



BOARD OF TRUSTEES

MEETING INFORMATION PACKET

MARCH 24, 2021



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Revised
VIRTUAL MEETING
DUE TO GOVERNMENTAL GUIDELINES REGARDING COVID-19

FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES VIRTUAL MEETING
MARCH 24, 2021 – 4:00 P.M.
AGENDA

- I. Call to Order
- II. Adoption of Agenda* Doc. #21-13
- III. Approval of Minutes – February 24, 2021* Doc. #21-14
- IV. Chairman’s Report
- V. Construction/Renovation Report – Paul Kaplan
Contractor
Albion Scaccia Hapeville
Winter Johnson Central
- VI. Director’s Reports Doc. #21-17
 - Monthly Financial Report Doc. #21-15
 - Monthly Usage Summary Doc. #21-16
- VII. Public Comments
- VIII. Unfinished Business
 - A. Curbside Service – Update
 - B. Committee Reports/Roles
 - C. Staff Training/Number of Hours – Update
- IX. New Business
 - A. Library Leased Spaces – Peachtree Library/Martin Luther King, Jr. Library
 - B. Central Library – Renaming
- X. Adjournment
- XI. Executive Session

*Action is anticipated on this item

Doc. #21-14



FULTON COUNTY LIBRARY SYSTEM
VIRTUAL BOARD OF TRUSTEES MEETING
FEBRUARY 24, 2021 – 4:00 P.M.

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Members Present

Borders, Priscilla, Vice Chair
 Denson, Damian J.
 Jordan, Linda
 Joyner, D. Chip, Chairman
 Kaplan, Paul
 Kimbrough, Marjorie L.
 Pointek, Joe
 Radakovich, Nina

Also In Attendance

Holloman, Gayle H. – Executive Director
 Claxton, Zenobia –Assistant to Director’s Office
 Lamikanra, Adebola – County Attorney

Visitors:

Grier, Tonya – Clerk to the Commission
 3 Virtual Participants

Chairman D. Chip Joyner called the meeting to order at 4:02 p.m.

Transcript Legend

--	Break in speech continuity
(sic)	Exactly as said
(phonetic)	Exact spelling unknown
**	Inaudible
	Quoted material is typed as spoken.
. . .	Trailing in thought. Incomplete sentence

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(VIRTUAL MEETING BEGAN AT 4:02 P.M.)

CALL TO ORDER

CHAIRMAN D. CHIP JOYNER: Call to order. The time is 4:02 p.m. And we're calling to order the Virtual Meeting of the Fulton County Library System Board of Trustees, dated February 24, 2021. Welcome, it's great to see all these smiling faces today.

PUBLIC COMMENTS

CHAIRMAN D. CHIP JOYNER: Are there any Public Comments?

MRS. ZENOBIA CLAXTON: Yes. I have two.

CHAIRMAN D. CHIP JOYNER: Okay.

MRS. ZENOBIA CLAXTON: Okay. The first one comes from Susan Bennett. And her comments is: Please reopen the libraries. They are a shining example of a commonsense, although quite late to the dance. A petitioner is circulating, but I'm sure that many interested patrons have not seen it. Other local libraries have opened safely, so please consider the needs of your patrons, particularly, the young ones, and open your doors. Thank you.

Okay. The second one is pretty lengthy, so...

MRS. GAYLE H. HOLLOMAN: Do we want to answer the first one or make a comment on the first one?

CHAIRMAN D. CHIP JOYNER: Yes. Ms. Holloman, can you reply to Ms. Bennett's comment?

MRS. GAYLE H. HOLLOMAN: Yes, I can, Mr. Joyner.

Good afternoon, everybody. I would just like to say we are continually working on plans to have a more traditional approach to our library services, which includes our opening hours, with regard to where we are now with Curbside Service.

As you know, that we decided upon due to the pandemic. We are among sixty percent of the libraries in the nation that continue to offer Curbside Service as its primary service right now.

Within this area of ours, the Gwinnett Public Library had opened its doors, and for about the last month, they had to close them. And they are offering Curbside Service again. So we are in-line with what's going on within the nation and within our current region. But we do realize that we need to do more, and that's what we're working towards all the time.

It will be made known to you, the public, as soon as we are able to have some semblance of more traditional library service. So we do want you to ask that everyone will continue to be a little bit more patient with us. It is coming. And we know that you want it. We want it also.

MR. JOE PIONTEK: I can tell you, curbside works very well. I had to go get a book the other day and it was just very easy. I asked for it; I walked up; they had it.

MRS. GAYLE H. HOLLOMAN: Excellent. I'm glad to hear it.

CHAIRMAN D. CHIP JOYNER: Well, thank you.

All right. The next comment?

MRS. ZENOBIA CLAXTON: The next comment comes from Donna Renfro-Lawson. She states: Good afternoon, elected, selected, and rejected library leaders, employees, advocates, Foundation supporters, et cetera.

Number one: Why do we contact to get these meetings broadcast on our FGTV channel?

Number two: Why was the decision approved to have library staff work the vaccination programming that caused this crucial department to experience shortages in workforce? Furthermore, how are these employees classified and who is responsible for managing this floating pool of people?

Number three: At the time of this submitted comment, I had not received replies from Gayle Hunter Holloman or ACA Adebola Lamikanra.

There seems serious hiccups in the flow of processes that lead to my being expelled from the public library with the ultimate and most critical mistake of being blocked from voting in 2020 elections. It is documented that the Library Board of Trustees was not aware of such an expulsion action.

Unfortunately, it is not clear of why. Dr. Pamela Roshell has yet to respond with what she knows in regards to the punitive dismissal.

Number Four: The Code of Conduct needs prompt revision. Furthermore, the Circulation Policy certainly needs reconsideration. We are still confused about the Chrome Book inventory and the hot spot usage and check-out plans. It is my understanding that the Board should be aware of operations, which includes assessing the responsibilities of how the management is completing their duties and obligations to and for the sake of the publics' interest.

Number Five: In a case management situation of this magnitude, whereas, I was expelled and without a hearing or appeal process, the legalities of such have been costly, harmful, and not concluded. Such lack of concern per the appointed Library Board of Trustees as a group, should render precautionary measures to those who support the library in ways of giving similar to the principles implied to the volunteer and fundraising efforts of the Library Foundation.

Mr. Joyner, as new Chair of the Library Board of Trustees, a seasoned district representative, I would hope that you accept a second invitation to reach out to me about my constituent concern and library rights that were violated. You have my contact information. If not, Gayle and Commissioner

Arrington's staff should be able to assist you with making that connection. Dorsha Simmons and Mitsah Henry from his office are helpful.

In conclusion, please reopen our libraries to a modernized, traditional service method. The expense of using similar businesses to close digital divides of communication is a strike against Fulton County residents who must otherwise pay out of pocket for these services as well as fund the approximately twenty-nine million dollar budget through taxes.

Once again, if staff can work in the very public arenas of elections and vaccination programming, they certainly can relate to library patrons and their need for information.

Advocate for Reopening our Libraries. I am because God is.

Donna Renfro-Lawson.

CHAIRMAN D. CHIP JOYNER: Thank you for those comments Ms. Lawson. Did you want to respond to those comments, Ms. Holloman?

MS. LINDA JORDAN: Sorry to interrupt. This is Linda Jordan. I am on.

CHAIRMAN D. CHIP JOYNER: Thank you.

MRS. GAYLE H. HOLLOMAN: Hello, Ms. Jordan.

I would ask that -- I don't know if our staff attorney, Ms. Lamikanra would like to say anything about some of the statements?

MS. ADEBOLA LAMIKANRA: So I am not sure what all of the questions were. I do know, specifically, she addressed her expulsion. I believe she had some questions on that. I do know that that has been communicated to her on numerous occasions by my office that she is no longer expelled from the library and that she can return back or, as of right now, Curbside Services. And so I believe that was the main issue that she had, but if there's others I can address as well.

CHAIRMAN D. CHIP JOYNER: Okay. Thank you.

Ms. Holloman, is there anything else you wanted to add, briefly?

MRS. GAYLE H. HOLLOMAN: Yes. I have a couple of things here. As far as this broadcast being on FGTV, that is something this Board would have to consider and then look into. As far as regards to vaccinating, our staff participating in the vaccination project, that is something that the County Manger is well within his right to decide for staff to do. The staff can be asked to work other duties as assigned. Working elections and/or vaccinations is one of the things that has happened, so we had staff reassigned to do those things, as you are well-aware.

