Now, we went through this exercise in Calcasieu and really cut down on the number of programs we were doing for two and three people and it enhanced the other programs we were doing. So I'm hoping -- or I'm hopeful that we will get to that same point here.

The other thing I wanted to tell you -- and I've been waiting and waiting and waiting to tell Chip this because I know he's going to be so excited -- the Techmobiles are on the verge on being delivered. For you, I know this has been a long wait. And this has probably been --

MR. D. CHIP JOYNER: They're real.

DR. GABRIEL MORLEY: -- five, six, seven years. So they are coming. We're hoping they will be delivered on November 7th at our agency meeting where we have all the managers together. And then that way every manager can see the Techmobiles, see the technology, the equipment, how it works.

The individual who built the van will show us how all the equipment works, how to operate everything. So we're very excited. We'll be able to start taking requests to bring it to places.

Remember, we went with a smaller -- what do you call it? --

MS. NINA RADAKOVICH: Chassis?

DR. GABRIEL MORLEY: Yes. But you know, like the -- like a nitro. It's bigger than a minivan but smaller than a bread truck; you know what I mean?

MR. PAUL KAPLAN: Yes.

DR. GABRIEL MORLEY: It's the midsize so that we didn't need a special driver's license. We didn't have to worry about special parking permits. We wanted to be able to have the flexibility to get around to be wherever we wanted to be.

We have also secured parking for those two vehicles, which was another huge obstacles because we have no dock. So once Central reopens, hopefully, we'll be able to lock those in the Central Library.

In the meantime, we have two different spaces for each of those. Remember, we have one for youth and one for adult. So we're very excited. If you want to see it, we can try and get one over here for the next -- we meet in November?

MR. PAUL KAPLAN: Yes, the third week.

DR. GABRIEL MORLEY: We just meet in the third week, and we'll try to get it over here for that meeting so you can see it, too. CHAIRMAN PHYLLIS D. BAILEY: Because I did want to ask if we could see it.

DR. GABRIEL MORLEY: Yes. It's going to be very helpful, I think, and very exciting to draw more attention to what Outreach

- is doing. They've really bumped up against having too much to do and not enough people. So we're trying to figure out how to get some more people into that program so we can continue to grow and not stall.
- MR. D. CHIP JOYNER: What's your vision for how it's going to be used on a day-to-day basis? Is it daily? or weekly? or special events?
- DR. GABRIEL MORLEY: I think they will at use it weekly. The Youth Librarian may have some more ability to use it more frequently. You could take it to a school and park it in the school parking lot. You know, some of the things Oscar goes to, it wouldn't be worthwhile to take it and just park it, because it wouldn't really be part of what his program is, you know. But I suspect all the festivals they do; all the fairs; every parade; all of those activities where there's an abundance of people. That's where it's going to be the most beneficial.
- MR. D. CHIP JOYNER: Would it be used in areas like Hapeville while they're down?
- DR. GABRIEL MORLEY: Yes. That was part of our plan, too, to figure out how we can get it to places. And that's one of the challenges. Who's going to do that? Do we take Oscar away from what he's doing and assign this to someone else? And then if we do, how do we get them trained? How do they know what to do? And so that's one of the pieces we're trying to work out. And it'll probably be trial and error, you know, to see how successful it is. You know, it's not a traditional Bookmobile. So the draw is really the technology, the ability for it to do —— or to act as a marketing mechanism for us.
- But Hapeville is a good example because they won't have any Internet access, so we'll need some kind of way to electrify an area. And it may be on a schedule. And we may find that, hey, every Tuesday we want to go here; every Friday we want to go here; Saturday and Sunday's booked with festivals. You know, we'll have to see.
- MR. D. CHIP JOYNER: Will guests be able to if a guest wants it to show up at their event, do they call the library, or is there a place online they can request it, or Facebook page? So could it become as popular as the Chick-fil-A cow and...
- DR. GABRIEL MORLEY: Yes. I mean, they'll have to contact Oscar or Christina and see. And they have a schedule that we can see internally. I'm not sure if that's a public schedule yet. That's the one of the things we've been thinking about is should we have an Outreach Coordinator to now start trying to deal with where everybody is, when they're supposed to be there, what they're supposed to be doing.

As this program grows and we find those areas of need, then we try to fill them in. But I'll send you a picture when we get it. We'll have it here next time and you can get in it and look around. Ten plus years of hard work and you got it. That's all I have.

CHAIRMAN PHYLLIS D. BAILEY: Thank you.

COMMITTEE REPORTS

LIBRARY VISITATION - D. CHIP JOYNER

CHAIRMAN PHYLLIS D. BAILEY: Okay. Committee Reports? Library Visitation?

MR. D. CHIP JOYNER: At the last meeting, I requested input from the team on what kind of commitment we can all make for Visitations this year. And I think at a minimum, a good starting point is to visit at least each library within our Commissioner's district. Is that something we can commit to, or do you think it should just be a number, say maybe six for the year? or two per quarter? or anything like that?

MR. PAUL KAPLAN: I made all of mine, but they're all closed. They're under construction.

MR. D. CHIP JOYNER: Well, we know you make the rounds.

MR. PAUL KAPLAN: You have to make the rounds.

MS. NINA RADAKOVICH: I think we should prioritize the districts; otherwise, we could end up having everybody go to the same five libraries.

MS. LINDA JORDAN: I agree.

MR. D. CHIP JOYNER: That's great.

CHAIRMAN PHYLLIS D. BAILEY: I have visited most of the ones in my district. And, of course, now that I'm no longer living in the Sixth District, I'm waiting on the new Commissioner. But I have visited all the ones in my district, in my county, most of them.

MR. D. CHIP JOYNER: I think the Commissioners will be pleased that we're all going to make that commitment this year. And we look forward to that feedback. And feel free to get started early for 2020. But thank you. Thank you for everyone agreeing to that. That gives us all a very succinct goal for this next year.

CHAIRMAN PHYLLIS D. BAILEY: Okay. Thank you.

BYLAWS AND RULES - PRISCILLA BORDERS AND NINA RADAKOVICH

CHAIRMAN PHYLLIS D. BAILEY: Mrs. Borders and Judge Nina, anything with the Bylaws and/or Rules?

MS. NINA RADAKOVICH: Nothing today.

NATIONAL AND STATE DEVELOPMENTS - LINDA JORDAN AND JOE PIONTEK CHAIRMAN PHYLLIS D. BAILEY: National and State Developments. Linda and Joe?

MS. LINDA JORDAN: Nothing today.

UNFINISHED BUSINESS

MEETING ROOM POLICY - DISCUSSION

CHAIRMAN PHYLLIS D. BAILEY: Unfinished Business, Meeting Room Policy?

MR. PAUL KAPLAN: We talked briefly about that last meeting. And at that time, we discussed that we do have a policy for the And at this point, I wasn't thinking about meeting rooms. making any changes unless somebody wanted to make changes on it. But I had that, plus I had the policy for the Friends of the Library, which at this point, I'm looking at the attorneys. Here's where I am: I submitted to Gabriel -- I gave you just a And that's just a rough draft, because there's rough draft. The one I'm concerned with is the insurance more language. That's important. And I don't know if that's requirement. something you guys could look at and tell us are we going the right direction? Because the volunteer sheet is the opposite of what I wrote up there on -- for this insurance, for this policy. And then who was here? The Chief -- the deputy -- the Chief Operating Officer was here we talked to.

CHAIRMAN PHYLLIS D. BAILEY: Dr. Rochelle?

MR. PAUL KAPLAN: Rochelle.

MS. DOMINIQUE MARTINEZ: Yes. It was Dr. Rochelle.

MR. PAUL KAPLAN: She looked at it. Do you know if she came back with anything on that? Did she contact you? No?

MS. DOMINIQUE MARTINEZ: No. She has not. So we discussed it internally. And as far as the policy, the Board of Trustees can implement a policy that governs the library and what the library will do, and who it'll interact with. And maybe it'll have requirements for them, but to have just a policy that says Friends Group, you have to do 'x', 'y', and 'z', we don't really control the Friends Groups.

MR. PAUL KAPLAN: Right.

