



# **BOARD OF TRUSTEES**

## **MEETING INFORMATION PACKET**

**AUGUST 26, 2020**



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REVISED

**VIRTUAL MEETING**  
**DUE TO GOVERNMENTAL GUIDELINES REGARDING COVID-19**

**FULTON COUNTY LIBRARY SYSTEM**  
**BOARD OF TRUSTEES VIRTUAL MEETING**  
**AUGUST 26, 2020 – 4:00 P.M.**

**AGENDA**

- I. Call to Order
- II. Meditation Moment
- III. Public Comments
- IV. Adoption of Agenda\* Doc. #20-38
- V. Approval of Minutes – July 22, 2020\* Doc. #20-37
- VI. Chairman’s Report
- VII. AFPL Foundation Update – Nina Radakovich
- VIII. Construction/Renovation Report – Paul Kaplan
  - Contractor
  - Evergreen**                      **Group 2:** Buckhead, Mechanicsville, Northeast, Northside, Ocee
  - CT Darnell Construction**    **Group 3:** Adamsville, Cleveland, East Atlanta, Ponce
  - Albion Scaccia**                      Hapeville
  - Winter Johnson**                      Central
- IX. Director’s Reports Doc. #20-41
  - A. Monthly Financial Report Doc. #20-39
  - B. Monthly Usage Summary Doc. #20-40
- X. Committee Reports:
  - A. Library Visitation – D. Chip Joyner, Vice Chairman
  - B. Bylaws and Rules – Priscilla Borders and Nina Radakovich
  - C. National and State Developments – Linda Jordan and Joe Piontek
- XI. Unfinished Business
  - A. Curbside Service – Update
- XII. New Business
  - A. Programming Policy
  - B. Naming Policy - Revision
- XIII. Adjournment

\*Action is anticipated on this item

**Doc. #20-37**



**FULTON COUNTY LIBRARY SYSTEM  
VIRTUAL BOARD OF TRUSTEES MEETING**

**JULY 22, 2020 – 4:00 P.M.**

**Cormier Court Reporting, LLC**  
Snellville, Georgia 30039  
Tel: 404.695.1923 Fax: 855.4141.CCR  
[cormiercourtereporting.com](http://cormiercourtereporting.com)

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**Members Present**

Bailey, Phyllis D., Chairman  
Borders, Priscilla  
Denson, Damian J.  
Jordan, Linda  
Joyner, D. Chip, Vice Chair  
Kaplan, Paul  
Pointek, Joe  
Radakovich, Nina

**Also In Attendance**

Holloman, Gayle H. – Executive Director  
Claxton, Zenobia –Assistant to Director’s Office  
Lamikanra, Adebola – County Attorney

**Visitors:**

16 Virtual Participants

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**Chairman Phyllis D. Bailey called the meeting to order at 4:04 p.m.**

**Transcript Legend**

--	Break in speech continuity
(sic)	Exactly as said
(phonetic)	Exact spelling unknown
**	Inaudible
	Quoted material is typed as spoken.
. . .	Trailing in thought. Incomplete sentence

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(VIRTUAL MEETING BEGAN AT 4:04 P.M.)

CALL TO ORDER

**CHAIRMAN PHYLLIS D. BAILEY:** Good afternoon, members of the Board. I'd like to take this time to call to order the July meeting of the Fulton County Library Board. I think it's a couple of minutes after 4, and we're ready for this. Okay.

MEDITATION MOMENT

**CHAIRMAN PHYLLIS D. BAILEY:** First of all, I would like to say that our Moments of Mediation, instead of reading something or saying something, I'd like for all those who are willing to just take a moment of silence in honor of Reverend C.T. Vivian and Congressman John Lewis.

Thank you.

Can you all hear me well now?

**MR. PAUL KAPLAN:** Hear you fine.

PUBLIC COMMENTS

**CHAIRMAN PHYLLIS D. BAILEY:** Are there any public questions or comments, Zenobia?

**MRS. ZENOBIA CLAXTON:** I'm sorry. There are no Public Comments. Thank you.

**CHAIRMAN PHYLLIS D. BAILEY:** Thank you. Thank you.

20-32 ADOPTION OF AGENDA

**CHAIRMAN PHYLLIS D. BAILEY:** We'll look at the agenda, please.

**MS. LINDA JORDAN:** Madam Chair --

MOTION

**MR. PAUL KAPLAN:** I make a motion we accept the agenda as presented.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Do I have a second? Do I have a second for the --

**MS. LINDA JORDAN:** I second it.

**CHAIRMAN PHYLLIS D. BAILEY:** Who is -- I didn't hear who that was.

**MS. LINDA JORDAN:** Linda Jordan.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Moved by Mr. Kaplan, seconded by Ms. Jordan, that the agenda be adopted as presented. Questions? All in favor? Opposition?

*(Whereupon, all said aye.)*

**CHAIRMAN PHYLLIS D. BAILEY:** So moved. Thank you.

20-31 APPROVAL OF MINUTES OF THE REGULAR MEETING OF JUNE 24, 2020

**CHAIRMAN PHYLLIS D. BAILEY:** We'll move on to the approval of minutes. I think most of us didn't get the minutes until late, so some of you may not have had the chance to review the



minutes. So do you want to approve -- I went over them. Do you want to approve them as they are presented?

**MR. D. CHIP JOYNER:** There's one item on page 29 for correction.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay.

**MR. D. CHIP JOYNER:** Under the tenth speaker, line 7, it says Albany Research Library versus Auburn Research Library.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. We want to make that correction. Anything else?

**MR. D. CHIP JOYNER:** No.

**CHAIRMAN PHYLLIS D. BAILEY:** If there is nothing else, could I have a motion for approval?

**MOTION**

**MR. D. CHIP JOYNER:** So moved.

**MR. JOE PIONTEK:** Second.

**CHAIRMAN PHYLLIS D. BAILEY:** I'm not hearing --

**MR. JOE PIONTEK:** Moved by Joyner, seconded by Piontek.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Motion by Mr. Joyner, seconded by Mr. Piontek that the minutes be approved with correction. Questions?

Those in favor, please signify by aye?

*(Whereupon, all said aye.)*

**CHAIRMAN PHYLLIS D. BAILEY:** Opposition? Thank you. The minutes are approved.

**CHAIRMAN'S REPORT**

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. The Chairman's Report. There's very little that I have to report, but there are a couple of things I wanted to indicate. The reopenings have been positive, and I thank Mrs. Holloman for that, because the Curbside Service seems to have served us well. And I make reference to the rollback that Gwinnett County had to do because they went ahead a little fast. But I think that we have followed a procedure that will serve us well.

Thank you, also, to Mrs. Holloman for the Cleveland Avenue situation that was addressed and handled.

I wanted to comment on the increase in COVID-19 cases. So we are going to have to move forward with our meetings in view of that, because we're going to be driven by the science, I should hope, instead of anything else.