And that's how they were appointed. As far as their actual positions go, it isn't a matter of the positions, it is a matter of the need. That is what he has seen as a priority for our

County. At first it was elections, and then it was -- now, it's the vaccination project. So that's how that happened to take place.

With regards to Chrome Books and hotspots, they are checked out. They're able to be checked out just like anything else. So I'm not quite sure what the concern is there, except that we follow the regular checkout procedures.

A lot of our children are who check out those materials, are on Class Pass, if they're with Atlanta Public Schools, and therefore, they do not have fines for the checkout of those items, so they might be delayed in being returned by virtue of the fact that they're not experiencing fines for those. The problem, of the concern, there is that they might not circulate as often because of that, but they are of use. And that is one thing we wanted to make sure is that we were able to address the digital divide and the needs that people who do not have their own Chrome Books, nor their own hotspots, nor do they have the connectivity in their homes for the services of the Internet.

And as far, again, as regards to traditional library service, we are still doing Curbside Service; however, we're continuing to review all possible ways to have a phased-in approach to reopening in more traditional ways.

So as I said earlier, that will be communicated as soon as we have some definite things to offer.

CHAIRMAN D. CHIP JOYNER: Okay. Ms. Holloman, thank you very much. Mrs. Claxton, are there any more Public Comments?

MRS. ZENOBIA CLAXTON: No. I only had the two.

CHAIRMAN D. CHIP JOYNER: Okay. Well, thank you.

MRS. ZENOBIA CLAXTON: You're welcome.

MR. JOE PIONTEK: I wanted to ask the Director: What is the checkout period for a Chrome Book, for example, or a book?

MRS. GAYLE H. HOLLOMAN: A book is twenty-eight days, both of those, twenty-eight days.

MR. JOE PIONTEK: What about Chrome Book?

MRS. GAYLE H. HOLLOMAN: If it's a popular book or one of our best sellers, or whatever, that's going to be limited to fourteen days. Our DVDs are seven days.

MR. JOE PIONTEK: And what about those Chrome Books?

MRS. GAYLE H. HOLLOMAN: The Chrome Books are twenty-eight days, but they could be out longer.

MR. JOE PIONTEK: Okay. Thank you.

CHAIRMAN D. CHIP JOYNER: All right. Next item: We'd like to swear in our newest member, who we're pleased to have join the Board. Mrs. Kimbrough, Mrs. Marjorie Kimbrough. And I believe it's on here to swear her in.

I'm not sure who's swearing her in.

MR. JOE PIONTEK: Our lawyer does that, right?

CHAIRMAN D. CHIP JOYNER: Is Ms. Tonya Grier, Clerk of the Commission?

MRS. ZENOBIA CLAXTON: Yes. She's the person that swears her, and she's not on. I will send her an email. She did acknowledge that she would be here, so...

CHAIRMAN D. CHIP JOYNER: Well, we'll move on. Mrs. Kimbrough, welcome. And we'll -- as soon as she makes herself available, we'll stop and swear you in right away.

MRS. MARJORIE L. KIMBROUGH: All right.

CHAIRMAN D. CHIP JOYNER: Okay. Thank you.

21-08 ADOPTION OF AGENDA

CHAIRMAN D. CHIP JOYNER: The Adoption of the Agenda. Is there a motion to adopt?

MOTION

MS. LINDA JORDAN: So moved, Mr. Chairman. Linda Jordan.

CHAIRMAN D. CHIP JOYNER: Okay. We have a motion and we have a second. And without objection, we adopt -- without objection, the Adoption of the Agenda is approved.

21-09 APPROVAL OF MINUTES OF THE REGULAR MEETING OF JANUARY 27, 2021

CHAIRMAN D. CHIP JOYNER: Approval of the minutes from the meeting on January 27. Is there a motion to approve the meeting -- the minutes?

MOTION

MRS. PRISCILLA BORDERS: So moved.

MS. LINDA JORDAN: I second.

CHAIRMAN D. CHIP JOYNER: Okay. I didn't hear the first move.

MRS. PRISCILLA BORDERS: Yes, I --

CHAIRMAN D. CHIP JOYNER: Mrs. Borders?

MRS. PRISCILLA BORDERS: Yes. I move to Adopt the Minutes.

CHAIRMAN D. CHIP JOYNER: And a second --

MS. LINDA JORDAN: And I seconded it.

CHAIRMAN D. CHIP JOYNER: Ms. Jordan?

MS. LINDA JORDAN: Yes.

CHAIRMAN D. CHIP JOYNER: Without objection, the minutes are approved.

CHAIRMAN'S REPORT

CHAIRMAN D. CHIP JOYNER: Moving on to the Chairman's Report. I don't have a report right now, but I do want to first say thank you to Mrs. Claxton and Mrs. Holloman for preparing the notebooks for us. I think everyone received the notebooks, which is a great resource for everyone. I hope you've had a chance to review them. And it's something that we'll reference back. And so please keep them handy as we have our meetings.

And maybe during the course of the year, we'll go through different sections and just update ourselves as a Board and make sure that we're in compliance; we're following the rules; anything that we could do to advocate for our citizens, even more so than what we're doing now.

So has anyone had any questions from the book? Has everyone, definitely, received the book?

Okay. Are there any questions. Okay.

But, again, Mrs. Claxton and Mrs. Holloman, thank you so much for preparing this.

MRS. GAYLE H. HOLLOMAN: You're welcome. I must say, though, Mr. Chairman, I didn't have a lot to do with preparing it. Zenobia did a great job of putting together all that information for the past and the present to update it and to get it to you. So I was very proud of that.

Thank you, Zenobia.

MRS. ZENOBIA CLAXTON: You're welcome.

CHAIRMAN D. CHIP JOYNER: Thank you. Thank you.

CONSTRUCTION/RENOVATION REPORT - PAUL KAPLAN

CHAIRMAN D. CHIP JOYNER: Okay. I know Mr. Kaplan is not online now. Did he share any notes on the construction, or Mrs. Holloman, would you be able to comment existential?

MS. NINA RADAKOVICH: Excuse me, Chip?

CHAIRMAN D. CHIP JOYNER: Yes.

MS. NINA RADAKOVICH: Paul called me and he's listening on my cell phone next to my computer.

Paul, are you still there?

MR. PAUL KAPLAN: Yes, I am.

MS. NINA RADAKOVICH: I'm going to turn this volume up.

MR. PAUL KAPLAN: Hi. Can anybody hear me over there?

CHAIRMAN D. CHIP JOYNER: Yes, I can. Thank you.

MR. PAUL KAPLAN: Sorry about this. At home, I'll have to figure out how to sort it out with my computer. And, of course, it's a new computer and I still haven't figured it out. Anyway, as far as the update on Hapeville, concerns. We're moving along. It's getting there. I believe it should be halfway done.

Gayle, correct me. Do we have Curbside Service?

MS. NINA RADAKOVICH: Do we have Curbside Service in Hapeville?

MRS. GAYLE H. HOLLOMAN: Not, not yet. I'll speak about it later, but not yet.

MR. PAUL KAPLAN: Okay. All right. And as far as Central, we're getting there. Pretty soon our staff will have been there and staying there permanently to do some work. And -- it's just taking some time.

But as far as all the rest of the libraries, they're at a pretty

good pace. There is some problems with a few things that I see haven't been completed yet, and they're working on it, but other than that, they're all, they're getting there; they're about ready. So when we're ready to open the libraries, I think we'll be in pretty good shape.

Other than that, that's it. But everything's going along fine.

CHAIRMAN D. CHIP JOYNER: Well, Mr. Kaplan, did you get a chance to visit the libraries in person or are these reports that they're making by call?

MR. PAUL KAPLAN: No. I made a commitment not to do anything after the shot. I finally got my shot about ten days ago, so I'm fully vaccinated, so now I might be able to venture myself out. But I didn't go until that happens.

CHAIRMAN D. CHIP JOYNER: Okay. Thank you. Thank you so much. Mrs. Holloman, do you think they'll be an opportunity for the Board to visit the libraries once all the books are back on the shelves?

MRS. GAYLE H. HOLLOMAN: Certainly, I was at the Central Library on yesterday. It is coming along. It's a slower process than any of the others because of the past Collections and all the things that he would take to activate those spaces; however, it's looking really good. The staff has been back for two weeks now at that location and Hapeville for three weeks. And it's looking really good. So, yes, we can make some arrangements to hopefully have that happen. We are hoping that the Hapeville Library will be able to start Curbside Service either the first week of March or the second week of March. So no later than the 8th of March we're thinking. And that's a real good -- I think it's looking real good for that to happen.