MS. DOMINIQUE MARTINEZ: We can control our relationships with them

MR. PAUL KAPLAN: Then we could --

MS. DOMINIQUE MARTINEZ: So we can outline the policy that says here's how those relationships will exist. Maybe they'll only exist for certain Friends Groups that have 'x', 'y', and 'z'. The insurance thing, I think, came up before when we wanted to enter into the agreement with the -- the agreements that never worked out. I don't know that it's necessary for purposes of a policy unless that's just what you all want to do in order to interact or have a relationship with a Friends Group.

That's a policy decision. It's not required. It wasn't a specific requirement when we had those agreements, and I think that came from Risk more than anything else. So if it's just a policy that says we'll have relationships or we will continue relationships with these particular groups that have these particular credentials, then that's a policy decision you all can make.

- MR. PAUL KAPLAN: Well, then what I'll do is we'll finish it up. MS. DOMINIQUE MARTINEZ: Okay.
- MR. PAUL KAPLAN: We'll -- I'll talk to the Board here. We'll discuss it. And then I'll give you a copy. Show you exactly what we have, and we'll just go from there. That's all. I just want to get it off the table. It's been two and a half years we've been working at this. And we'll get it done and then we'll just go from there.
- MS. DOMINIQUE MARTINEZ: Okay.
- MR. PAUL KAPLAN: As far as the Meeting Room Policy, do we need to make any changes, Joe? We discussed it briefly.
- MR. JOE PIONTEK: It was interesting that there was the gun control when it came up right after, because it did not necessarily show polar opposite views but possibly more polarized views or political views.
- I'm looking at it again here. I don't see anything that we could change in it that would change that. You cannot restrict free speech or -- you lawyers know that you can't --
- MR. PAUL KAPLAN: And as a Board of Trustees, I mean --
- MR. JOE PIONTEK: Yes. You can't do that.
- MR. PAUL KAPLAN: -- we set policy, we set -- we have a director -- hiring a director, things like that. But as far as what kind of programming, if we got involved in that, we'd be on fulltime, seven days a week, twenty-four hours --
- MR. JOE PIONTEK: We're already hearing about it. You can't have private meetings. The meetings have to be open. So you lose ticket sales. I think the point about them having to file an application for the meeting room is important. Everybody has to, whether you're a library employee or not. It probably should be stuck to and that would have protected us, you know, in a certain case.
- MR. PAUL KAPLAN: And the big thing, go through the Branch Manager who really is involved with it and then the region -- not region -- whatever you call it -- Region Manager whenever it needs to be. So okay.
- MS. DOMINIQUE MARTINEZ: I was going to say. I think I brought this up last time I was here, that maybe it's clear, you know, how the meeting room application would be accepted. Whether you

could just call and say, hey, can you hold it? I'll get you the application later. And if someone calls in the meantime, who's first in line? Is that the person who called and said, hey, can you hold it or the person who actually submits the application first? It may be good to help clear up any confusion about whether a room is really reserved or not by saying here's how that application — or here is how you reserve it. It's reserved as of the time you submit the application or maybe as of the time you call; however you all want to decide.

- MR. JOE PIONTEK: The meeting room is available online.
- MS. DOMINIQUE MARTINEZ: Uh-huh (affirmative).
- MR. JOE PIONTEK: So there's really no question of who filled it out. Go online, fill it out.
- MS. DOMINIQUE MARTINEZ: Okay. Yes.
- MR. D. CHIP JOYNER: And then as far as the content, I don't have the policy in front of me, what is the interpretation of free speech and how is that going to be interpreted where we have the one group who some patrons felt crossed the line with minors where where do we stand with the language that keeps everyone on the same page?
- MS. DOMINIQUE MARTINEZ: Well, the library, I think what we discussed before, was that the library wouldn't sort of handpick who can do what. As long as you meet the requirements and you follow the rules, you can hold a meeting or request a meeting room and hold your event there.
- Now, if somebody says, okay, there's going to be a, you know, something crazy happening that's a safety issue, then we can assess that because that's very specific and deals with a safety issue. And if it's a safety issue that you can't deal with because it's so large and it's substantial and we have a feeling that it might be true, then that may be a basis for that specific scenario where you can take some action regarding that particular group. But absent something like that, then everybody just gets treated the same. We don't sort of handpick who can use it as long as they follow the rules and submit the application like everyone else would do.
- MR. D. CHIP JOYNER: Can there by age restrictions?
- MS. DOMINIQUE MARTINEZ: Well, age restrictions as to who can attend a particular thing? Like we say we're not going to allow certain individuals to attend a particular event?
- MR. D. CHIP JOYNER: There's something -- an adult theme where it shouldn't be in a more open public area, maybe it's in a more segregated room perhaps where there's caution or reasonable caution. There's appropriate exposure only to adults, not to anyone else.

- MS. DOMINIQUE MARTINEZ: I don't think the library could get into the practice of excluding individuals. Now, you may be able to provide some sort of caution. And I can't imagine what event that the library would have where, you know, a child -- or a person of a certain -- I guess it would only be a minor -- but a minor shouldn't be there. I would -- I wouldn't -- I can't think of one that --
- MR. JOE PIONTEK: A movie. There was one.
- MS. DOMINIQUE MARTINEZ: There was a movie?
- MR. JOE PIONTEK: There was a movie. And it was pretty racy. That was the complaint that it went beyond the standards of what you would allow a normal child to watch, a normal child.
- MS. DOMINIQUE MARTINEZ: Was the movie viewing, was that particular movie, did the library know about that particular movie ahead of time? Because it may be addressing it on the --
- MR. JOE PIONTEK: We sponsored it. The library sponsored it. MS. DOMINIQUE MARTINEZ: The library sponsored it. Okay.
- MR. JOE PIONTEK: And it was a NC-17 movie. So that was pretty clear.
- MS. DOMINIQUE MARTINEZ: Yes. So like for movies, I feel like if it's rated, you should follow what the movie theaters use for purposes of rating.
- MR. D. CHIP JOYNER: Is that something that --
- MS. DOMINIQUE MARTINEZ: So you may be able to -- we may be able to look into if it's something that is rated by an organization for a particular age group, then that -- a private company would have to have like a parent -- I think for NC-17 you have to have a parent, if you're under seventeen. I can't remember what is Rated R.
- MR. D. CHIP JOYNER: NC-17 is no children.
- MR. JOE PIONTEK: Under 17 without a parent.
- MS. DOMINIQUE MARTINEZ: No children under seventeen.
- MR. D. CHIP JOYNER: R is with a parent.
- MS. DOMINIQUE MARTINEZ: Yes. I have to remember the exact word. I haven't had to deal with that in so many years. But we can look into see whether there's a either a way you can require some sort of check—in like you do at a movie theater; you know, make sure they're the right age for that movie based on its rating. And if it's something that doesn't have a rating, it may be where you provide some sort of caution and notice out to the public that this involves something that, you know, you can describe it in some certain way that you try to give necessary notice to the public so that if they're going to see it, they know what they're going to see and what it could entail.

- MR. D. CHIP JOYNER: But I'm thinking when the Board wants to restrict any freedom of speech but we do want to be responsive to patrons that have come in and lodged or shared their concerns. And we want to be able to respond appropriately and constructively to how the libraries could take that into account and monitor the situation, so...
- MS. DOMINIQUE MARTINEZ: Yes. I think the movie one might be the easier one to tackle because they do have ratings. For the most part, you can sort of adopt that same process and system that's used by movie theaters. For those things that are sort of in that gray area where one person might say it's not appropriate for a child but the next person might, it may be one where you just -- you just have to give notice and let the individuals make the decision on their own, whether they feel like their child should attend or not.
- MR. D. CHIP JOYNER: Dr. Morley, do you agree?
- DR. GABRIEL MORLEY: No. Complete, one hundred percent opposed.
- MR. D. CHIP JOYNER: To any restriction?
- DR. GABRIEL MORLEY: Yes.
- MR. D. CHIP JOYNER: Okay.
- DR. GABRIEL MORLEY: We have materials for the library that anybody can check out. You know, I'm sorry if people don't like bad language, don't like nudity; other people do. I mean, what you think might be right for my child or someone else's child should not affect the way we operate the library. It's a parent's responsibility to understand what's happening at the library.
- MR. D. CHIP JOYNER: That's understood.
- Would you say there's a distinction between using a room where say there's, you know, poetry is read or a film is shown that's segregated or separate from the open space where my five year old could roam? That's not censorship but it's kind of just separate?
- MS. NINA RADAKOVICH: Someone might characterize that as a burden on the exercise of the child's First Amendment right.
- DR. GABRIEL MORLEY: Well, I --
- MR. PAUL KAPLAN: While Dr. Morley thinks this up, I will tell you that I've been approached by several Commissioners. The only thing they object to is the stamp that is on Fulton County. And it sounds like the Fulton County Library System endorses this program. That just infuriates them. That's the thing they don't like on there.