And I would like to also say that any further changes or readjustments made by anyone outside of the Board or the Design Team, I would suggest that they pay for those changes themselves without having to come out of our budget. And I think I mentioned this before, but I want to mention it again, because I suspect that there may be some suggested changes at the last minute, and I don't want to run into any problems with that.

Other than that, I have no other report to make. And I thank you for your time and attention.

**AFPL FOUNDATION - UPDATE**

**CHAIRMAN PHYLLIS D. BAILEY:** At this point, I'd like to ask Judge Nina to proceed with her Foundation - Update.

**MS. NINA RADAKOVICH:** Thank you, Phyllis. The first thing I want to mention an activity that the Growth Committee of the Foundation is having, a week from tomorrow, that you are all invited to, it is a Book Club meeting. It's Wednesday, July 29 from 7:30 to 8:30 p.m. And it's for a discussion of Eric Klinenberg's book, which think you all have heard of, called Palaces for the People: How Social Infrastructures Can Help Fight Inequality, Polarization and the Decline of Civic Life. First of all, if you want to come, you do not need to read the book. You can listen. You can comment. There are plenty of ideas in there that will strike you immediately without you feeling that you've missed something by not reading the book. The book's theme is that public libraries dismantle the walls that are between people. So it's a very encouraging, energizing book for library people and for anybody in our culture. So I highly recommend the book. I highly recommend you join us at the Book Club. If you need -- it will be a Zoom. So if you just email me, I will give you the link to go. And you can decide at the last minute. And it's going -- the discussion will be led by Cheryl Small, the Central Library Branch Manager. So I think it will be a good discussion and informative for anybody who would like to go.

As far as the progress of the Growth Committee, the plans are for this committee to be of limited duration. We're supposed to have two meetings of the committee as a whole and two meetings of the four subcommittees. So we had the one meeting. I talked about it at last month's meeting. We had the meeting of the whole committee. And now we're planning our first subcommittee meetings. And they're coming up in early August. And then we're going to have another large committee meeting of everybody in late September, early January, and then we'll wrap up with another large committee at the end of the year or in January. So the key questions that have been raised in the first meeting and in discussions -- and you can kind of anticipate this -- this just gives you an overview of what the thinking is: Where is the Library System going? And where should it be going in the next three to five years. And we talked last month about the crucial need for a Strategic Plan.

The Growth Committee wants to help the Foundation figure out a way to make this happen. Budgets are very tight. Strategic

Planning is not at the top of what is, you know, on the minds of our elected officials. So the Foundation is going to try to find money to support that Strategic Plan. And, of course, with everything going on, work on it cannot begin probably until next year anyway. But we think a Strategic Plan is crucial, and we want to find a way to make it happen.

Number two: Are there any nonprofit organizations we can approach now to partner with? The Growth Committee members, as community leaders, feel very strongly that the Foundation can be more effective if it partners with other nonprofits. So we're going to try to identify groups. If any of you have comments on this or suggestions, please email me or call me and let me know, because we're looking for organizations we can partner with.

Number three: We would like some jumpstart to becoming a more helpful organization at the Foundation. And by that I mean, we need quick success, a project that will be visible, highly visible, will really help the library but will be within our means at this time.

So, again, if anybody has ideas for that... We have some ideas we're working on. And Gayle has some ideas that are relevant to COVID, too, so we're thinking in those terms.

And, finally, number four is: What is the Atlanta community willing to fund? We need to find an intersection between the library's crucial needs and the community's wish to contribute and support those needs. It's like a Venn diagram. So we're going to find that intersection and focus on that area, because that's where we'll have success.

So that's all I have to say for the Foundation. And I will keep you informed. Does anybody have any questions?

**CHAIRMAN PHYLLIS D. BAILEY:** I don't see any questions. But I, particularly, I will be attending, to let you know now.

**MS. NINA RADAKOVICH:** Fantastic. I'll get you the link.

**CHAIRMAN PHYLLIS D. BAILEY:** All right. Thank you. Is there anyone else who'd be interested in attending or being a part of this? Okay. Well, you can think about it and perhaps you'll change your mind as the time passes.

**MS. NINA RADAKOVICH:** Yes. And I can send you another email about it.

**CHAIRMAN PHYLLIS D. BAILEY:** Yes. Thank you so much. We needed that as a focus to keep us on-track, even though we're not able to be together to do these kinds of things. And I certainly appreciate the -- for spearheading that, Judge Nina. You've done an excellent job. And I really appreciate that. And I'm sure the Board does to.

**MS. NINA RADAKOVICH:** Thank you.

**CHAIRMAN PHYLLIS D. BAILEY:** Any other comments or concerns about this? Thank you again.

**CONSTRUCTION/RENOVATION REPORT**

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. We'll move on to the Construction Report. Mr. Kaplan?

**MR. PAUL KAPLAN:** We're down to about three libraries right now that haven't reopened. But I would say probably by the middle of August -- I'm going out on my limb over here, Gayle -- the middle of August, these other three, which is Ponce and Northeast Spruill Oaks and East Atlanta will be open for Curbside. Am I correct in saying that, Gayle, without putting my neck out there?

**MRS. GAYLE H. HOLLOMAN:** Yes. That's correct.

**MR. PAUL KAPLAN:** So that's a big deal. The only thing we have left is Central and Hapeville, and that's it. Of course, there's always a punch list. There's always little odds and ends that constantly go. You even still probably have punch lists on the First Phase, but it's going along very well. Finally, we're seeing the end of it. The milestone has been reached. And, Gayle, has agreed with me: We're pretty darn happy, because we're getting to that point where we won't be talking about it much. We'll be open. And I think -- and everything as far as Curbside's concerned -- I know Gayle will talk about it -- I think it's going well. I stopped by today in a couple of places and it seems to be going smooth. I don't know what -- there's some other problems in between things. I think it's going well, plus Gayle, you're -- because you're going to have a report too, so.

Anybody else have any question about construction? It's getting there. It's at the end. That's it, Phyllis.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Thank you. I think that we'll all breathe a sigh of relief once this is done, because it has been stressful, to say the least. Thank you so much for your hard work, Mr. Kaplan. You've gone out of your way, and we appreciate that.

Mrs. Holloman?

**MRS. GAYLE H. HOLLOMAN:** Yes, Madam Chair?

**20-36 DIRECTOR'S REPORTS**

**20-33 MONTHLY FINANCIAL REPORT**

**20-34 MONTHLY USAGE SUMMARY**

**20-35 QUARTERLY CUSTOMER SERVICE COMMENTS**

**CHAIRMAN PHYLLIS D. BAILEY:** Director's Report?

**MRS. GAYLE H. HOLLOMAN:** Director's Report. Good afternoon, everybody. Thank you so much, Mr. Kaplan. And I want to personally thank you for all of your due diligence during this

entire Phase I, Phase II, process of trying to get these libraries in order. You know, being out there all the time and keep making me aware of some things, and calling me, and I'm staying in touch with you so that we can really go after what we need to make these things happen.