Central is going to take a lot longer, because Central is just a lot. There's a lot. But it's absolutely gorgeous, you all. So I think you're going to love it. I think you're really going to see the depth of the Collections now that they're mostly on one floor. There are two floors we're using. The Teen and Children's Collections are on the fourth floor. The third floor has the bulk of the rest of the Collection, the Adult Collection. And it is massive, as you can only imagine. And, of course, Special Collection. So we've got a lot of work to do there. That's where the rare books are kept. That's where genealogy is located. So we have a lot of work ahead of us. But the staff is in there. They're engaged. We have had to bring that staff back a little bit differently because of the nature of it, because of the narrow aisles to put the books on. We've had to make sure we could socially distance a lot better. As we did that work, the movers would take the books out of the boxes to do the heavy lifting and then the staff would have to

put them on the shelves. So it takes a little bit more time. And then you're trying to make sure you separate people to be as cautious as you can in the face of COVID-19.

So that's causing a little bit of a slowness of time. And then we're using some of the upper floors as staging sites so that we can spread out, get things in order, bring them down. So that's been the -- the freight elevator has been a real help -- the new freight elevator with that process. So it's looking really good.

The other libraries, the ones who were most recently renovated, are in the process of having the finalizing of their punch list. And so that's ongoing and will be until they finish up with their walk-throughs and their one year warranty look. So there's a lot going on still, with the renovation and building of libraries. But I think we're about to see the conclusion of it.

CHAIRMAN D. CHIP JOYNER: Great. Thank you for that update. And if, perhaps, you could share over the course of this next month, a few dates where maybe a few of us can get a chance to visit the site and just visit the teens and just see how it's coming.

MRS. GAYLE H. HOLLOMAN: Sure.

CHAIRMAN D. CHIP JOYNER: You let us know what's a good time.

MRS. GAYLE H. HOLLOMAN: Okay.

CHAIRMAN D. CHIP JOYNER: Okay. Thank you.

And, thank you, Mr. Kaplan, again.

21-12 DIRECTOR'S REPORTS

21-10 MONTHLY FINANCIAL REPORT

21-11 MONTHLY USAGE SUMMARY

CHAIRMAN D. CHIP JOYNER: Moving on to the Director's Report?

MRS. GAYLE H. HOLLOMAN: Good afternoon, again. And, also, Mrs. Kimbrough, we're so excited to have you here. We look forward to working with you.

Just wanted to say a couple of things. As you will notice in your packet, the regular report and has also been put in graph format. Mr. Joyner asked that we do that. We wanted you to have a chance to look at how that appears so that you have an idea of just what that's involving. I hope it's clear. Please let me know if you like that better or if there's some other way you'd like to see it presented, then we can do so. And I think that will serve us well.

Did you find them useful?

CHAIRMAN D. CHIP JOYNER: Yes. Thank you. Thank you.

MRS. GAYLE H. HOLLOMAN: You'll notice in our Financial Report that we have a budget this year, 2021, of twenty-nine millions dollars, just a little bit over. That money comes as Public

Service, Support Services, and the GPLS allocation that we receive. All the libraries in the state of Georgia receive some funding. So that's what makes up that twenty-nine million dollars.

Did you have any questions on any of the reports so far?

CHAIRMAN D. CHIP JOYNER: One question. So in the Library 2021 Budget by Category, you know, so under Salary and Benefits by unit page, I see the three different divisions. Can you kind of give us a high level view of what those distinct divisions are; who's in Support Services versus Public Service Operation, and GPLS?

MRS. GAYLE H. HOLLOMAN: Okay. Well, GPLS, they give us a funding where they support our Salaries and Benefits and they support books. So that's what that money is used for. As you can tell, almost two million dollars of that money is used to support salaries because that is our highest expense, our largest expense.

And then the other monies that we spend here in the regular part of the budget under Public Service Operation, the most of -- the largest part of that funding is also to Salaries and Benefits. And that's part-time and full-time; primarily, full-time, and then, of course, our books.

And then you look at the Support Services and they're spread out as you see them divided there. Some of them are used to support things that we pay for on quarterly basis, sometimes on an annual basis, and as we are billed monthly for things like copier service and that type of thing.

CHAIRMAN D. CHIP JOYNER: Okay. So Support Services, are those external employees or Fulton County employees?

MRS. GAYLE H. HOLLOMAN: No. Those are -- the Support Services are those persons who fall in those categories of working with our technical services and I.T.

I don't know why they put them out separately so that you can have a way to see it. I think part of it because of the GPLS funding that we receive. Because when we report to them every year, they have to make sure that we separate it out, that they have a -- that we have an amount to show how those funds were used. And so I may need to go back and get a better answer for you than that. But, basically, it does support salaries, the exact salaries -- the exact positions, if any. Again, I would have to let you know about the... They just staked it that way as overall, because the bulk of our funding is expressed under that Public Service Operation on page 1 of 3 on the Monthly Financial Report by Org type. So the org type is Public Service or it's Support Services.

CHAIRMAN D. CHIP JOYNER: Okay. Thank you.

MRS. GAYLE H. HOLLOMAN: You're welcome.

Anything else about that?

The other thing I have -- I wanted to point out is that when you look at our usage for the month, we are still up twenty-two percent in Virtual Circulation. And we are still -- we still have thirty-one percent of the request being made by patrons. And that's up from last year this same time -- or the same time in January -- so that's letting us know that, although we are not at full speed, that patrons are still using the libraries and that they are still finding them to be helpful. So that's a real positive for us. And I think that speaks well for our Virtual Programming and the use of the -- and our virtual resources.

CHAIRMAN D. CHIP JOYNER: And I see on the Director's Report staff participate in training by webinar. And it mentions a Carl Vinson Institute of Government. Can you share a little bit of information about that program?

MRS. GAYLE H. HOLLOMAN: Yes. I was going to talk about it later when we talk about the training, but the Carl Vinson Institute of Government at the University of Georgia has been working with us for a number of years, and we send through -- every year we're asked for the coming year how many people we would be able to support.

And this year -- well, not this year -- but last year, 2020 and 2019, we were able to support four people. So we sent -- and they have to be at the management level. So we sent four of our management level staff to be a part of it. It's a six-month program. They go through the program. They have classes, in this case now they're Zoom classes, but they have classes once a month. Every now and then they have to go out to the Lawrenceville location. I think there's a school there, a set of classes that they offer there, and they may go one time a month for that. But, generally speaking, it's every two weeks. They go for three to four days and they're actually doing a Zoom class where they're doing their projects and making presentations. They're listening to all sorts of classes being taught to them and they get a certificate for that. And then they're able to put CMP behind their name, which represents Certified Manager Program. That means that they have that designation as having completed it. So there's a graduation as such for the program every year. And we were very happy that we were going to increase it in 2019 to four attendees. I think in 2018, it may have been two and then we went to four. And last year we did four. So --

MS. LINDA JORDAN: I have a question. Mr. Chairman, I support

that, but I wanted to know the cost of it, Gayle, for the four, and how do we deal with that cost. But I do think that program, you know, a lot of -- that's something -- they used to go to it every year. I do think the Carl Vinson program is something that we should continue on with, but I would like to know about the cost of it though.

MRS. GAYLE H. HOLLOMAN: If I'm not mistaken, I think it's around twelve hundred to fifteen hundred dollars a person. And I don't know the exact way that they correlate the funding of it, but the County pays some of it, and I think our -- as a department, actually, they support some of it too. I was fortunate to do one of the Carl Vinson Institute programs called Leadership and it was really wonderful. I did that in 2018, I think it was. And I really enjoyed it. It wasn't for that length of time. It only lasted for, I think it was about two to three weeks. And it was really very rewarding. I got a lot of information, and it was just a well-worthwhile project in the sense that you get to work with people across the County levels and you get to really understand more about other departments. And that's what they're doing in the CPM classes as well. They're beginning to find out what the library -- they get to see how we interact and how we allow each -- it allows partnerships. In fact, I came out of my class with a lot.

MS. LINDA JORDAN: So do we need a motion on that, Mrs. Holloman? Do we need a motion to move that forward? I know we're not there on the agenda yet. But if we need a motion, I'm willing to make it.

CHAIRMAN D. CHIP JOYNER: A motion on what, Ms. Jordan?

MS. LINDA JORDAN: A motion on staff training, talking about the staff training. Do we have to make a motion to say we want to move forward with it, or do you want to just wait for more discussion?

CHAIRMAN D. CHIP JOYNER: I don't think we need to make a motion on that.

MR. JOE PIONTEK: I think it's in the budget; isn't it?

MRS. GAYLE H. HOLLOMAN: It is.