I'm not talking about stuff for schools. Specific things where people have a room. They rent the room out -- meeting room -- and somehow when we do the brochure, Fulton County Library

System is stamped on it. People thinks it's sponsored by Fulton County. And I know that Dr. Morley has gone through this the last few months. But they have a thing about they don't want that stamp on there.

MS. DOMINIQUE MARTINEZ: One thing that has been sort of bounced around is the idea of the -- and this is not policy decision -- whether the library wants to sponsor or partner with third parties. And if you do that, you can't pick and choose which third parties you chose to not sponsor. It's going to be one or none. So -- and then the library would only sponsor itself. So if the library staff were putting on something, that would be the only thing that would have the library stamp on it. Third parties wouldn't use the library's logo and things like that. They can advertise and say it at the library.

I think -- I don't if you all heard about the thing in Smyrna where they kicked out a group, I think, out of their library because they have a policy that you can't advertise your meeting and include even the library's address on the meeting -- on the public advertisement. That's pretty extreme. But they kicked out a group because they posted the meetings publicly and they included the library's address.

They said our policy is if you're going to post your meeting, you can use the library sign up for the meeting room space, but you can't include Smyrna -- I think it was Smyrna -- you can't use their logo. You can't advertise it with their address in any public forum. You have to do that privately, in a private email or a phone call. That is a very extreme thing to do. And it has caused a lot of backlash, from my understanding, since I live in Cobb County. Because it was -- you know, it canceled somebody's meeting for that very reason.

But, I mean, you could go that route where you're just not going to partner with anybody and then everything would just be only the thing that has the library -- Fulton County Library System stamp on it would just be whatever staff puts on. And then if there's an issue with what staff puts on, then that's an issue with staff, not with the third party. You have to deal with the staff as to the content that they're putting out. But I don't know.

Was the movie thing, was that something the library staff put on or was that some third party that did it?

MR. JOE PIONTEK: Yes. I'm disagreeing with the director on that.

MS. DOMINIQUE MARTINEZ: Okay.

MR. JOE PIONTEK: I think it's the -- whether a movie -- whatever the rating of the movie is -- but I think apparently

that case, the library sponsored it. We're pretty clear. It says you can't use the library's name. And in our Alpharetta example, it just -- if you look at the arc of the thing in the very beginning, it looked like they were -- the library had sponsored it. They hadn't.

MS. DOMINIQUE MARTINEZ: Right.

- MR. JOE PIONTEK: But they used the name of the library in the same breath with what the program was going to be, so it ended up looking that way, but it didn't. And we say very clearly that you can't use the library address.
- MS. DOMINIQUE MARTINEZ: Right. So how do you tell somebody -- to me, this is real -- it's a little extreme on their end.
- MR. JOE PIONTEK: Yes. It's a little extreme, but we're clear on this, Paul. It looks like this is fine. You can go into standards of community and say that that's -- you can restrict the speech if it's against the standards of the community, but we don't want to get anywhere near there.

MR. PAUL KAPLAN: No.

- MR. D. CHIP JOYNER: Can you make a reasonable accommodation to protect children?
- MR. JOE PIONTEK: As the director was saying, no. You don't protect your children if they walk in and there is, as he says, there's all kinds of content in the library. If they wander into a section and they start pulling if they pull out a book and read it. That's really on the parents; isn't it?
- MR. D. CHIP JOYNER: To me, if they go to a section of the library, pull out a book and read it, that's their choice. But if the movie is playing here on the wall out in open space and a kid is walking by to reach a children's book --

MR. JOE PIONTEK: True.

- MR. D. CHIP JOYNER: -- and there's -- to me, that's not a reasonable accommodation to care for the minor. Now, I would not put restrictions on any version of free speech, but I would welcome accommodation to protect the innocence of minors in an open space.
- MR. JOE PIONTEK: I'm not disagreeing. But how do you do that in the library? Have a restricted area for the materials in the library? We're talking about meeting space, not the -- that's going to behind that door.
- MR. D. CHIP JOYNER: So the meeting space, I think, is a reasonable accommodation.
- MS. DOMINIQUE MARTINEZ: Was the movie not in a meeting space?
 MR. JOE PIONTEK: Huh?
- MS. DOMINIQUE MARTINEZ: Was this movie not in a meeting space?

MR. JOE PIONTEK: It was. But that was where the complaint came up, that it was sponsored by the library. This was not. Just to take it down the road of you can't — there was an issue of the same sort of thing that was not sponsored by this Library System with the same program that they had in Alpharetta. And it turned out that that reader had a criminal history. And that got pasted on the library, too.

So while they hadn't sponsored it, there it was. And you can go back and say, you know, the library had some responsibility to background check the person that had reserved the room and had their own meeting, so...

CHAIRMAN PHYLLIS D. BAILEY: The library isn't into that. I don't think it -- uh-uh (negative).

MR. JOE PIONTEK: That's what the library was accused of, so I'm saying --

CHAIRMAN PHYLLIS D. BAILEY: Well, we've gotten accused of so much.

MR. JOE PIONTEK: Yes, I know.

MS. NINA RADAKOVICH: I'd like to point out something we actually have in our governance materials. It's Appendix E -- I'm sorry -- Appendix F to the Interpretation of Library Bill of Rights. And it talks about how children have First Amendment rights.

It says: Libraries should not limit the selection and development of library resources simply because minors will have access to them. Institutional self-censorship diminishes the credibility of the library in the community and restricts access for all library users.

I think that's the problem if you have the materials in a separate room.

Then later on it says: We affirm the responsibility and the right of all parents and guardians to guide their own children's use of the library and its resources and services. Their position is that — and the America Library Association's position is that parents and only parents have the right and responsibility to restrict the access of their children and only their children to library resources.

Parents who do not want their children to have access to certain library services, materials, or facilities should so advise their children. Librarians and library governing bodies cannot assume the role of parents for the functions of parental authority in the private relationship between parent and child. And the first version of this was adopted in 1972. So it's been around for a while, this issue.

CHAIRMAN PHYLLIS D. BAILEY: So what it comes back down to is parental responsibility for the children at all ages.

MR. D. CHIP JOYNER: I agree with that language, but I'll just make a final comment. I completely agree with that language, but I do think that there is some reasonableness that the library can put in place just to be mindful of children, not restrictions, but we're going to be over here and the meeting room is not going to be projected on the wall. I mean...

MRS. PRISCILLA BORDERS: I remember a couple of -- I don't recall which meeting it was -- but one of the recommendations that was made, perhaps, the posting of the calendar so the parents can understand what activities are being -- what was going to take place each particular day, so if they knew there was going to be a movie that was NC-17, that's the day you don't bring your children.

CHAIRMAN PHYLLIS D. BAILEY: Right. Right.

MRS. PRISCILLA BORDERS: So, I mean, rather than policing it, we'll give it back to the parents to have that responsibility of whether or not to take that child that day to the library. I mean, I don't see what else we could do rather than police. And that's not what...

MR. D. CHIP JOYNER: I agree, not policing.

MS. LINDA JORDAN: So sounds like the library can say parents are responsible for their kids or something to that effect?

CHAIRMAN PHYLLIS D. BAILEY: They probably have —— do they have something like that in the libraries? I'm thinking that any public building usually has something to that effect, that parents who bring their children to any building of that sort would normally have responsibility for the child's actions.

MS. LINDA JORDAN: When I was at Wolf Creek, I didn't notice if they did or not. But that's an idea. I don't know if it's something we can do from a legal standpoint.

MS. DOMINIQUE MARTINEZ: Yes. You can certainly -- I mean, that is -- they do have responsibility for their children. So you can definitely let them know that, remind them.