As of today, the East Atlanta Library is the last one to which staff returned. So staff is now onsite. The books were delivered today. They were all brought back, and the staff were in the process of putting those items on the shelves. So that's very exciting. And as he just said -- as Mr. Kaplan just said -- we're now down to Hapeville and Central. And, of course, we are -- we've been asked by the County -- and a few of you also mentioned to me about what are we going to do with regard to some sort of celebration. So we've been asked to look into some sort of virtual way of doing it. We don't know exactly what that looks like. I have not attended anything that was a ceremonial service or program with regard to being done virtually, but we're looking into it with our staff, with marketing at the County and at the library. So we'll keep you abreast of ideas and bring them to you as we narrow them down. Hopefully, we can get two or three ideas that we can bring to you next month that you would be able to look into and see how you feel about it before we go any further.

I wanted to just talk to you a little bit about some of the things that happened during the month of June. We -- the staff did go back to work, June 15, at all the locations except those that didn't have books returned and -- so the staff went back gradually. And those libraries were: Buckhead, Northside, Northeast Spruill Oaks, and Cleveland Avenue. So those libraries are, as I said, they're in the process now -- the staff is in the process of putting those materials on the shelves.

We will let them know when they will become -- and we'll let you know the date -- for them to open with Curbside Service. The hold-up will be trying to do what they're trying to do right now. And then once they get those items on the shelves, they'll be able to book the books on hold -- patrons will be able to put their books on hold, and then that way, they'll be a part of the Curbside Service.

Right now, Curbside Service is what we've got to offer. Because with everything being somewhat rolled back suddenly with the COVID-19 cases going up, we just feel that it's best and more prudent for us to tow the line at Curbside Service now. And we know people want something else. But we -- the most we may do is to be able to expand that a little bit, because, then there

have been requests for evening and weekend coverage. Well, you know how we can do that, because due to the COVID-19 situation, there are staff who are out on leave of various types. Some of it due to the fact that they've got childcare issues. As you know, there are not many locations now with childcare places be open, nor are there summer camps as people would have usual in the summer. So that is a major problem. And then we have others out on various types of leave; vacation, sick leave, family medical leave, and other issues. So that does not -- that adds to a situation where we're -- the problem is a little exacerbated, but we're not able to have all of the staff as engaged at some locations. Some locations are busier than others, of course. But at the same time, there are concerns that people are out and they're coming back and forth. Sometimes people are feeling ill and they're going out to take the COVID test again. When they take it again, they may or may not be positive, or they may be negative. But they start feeling bad again, so they go out a second or a third time and take the test. So we've had lots of cases of that type of thing happening. And we're trying to work through all of those issues, and we'll keep you abreast as to if they really become more impactful than they seem to be right now. But during the month of June, we had a hundred and thirty staff assigned to work elections. June 9th was a huge day. I, personally, worked fourteen and a half hours that day. Others worked up to eighteen hours that day, and we really did make a dent. I think it'll help. We really assisted registrations and elections. Staff are back on duty now. This week they're working June 20th through August 7th for Early Voting. They're also going to be working the runoff, and then staff will be back helping out again in November for the presidential election. So that's going to be a big day. And, again, lots of activity ensued with that. More than thirty staff have been busy working our, Ask A Librarian, or what we call, LibAnswers during this time. And, now, of course, you know that it's seven days a week, eight hours a day, and that's a real major undertaking, along with Curbside Pickup. So we have staff that are being scheduled by their managers to work the different areas that are needed. And it does help a little bit with social distancing concerns and that type of thing. We've got our Virtual Programming is still outstanding. If you look at the -- as we look at the reports, seventy percent -- we

have a seventy percent increase in the uses of Virtual Programming over this time last year.

When you look at the Financial Report, there were -- we're right at about half of our budget having been spent. Half it too, d-spent. So I don't know if you have any questions regarding that. That's where we are with it.

And I wanted to also mention to you that we do a Quarterly -- we usually do a Quarterly Customer Service snapshot. And so you received that also in your packet. And we've had some really good comments. A lot of the things that are somewhat negative have to do with people being disappointed that we are not able to fully open or that -- they may feel -- that the Curbside pickup is not going as well as it should. But, overall, we've had some good and positive statements that have been made about what's going on.

We had, this time last year, four hundred and thirty emails, and this year we received four hundred and eighty-two comment cards, or either comments by email. And so we're trying to answer those as we get them. We had three thousand six hundred and thirty-nine, when you look at the Customer Service snapshots, comments that were received during the quarter.

Some of those comments were: I would like to praise, wisdom, foresight and the AFPL leadership for automatically renewing my books during the pandemic.

Thank you for helping me troubleshoot my device. Things of that nature. So we're very proud of the fact that we've been able to do that. I may have mentioned last month that we were able to work with Georgia Public Library Service to make sure that we got a laptop, as well as a hotspot for a college student who was trying to finish their testing. And I don't know if their computer went out or just what happened, but the person needed a laptop. And so we, library staff, went and met the staff person from GPLS in order to get the equipment to the college student. We did the same thing for a high school student who was trying to finish up some credits to get their diploma. So we've been able to step in in a lot of ways and make a difference. And we're continuing to do that for citizens who are -- who are experiencing the digital divide, as well as those who are able to be online at will.

Also, I wanted to mention to you that we have had a lot of closures during this time, as you know. From March 13 through June 14, we had eleven thousand three hundred and eighty-four hours of closure. And that's in comparison to last year, two hundred and twenty-one from January to June.

So that's a lot of hours that we lost, but we're hoping that -- we know that with our virtual presence we have made a huge difference and we're continuing to do so.

Are there any questions at this point, about anything, financial or otherwise or Customer Service?

**MR. PAUL KAPLAN:** The question I have, Gayle, and I think we talked about it one time. For the children that are going to be basically at home, you know, working, are we setting up hotspots in the parking lots at some of the libraries where they meet, the Internet connection? And the second thing, we were talking about: Are you going to get additional Chromebooks for kids that need it, who don't have Internet, or don't have computers at home?

**MRS. GAYLE H. HOLLOMAN:** Right. Those are great questions. We were -- we always had our Wi-Fi available in the parking lot. And we've made that known. People can just drive up and they are able to pick it up. So that's one good thing that's been going along ever since we've been closed and even as we're doing Curbside Service.

As far as Chromebooks, we have about a hundred and twenty, or a hundred and twenty-five out right now at hotspots. We're working on plans to partner and obtain at least four hundred to five hundred more. That's what we want to do. That's a real ambitious goal, but we feel that we can be of service too people are having concerns about not being able to be connected, that we would be able to offer those and have them available. So we'll keep you informed as to how that process is going. But Scott's looking into it, and we're working real hard to try and make that happen, because we know there's a dire need for it.