CHAIRMAN D. CHIP JOYNER: Okay. Mrs. Holloman, if there's any more information that you'd like to perhaps share at the next meeting about the training and how participants are selected, or the costs, maybe that would help Ms. Jordan's question as well.

MRS. GAYLE H. HOLLOMAN: Yes. I'll get more information on the actual funding. But I do know that the way they are -- how they get to be selected is that they have to write like an essay for it. And they submit that to a group. Mainly, it used to be a group, but I think it was always the Director, most lately -- most recently. And they go ahead and determine from the

information that's submitted and the resumes that are attached, those persons that would be selected. So that's how it's been done the last couple of years. And that's how it was done in 2019 and in 2020. Dr. Morley, who was the previous Director, selected those persons based on the information they presented.

CHAIRMAN D. CHIP JOYNER: Okay. Thank you. Is that the conclusion of the Director's Report?

MRS. GAYLE H. HOLLOMAN: Yes, it is.

CHAIRMAN D. CHIP JOYNER: Okay.

Well, I think we have someone joining us. I wonder if that's Ms. Grier. Mrs. Claxton, is that Ms. Grier signing on?

MRS. ZENOBIA CLAXTON: It shouldn't be, but I'm not sure. It says, I.T. support, so maybe it is. We'll see. I have sent her the information. Just waiting.

AFPL FOUNDATION - UPDATE

CHAIRMAN D. CHIP JOYNER: Okay. We'll move on. We'll move on to the Foundation Report. Ms. Radakovich?

MS. NINA RADAKOVICH: Okay. I am pleased to announce that I am no longer Chair of the Library Foundation. I have served my term and we have a new Chair, Lori Kilberg, who is imminently qualified. She's actually just come from the Board of the Library Foundation in Seattle, Washington, which is a wonderful, wonderful Foundation that raises at least a million dollars every year. So we have a lot to learn from her.

We -- and as you all know, the Library Foundation exists as a private non-profit purely to support the Library System, both financially and through advocacy. So we exist to assist the library in its mission, the Library System. And over the last year, we embarked on a growth project. We did research. We impaneled a group called our Growth Committee from the Community, which Ms. Borders was gracious enough to participate in, and Ms. Holloman, and some staff of hers, including Amanda. And we learned a lot. We got a lot done in spite of what was going on this year. The committee had its last meeting in December and gave us some very good advice. And we immediately took the advice and added five new Board members to our Board. And every one of them was on our Growth Committee helping us figure out our direction. And it's just -- it's thrilling to see the progress we've made. I was very happy to see in the Board of Trustees' handbook that we just got in the mail that Director Holloman listed our Board members in your notebook, the Board of Trustees notebook.

And I spoke with Chip about this. We're getting closer and closer together, the Foundation and the Board of Trustees. And that's such a good thing. And it's been a long time -- I don't

know, you know, the entire history -- but the recent history, we haven't been communicating very well, and now we are. So we have only good things to look forward to as far as our organization, the Foundation, being a more robust organization that can give significant financial gifts to the Library System, which we're not there yet, but we have a great plan and we've started and we actually came out ahead financially at the end of last year, in spite of all that's going on.

One of the things in the works is -- and you've heard about the Strategic Plan for the library. And we're working with the County to make sure it's just right and it does what the Library System needs and what the County would like the Library System to have.

So you will be hearing about that. And Chip and I also talked about possibly having a joint Zoom meeting just to get acquainted, have the two Boards get acquainted. And, hopefully, we can do that in person. So it's just all good news that I have.

And Mrs. Kimbrough, I will try to send you a packet of information about the Foundation. You're being bombarded with all these projects and things, but it will make sense. So we're very glad to have you.

Thank you, Chip.

CHAIRMAN D. CHIP JOYNER: Great. Thank you. Thank you so much. And, yes, we definitely want to do any and everything we can to pull the Foundation and the Board together, because the more people that work for the citizens of Fulton County, the better. And I just really look forward to what you guys are doing and the Strategic Plan and just really having some clarity on that and seeing how we can continue to grow and serve the citizens. So thank you so much.

MRS. ZENOBIA CLAXTON: Mr. Joyner?

CHAIRMAN D. CHIP JOYNER: Yes.

MRS. ZENOBIA CLAXTON: Ms. Grier is coming on now.

CHAIRMAN D. CHIP JOYNER: Oh, great.

MS. TONYA GRIER: My apology. I could not get on this link, but I finally made it. I am so sorry.

SWEARING IN CEREMONY - TONYA GRIER, CLERK TO THE COMMISSION

CHAIRMAN D. CHIP JOYNER: Well, thank you, Ms. Grier.

All right. So we're going to pause the meeting so that we can formally welcome Ms. Kimbrough to the Board.

And, Ms. Grier, we're going to hand it over to you.

MS. TONYA GRIER: Okay. Thank you so much. And, again, my apologies.

Ms. Kimbrough, if you would please raise your right hand and repeat after me.

MRS. MARJORIE L. KIMBROUGH: Okay.

MS. TONYA GRIER: I -- state your name.

MRS. MARJORIE L. KIMBROUGH: I, Marjorie Kimbrough --

MS. TONYA GRIER: Do solemnly swear or affirm --

MRS. MARJORIE L. KIMBROUGH: -- do solemnly swear or affirm --

MS. TONYA GRIER: -- that I will well --

MRS. MARJORIE L. KIMBROUGH: -- that I will well --

MS. TONYA GRIER: -- truly discharge --

MRS. MARJORIE L. KIMBROUGH: -- truly discharge --

MS. TONYA GRIER: -- the duties as a member --

MRS. MARJORIE L. KIMBROUGH: -- the duties as a member --

MS. TONYA GRIER: -- of the Fulton County Library Board of Trustees --

MRS. MARJORIE L. KIMBROUGH: -- of the Fulton County Library Board of Trustees --

MS. TONYA GRIER: -- in all manners --

MRS. MARJORIE L. KIMBROUGH: -- in all manners --

MS. TONYA GRIER: -- which require my official action --

MRS. MARJORIE L. KIMBROUGH: -- which require my official action --

MS. TONYA GRIER: -- to the best of my knowledge and skill --

MRS. MARJORIE L. KIMBROUGH: -- to the best of my knowledge and skill --

MS. TONYA GRIER: -- and I will so act --

MRS. MARJORIE L. KIMBROUGH: -- and I will so act --

MS. TONYA GRIER: -- as in my judgement --

MRS. MARJORIE L. KIMBROUGH: -- as in my judgement --

MS. TONYA GRIER: -- will be most conducive --

MRS. MARJORIE L. KIMBROUGH: -- will be most conducive --

MS. TONYA GRIER: -- to the welfare and best interest of the entire County.

MRS. MARJORIE L. KIMBROUGH: -- to the welfare and best interest of the entire County.

MS. TONYA GRIER: I do further solemnly swear or affirm --

MRS. MARJORIE L. KIMBROUGH: I do further solemnly swear or affirm --

MS. TONYA GRIER: -- that I am not the holder --

MRS. MARJORIE L. KIMBROUGH: -- I am not the holder --

MS. TONYA GRIER: -- of any unaccounted for --

MRS. MARJORIE L. KIMBROUGH: -- of any unaccounted for --

MS. TONYA GRIER: -- public money --

MRS. MARJORIE L. KIMBROUGH: -- public money --

MS. TONYA GRIER: -- due the State --

MRS. MARJORIE L. KIMBROUGH: -- due the State --

MS. TONYA GRIER: -- and that I'm otherwise qualified --

MRS. MARJORIE L. KIMBROUGH: -- and that I'm otherwise qualified --

--

MS. TONYA GRIER: -- to hold said office --

MRS. MARJORIE L. KIMBROUGH: -- to hold said office --

MS. TONYA GRIER: -- according to the Constitution of the United States of America.

MRS. MARJORIE L. KIMBROUGH: -- according to the Constitution of the United States of America.

MS. TONYA GRIER: Yes, ma'am. Thank you and congratulations.

MRS. MARJORIE L. KIMBROUGH: Thank you.

CHAIRMAN D. CHIP JOYNER: Thank you, Ms. Grier.

MS. TONYA GRIER: Thank you.

CHAIRMAN D. CHIP JOYNER: Again, welcome again, Ms. Kimbrough.

MRS. MARJORIE L. KIMBROUGH: Thank you.

UNFINISHED BUSINESS

CURBSIDE SERVICE - UPDATE

PROPOSED LIBRARY CELEBRATIONS

CHAIRMAN D. CHIP JOYNER: So we're back to Ms. Holloman on Unfinished Business.