And, you know, if the concern -- if it's something that's -- if there's a concern that it's played in an open area where it's not in a meeting room, then the best thing you can do is just give people sufficient notice. Like, we'll have such and such that's just going on on this day, it'll be in the common area. Or maybe if it's not in the common area, you have the calendar. It'll be in Meeting Room A, because anybody can go to it. So it can be in Meeting Room A, but, you know, if you start seeing your kid walk towards Meeting Room A, come back here, you know.

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You can give them sufficient notice of what's happening, where

it's happening, and what the content is so they can make the decision in that regard.

MRS. PRISCILLA BORDERS: And it'll also be easier if we have that notice then to bring out the policy. Well, we don't want this. Well, this is the policy. You know, as a parent, you know, you're supposed to guide your child as to whether or not you want your child to watch that.

MS. LINDA JORDAN: Right.

MS. DOMINIQUE MARTINEZ: I think the sponsorship issue, I think we — I remember digging into that in my — when I looked into it before, the Alpharetta thing in there, it shouldn't be that they're using the County's logo. But I don't know if people are doing it without the library's knowledge. And if they are, you'll just need to police that and remind them that the policy states you can't do that. And if they do, then we'll be like Smyrna and say, well, your meeting is canceled. You violated the policy.

CHAIRMAN PHYLLIS D. BAILEY: Any other concerns or comments about that issue?

MS. NINA RADAKOVICH: This policy that we have now does say: Users of library meeting rooms may not at any time use the name, address, telephone number of the Library System, or the Library System's logo unless approved as the official address or headquarters for any individual organization or business. And I think -- I get those postcards. And I'm sure you do too. -- come to the library and learn about your Social Security And it really pushes the limit about endorsements. a lot of people would think by looking at that. So we might want to strengthen this a little bit and maybe take off as the official address or say the address may only be used when referring to the location of a program, but shall also contain the statement: This program is not endorsed by the So we could strengthen it a little bit that way by making clear, requiring them to state that it's not a County sponsored program.

- MS. LINDA JORDAN: Right. Because over at Wolf Creek, the last time I went, in one of the meeting rooms they were doing taxes. AARP, they were doing taxes, or had some people over there doing the taxes. So that's not library sponsored. That's an entity that's putting it on, right? And I don't know how they advertised it, but I just know they were there.
- MR. JOE PIONTEK: Isn't that restriction saying that the association or whoever the group is using the library's address as their organizational address --
- MS. DOMINIQUE MARTINEZ: Yes. That the core of this.

MR. JOE PIONTEK: -- so the Association of Butterfly Collectors at the Alpharetta Library, so that's what we're restricting, not necessarily using the address of the library like we did in Smyrna.

CHAIRMAN PHYLLIS D. BAILEY: Would a disclaimer, a stated disclaimer then serve that purpose?

MS. DOMINIQUE MARTINEZ: Yes. I mean, I think what -- I think you could -- so the way it's written out it's only specific if you're using for the purpose of saying this is your official address. But if you're going to include the library or the library's address, it may be helpful to include the endorsement. Because it seems like anytime someone mentions the library on a flyer, people assume it's endorsed by the Library System. if they're going to use it, they're not just going to say, meeting of the Butterfly Group at, you know, 141 Pryor Street. There's nothing about a library. It's just an address, then maybe that doesn't require the disclaimer. But you might want to consider if they say at the Fulton County Library, at this particular library, it may give the impression that it's endorsed and you may want to require they have that statement. MR. JOE PIONTEK: I'm -- well, one of my previous lives, the money management industry, we always had to put at the bottom about no guarantees implied by this amount. Possibly, that's where we can come in and say this meeting is not sponsored by the library located at this address, if that helps. MS. NINA RADAKOVICH: I think it would, because this is very -what we do have is very, very mild. It just says: Permission to meet in the library does not constitute an endorsement of an individual or group's beliefs. So -- but that's not to the public, and they're the ones who really need to know. So I think we could work on something and have it next month, that says: Any materials, online, or in writing, or hard copies, or any oral announcements. And maybe require them at the beginning of their program to say: I'm required to tell you that this program is not sponsored or endorsed by the Fulton

MR. JOE PIONTEK: It sure would strengthen our -- CHAIRMAN PHYLLIS D. BAILEY: And we'll include it on the flyers, too.

MS. LINDA JORDAN: Yes. That's good.

County Library System.

CHAIRMAN PHYLLIS D. BAILEY: Any other concerns or discussion on the matter at hand?

MR. D. CHIP JOYNER: Could there be language that says, paraphrases that is in place, freedom of speech. Not visit at your own risk, but I'm just trying to be responsive to those

patrons, so we can say, yes, we hear you. But just make it more clear what the policy is and something we can all stand by. This is the policy.

I think it -- I just -- I believe in free speech, but I always thought that if I left my kid -- at least when I was young, I left my kid at the library -- it was a safe place. Not saying just exposure to other points of view is not safe, but that's just surprising. And maybe that's the language that's less surprising.

CHAIRMAN PHYLLIS D. BAILEY: Well, I think that, first of all -- MS. NINA RADAKOVICH: Up to a couple of different versions and all that, the First Amendment, then the draft.

CHAIRMAN PHYLLIS D. BAILEY: This framework might serve a purpose, but the thing is, we're getting back again to parental responsibility and your choices you make for your child.

MR. PAUL KAPLAN: Well, no matter what we do here, no matter what we come up with, what programs, come to find out that Fulton County, if they say they don't want the program, they want to cancel it. And I really do have a problem with that. That really belongs in this Board here. And I know they are the Commissioners, and I understand they hold the purse strings. But, you know something, I have a problem with that.

I came out of a System where we were the final authority; the Library Director was the final authority. And that was it. But it doesn't seem to happen over here. It seems to me what's happening now is that lately that they will call probably Dr. Morley and say I don't like the program. Cancel it.

CHAIRMAN PHYLLIS D. BAILEY: Seems to be everybody has their own little personal playground.

MR. PAUL KAPLAN: I know.

CHAIRMAN PHYLLIS D. BAILEY: I agree with you.

MR. PAUL KAPLAN: And then it comes back to us and says what did you guys do? Tell me what happened. And then it'll come to fall back on us. So it's -- I'm just finding more of that coming up now.

CHAIRMAN PHYLLIS D. BAILEY: That's true.

MR. JOE PIONTEK: Well, I know that's what my Commissioner said to me.

MR. PAUL KAPLAN: Oh, yes.

MR. JOE PIONTEK: They have written policies on you.

MR. PAUL KAPLAN: I know. I get a call that, you know, that 'x', 'y', 'z', you're doing this programming. You should check on that. I think they have an issue. I'm on the Board. I don't want to start checking everything that went on there. It's not right. But I just -- I'm just saying it out loud. And

- it's just something that -- and I know that Dr. Morley's under pressure at times, or they might have to cancel something if Dr. Morley says, no, which I don't know what to do about it. It's nothing much you can do. It's going to fall on each of us -- whoever their Commissioner is.
- MR. JOE PIONTEK: Yes. And I think simple is best, Chip, you know, Judge. Just to not -- you see where they went in my industry. Now, the boilerplate is thirty lines long. You can't say anything about it without including those lengthy disclaimers at the bottom of it, to the point where you just don't say anything anymore. And that itself is restriction of free speech.
- MR. D. CHIP JOYNER: I think if we put out there saying it doesn't replace free speech, parental. I just think just putting it out there it's easy for us to follow. The Commissioners, they're all responding to their constituents. MR. PAUL KAPLAN: Right.
- MR. D. CHIP JOYNER: We're serving at the will of the public and the Commissioners, so I think the more language that it's easy to point to versus explaining, you know, would be helpful.
- MR. JOE PIONTEK: Well, maybe a small step here and then if we have to strengthen later, that'd be fine. But, okay, your parent moment. I don't know.
- MS. NINA RADAKOVICH: But two simple sentences. Something like: The library is a public forum at which everyone has free speech rights under the First Amendment. This program content is not endorsed and has not been approved as to content by Fulton County.
- MS. DOMINIQUE MARTINEZ: I probably would say has not been sponsored -- not endorsed or sponsored.
- MS. NINA RADAKOVICH: So do we need has not been approved as to content?
- MS. DOMINIQUE MARTINEZ: No.
- MS. NINA RADAKOVICH: Okay.
- MS. DOMINIQUE MARTINEZ: Because no one's reviewing each one to -- approval or disapprove.
- MS. NINA RADAKOVICH: The fewer the words the better.
- **CHAIRMAN PHYLLIS D. BAILEY:** So once we develop this kind of statement, where will it go? Will it be included in any kind of promotional or activities that go on in the County?
- MS. DOMINIQUE MARTINEZ: That would be up to you all how you -prominent you want that statement to be. I mean, you know, I
 think when as far having a required statement at the beginning
 of an event that's not a library sponsored event; it could go
 that far, or it could just be something that's, you know, if you