**CHAIRMAN PHYLLIS D. BAILEY:** Tell me, Gayle, are you in partnership with the school system in any way?

**MRS. GAYLE H. HOLLOMAN:** With the school system what we're doing, we still have Class Pass, but APS, Fulton County schools, it's been two years of a conversation that has not gone to the point of them signing up yet. So we're still in the process of working with them with that.

We also want to offer it to private schools. And what that means is that your child is able to use their student I.D. number as their library card. And the, of course, the fines and fees for the kids are no longer, so that that makes it easier for them to be able to get materials and not have to worry about if I bring back some that and I have a fine of more than five dollars and I can't get anymore. So that was the case prior to that having taken place.



So we're working real hard to try and figure out other ways to help parents and children -- parents who are homeschooling kids -- as they go into this new phase of doing educational pursuit. One thing we're doing is we have a greatly increase -- due to enhance budget -- for our Virtual Resources, given to by the Commissioners.

We have been able to identify six additional virtual resources that we are rolling out by the end of this week so that people will know just what's available. Some of those are tutorial type resources that will allow the children and the parents to be able to get help with such things as, how to write a paper. Also, some of that for adults with regard to job skill needs, resume writing, and that type of thing.

We've increased all of our spending on that type of material. And I think people are going to be very, very pleased. We have one more to go. It's called Pebble Go. It's going to help children. But that one is a little bit later. It's coming, hopefully, in the next few weeks. So you'll see that rolling out. I'll get that information to you as to just what those are about and just how people would be able to use it. But we're planning a big marketing push. And it's really exciting to be able to do all of that. Because I think people are -- these are things that we wanted to do before that we have not been able to offer and didn't have the funding. So now we have an additional, a little bit over one million dollars to be able to provide for those services. I think the Commission was very gracious in they're offering of those dollars to make that happen.

**CHAIRMAN PHYLLIS D. BAILEY:** Thank you. That sounds great. Any other questions or concerns for the Director?

If not, I want to compliment you on the work that you've done in the extension of additional sources of help for the children who are at this point creating an aggressive situation with the school system. But you seem to have done quite well. And I think that this is something that you need to be commended for. Thank you again.

Any other concerns or questions?

**MRS. GAYLE H. HOLLOMAN:** The staff has worked very hard. I have to just give it to the staff. The staff has worked extremely hard, the administrative team and all of the staff in doing all these programs that you see online now. Every day we're looking at streaming Storytime, the Ask a Librarian, all of those things are really because the staff have just been marvelous. It's been a really great time.

**CHAIRMAN PHYLLIS D. BAILEY:** That's good to hear. Very good to hear. Anybody else have questions or concerns?

**COMMITTEE REPORTS**

**LIBRARY VISITATION**

**BYLAWS AND RULES**

**NATIONAL AND STATE DEVELOPMENTS**

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Then we'll go to Committee Reports. Vice Chair, Mr. Joyner?

**MR. D. CHIP JOYNER:** I'd like to follow up on a suggestion, a thought that Priscilla had at the last meeting where perhaps a follow-up, or a virtual tour. And I see, or hear about the creative ideas you've already come up with, Gayle. Is that something that we can try of put together for our next meeting?

**MRS. GAYLE H. HOLLOMAN:** The meeting about?

**MR. D. CHIP JOYNER:** For the next Board meeting. Perhaps, there could be a virtual tour or a phone video that could be uploaded and shared with us where we can kind of see how books are being picked up and stored, just something where we can get the experience of what the team is doing behind the scenes.

**MRS. GAYLE H. HOLLOMAN:** Definitely do that. I didn't hear the word, tour. That was what I missed. But, yes, that would be great. I think that we can provide that. In fact, there's a -- I think there's a short piece on Curbside Service that was created by our marketing team. But we can do that in a virtual team of the libraries for you. I think that would be real good. So I'll plan on making that happen.

**MR. D. CHIP JOYNER:** And then I also wanted to see how to books are staged in the rooms and air out for the twenty-four hours. Is that still the guideline?

**MRS. GAYLE H. HOLLOMAN:** It is. We quarantine the items for twenty-four hours. The ones that were stored prior to August, our Curbside Service being set up, as well as daily when things are being returned, because the Book Drops are open.

**MR. D. CHIP JOYNER:** As far as visiting in person, I don't have anything further, Madam Chair.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Thank you. Any questions or concerns from any Board member?

Thank you, Mr. Joyner.

**UNFINISHED BUSINESS**

**BYLAWS AND CONSTITUTION - UPDATE**

**CHAIRMAN PHYLLIS D. BAILEY:** Unfinished Business. Anybody have anything that we need to complete?

**MR. PAUL KAPLAN:** Nina, I got a question -- or Priscilla -- have we finished the final of constitution or some sort of bylaws? And where are we at? I kind of lost track.

**MS. NINA RADAKOVICH:** We passed the bylaws amendment which authorized us to have video meetings without being in person. And we have now a constitutional amendment for our -- for the Board of Trustees constitution which would extend -- allow extension of the Chair's term for an additional six months, or until the end of this year, because of emergency circumstances. And we all received that. It's easy to confuse to two papers. The bylaws amendment was passed and is in effect. The constitutional amendment was not. So that is something that we need to vote on today. And we could do it now under Unfinished Business. We can do it on Committee Reports, or we could call it New Business. It's whatever is your pleasure, Madam Chair.

**CHAIRMAN PHYLLIS D. BAILEY:** I think that since we're in the Unfinished Business we may want to take a look at it right now.

**MS. NINA RADAKOVICH:** Okay. I'm, not sure if it was in the packet for today or not. I can read the whole thing, but it's over a page.

**CHAIRMAN PHYLLIS D. BAILEY:** Well, why don't you try to read it, because I'm not sure that -- I needed to talk with Zenobia for the timing for the packet. But if you will read it, then we can move forward with it.

**MS. NINA RADAKOVICH:** Okay. This is a proposed amendment to the constitution of the Fulton County Library Board of Trustees, so as to authorize the Board of Trustees to extend the term of its Chair under certain circumstances and for other purposes. And we can give the court reporter a copy, which would make it easier.

Whereas, the Fulton County Library System is in the final stages of an extensive library renovation project involving several locations; and, whereas, the members of the Fulton County Library System Board of Trustees would like its current Chair, Phyllis Bailey, to continue as Chair through the end of 2020 to oversee completion of the construction; and, whereas, the current COVID-19 health crisis has resulted in a state of emergency being declared by public officials and the closure of all library branches creating an additional need for continuity and leadership as performed by the Library Board of Trustees, in particular, its Chair.

And, now, therefore, the constitution of the Board of Trustees of the Fulton County Library System is hereby amended by deleting the third sentence of Section 2 of Article 4, which currently reads as follows -- and I'm going to read the whole Section 2, which is Election Terms Eligibility: Officers shall be elected as provided in the bylaws to serve a one-year term. No member of the Board of Trustees shall hold more than one

office at a time. No officer shall be eligible to serve more than two consecutive terms in the same office. The limitation on consecutive terms does not apply if the Board of Trustees elect a Library Executive Director or other employee to serve as secretary.