MRS. GAYLE H. HOLLOMAN: Thank you. Well, we've talked about Curbside Service. I think that everyone's aware that Hapeville, we hope to get online by the end -- at least the second week of March. And Central, of course, we would have to figure out exactly how that's going to look as to --

CHAIRMAN D. CHIP JOYNER: Okay. Ms. Holloman, we're losing you a little bit.

MRS. GAYLE H. HOLLOMAN: Okay. I was just saying, since I'm talking, and talk about 'C' --

CHAIRMAN D. CHIP JOYNER: Yes.

MRS. GAYLE H. HOLLOMAN: -- the Proposed Library Celebrations?

CHAIRMAN D. CHIP JOYNER: Yes.

MRS. GAYLE H. HOLLOMAN: Okay. A reason that's there is because we still do need to keep in mind that there -- that there will be, with Hapeville and Central, thirteen libraries that we have not had any official Grand Reopenings or celebrations of any kind. I did the chance to see one that was done very well at another Library System. It was done virtually. And it actually included a library -- I mean, actually included a ribbon cutting ceremony. So I don't know if you want to wait a little bit longer and consider something virtual or if we do want to try to have something in person, or a combination of that so that it could maybe be in the forefront of your minds -- excuse me -- and see if you have any thoughts about it at this time.

CHAIRMAN D. CHIP JOYNER: I think -- and, please, anyone please share your comments or your thoughts. But anything that we can do to show appreciation for the staff and to celebrate these openings, even if it's just small, a few people, I think is a huge task since it's been in the works for fifteen years, or

since 2008 or so. So I think something formal, something small and intimate so we can thank everyone and acknowledge the hard work and really, really celebrate just getting across the finish line.

I'm open to that. Anyone else have any comment? Not everybody at once.

MR. JOE PIONTEK: Well, of course I have something to say. And I'll tell you, the moment that I did go over to the library -- I had to get one of the Dr. Seuss' books so I could take a picture with it -- and I really did feel like those folks were just working so hard. And people came in, they didn't know what they were doing. And it was just tough. So these folks really do need to be congratulated and helped out. Thanks, Chip.

CHAIRMAN D. CHIP JOYNER: Thank you, Mr. Piontek.

MRS. GAYLE H. HOLLOMAN: Well, we want the public to also have this opportunity. And so that's what it normally involves when we do the Grand Reopenings. And so County leadership has expressed doing it virtually in some form or fashion. So I just wanted to have the conversation to get started with you all. Because the first thing they'll say is, what does the Board of Trustees want to do? And so that's why I'm bringing it to you again to really start to hone in on just how we want that to look.

I can get with our Marketing and P.R. team and come up with some things and present it to you. But we do need to really start doing something like that soon, we thought about combining it in some way and just putting it on the website virtually. There's just so many opportunities, but we just don't know exactly what is the best fit, since we don't seem to be able to do it as big as we once did. So -- unless things happen and change very drastically to where we can open and have the public come in. You just can't have four hundred people show up in this situation like we've done in the past.

MR. JOE PIONTEK: But if we insist that everybody mask up. It really -- everybody feels safe. I went to a thing last night over on Chattahoochee on Howell Mill, this Vivaldi concert, which by the way, is great. You need to do that. And everybody masked up. Everybody wore their mask the whole time. Everybody felt very safe. Everybody was very comfortable. You know, I hope that we can -- I hope that we can get out there and go ahead and open these libraries again.

MRS. PRISCILLA BORDERS: Priscilla Borders. A couple of months ago, we had a video presentation of one of the libraries where they actually used the drone to show the library. I really, really liked that, just from the point of view, there are going to be people who do not want to come to the libraries yet or

will not have the -- the possibility of having something like that, showing it and presenting all our libraries that have been renovated and have one single video encompassing all that and putting it on the website, I like the dual tract. Have that as well as the ability to have a small opening.

CHAIRMAN D. CHIP JOYNER: I think these are all good ideas. Mrs. Holloman, if you can get some guideline, perhaps from the Commissioners or your team. If there's something Marketing can put together, or something to let the taxpayers know what's been done with their dollars, we definitely want to get that. Share some good news. And let them know that we're still working. Even though we're closed, we're still working everything in their behalf.

So, please, share ideas and let's try to have something on the books within the next thirty, forty-five days.

MRS. GAYLE H. HOLLOMAN: Right. Okay. Very good. Very good. Thank you. I don't have anything else until we get to New Business.

COMMITTEE REPORTS/ROLES

CHAIRMAN D. CHIP JOYNER: All right. Mrs. Borders, Committee Reports and Roles. And thank you for doing some background work on that for us.

MRS. PRISCILLA BORDERS: Yes. And I would like to thank Board member, Nina Radakovich, for assisting me with this, because we are both part of the Constitution and Bylaws Committee, and we just wanted to bring this update to you. According to our Bylaws, the Board of Trustees has one standing committee, the Constitution and Bylaws Committee. And Nina and I have both agreed to stay on to do that. And, basically, what was happening with the Constitution and Bylaws Committee, anytime there was a question, the past Board Chair asked us to go check on, you know, things, and present an update to the Board, so we continue to do that and work with Chairman Joyner as he has questions throughout his tenure. So other than that one standing committee, there are no committees at this time. And we're just going to be operating with updates, because -- well, Board member, Paul Kaplan, continues to provide updates about construction and ongoing renovation matters. And then Board members, Joe Piontek and Linda Jordan, provides updates regarding -- I know. I'm sorry -- provides updates regarding national library news. So with updates and matters that requires an advisory, we will leave that up to the Chairman's discretion as to what matters he wants the Board member to be updated on and we'll take it from there. But as it stands now, we only have one standing committee, and that's bylaws -- Constitution and Bylaws. Thank you.

CHAIRMAN D. CHIP JOYNER: Thank you, Mrs. Borders. Are there any comments or questions about what she just shared?

MR. PAUL KAPLAN: I'm back on. I'm finally able to connect. Kind of a little bit late, but at least I heard everything verbally, so... You know, once -- I think computer systems have just passed me over the years. I get a new one. Luckily, I can even get it to operate. Anyway, I'll try to do better next time. Maybe I'll get on about a day early, and if I have a problem, I can call somebody, so.

But on the construction part, as far the committee is concerned, I'm going to stay on it. I think, also, once the libraries open, I'm going to stay on top of the maintenance just to make sure that things continue to be updated or continue to operate well. I don't want to lose fact, like over the years, what happened with all the problems that we had with all the libraries when I first got in here.

Hopefully, that won't happen. Mostly, these are all completely almost new from the inside out. But I'll give a report each month of where we are.

CHAIRMAN D. CHIP JOYNER: That would be great. Some kind of aging toward the maintenance would be outstanding.

MR. PAUL KAPLAN: I will definitely do it. But as far as -- I'm starting to backtrack a little bit. But as far as Grand Opening, yes, we all should have some kind of, some sort of Grand Opening. There is so many people involved in putting these things together, from the contractor -- the generals, Al Collins group, Gayle and all her group. A lot of people got together to get this thing done. And I'll tell you something, it was a big feat.

That's twenty-two libraries, plus all the new ones that we opened, eight of them, nine of them last time. This was a big construction project. When you think about how many subcontractors there are and how many general contractors we have, it was a large feat. But we got it done.

Sorry, I'm a little late, but at least I could see it.

CHAIRMAN D. CHIP JOYNER: Well, great. Well, thank you, again.

MR. PAUL KAPLAN: And congratulations to our new Board member. I think it's great to have you onboard.

NEW BUSINESS

STAFF TRAINING/NUMBER OF HOURS - UPDATE

CHAIRMAN D. CHIP JOYNER: Okay. New Business. Staff Training/Number of Hours - Update.

MRS. GAYLE H. HOLLOMAN: Yes. I went through and grabbed us some information. The information is not gathered or compiled by hours; however, I was able to get you the number of certified registrations. So just to give you the history of it all: In

2018, we had three hundred and sixty-nine confirmed class registrations.

Every year, just to sort of back up a little bit, every year, Fulton County puts out an enormous packet of training classes that are available to us. And that's for us at various levels within the organization. That could leadership classes, management classes, supervisor classes. There are orientation classes. Lots of classes along those lines. And we are able to take those classes free of charge.

So we can sign up. You ask your manager. Your manager approves it, passes it up to the administrator. Makes sure the administrator is okay with it, signs off. And then you're set up. You usually are asked to present two or three either times as choices, or two or three different classes in case you get closed out of something. And so that's how it works.