- do the calendar, maybe the calendar has the notice. This is a non-sponsored event, non-sponsored by or endorsed by Fulton County. So it's up to you all how far you want those requirements to go; whether you want them just in advertising or an actual announcement at the time of the actual event.
- DR. GABRIEL MORLEY: Well, we want it on the Meeting Room Policy Reservation Form --
- MS. DOMINIQUE MARTINEZ: Right.
- DR. GABRIEL MORLEY: -- that they sign and agree to saying they read this and understand the rules and regulations. We also need a consequence, I mean, if it's going to be graduated or if it's going to be draconian, because inevitably it's going to be up to us to police this.
- MS. LINDA JORDAN: So we need to say violation of this policy you would incur a fine or something? Can we do that?
- MS. DOMINIQUE MARTINEZ: Probably not a fine. You would cancel you know, we have the be like Smyrna. You have the unilateral authority to cancel the meeting, which is what they did. They just cancelled it on their own. You violated sorry, you violated. You mentioned the library's address in your flyer. Meeting's canceled. FYI.
- So it could be -- you know, at least you'd want the authority to be able to cancel it or -- I'm trying to think of what other possibly remedies you could do short of cancelling maybe. I'm not sure if there's anything else to do.
- MR. JOE PIONTEK: That's your consequence. You agree to it. You sign the paper. Here's where you said it. We cancelled the meeting. You violated the agreement.
- MS. NINA RADAKOVICH: But if you don't find out until afterwards
- MR. PAUL KAPLAN: There's nothing you could do.
- MS. NINA RADAKOVICH: You could say they would be barred from meetings for a certain period of time. I don't think you could do it permanently.
- MS. DOMINIQUE MARTINEZ: Right.
- DR. GABRIEL MORLEY: And the majority of the time it's innocuous. I mean, are you going to call the Girl Scouts and tell them, no, because they said meet at the Milton Library? I mean, it's a mom, you know, who's made a flyer and posted it on her Facebook page. It's not worth it.
- MS. DOMINIQUE MARTINEZ: The important part -- and that's another thing -- how you police it. You know, you have to be consistent. So I don't know that -- I know the group that got cancelled in Smyrna was a pretty -- you know, it was a group that was causing a lot of noise, at least for some people in

Cobb County. So, you know, I don't know if the Girl Scouts would be treated the same if they had posted up that they were having a meeting at the Smyrna Library.

But the important thing is if you give them notice on the meeting room application and you make it very clear, then at least they have -- they're on notice and they should know. I mean, it really shouldn't be a reason that you violate something once you've been put on notice of what the rules are.

MR. JOE PIONTEK: Yes. And if we just take an attitude, you know, this group versus the Girl Scouts, or this, you know -- MS. DOMINIQUE MARTINEZ: Right. It's just everybody.

MR. JOE PIONTEK: You know, you can pick it apart all day long, but you're right, Dr. Morley, about this is -- after a while just spending way too much time on -- I mean, there's eight hundred and twenty programs here in August. I can't imagine who read through all those flyers. I didn't.

MR. PAUL KAPLAN: There was a suggestion that the Board of Trustees check every program.

MR. JOE PIONTEK: You don't want to do that.

MR. PAUL KAPLAN: I will tell you, they don't pay me enough to do that. Even if they paid me enough, I wouldn't do it.

MR. JOE PIONTEK: I'm still trying to get through my meetings. I need to go over there and see my libraries, so...

CHAIRMAN PHYLLIS D. BAILEY: Anything else regarding that subject? I think we exhausted it. I think, perhaps, we have.

POLICY FOR FRIENDS OF THE LIBRARY - DISCUSSION

CHAIRMAN PHYLLIS D. BAILEY: On Policy For Friends of the Library. Is there anything?

MR. PAUL KAPLAN: Yes. We're working on it.

CHAIRMAN PHYLLIS D. BAILEY: Oh, you're working on it.

MR. PAUL KAPLAN: We're working on it.

CHAIRMAN PHYLLIS D. BAILEY: Well, one thing before we go is I wanted to ask about the artwork that the young man asked about. Is there any kind of arrangement for the artwork for the Central Library or what is the concern there? You mentioned something about --

DR. GABRIEL MORLEY: You mean the lease space?

CHAIRMAN PHYLLIS D. BAILEY: No. No. No. He talked about the artwork. If there were any -- oh, you didn't?

MR. D. CHIP JOYNER: The ground floor space.

CHAIRMAN PHYLLIS D. BAILEY: Oh, okay. Okay.

DR. GABRIEL MORLEY: Yes. The County -- like Kyle said, we had zero responses for the RFP that were substantial. So the County is going to engage with an agent who will then help recruit and attract businesses. So I don't know where we are in that.

That's an Ellis and a Tim thing, you know, to try and find some kind of realtor who specializes in commercial space and put together some kind of package and then make overtures toward people. But it is still on the radar. I mean, that's our objective.

CHAIRMAN PHYLLIS D. BAILEY: Okay. With that being the case, we'll leave that for the time being.

NEW BUSINESS

2020 LIBRARY BOARD OF TRUSTEES MEETING SCHEDULE

CHAIRMAN PHYLLIS D. BAILEY: New Business. We need to look at the Library Board of Trustees Meeting Schedule for next year. And you will find a copy of it in the back of your packet.

MS. LINDA JORDAN: In the back -- in the back of your -- in the back.

DR. GABRIEL MORLEY: It's the very last page, Joe.

MR. D. CHIP JOYNER: Do we need a motion to approve the calendar?

CHAIRMAN PHYLLIS D. BAILEY: Well, I want you to look at it first and then we'll -- that's exactly what we'll do. We'll need a motion. Take a look at the calendar.

MR. JOE PIONTEK: I'm lucky to remember this thing.

CHAIRMAN PHYLLIS D. BAILEY: And, of course, you know that November and December are very much like the one this year where you move the third week as opposed to the fourth.

MOTION

MR. D. CHIP JOYNER: I make a motion we adopt the calendar as listed --

MS. LINDA JORDAN: Second.

MR. D. CHIP JOYNER: -- for 2020.

MS. LINDA JORDAN: Second it.

CHAIRMAN PHYLLIS D. BAILEY: Moved by Mr. Joyner. Seconded by Ms. Jordan that the calendar for 2020 be accepted as presented. All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition? Motion carries. I hope that we can make as many of these meetings as possible because we need your presence in all of the meetings because decisions need to be made, but they need to be made from all. It is very important. So I would encourage you to maybe put these on the calendar before anything else, so that when you make your plans you can see this date here that you need to be here.

MR. JOE PIONTEK: I missed the exit this time. But I did drive this time.

CHAIRMAN PHYLLIS D. BAILEY: Oh, you did drive this time?

MR. JOE PIONTEK: Uh-huh (affirmative).

CHAIRMAN PHYLLIS D. BAILEY: Okay.

All right. Is there anything else that needs to be addressed in the way of New Business?

DR. GABRIEL MORLEY: I do just want to say -- and Nina may want to elaborate -- the Foundation is having a breakfast November 12th to sort of go over their things. So be sure to check your email and look for that invitation.

MS. NINA RADAKOVICH: If you can get there at 7:30 in the morning.

MRS. PRISCILLA BORDERS: What time is it?

MS. NINA RADAKOVICH: 7:30.

MS. LINDA JORDAN: Is it breakfast --

MS. NINA RADAKOVICH: Yes.

MS. LINDA JORDAN: -- and is there a cost?