Vacancies and elected office shall be filled by vote at the next regular meeting of the Board of Trustees after the vacancy occurs. And replacing it with the following language: Section 2, Election Terms Eligibility: Officers shall be elected as provided in the bylaws to serve a one-year term. No member of the Board of Trustees shall hold more than one office at a time. So here is the sentence that has been changed. It's multiple sentences. But this is the new language: No officer shall be eligible to serve more than two consecutive terms in the same office, except when extraordinary circumstances exists which require an extension of the second term for continuity of leadership as determined by the Board of Trustees, or when a state of emergency has been declared by a government official with authority to make such a declaration. And that emergency affects library operations and the Board of Trustees members believe that continuity of leadership is necessary to address the emergency.

The length of such an extension shall not exceed six months. And the last sentence was not changed. The limitation on second term does not apply: The Board of Trustees elects the Library Executive or other employee to serve as secretary. Vacancies and elected offices shall be filled by vote at the next regular meeting of the Board of Trustees after the vacancy occurred. And then the final paragraph of the amendment says: And it is hereby resolved that this amendment to the constitution of the Fulton County Library System Board of Trustees shall become effective immediately and shall be filed with the Georgia Public Library Services Division of the Board of Regents of the University System of Georgia -- of the state of Georgia.

**CHAIRMAN PHYLLIS D. BAILEY:** Thank you. Now, does anyone have any questions or concerns about this before we vote? I notice that there was a question in the chat. Who has a question?

**MR. JOE PIONTEK:** Posted in the chat: Are you scheduled for reopening the libraries? I think that's probably -- Gayle?

**MRS. GAYLE H. HOLLOMAN:** I'm sorry? Your question?

**MR. JOE PIONTEK:** The question in the chat is from one of our constituents. She says: Are you discussing library reopening dates today?

**MRS. GAYLE H. HOLLOMAN:** No. As I said earlier, we're staying firm with the Curbside Service right now. One of our major

library systems around us has already had to close back down to Curbside Service when they had actually gone for two or three months having staff onsite, and I think performing regular duties as usual. And because of the COVID-19 virus actually increasing, they have now gone, effective today, back to Curbside Service. So we're maintaining that.

As you know, Fulton County has high and lows of cases of the COVID virus, and so we're following the guidelines of the county as well as local, state, and national information, and the CDC. So that's where we are right now. We will put on the website and other broadcasts when those things change.

As I mentioned earlier, the thing that may change before anything else is that we will probably have some night and perhaps Saturday pickups, Curbside Service, to help those persons who work and who can't otherwise get there from 10 to 4 on a daily basis.

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. Now, let's go back to the amendment, the constitutional issue that Judge Nina just presented. Are there any questions or concerns regarding that particular issue?

If there are no questions or concerns regarding that, I'd like to have a motion to accept or -- accept that and then a second so that we can move on with that particular amendment.

**MOTION**

**MS. NINA RADAKOVICH:** I move that we adopt that amendment.

**MR. PAUL KAPLAN:** Second.

**CHAIRMAN PHYLLIS D. BAILEY:** Moved by Judge Nina, seconded by Mr. Kaplan that the amendment to the Fulton County Board of Trustees constitution be accepted. Are there any questions? If there are no questions, may I have a vote? All in favor? *(WHEREUPON, all said aye.)*

**CHAIRMAN PHYLLIS D. BAILEY:** Objections? It seems to be unanimous, but I can't seem to get the count. I have no objection, so I will assume that it's unanimous. With that being the case, it's a unanimous vote. Any objections? Then the vote carries. Motion passes. Thank you. And thank you, Judge Nina and Priscilla -- Mrs. Borders. Thank you both for that. I'm sorry. I wanted to call you by your first name and I don't like to do that. Okay. Any other Unfinished Business? Thank you both very much for your hard work.

**NEW BUSINESS**

**CURBSIDE SERVICE - UPDATE**

**PROGRAMMING - UPDATE**

**CHAIRMAN PHYLLIS D. BAILEY:** Okay. We will move on. Any New Business?

**MRS. GAYLE HOLLOMAN:** Yes, Madam Chair. I would like to -- we've talked a lot about things, so I think the update is clear on that, but Programming Update, I wanted to let you all know that we are still working very hard, as I mentioned earlier, with regard to our virtual programming. We still have streaming Storytime for children every day from 11 to -- well, it starts at 11 o'clock. It takes about half an hour. But that's every single day, Monday through Friday. And on this particular Friday coming, July 24th, we will have Ms. Jarrett Kemp. She is the daughter of Governor Brian Kemp and Mrs. Kemp, and she will be reading from several books to the children.

We also have coming up next week on July -- on Thursday, July 28, we will have Senator Kelly Loeffler reading during streaming Storytime. And on Friday, the 29th, we will have Mr. Richard Lewis, who is the state superintendent of schools. So I just wanted to bring you up to date on those, as our special, what we're calling, Guest Readers or Celebrity Readers.

**CHAIRMAN PHYLLIS D. BAILEY:** Well, I'm glad to hear that. And I hope that the political influence will stop at this point. And as we move forward with our readers, that they will simply be Guest Readers without political affiliation.

Thank you very much for that.

**MR. JOE PIONTEK:** I got asked to read.

**CHAIRMAN PHYLLIS D. BAILEY:** Any other New Business?

**MRS. GAYLE H. HOLLOMAN:** I'm sorry?

**MR. JOE PIONTEK:** I got asked to read.

**MRS. GAYLE H. HOLLOMAN:** You set a date already?

**MR. JOE PIONTEK:** I haven't set the date yet, but they asked me if I would do it. I said sure. I'd like -- you know, as long as it's Dr. Seuss, I'm in.

**MRS. GAYLE H. HOLLOMAN:** Okay. Well, I heard that several of you wanted to do it. Mrs. Bailey, Mrs. Borders, you all set the time. You can even tape it. Several of these are being taped and we'll just show them on that day. So we can do it at your leisure and however you would like to do it, live, or if you want to do it by being taped. So just keep us informed and we'll be happy to set it up.

**MR. JOE PIONTEK:** This is probably over wrung with children. I'll do it -- the reading room in my house is a lot more comfortable. I'm looking forward to it. It's going to be fun.

**MRS. GAYLE H. HOLLOMAN:** Yes. It's a lot of fun.

**CHAIRMAN PHYLLIS D. BAILEY:** Have you talked with many of the Commissioners as to whether or not they would want to read?