So in 2018, we had three hundred and sixty-nine confirmed registrations. In 2019, we had two hundred and thirty-one. In 2020, we had six hundred and fifty-one. And that has a lot to do with the fact that as of March 13th, we were closed as from regular service, and a lot of people were teleworking. And in that teleworking, people were assigned to take classes, do training. And it really made a huge difference.

To sort of give you an idea of what people were studying or taking: In 2018, the bulk of the classes were with regard to orientation, of course, because we were hiring a lot of folks back then in the whole county. Defensive driving was of particular interest; interviewing skills was of great interest and still continues to be.

Number one for all those years has been customer service classes. Because we push it so much; the County Manager talks about it so much; the Commissioners talk about it so much. And everybody's so much interested in it, that customer service has been one of the number one classes always.

Classes about good communications; workplace violence; leadership and supervising; the power of teamwork, those are some of the number one classes in 2018.

In 2019, though, it changed a little bit. Some of the number one classes were retirement classes; things on Excel and PowerPoint, how to use it, how to get into it; delegating, those were some of the top classes that year.

And in 2020, again, because of the County Manager's initiatives, five star customer service; building good credit; and maintaining civility in the workplace were the top three.

So those were some of the things that people were very much interested in. And it was really a good thing for me to look at as well, because I had not delved into at that level to know

just what people were wanting as a whole and also the numbers. And I think that those confirmed registrations -- that's not just that they signed up -- they actually took those classes. And so that's a good thing in the fact that the County offers them. We go over -- right now, they're in Zoom -- but before, we would actually go into the Government Center and we would participate in those classes.

Sometimes they'd be half a day; sometimes they'd be one day. And other days, they might even be done on a day and a half basis. So it's -- and it's put on by the Training Division that the County operates independent of us, and it's just been a wonderful opportunity, as well as the CPM classes that we've already talked about with Carl Vinson Institute of Government. So -- and they get into all sorts of leadership ideas, management teaching, as well as project orientation. And they are all assigned a project. They divide it into cohorts is what they call them. So we may have some staff in the first cohort; some in the second cohort, which just simply means that some meet on Tuesday; some meet on Thursday, and they go from there so that they're not overlapping too much. But there are different instructors for those CPM classes. And people really do seem to like them.

So that, I hope, gives you a little bit more of an idea of where we've been with training. But they don't compute in hours. So I can't tell you so many hours were done, because they're varying hours for all of them. And that's really not how they capture it.

CHAIRMAN D. CHIP JOYNER: Well, that's great. Those are the kind of metrics we like to see. I mean, people, you know, taking courses, improving their skill set. And anything that they can do, particularly, as we're -- as the libraries are closed, we'd like to think that they have a little more time to do these things.

MRS. GAYLE H. HOLLOMAN: Right. What it went up --

CHAIRMAN D. CHIP JOYNER: Thank you for that info.

MRS. GAYLE H. HOLLOMAN: Yes. It went up three times over the last year, so that was phenomenal. I mean, I was just really surprised.

RENAMING OF LIBRARIES

CHAIRMAN D. CHIP JOYNER: Good. All right. Renaming of Libraries.

MRS. GAYLE H. HOLLOMAN: I wanted to have that on there, Mr. Joyner, because I wanted to make sure that the Ponce de Leon Library has been renamed and was voted upon -- it was approved by you all and voted on by the Board of Commissioners that we rename the Ponce de Leon Library for Commissioner Joan P.

Garner. And we have not done that. We can either have a separate ceremony, if you desire, or proceed that way, or we can have it as part of the Ponce celebration, because it is one of our libraries that was renovated but has not had any kind of celebration.

So we've seen it that way at the Cascade Library. We did it -- we did all of it at once, the reopening of that library, as well as the renaming of that library. So whichever way you would want to do it, we just need some direction as to how you want to see that happen. But we do still need to do that.

CHAIRMAN D. CHIP JOYNER: Mr. Denson, do you have any thoughts on that?

MR. DAMIAN J. DENSON: Yes, because I know the community, constituents that I am engaged with, are really looking forward to that renaming. I think, you know, whatever process that we use, you know, in light of this environment, to simplify and make it something that can, you know, kill two birds with one stone makes sense to me.

I think they will be happy with that, as long as it's something special for the occasion.

MRS. GAYLE H. HOLLOMAN: Yes. And I do want you to know that the actual signage that would be added, that'll be done at that time. And we do have some of the other libraries that have had names for a number of years, that people may have even forgotten, that need to be -- the signage needs to be updated on the door or whatever. So that will take place, we hope, sometime very soon. We've got to get the funding in place to make that happen. But there are several libraries that have had names for a long time, but they just have not been put into place. So that's going to be a badger as well. So just want to keep that in the forefront so that you know about it and we don't forget about it.

CHAIRMAN D. CHIP JOYNER: Okay. Also, I know we spoke offline about a portrait of Commissioner Garner.

MRS. GAYLE H. HOLLOMAN: Yes.

CHAIRMAN D. CHIP JOYNER: Somehow securing that so it can be hung, perhaps, somewhere in the library. I think that would be great.

MRS. GAYLE H. HOLLOMAN: Right. We'll need to do that in the same vein that we did with -- or that we did with any of them -- but that we did with Mrs. Lowery for Cascade and that we did for Dr. Fulton at the Ocee Library. So we want to make sure we don't forget that as well.

What we did in the case of Mrs. Lowery is we asked for a portrait from her family members or a picture that we could copy, and that's how we were able to get that done.

If I remember correctly, and I may be wrong, I think that was a commissioned picture that was done. It might have been donated by the family of Dr. Fulton, but we have a huge portrait, as you know, of him at the Ocee Library.

CHAIRMAN D. CHIP JOYNER: Okay. Well, let's plan to do those two together. The Grand Opening of Ponce and then also the Naming Celebration. Let's combine them and get those things on the calendar.

MRS. GAYLE H. HOLLOMAN: Okay. We'll look into how we can get it -- I'll get with those that are a part of this team of thinking on this and get back with you all so that you can direct us further, and then with County leadership to let them know what we're wanting to do. But I think we need to hurry and do it as quickly as we can.

CHAIRMAN D. CHIP JOYNER: Okay. Great. And Mr. Denson, anything that you could do to help us plan it, please, we really appreciate your support on this.

MR. DAMIAN J. DENSON: Yes. Definitely contact me when those -- when planning begins. Mrs. Holloman, were you saying that something was being commissioned for Ponce, or were you using that as an example?

MRS. GAYLE H. HOLLOMAN: No. That was -- I think it was a commissioned portrait of Dr. Fulton at Ocee Library.

MR. DAMIAN J. DENSON: Okay.

MRS. GAYLE H. HOLLOMAN: It's named for former Commissioner Dr. Robert E. Fulton. And I think that that was commissioned, or either the -- and it may have been commissioned by the family or donated by the family. So I think that's how we got that huge portrait of him. But there are all kinds of ways to do it. So we could see if the family has anything they want to donate from Commissioner Garner, or if they've got something we can copy and have made and framed. So we were just open to it. We just have to figure out which way to do it and then get it to the proper people so we can handle it.

MR. DAMIAN J. DENSON: Okay. Yes. Definitely keep me in the loop with that.

MRS. GAYLE H. HOLLOMAN: Okay. Certainly. We'll need your help, Mr. Denson. Thank you.

MR. DAMIAN J. DENSON: Thank you.

MRS. GAYLE H. HOLLOMAN: That's all I have.

CHAIRMAN D. CHIP JOYNER: Thank you so much.

MRS. GAYLE H. HOLLOMAN: You're welcome.

CHAIRMAN D. CHIP JOYNER: Are there any other comments before we conclude today's meeting.

MR. JOE PIONTEK: I would actually like to say something.

CHAIRMAN D. CHIP JOYNER: Yes. Mr. Piontek?

MR. JOE PIONTEK: Surprise. I did not know Marjorie Kimbrough before I met her today. And I don't know that anybody has every really -- am I just out of the loop on this deal? -- because Marjorie is fabulous.

Valedictorian of her high school in Berkley, graduated Phi Beta Kappa in Mathematics from the University of California. Holds a Master's Degree, Summa Cum laude, in Christian Education from the Interdenominational Theological Center in Nevada. Worked for twenty-eight years in the data processing industry, has held positions in instruction of Christian education, Professor of Religion. She's written several programming language textbooks. Also, she told me on the chat that she's written twelve books, talk on videotape, and conducted seminars and training courses. Her first book, *Accept No Limitations, a Black Woman Encounters Corporate America*, won her the 1991 Georgia Author of the Year in the area of non-fiction.