MS. NINA RADAKOVICH: No cost. We have this consultant that's helping us.

MS. LINDA JORDAN: Okay.

MS. NINA RADAKOVICH: And it's an opportunity for you all to meet him and pick his brain, if you'd like. He's been in library — he's been a Trustee and a Foundation person for over twenty years, so he knows about Library Systems across the country. And he's very helpful, you know, with advice about how we can be more efficient and raise more money basically.

MR. JOE PIONTEK: I'm aware that there's two 7:30s Monday.

MS. NINA RADAKOVICH: But it shouldn't be as bad of traffic, you know, if you shoot to the downtown...

MR. JOE PIONTEK: You know, it's downtown. It's always bad for me. Although, the second exit is better. There's an Auburn Avenue exit as it turns out.

CHAIRMAN PHYLLIS D. BAILEY: I didn't know that.

MR. JOE PIONTEK: You all knew that already.

CHAIRMAN PHYLLIS D. BAILEY: No, I didn't.

MR. JOE PIONTEK: Yes. I was getting off on Courtland. There is one.

CHAIRMAN PHYLLIS D. BAILEY: But there's an Auburn Avenue exit?
MR. JOE PIONTEK: Yes. This meeting room is much better for me.
CHAIRMAN PHYLLIS D. BAILEY: Good.

MR. JOE PIONTEK: FYI.

CHAIRMAN PHYLLIS D. BAILEY: Okay. 7:30.

MS. NINA RADAKOVICH: November 12th.

CHAIRMAN PHYLLIS D. BAILEY: Any other concerns or issues that we need to look at before we move on?

ADJOURNMENT

MOTION

MS. LINDA JORDAN: I move for adjournment.

MR. JOE PIONTEK: I second that.

CHAIRMAN PHYLLIS D. BAILEY: Moved by Ms. Jordan. Seconded by

Mr. Piontek, meeting be adjourned. All in favor?

(Whereupon, all said aye.)

CHAIRMAN PHYLLIS D. BAILEY: Opposition? Meeting adjourned.

(Whereupon, the Board of Trustees Meeting concluded at 5:13 p.m.)

Doc. #19-61

Fulton County Library System
Director's Report
Dr. Gabriel Morley, Executive Director
November 2019

Summary of October 2019 Activities

Personnel

• Librarian II interviews are scheduled to conclude this week, and Librarian I interviews will begin in early December.

Bond Update

- Central Library Pavers have been removed from the plaza and work inside the building continues. This is a large project, and things are moving along well.
- Group 1 (Roswell, Sandy Springs, Kirkwood, Southwest, Dogwood, Washington Park, West End) – All of these libraries have re-opened except Roswell. We are unsure if we can open Roswell before Christmas. Furniture items and shelving are delaying our progress. We hope to make a decision this week.
- Group 2 (Ocee, NESO, Northside, Mechanicsville, Buckhead) Construction is ongoing at all these libraries.
- Group 3 (Adams Park, Adamsville, Cleveland Ave., Ponce, College Park, East Atlanta) Construction is ongoing at these libraries. Adams Park and College Park will be the first to re-open possibly in December, but more likely it will be January.
- The Hapeville project had a groundbreaking Nov. 13. The project is already underway.

VOLUNTEER SERVICES

- Volunteer Services recorded 439 volunteers who served 3,260 hours at 27 locations including at outreach events. This included 102 new volunteers. 107 volunteers assisted with shelving tasks and 152 volunteers assisted with programs across the system.
- The Friends of the Auburn Avenue Research Library hosted their second annual Book Fair and Literary festival with over 25 authors, 10 poets, musicians, singers and rappers, along with a face painter and three workshops. The Friends of the Alpharetta Library joined other area nonprofits and participated in the Alpharetta Art Center Open House to showcase their work for the library and inviting the community to join their group.
- A framed tribute was installed in the East Roswell Library Children's Room in memory
 of Friends of the East Roswell Library founder and community activist, Eileen Seidman.
 The tribute will accompany a new piece of artwork, commissioned by the Friends of the
 East Roswell Library and created by artist Chris Condon. Eileen was the driving force
 behind the 20 year effort to build a library in East Roswell.

ADULT OUTREACH

- **Total Transactions:** 3,077 (1,113 OverDrive and 1,964 Print). In 2018 we circulated 1,485 print items.
- Total Adult Outreach Library Cards Issued: 145 cards issued and 326 cards renewed this month.
- Adult Outreach Events: 40
- **Patrons Reached:** 3,994. In 2018 Adult Outreach held 18 events and reached 2,836 patrons. In 2019, Adult Outreach added 22 additional events and reached an additional 1,158 patrons. This increase can be attributed to the success of Pajama Storytime Live Stream organized by outreach staff.

YOUTH OUTREACH

- CLASS PASS update In October there were 2,100 physical transactions (1,198 checkouts and 902 renewals) performed with CLASS PASS accounts.
- Provided Spanish language library information documents to APS for 300 families in the schools.
- Worked with APS to discuss the marketing plan for CLASS PASS and create a plan for increasing partnership between APS media specialists and Fulton County Youth Services librarians.
- Work toward enabling CLASS PASS in Fulton County Schools continues.
- Work toward enabling CLASS PASS at a private school is underway.

CENTRAL

- Our GED program has been up and running at the Southeast Library for several months.
 Here is a brief example of why it is so important that we offer these type of services.
 One of this month's graduates struggled for several months trying to pass the GED. Challenges were not limited to academic weaknesses, but also emotional/behavioral. The student's disorder caused uncontrollable and radical body movements. Because we were able to offer private testing without other students in the room the student's animated behavior did not disturb others. This month the student passed the test after four attempts and we are thrilled for her.
- Total number of GED students served this month was 12
- Total number of tests administered was 17
- Total number of testing sessions was 12
- Total number of graduates was 2

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF OCTOBER 31, 2019

Doc. 19-59

SERVICE	2019 BUDGET	OCTOBER	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	14,435,273	1,062,656	12,081,168	-	12,081,168	84%	, ,
PART TIME SALARY	491,920	28,457	377,206	-	377,206	77%	114,714
BENEFITS	7,374,079	565,003	5,660,662	-	5,660,662	77%	
BOOKS	2,585,836	385,458	1,866,416	535,247	2,401,663	93%	184,173
OFFICE EQUIP. REPAIR	10,260	268	3,735	6,036		95%	489
EQUIPMENT	40,791	1,517	21,534	14,485		88%	,
OFFICE FURNITURE	3,082	124	1,237	-	1,237	40%	,
PROFESSIONAL SERV	120,166	8,512	40,158	20,839		51%	59,169
COPIER MACHINE LEASE	156,324	-	85,598	-	85,598	55%	
COPIER PAPER	18,000	-	14,263	-	14,263	79%	,
SUPPLIES	173,340	21,567	119,049	21,578		81%	32,713
SOFTWARE MAINTENANCE	555,392	-	-	1,500		0%	,
BUILDING RENT	221,981	7,912	140,530	66,258	206,788	93%	15,193
LYRASIS CHARGES	200	-	-	21	21	11%	
OTHER SERVICES	228,139	11,119	124,886	33,250	158,136	69%	70,003
SECURITY SERVICES	619,000	65,207	478,940	140,060	619,000	100%	-
TRAVEL	40,000	2,745	13,389	-	13,389	33%	26,611
VEHICLE MAINTENANCE	13,850	966	6,660	-	6,660	48%	7,190
GENERAL INSURANCE	585,361	57,098	487,801	-	487,801	83%	97,560
CONTINGENCY	8,020	-	-	-	-	0%	8,020
TOTAL	27,681,014	2,218,608	21,523,231	839,274	22,362,505	81%	5,318,509