**MRS. GAYLE H. HOLLOMAN:** Yes. We've had some Commissioners who say that they're interested in that. No one has actually signed up yet, but we were working toward that. So we're open to the Guest Readers, and we're trying to get everybody in as much as we can by the end of Summer Reading, which is August 1. But we will go into, you know, August or whatever dates we need to. But we were able -- we had several of the ones I just mentioned who were suggested to us and actually were secured by two of our Commissioners. And then one was one that I solicited. So I'm just glad that people responded and that we are on the road to, you know, making sure that we have diversity in our programming.

**CHAIRMAN PHYLLIS D. BAILEY:** Thank you. Anything else in the way of New Business?

**ADJOURNMENT**

**MOTION**

**CHAIRMAN PHYLLIS D. BAILEY:** If there's no further business, then I'll entertain a motion for adjournment.

**MS. LINDA JORDAN:** So moved.

**MR. JOE PIONTEK:** Second.

**CHAIRMAN PHYLLIS D. BAILEY:** Moved by Ms. Jordan and seconded by Mr. Piontek; is that correct?

**MR. JOE PIONTEK:** Yes.

**CHAIRMAN PHYLLIS D. BAILEY:** All in favor?

*(WHEREUPON, all said aye.)*

**CHAIRMAN PHYLLIS D. BAILEY:** Opposition? Without hearing any, then I declare the meeting adjourned.

*(Whereupon, the Regular Board of Trustees Meeting  
concluded at 4:54 p.m.)*

**Director's Report**

Gayle H. Holloman, Executive Director

July 2020

**Bond Program Update**

Curbside service was started at 26 libraries on July 1<sup>st</sup>. It continues to be well received by patrons. Marketing on the website; bookmarks and flyers; along with onsite signage, got the word out to the various communities. Procedures for the service were provided to patrons and staff in advance of the startup.

**Digital Presence**

Patrons continued to use the Library's virtual resources and gravitated to new offerings.

**Service Delivery**

- Library staff returned to the six libraries whose renovations were just completed. Those libraries are: Buckhead, Northside, Northeast Spruill Oaks, Adamsville, Ponce and East Atlanta. They readied those libraries to join curbside service effective August 17<sup>th</sup>.
- There were 63 Library employees who assisted Registrations and Elections during early voting, July 20<sup>th</sup> through August 7<sup>th</sup> and on Elections Day, August 11<sup>th</sup>. Staff is also expected to work during the elections in September, October, November, and a possible run-off in January.
- The Library's Ask-a-Librarian service assisted hundreds of callers who sought answers to fairly easy and quick questions; as well as to answers to more difficult questions. The service has been offered seven days a week. Patrons can also leave messages after hours and expect their questions to receive a response within 24 hours.

**Staff Engagement**

- The website continues to be upgraded with a rollout expected in late September or early October.
- Staff continues to work on preparing and presenting virtual programs for all ages.
- Staff worked on readers' advisory materials for patrons who want to know what to read next.
- Staff attended numerous meetings via teleconferencing and received training via webinars.

**The Path Forward**

The Library's Administrative Team worked on plans to offer evening and weekend curbside service. It was decided and approved that, effective August 17<sup>th</sup>, 26 libraries and the 6 newly renovated libraries (for a total of 32 locations) will offer the service with the following hours;



Monday and Tuesday, 10:00 a.m. to 7:00 p.m.; and Wednesday through Saturday, 10:00 a.m. to 4:00 p.m. The previous hours of service were Monday through Friday, 10:00 a.m. to 4:00 p.m. Patrons made it known they were in need of evening and weekend hours especially because of their work schedules. We listened.

Services offered by the libraries include:

1. Curbside Service for patrons to pick up materials on hold (1-15 items per person)
2. Book drops for contactless materials drop off (with 24-hour quarantine)
3. Virtual programming
4. Ask-A-Librarian call in service which serves as a reference line for patrons to ask questions and receive answers

FULTON COUNTY LIBRARY SYSTEM  
MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF JULY 30, 2020

Doc. #20-39

SERVICE	2020 BUDGET	JULY	2020 YTD	2020 YTD	2020 YTD	2020 YTD %	BUDGET
DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	COMMITTED	BALANCE
REG SALARY	14,554,566	1,568,258	8,912,957	-	8,912,957	61%	5,641,609
PART TIME SALARY	484,491	45,033	255,054	-	255,054	53%	229,437
BENEFITS	7,456,778	700,412	4,206,073	-	4,206,073	56%	3,250,705
BOOKS	3,046,305	1,139,065	1,359,228	878,308	2,237,536	73%	808,769
OFFICE EQUIP. REPAIR	16,649	-	6,963	1,234	8,197	49%	8,452
EQUIPMENT	22,291	689	2,484	-	2,484	11%	19,807
OFFICE FURNITURE	2,082	-	-	-	-	0%	2,082
PROFESSIONAL SERV	108,190	3,236	8,606	2,062	10,668	10%	97,522
COPIER MACHINE LEASE	241,824	29,199	87,199	-	87,199	36%	154,625
COPIER PAPER	6,000	-	-	-	-	0%	6,000
SUPPLIES	119,219	261	14,962	16,409	31,371	26%	87,848
SOFTWARE MAINTENANCE	500,392	-	2,800	2,739	5,539	1%	494,853
BUILDING RENT	210,843	16,299	96,825	137,831	234,656	111%	(23,813)
OTHER SERVICES	524,184	55,344	206,321	88,202	294,523	56%	229,661
TRAVEL	24,600	-	2,275	-	2,275	9%	22,325
HOSPITALITY	5,628	-	35	-	35	1%	5,593
VEHICLE MAINTENANCE	23,850	3,296	15,827	-	15,827	66%	8,023
GENERAL INSURANCE	622,596	51,884	363,184	-	363,184	58%	259,412
CONTINGENCY	2,270	-	-	-	-	0%	2,270
<b>TOTAL</b>	<b>27,972,758</b>	<b>3,612,976</b>	<b>15,540,794</b>	<b>1,126,785</b>	<b>16,667,579</b>	<b>60%</b>	<b>11,305,179</b>

FULTON COUNTY LIBRARY SYSTEM  
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS JULY 31, 2020

ORGANIZATION	SERVICE	2020 BUDGET	JULY	2020 YTD	2020 YTD	2020 YTD	2020 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE OPERATION	REG SALARY	12,578,032	1,357,758	7,689,621	-	7,689,621	61%	4,888,411
	PART TIME SALARY	484,491	45,033	255,054	-	255,054	53%	229,437
	BENEFITS	6,364,776	605,969	3,620,646	-	3,620,646	57%	2,744,130
	BOOKS	3,046,305	1,139,065	1,359,228	878,308	2,237,536	73%	808,769
	OFFICE EQUIP. REPAIR	10,889	-	2,437	-	2,437	22%	8,452
	EQUIPMENT	19,000	297	1,420	-	1,420	7%	17,580
	OFFICE FURNITURE	1,785	-	-	-	-	0%	1,785
	PROFESSIONAL SERV	59,803	3,236	7,204	1,754	8,958	15%	50,845
	COPIER MACHINE LEASE	231,524	29,199	87,199	-	87,199	38%	144,325
	SUPPLIES	53,765	-	1,535	1,535	3,069	6%	50,696
	BUILDING RENT	210,843	16,299	96,824	137,831	234,655	111%	(23,812)
	OTHER SERVICES	293,689	35,388	117,332	36,701	154,033	52%	139,656
	VEHICLE MAINTENANCE	4,000	-	1,026	-	1,026	26%	2,974
	GENERAL INSURANCE	404,826	33,736	236,149	-	236,149	58%	168,678
	CONTINGENCY	-	-	-	-	-	0%	-
<b>Total</b>		<b>23,763,728</b>	<b>3,265,978</b>	<b>13,475,674</b>	<b>1,056,128</b>	<b>14,531,802</b>	<b>61%</b>	<b>9,231,926</b>