Her other books include, *Beyond Limitations; She is Worthy; Encounters with Biblical Women; Everyday Miracles; Stories between the Testaments; Meeting the People of the Apocrypha* -- I'm not familiar with that word -- sorry, Marjorie -- *Coffee Breaks of Faith; Coffee Break Devotions; Strong and Hard Biblical Men of Compassion; One More Miracle; and Rising with God.*

She's also a contributing author to: *Three Hundred Sixty-Five more Mediations for Women; Three Hundred Sixty-Five More Mothers of Teens; Three Hundred Sixty-Five More Meditations for Families; Women of Color Bible Devotions and Devotional Bible.* So I -- I -- Marjorie, I had no idea. I didn't know all of this. I was scanning along, and I was, like, really. You are fabulous. And I just wondered whether everybody knew that.

MS. LINDA JORDAN: And, Joe, I concur. Welcome, Ms. Kimbrough.

MRS. MARJORIE L. KIMBROUGH: Thank you.

MS. LINDA JORDAN: They don't know, you've also been inducted in Delta Sigma Theta. Mrs. Kimbrough and her husband --

MRS. MARJORIE L. KIMBROUGH: Right.

MS. LINDA JORDAN: I'm a member. I live close to the neighborhood. And I'm so thankful to have them around. Her husband is also a pastor -- well, is a pastor. So we appreciate you. I'm glad you could join us. And look forward to working with you.

MRS. MARJORIE L. KIMBROUGH: Thank you.

MRS. GAYLE H. HOLLOMAN: I have to say that having --

MR. JOE PIONTEK: I may have been way out of the loop. I'm sorry, but you're great.

MRS. GAYLE H. HOLLOMAN: Being a native of Atlanta, I have to say, Mrs. Kimbrough is a legend in her own time. So it's so wonderful to have you be a part of the group.

MRS. MARJORIE L. KIMBROUGH: Thank you.

CHAIRMAN D. CHIP JOYNER: And, Joe, I have to thank you, because I'm so sorry I didn't read that out loud. I mean, it's such a - - that's the kind of introduction that she deserved. And I'm so sorry I didn't read it.

MR. JOE PIONTEK: I wasn't sure it was the same. I was, like, really? And she goes, yes, I wrote twelve books, actually. Wow.

MRS. GAYLE H. HOLLOMAN: And we have some of them.

MRS. MARJORIE L. KIMBROUGH: That's right. Some are in the library.

MRS. GAYLE H. HOLLOMAN: Yes, we do.

CHAIRMAN D. CHIP JOYNER: Well, great. Well, thank you. Thank you so much. And, Joe, thank you. And everyone, if there's anything I miss, please share it. And, again, welcome.

ADJOURNMENT

MOTION

CHAIRMAN D. CHIP JOYNER: And so before we adjourn -- is there a motion to adjourn?

MS. LINDA JORDAN: So moved, Linda Jordan.

CHAIRMAN D. CHIP JOYNER: So moved by Linda Jordan. Looks like a second by Mr. Piontek. Without objection -- it's right at 5:05, so good timing. And so thank you, again, everyone. And have a good week. Did I formally adjourn?

MRS. MARJORIE L. KIMBROUGH: You did.

CHAIRMAN D. CHIP JOYNER: Meeting adjourned.

(Whereupon, the Regular Board of Trustees Meeting concluded at 5:05 p.m.)

Fulton County Library System (FCLS)

Gayle H. Holloman

February, 2021

Capital Improvement Program

The Library System is down to the last two libraries that will soon be completed. The Hapeville Library will open for curbside service on Monday, March 8th. It is a newly built library.

Renovation of the Central Library is nearing full completion. Staff returned there to begin shelving materials and preparing for the facility to become fully operational.

Curbside Service

The public continued to use the 31 libraries that currently offer curbside service. Plans are underway to move to a phased process of re-opening libraries for limited in-person usage. There is a target of May 1st for that implementation which is tied to the COVID-19 positivity rate within the County, and the ability to open as safely as possible.

Special Curbside Visitors

At the beginning of the month, the Northside Library had some surprise visitors in the parking lot. As the Branch Manager was putting out the signs and cones for curbside service she saw two silly Cavalier King Charles Spaniels running loose in the parking lot. As the library is on a very busy street, she was pleased that the dogs were friendly, and came to her when she called, and even more delighted that they had collars and tags. She called the number on their tags and their owner came right away to get them explaining they'd gotten out of the backyard somehow. They had run over a mile! It was a whole new kind of curbside service and well worth getting just a little bit muddy, thanks to those exuberant and goofy dogs, to make sure they were returned home safely. Libraries are fun places for everyone!

Staff Engagement/Highlights

Partnership Opportunity with Science ATL and Metro Library Systems

- FCLS staff who provide systemwide outreach service partnered with Science ATL and Outreach & Youth Services staff of Cobb County Public Library System, DeKalb County Public Library System, Gwinnett County Public Library System, and Georgia Libraries for Accessible Statewide Services (GLASS) to get the other library systems' buy-in, to make clear contribution requirements known to the representatives of the library systems, and to gather each library system's specific STEM search results URL and logos to send to Science ATL.

- Submitted the multi-library system mission proposal to Science ATL.
- Produced a library resources flyer for Science for Georgia’s Science Tales & Trails: Introduction to Nature Journaling virtual event
- Wrote a blog post for the event and published it on the library’s Outreach page.
- The multi-library system mission proposal was approved to be part of the 2021 Atlanta Science Festival City Science Quest.
- During Science for Georgia’s Science Tales & Trails: Introduction to Nature Journaling virtual event, the library resources flyer that was produced was shared with all participants.
- Made a library resources flyer for Science for Georgia’s Science Tales & Trails virtual event: “General Assembly and the Waters of Georgia”
- Wrote a blog post for the event and published it on the library’s website.
- Staff continues to coordinate the 2021 Atlanta Science Festival City Science Quest effort by being the central point of contact between Science ATL and the library systems, as well as coordinating with Marketing/PR to ensure promotions are produced and published.

Popular Requests

- It was noted that E-books via Overdrive or Hoopla for popular titles or titles used in book clubs are still the most requested
- Patrons continued to call into LibAnswers for their reference questions and for readers’ advisory
- Parents noted that their children love to point out books at the window displays offered at some libraries the FCLS. The child points at the title(s) and staff make the checkouts happen. It has become a hit!

Observances

Staff created virtual programming; crafts for handout; held book talks; wrote book reviews; and created and produced streaming storytime events for all ages in observance of Black History Month; Presidents’ Day; and Valentine’s Day.

Staff on Loan

Library employees continued to work their reassignments at designated vaccination sites throughout the County. They provide intake to assist with the process.

Staff is also reassigned to Fulton County Police to provide fingerprinting services.

Staff Training

- Some of the courses staff took during the month included the following:
 - How to be Your Own Life Coach
 - Innovative Learning

- 21 Things To Do For Yourself in 2021
 - 2020 Reader's Advisory; a Year in Review
 - 20 Books to Recommend to Your Patrons.
 - Approaching Retirement
 - Email Etiquette
- Four employees continued their Certified Public Manager classes through the County's partnership with the Carl Vinson Institute of Government of the University of Georgia.
 - Staff attended Library Journal's Winter Summit. It was virtual and a very interesting event. Staff took virtual tours of the exhibits and listened to a number of speakers for the day. The keynote speaker was Don Lemon, host of the nightly CNN news. He introduced his new book, *This is the Fire*. It is about how to end racism in America. It also includes his experiences and how he dealt with them during his lifetime. This book is good for teachers to use in schools. He also said that he will be writing a new children's book about his two dogs.

Other

A Few Comments from Patrons:

----- Forwarded message -----

From: [REDACTED] <[REDACTED]@astudent.com>
 Date: Wed, Feb 24, 2021 at 7:46 AM
 Subject: We appreciate ya!
 [REDACTED] <[REDACTED]@ronclarkacademy.com>

Hi Ms. Daniel! Do you know how much you are appreciated? A whole lot! Me and my classmates logged in to Hoopla yesterday and we flipped out over the amount of time we could scroll without seeing the same book.....literally. We all thank you so much for making all of this possible for us because we love Hoopla and how May books it offers. I know it took a really long time to do everything for us, so thank you so,so,so much!

Blessings,
 [REDACTED] (the ultimate reader)
 ...