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF OCTOBER 31, 2019

ORGANIZATION	SERVICE	2019 BUDGET	OCTOBER	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE OPPERATIONS	REG SALARY	12,259,575	911,156	10,298,923	-	10,298,923	84%	1,960,652
	PART TIME SALARY	491,920	28,457	377,206	-	377,206	77%	114,714
	BENEFITS	6,197,554	484,406	4,831,781	-	4,831,781	78%	1,365,773
	BOOKS	2,585,836	385,458	1,866,416	535,247	2,401,663	93%	184,173
	OFFICE EQUIP. REPAIR	1,000	-	-	560	560	56%	440
	EQUIPMENT	37,500	959	20,715	13,314	34,029	91%	3,471
	OFFICE FURNITURE	2,785	124	1,237	-	1,237	44%	1,548
	PROFESSIONAL SERV	86,624	8,512	29,243	4,093	33,336	38%	53,288
	COPIER MACHINE LEASE	138,024	-	80,767	-	80,767	59%	57,257
	SUPPLIES	95,945	9,078	71,845	12,135	83,981	88%	11,964
	BUILDING RENT	221,981	7,912	140,530	66,258	206,788	93%	15,193
	OTHER SERVICES	46,926	844	11,315	4,890	16,205	35%	30,721
	SECURITY SERVICES	619,000	65,207	478,940	140,060	619,000	100%	-
	VEHICLE MAINTENANCE	2,000	-	862	-	862	43%	1,138
	GENERAL INSURANCE	400,866	41,723	334,055	-	334,055	83%	66,811
	CONTINGENCY	7,520	-	-	-	-	0%	7,520
Total		23,195,056	1,943,836	18,543,835	776,557	19,320,391	83%	3,874,665

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF OCTOBER 31, 2019

ORGANIZATION	SERVICE	2019 BUDGET	OCTOBER	2019 YTD	2019 YTD	2019 YTD	2019 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICE OPERATIONS	REG SALARY	2,175,698	151,500	1,782,245	-	1,782,245	82%	393,453
	BENEFITS	1,176,525	80,596	828,882	-	828,882	70%	347,643
	OFFICE EQUIP. REPAIR	9,260	268	3,735	5,476	9,211	99%	49
	EQUIPMENT	3,291	558	819	1,171	1,990	60%	1,301
	OFFICE FURNITURE	297	-	-	-	-	0%	297
	PROFESSIONAL SERV	33,542	•	10,915	16,747	27,662	82%	5,880
	COPIER MACHINE LEASE	18,300	-	4,831	-	4,831	26%	13,469
	COPIER PAPER	18,000	-	14,263	-	14,263	79%	3,737
	SUPPLIES	77,395	12,489	47,204	9,442	56,646	73%	20,749
	SOFTWARE MAINTENANCE	555,392	-	-	1,500	1,500	0%	553,892
	LYRASIS CHARGES	200	-	-	21	21	11%	179
	OTHER SERVICES	181,213	10,275	113,571	28,360	141,931	78%	39,282
	TRAVEL	40,000	2,745	13,389	-	13,389	33%	26,611
	VEHICLE MAINTENANCE	11,850	966	5,798	-	5,798	49%	6,052
	GENERAL INSURANCE	184,495	15,375	153,746	-	153,746	83%	30,749
	CONTINGENCY	500	-	-	-	-	0%	500
Total		4,485,958	274,772	2,979,396	62,717	3,042,114	68%	1,443,844

Doc. #19-60

Fulton County Public Library System October 2019

Fulton County Public		2019		018	
Activity and Description	October	YTD	October	YTD	
	October	110	October	YTD	110
Circulation	220,002	2 425 000	204.000	0.740.404	4.00/
Total number of items checked out of the library	230,693	2,435,889	304,988	2,718,181	-10%
Halda					
Holds Number of requests by patrons	42,881	450,194	47,755	493,411	-9%
Trumber of requeste by pations	42,001	430,134	47,733	455,411	370
Inter-Library Loans					
Number of items lent to or borrowed from another library system	415	4,193	382	3,995	5%
, ,		,		,	
Visits					
Number of people entering a library for any reason	237,261	2,431,293	576,166	3,382,627	-28%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	47,623	405,900	47,139	639,378	-37%
Number of hours of computer use	97,907	449,561	25,118	371,338	21%
Mod 136					
Web hits	661,386	6,584,537	684,155	6,944,151	-5.2%
Number of times people have visited the library's website	001,300	0,364,337	004,100	0,944,151	-5.276
Online Resources					
Number of times a resource is logged into or a searched performed	156,290	1,797,083	179,147	1,495,508	20%
Number of times a recourse to regges into or a coareness perfermed	100,200	1,101,000	,	1,100,000	2070
Computer Classes					
Number of classes	10	85	13	118	-28%
Number of attendees	82	652	90	974	-33%
Virtual Circulation					
Number of e-books and e-audiobooks checked out	62,440	625,790	49,755	465,837	34%
Children's programs	000	0.040	0.44	0.000	440/
Library sponsored programs offered for children (birth - 12)	393	3,246	341	3,639	-11%
Number of people attending programs	11,094	108,307	13,615	122,331	-11%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	80	702	93	778	-10%
Number of people attending programs	2,303	15,311	5,734	18,381	-17%
	, = = =	- , -		-,	
Adult Programs					
Library sponsored programs offered for adults (18 +)	470	4,719	478	4,460	6%
Number of people attending programs	11,752	105,289	11,138	76,742	37%
Programs - Total					
Library sponsored programs offered - total of all programs	943	8,601	912	8,897	-3%
Number of people attending programs	25,149	227,842	30,487	217,454	5%
Monting Design					
Meeting Rooms	255	3,386	240	4,110	-18%
Non-library sponsored meetings or activities scheduled Number of people attending meetings or activities	5,529	61,584	11,510	73,615	-16%
	3,329	01,304	11,510	13,013	-10/0

FULTON COUNTY PUBLIC LIBRARY SYSTEM CIRCULATION REPORT OCTOBER 2019

ORGANIZATION	ADULT	JUVENILE	Y/A	OTHER	OCT 2019	OCT 2018	INCREASE/	PERCENT	YTD 2019	YTD 2018	INCREASE/	PERCENT
NAME					DATA	DATA	DECREASE	CHANGE	CIRC	CIRC	DECREASE	CHANGE
ADAMS PARK	22	75	0	0	97	3,448	(3,351)	-97%	14,182	24,757	(10,575)	-43%
ADAMSVILLE/COLLIER HEIGHTS	68	9	4	0	81	5,322	(5,241)	-98%	14,183	44,924	(30,741)	-68%
ALPHARETTA	13,826	27,205	1,247	63	42,341	35,309	7,032	20%	381,016	246,429	134,587	55%
BUCKHEAD	501	453	39	1	994	16,558	(15,564)	-94%	86,213	148,438	(62,225)	-42%
CLEVELAND AVENUE	37	21		0	58	6,951	(6,893)	-99%	10,044	31,177	(21,133)	-68%
COLLEGE PARK	127	116	5	1	249	6,001	(5,752)	-96%	14,198	27,829	. , ,	-49%
DOGWOOD	876	1,072	86	1	2,035	26	2,009	7727%	4,689	15,592	(10,903)	-70%
EAST ATLANTA	482	935	72	1	1,490	9,157	(7,667)	-84%	69,485	62,938	6,547	10%
EAST POINT	2,968	1,931	185	18	5,102	243	4,859	2000%	24,684	20,343	4,341	21%
EAST ROSWELL	9,723	13,260	479	25	23,487	25,805	(2,318)	-9%	259,863	168,760	91,103	54%
FAIRBURN	1,107	1,113	33	5	2,258	176	2,082	1183%	12,991	11,119	1,872	17%
HAPEVILLE	115	173	13	2	303	2,566	(2,263)	-88%	9,557	14,173	(4,616)	-33%
KIRKWOOD	1,799	4,495	247	19	6,560	238	6,322	2656%	19,442	21,575	(2,133)	-10%
MARTIN LUTHER KING, JR	1,028	975	101	13	2,117	2,304	(187)	-8%	18,615	10,629	7,986	75%
MECHANICSVILLE	23	11		1	35	4,527	(4,492)	-99%	7,448	25,444	(17,996)	-71%
METROPOLITAN	3,457	5,235	190	9	8,891	10,849	(1,958)	-18%	91,210	71,061	20,149	28%
MILTON	8,066	15,999	556	31	24,652	28,521	(3,869)	-14%	278,241	201,728	76,513	38%
NORTHEAST/SPRUILL OAKS	841	1,570	87	4	2,502	19,365	(16,863)	-87%	102,157	205,323	(103,166)	-50%
NORTHSIDE	341	541	32	1	915	18,055	(17,140)	-95%	75,572	126,266	(50,694)	-40%
NORTHWEST	3,192	5,344	185	5	8,726	8,237	489	6%	87,275	57,308	29,967	52%
OCEE	1,058	1,739	69	1	2,867	28,942	(26,075)	-90%	158,157	267,642	(109,485)	-41%
PALMETTO	760	1,436	48	1	2,245	2,897	(652)	-23%	23,930	20,054	3,876	19%
PEACHTREE	5,479	5,939	267	75	11,760	9,130	2,630	29%	104,139	75,693	28,446	38%
PONCE DE LEON	4,889	5,190	281	22	10,382	16,774	(6,392)	-38%	114,452	126,323	(11,871)	-9%
ROSWELL	1,118	877	72	1	2,068	2,245	(177)	-8%	18,111	166,696	(148,585)	-89%
SANDY SPRINGS	12,246	14,777	748	49	27,820	2,762	25,058	907%	114,512	160,671	(46,159)	-29%
SOUTHEAST	1,680	2,552	135	4	4,371	4,838	(467)	-10%	44,269	33,599	10,670	32%
SOUTH FULTON	2,790	4,259	233	3	7,285	10,126	(2,841)	-28%	73,695	72,325	1,370	2%
SOUTHWEST	2,155	2,428	229	1	4,813	385	4,428	1150%	18,039	28,577	(10,538)	-37%
WASHINGTON PARK	605	1,080	80	5	1,770	131	1,639	1251%	5,301	13,598	(8,297)	-61%
WEST END	1,166	1,086	97	8	2,357	159	2,198	1382%	10,673	13,198	(2,525)	-19%
WOLFCREEK	4,480	7,052	602	45	12,179	14,278	(2,099)	-15%	117,904	98,198	19,706	20%
BRANCHES TOTAL	87,025	128,948	6,422	415	222,810	296,325	(73,515)	-25%	2,384,247	2,612,387	(228,140)	-9%
CENTRAL	715	205	23	14	957	3,107	(2,150)	-69%	8,803	69,735	(60,932)	-87%
OUTREACH SERVICES	449	48	7	0	504	194	310	160%	2,110	2,322	(212)	-9%
AUBURN AVENUE	5,944	454	21	3	6,422	5,362	1,060	20%	40,729	33,737	6,992	21%
SYSTEM TOTAL	94,133	129,655	6,473	432	230,693	304,988	-74,295	-24%	2,435,889	2,718,181	-289,284	-11%