FULTON COUNTY LIBRARY SYSTEM  
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS JULY 31, 2020

ORGANIZATION	SERVICE	2020 BUDGET	JULY	2020 YTD	2020 YTD	2020 YTD	2020 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICES	REG SALARY	1,976,534	210,500	1,223,335	-	1,223,335	62%	753,199
	BENEFITS	1,092,002	94,443	585,427	-	585,427	54%	506,575
	OFFICE EQUIP. REPAIR	5,760	-	4,526	1,234	5,760	100%	-
	EQUIPMENT	3,291	392	1,064	-	1,064	32%	2,227
	OFFICE FURNITURE	297	-	-	-	-	0%	297
	PROFESSIONAL SERV	48,387	-	1,402	308	1,710	4%	46,677
	COPIER MACHINE LEASE	10,300	-	-	-	-	0%	10,300
	COPIER PAPER	6,000	-	-	-	-	0%	6,000
	SUPPLIES	65,454	261	13,693	14,874	28,567	44%	36,887
	SOFTWARE MAINTENANCE	500,392	-	2,800	2,739	5,539	1%	494,853
	OTHER SERVICES	230,495	19,956	88,988	51,501	140,489	61%	90,006
	TRAVEL	24,600	-	2,275	-	2,275	9%	22,325
	HOSPITALITY	5,628	-	35	-	35	1%	5,593
	VEHICLE MAINTENANCE	19,850	3,296	14,801	-	14,801	75%	5,049
	GENERAL INSURANCE	217,770	18,148	127,033	-	127,033	58%	90,738
	CONTINGENCY	2,270	-	-	-	-	0%	2,270
<b>Total</b>		<b>4,209,030</b>	<b>346,995</b>	<b>2,065,380</b>	<b>70,656</b>	<b>2,136,035</b>	<b>51%</b>	<b>2,072,995</b>

Fulton Library System July 2020					Doc. #20-40
	2020		2019		
Activity and Description	Month	YTD	Month	YTD	YTD % Change
<b>Circulation</b>					
Total number of items checked out of the library	41,694	605,483	277,202	1,718,953	-64.78%
<b>Holds</b>					
Number of requests by patrons	45,239	299,049	42,968	312,802	-4.40%
<b>Inter-Library Loans</b>					
Number of items lent to or borrowed from another library system	0	967	391	2,938	-67.09%
<b>Visits</b>					
Number of people entering a library for any reason	0	539,692	272,611	1,719,886	-68.62%
<b>Computer/Internet Usage</b>					
Number of computer sessions (Internet access and office software)	0	145,866	44,673	266,752	-45.32%
Number of hours of computer use	0	47,621	28,991	268,998	-82.30%
<b>Web hits</b>					
Number of times people have viewed library web pages (page views)	543,218	3,098,830	730,201	4,601,052	-32.65%
<b>Online Resources</b>					
Number of unique library web page sessions (visits)	187,759	1,166,293	172,303	1,403,906	-16.93%
<b>Computer Classes</b>					
Number of classes	0	23	3	59	-61.02%
Number of attendees	0	199	30	406	-50.99%
<b>Virtual Circulation</b>					
Number of e-books and e-audiobooks checked out	90,177	579,914	69,664	433,832	33.67%
<b>Children's programs</b>					
Library sponsored programs offered for children (birth - 12)	57	846	408	2,312	-63.41%
Number of people attending programs	1,600	2,289	11,483	81,577	-97.19%
<b>Teen Programs</b>					
Library sponsored programs offered for teens (13 - 17)	6	173	65	492	-64.84%
Number of people attending programs	74	86,102	65	10,102	752.33%
<b>Adult Programs</b>					
Library sponsored programs offered for adults (18 + )	27	1,226	400	3,280	-62.62%
Number of people attending programs	392	122,805	11,153	71,158	72.58%
<b>Programs - Total (Includes All-Ages Programs)</b>					
Library sponsored programs offered - total of all programs	102	2,184	873	6,021	-63.73%
Number of people attending programs	2,653	155,876	25,218	161,772	-3.64%
<b>Meeting Rooms</b>					
Non-library sponsored meetings or activities scheduled	0	723	242	2,443	-70.41%
Number of people attending meetings or activities	0	14,051	5,998	42,246	-66.74%