FULTON COUNTY PUBLIC LIBRARY SYSTEM SYSTEM STATS AT A GLANCE OCTOBER 2019

	OCTOBER	TOTAL	COMPUTER	LIBRARY	NUMBER OF	PROGRAM	NUMBER OF	MEETING	VOTER
AGENCY NAME	CIRCULATION	REGISTRATIONS	USAGE	VISITS	PROGRAMS	ATTENDANCE	MEETINGS	ATTENDANCE	REGISTRATIONS
ADAMS PARK	97	29	0	0	8	602	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	81	57	0	0	11	208	0	0	0
ALPHARETTA	42,341	766	2,250	24,567	60	1,451	26	781	25
BUCKHEAD	994	178	0	0	0	0	0	0	0
CLEVELAND AVE	58	19	0	0	6	107	0	0	0
COLLEGE PARK	249	68	975	1,751	17	255	3	15	0
DOGWOOD	2,035	89	1,299	3,352	14	214	6	82	6
EAST ATLANTA	1,490	360	0	0	0	0	0	0	0
EAST POINT	5,102	336	12,524	4,016	5	92	19	775	6
EAST ROSWELL	23,487	86	1,450	11,956	52	917	11	80	33
FAIRBURN	2,258	307	1,697	2,500	26	1,219	8	59	10
HAPEVILLE	303	17	0	0	0	0	0	0	0
KIRKWOOD	6,560	199	1,333	27,328	21	495	14	288	8
MARTIN LUTHER KING, JR	2,117	97	2,027	10,116	23	426	2	22	0
MECHANICSVILLE	35	27	0	0	0	0	0	0	0
METROPOLITAN	8,891	227	3,884	12,248	27	496	66	1,299	0
MILTON	24,652	358	730	10,251	75	1,702	5	80	22
NORTHEAST/SPRUILL OAKS	2,502	213	0	0	29	563	0	0	0
NORTHSIDE	915	70	0	0	9	167	0	0	0
NORTHWEST	8,726	192	3,270	15,883	32	861	10	500	15
OCEE	2,867	195	0	0	0	0	0	0	0
PALMETTO	2,245	106	747	3,734	17	455	8	308	3
PEACHTREE	11,760	358	2,021	12,936	48	1,044	15	219	4
PONCE DE LEON	10,382	322	1,819	18,240	20	288	0	0	3
ROSWELL	2,068	278	0	0	20	192	0	0	0
SANDY SPRINGS	27,820	855	3,045	27,568	98	1,362	0	0	6
SOUTHEAST	4,371	107	0	0	59	1,111	0	0	0
SOUTH FULTON	7,285	391	4,521	27,738	11	120	30	363	0
SOUTH WEST	4,813	358	0	0	25	541	0	0	0
WASHINGTON PARK	1,770	147	2,208	0	18	440	3	19	23
WEST END	2,357	98		8,327	28	330	5	30	5
WOLFCREEK	12,179	380	1,823	14,750	49	898	14	532	20
BRANCHES TOTAL	222,810	7,290	47,623	237,261	808	16,556	245	5,452	189
CENTRAL	957	202	0	0	15	512	0	0	0
OUTREACH SERVICES	504	180	0	0	80	5,686	0	0	0
AUBURN AVENUE RESEARCH	6,422	6	0	0	40	2,395	10	77	0
SYSTEM TOTAL	230,693	7,678	47,623	237,261	943	25,149	255	5,529	189



Fulton County Library System

2020 HOLIDAY/CLOSING CALENDAR

	DAY OF	OLIDAT/CLOSING CALLINDA	
DATE	THE WEEK	HOLIDAY	DESCRIPTION
DAIL	THE WEEK	HOLIDAT	Holiday – Library Closed
December 31, 2019	Tuesday	New Year's Eve	(Fulton County Closed)
December 31, 2019	Tuesday	New Year's Eve	Holiday – Library Closed
January 1, 2020	Mada adda.	Now Year's Day	
January 1, 2020	Wednesday	New Year's Day	(Fulton County Closed)
January 20, 2020	B. Consider of		Holiday – Library Closed
January 20, 2020	Monday	Martin Luther King, Jr.	(Fulton County Closed)
47.000			Holiday – Library Closed
February 17, 2020	Monday	President's Day	(Fulton County Closed)
April 12, 2020	Sunday	Easter	Holiday – Library Closed
			Holiday – Library Closed
May 25, 2020	Monday	Memorial Day	(Fulton County Closed)
			Holiday – Library Closed
July 3, 2020	Friday	Independence Day	(Fulton County Closed)
			Holiday – Library Closed
July 4, 2020	Saturday	Independence Day	(Fulton County Closed)
			Holiday – Library Closed
September 7, 2020	Monday	Labor Day	(Fulton County Closed)
			Holiday – Library Closed
October 12, 2020	Monday	Columbus Day	(Fulton County Closed)
			Holiday – Library Closed
November 11, 2020	Wednesday	Veterans Day	(Fulton County Closed)
November 16, 2020	Monday	Staff Development Day	Library Closed
November 25, 2020	Wednesday	Thanksgiving Holiday	Library Closes at 6:00 p.m.
			Holiday – Library Closed
November 26, 2020	Thursday	Thanksgiving Holiday	(Fulton County Closed)
			Holiday – Library Closed
November 27, 2020	Friday	Thanksgiving Holiday	(Fulton County Closed)
			Holiday – Library Closed
December 24, 2020	Thursday	Christmas Holiday	(Fulton County Closed)
			Holiday – Christmas Day
December 25, 2020	Friday	Christmas Holiday	(Fulton County Closed)
			Holiday – Library Closed
December 31, 2020	Thursday	New Year's Eve	(Fulton County Closed)
			Holiday – Library Closed
January 1, 2021	Friday	New Year's Day	(Fulton County Closed)