## FULTON COUNTY LIBRARY SYSTEM CIRCULATION STATS

AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	July-2020	July-2019	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2020 CIRC	YTD 2019 CIRC	INCREASE/ DECREASE	PERCENT CHANGE
ADAMS PARK	101	25	5	0	131	96	35	36.46%	3,121	13,895	-10,774	-77.54%
ADAMSVILLE/COLLIER HEIGHTS	19	3	2	0	24	2,810	-2,786	-99.15%	789	12,901	-12,112	-93.88%
ALPHARETTA	2,076	2,413	290	2	4,781	51,969	-47,188	-90.80%	99,176	248,115	-148,939	-60.03%
BUCKHEAD	52	33	5	0	90	3,769	-3,679	-97.61%	2,296	82,937	-80,641	-97.23%
CLEVELAND AVE	47	58	6	0	111	323	-212	-65.63%	10,916	9,856	1,060	10.75%
COLLEGE PARK	138	158	7	0	303	211	92	43.60%	512	13,616	-13,104	-96.24%
DOGWOOD	94	130	20	0	244	13	231	1776.92%	5,020	139	4,881	3511.51%
EAST ATLANTA	32	2	1	0	35	9,413	-9,378	-99.63%	2,653	55,985	-53,332	-95.26%
EAST POINT	378	117	19	1	515	4,890	-4,375	-89.47%	8,225	9,938	-1,713	-17.24%
EAST ROSWELL	2,562	2,058	160	4	4,784	34,059	-29,275	-85.95%	52,075	183,599	-131,524	-71.64%
FAIRBURN	161	96	15	0	272	2,590	-2,318	-89.50%	47,563	6,621	40,942	618.37%
HAPEVILLE	3	0	0	0	3	863	-860	-99.65%	4,719	7,654	-2,935	-38.35%
KIRKWOOD	939	1,029	76	3	2,047	2,041	6	0.29%	16,797	3,046	13,751	451.44%
MARTIN LUTHER KING, JR	452	286	25	0	763	2,351	-1,588	-67.55%	867	12,791	-11,924	-93.22%
MECHANICSVILLE	26	97	1	0	124	489	-365	-74.64%	18,142	7,165	10,977	153.20%
METROPOLITAN	316	447	26	0	789	10,051	-9,262	-92.15%	10,594	63,972	-53,378	-83.44%
MILTON	1,845	2,194	239	3	4,281	35,446	-31,165	-87.92%	11,404	196,988	-185,584	-94.21%
NORTHEAST/SPRUILL OAKS	47	27	8	0	82	5,603	-5,521	-98.54%	217	94,839	-94,622	-99.77%
NORTHSIDE	55	43	4	0	102	3,302	-3,200	-96.91%	19,513	72,375	-52,862	-73.04%
NORTHWEST	999	969	88	0	2,056	11,961	-9,905	-82.81%	51,361	58,107	-6,746	-11.61%
OCEE	648	1,057	138	0	1,843	9,093	-7,250	-79.73%	6,660	148,546	-141,886	-95.52%
PALMETTO	95	108	4	0	207	2,354	-2,147	-91.21%	2,060	17,310	-15,250	-88.10%
PEACHTREE	2,323	1,659	128	0	4,110	14,405	-10,295	-71.47%	24,805	68,924	-44,119	-64.01%
PONCE DE LEON	63	19	2	0	84	11,800	-11,716	-99.29%	6,354	82,371	-76,017	-92.29%
ROSWELL	2,407	1,615	261	1	4,284	2,136	2,148	100.56%	8,873	12,676	-3,803	-30.00%
SANDY SPRINGS	3,201	2,533	277	0	6,011	10,988	-4,977	-45.29%	38,090	32,455	5,635	17.36%
SOUTHEAST	198	287	109	0	594	5,681	-5,087	-89.54%	3,012	30,399	-27,387	-90.09%
SOUTH FULTON	314	164	17	0	495	8,550	-8,055	-94.21%	42,094	52,229	-10,135	-19.40%
SOUTH WEST	384	171	32	0	587	3,486	-2,899	-83.16%	58,985	4,923	54,062	1098.15%
WASHINGTON PARK	141	113	6	0	260	56	204	364.29%	7,559	505	7,054	1396.83%
WEST END	307	226	30	0	563	2,731	-2,168	-79.38%	5,347	3,749	1,598	42.62%
WOLF CREEK	392	470	53	0	915	14,259	-13,344	-93.58%	21,592	81,383	-59,791	-73.47%
<b>BRANCHES TOTAL</b>	<b>20,815</b>	<b>18,607</b>	<b>2,054</b>	<b>14</b>	<b>41,490</b>	<b>267,789</b>	<b>(226,299)</b>	<b>-84.51%</b>	<b>591,391</b>	<b>1,690,009</b>	<b>(1,098,618)</b>	<b>-65.01%</b>
CENTRAL	79	11	2	106	198	973	-775	-79.65%	5,069	6,181	-1,112	-17.99%
ONLINE PROGRAMS						0	0		0		0	
OUTREACH SERVICES	2	0	2	0	4	212	-208	-99.95%	413	1,088	-675	-62.04%
AUBURN AVENUE RESEARCH	2	0	0	0	2	8,228	-8,226	-100.00%	8,610	21,675	-13,065	-60.28%
<b>SYSTEM TOTAL</b>	<b>20,898</b>	<b>18,618</b>	<b>2,058</b>	<b>120</b>	<b>41,694</b>	<b>277,202</b>	<b>-235,508</b>	<b>-84.96%</b>	<b>605,483</b>	<b>1,718,953</b>	<b>-1,113,470</b>	<b>-64.78%</b>

## FULTON COUNTY LIBRARY SYSTEM STATS AT A GLANCE

AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATION
ADAMS PARK	131	125	0	0	0	0	0	0	1
ADAMSVILLE/COLLIER HEIGHTS	24	111	0	0	0	0	0	0	0
ALPHARETTA	4781	4862	0	0	0	0	0	0	0
BUCKHEAD	90	2270	0	0	0	0	0	0	0
CASCADE BRANCH	111	342	0	0	0	0	0	0	0
CLEVELAND AVE	303	144	0	0	0	0	0	0	0
COLLEGE PARK	244	322	0	0	0	0	0	0	0
DOGWOOD	35	196	0	0	1	3	0	0	0
EAST ATLANTA	515	1181	0	0	0	0	0	0	0
EAST POINT	4784	309	0	0	0	0	0	0	0
EAST ROSWELL	272	2607	0	0	0	0	0	0	0
FAIRBURN	3	245	0	0	0	0	0	0	0
GLADYS S DENARD @SOUTH FULTON	2047	383	0	0	0	0	0	0	0
HAPEVILLE	763	116	0	0	0	0	0	0	0
KIRKWOOD	124	937	0	0	0	0	0	0	0
LOUISE WATLEY LIBRARY @ SOUTHEAST ATL	789		0	0	0	0	0	0	0
MARTIN LUTHER KING, JR	4281	237	0	0	0	0	0	0	0
MECHANICSVILLE	82	150	0	0	0	0	0	0	0
METROPOLITAN	102	590	0	0	0	0	0	0	0
MILTON	2056	4103	0	0	0	0	0	0	0
NORTHEAST/SPRUILL OAKS	1843	2622	0	0	0	0	0	0	0
NORTHSIDE	207	1800	0	0	0	0	0	0	0
NORTHWEST	4110	575	0	0	0	0	0	0	0
OCEE	84	3526	0	0	0	0	0	0	0
PALMETTO	4284	118	0	0	0	0	0	0	0
PEACHTREE	6011	2209	0	0	0	0	0	0	0
PONCE DE LEON	594	2031	0	0	0	0	0	0	0
ROSWELL	495	4613	0	0	1	19	0	0	0
SANDY SPRINGS	587	4323	0	0	0	0	0	0	0
WASHINGTON PARK	260	208	0	0	0	0	0	0	0
WEST END	563	368	0	0	0	0	0	0	0
WOLF CREEK	915	517	0	0	1	19	0	0	0
<b>BRANCHES TOTAL</b>	<b>41490</b>	<b>42140</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>41</b>	<b>0</b>	<b>0</b>	<b>1</b>
CENTRAL	198	745	0	0	0	0	0	0	0
ONLINE PROGRAMS			0	0	87	1562	0	0	0
OUTREACH SERVICES	4	9	0	0	12	1050	0	0	0
AUBURN AVENUE RESEARCH	2	0	0	0	0	0	0	0	0
<b>SYSTEM TOTAL</b>	<b>41694</b>	<b>42894</b>	<b>0</b>	<b>0</b>	<b>102</b>	<b>2653</b>	<b>0</b>	<b>0</b>	<b>1</b>