- ✓ **Theresa:** *We are so appreciative that the library allows us to borrow materials and that you all work so hard to bring it out to us in such a courteous and efficient way.*
- ✓ **Edmund:** *You guys are wonderful. Nancy and I really appreciate all you do!*
- ✓ **Cheryl:** *This (Curbside Pickup) is a godsend. You are all essential workers-I would be bored to tears otherwise-I have never read so much in my life!*

- ✓ **Larry:** *You people are all so nice. The library has an excellent collection of DVDs-all kinds.*
- ✓ **Tsi:** *Thank you for the Daniel the Tiger head band-you gave us two. I gave one to my son and one to his little friend. I was surprised-I didn't think my son would like the headband but he did!*

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT

AS OF FEBRUARY 28, 2021

DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	ECNUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	14,616,015	963,384	1,943,496	-	1,943,496	13%	12,672,519
PART TIME SALARY	484,240	27,849	56,121	-	56,121	12%	428,119
BENEFITS	7,903,299	476,577	962,319	-	962,319	12%	6,940,980
BOOKS	3,647,859	12,051	12,051	148,586	160,638	4%	3,487,221
OFFICE EQUIP. REPAIR	15,760	1,610	1,610	-	1,610	10%	14,150
EQUIPMENT	23,000	-	-	-	-	0%	23,000
OFFICE FURNITURE	2,000	-	-	-	-	0%	2,000
PROFESSIONAL SERV	125,000	-	-	-	-	0%	125,000
COPIER MACHINE	205,865	16,185	32,690	-	32,690	16%	173,175
COPIER PAPER	6,000	-	-	-	-	0%	6,000
SUPPLIES	69,200	2,401	2,401	193	2,594	4%	66,606
COMPUTER HARDWARE	625,000	-	-	-	-	0%	625,000
RENT	204,840	30,452	33,439	188,720	222,159	108%	(17,319)
OTHER SERVICES	416,830	24,734	42,969	3,357	46,326	11%	370,504
TRAVEL	12,000	-	-	-	-	0%	12,000
HOPITALITY	10,000	-	-	-	-	0%	10,000
VEHICLE MAINTENANCE	23,850	551	551	-	551	2%	23,299
GENERAL INSURANCE	622,596	51,883	103,766	-	103,766	17%	518,830
TOTAL	29,013,354	1,607,678	3,191,414	340,856	3,532,270	12%	25,481,084

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF FEBRUARY 28, 2021

ORGANIZATION	SERVICE	2021 BUDGET	FEBRUARY	2021 YTD	2021 YTD	2021 YTD	2021 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURE	EXPENDITURE	ECNUMBRANCE	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE OPERATION	REG SALARY	11,534,491	792,659	1,632,437	-	1,632,437	14%	9,902,054
	PART TIME SALARY	484,240	27,849	56,121	-	56,121	12%	428,119
	BENEFITS	6,277,726	393,238	808,623	-	808,623	13%	5,469,103
	BOOKS	3,215,859	12,051	12,051	148,586	160,638	5%	3,055,221
	OFFICE EQUIP. REPAIR	10,000	1,610	1,610	-	1,610	16%	8,390
	EQUIPMENT	8,000	-	-	-	-	0%	8,000
	OFFICE FURNITURE	2,000	-	-	-	-	0%	2,000
	PROFESSIONAL SERV	65,000	-	-	-	-	0%	65,000
	COPIER MACHINE	204,865	16,185	32,690	-	32,690	16%	172,175
	SUPPLIES	19,000	-	-	-	-	0%	19,000
	RENT	204,840	30,452	33,439	188,720	222,159	108%	(17,319)
	OTHER SERVICES	234,770	14,523	27,816	540	28,356	12%	206,414
	VEHICLE MAINTENANCE	4,000	-	-	-	-	0%	4,000
	GENERAL INSURANCE	404,826	33,736	67,471	-	67,471	17%	337,355
Total		22,669,617	1,322,302	2,672,259	337,846	3,010,105	13%	19,659,512

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF FEBRUARY 28, 2021

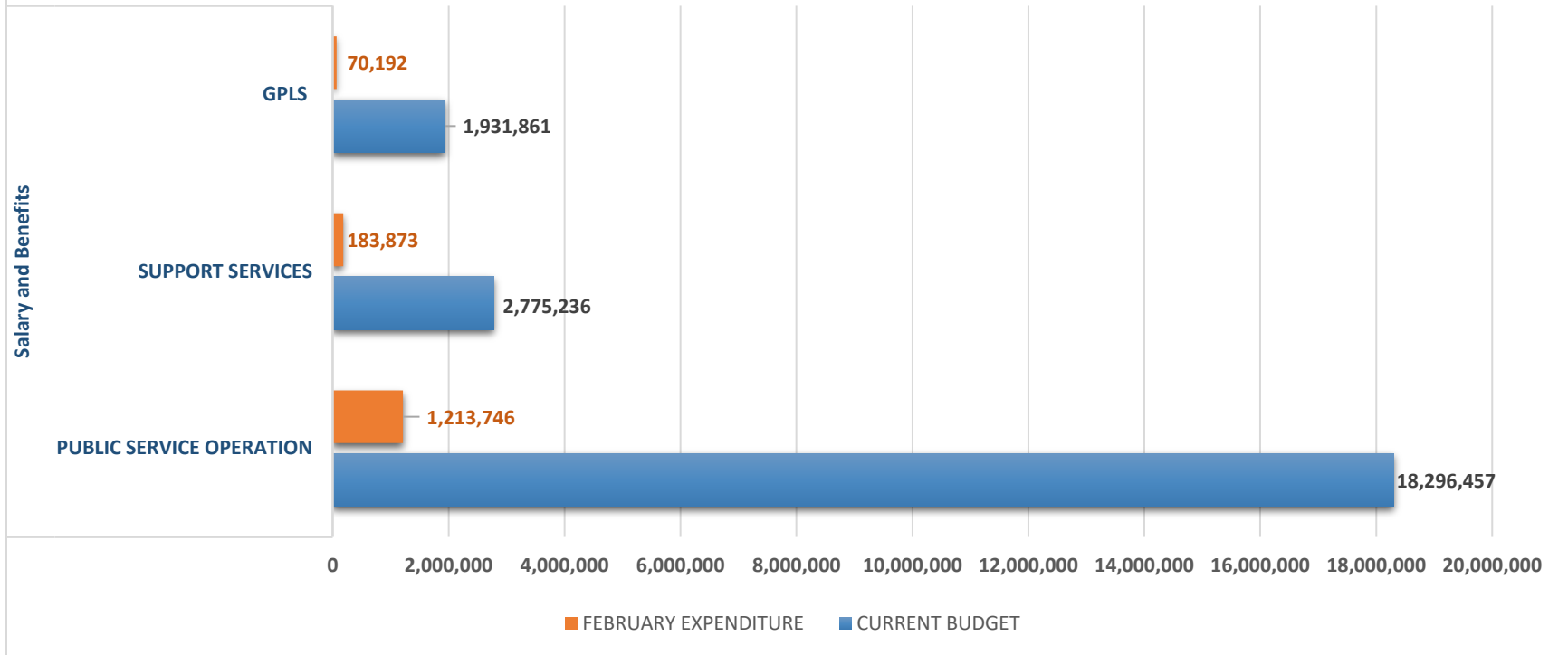
ORGANIZATION	SERVICE	2021 BUDGET	FEBRUARY	2021 YTD	2021 YTD	2021 YTD	2021 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURE	EXPENDITURE	ECNUMBRANCE	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICES	REG SALARY	1,770,026	123,786	264,119	-	264,119	15%	1,505,907
	BENEFITS	1,005,210	60,087	128,091	-	128,091	13%	877,119
	OFFICE EQUIP. REPAIR	5,760	-	-	-	-	0%	5,760
	EQUIPMENT	15,000	-	-	-	-	0%	15,000
	PROFESSIONAL SERV	60,000	-	-	-	-	0%	60,000
	COPIER MACHINE	1,000	-	-	-	-	0%	1,000
	COPIER PAPER	6,000	-	-	-	-	0%	6,000
	SUPPLIES	50,200	2,401	2,401	193	2,594	5%	47,606
	COMPUTER HARDWARE	625,000	-	-	-	-	0%	625,000
	OTHER SERVICES	182,060	10,211	15,153	2,817	17,970	10%	164,090
	TRAVEL	12,000	-	-	-	-	0%	12,000
	HOPITALITY	10,000	-	-	-	-	0%	10,000
	VEHICLE MAINTENANCE	19,850	551	551	-	551	3%	19,299
	GENERAL INSURANCE	217,770	18,148	36,295	-	36,295	17%	181,475
Total		3,979,876	215,184	446,611	3,010	449,621	11%	3,530,255

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

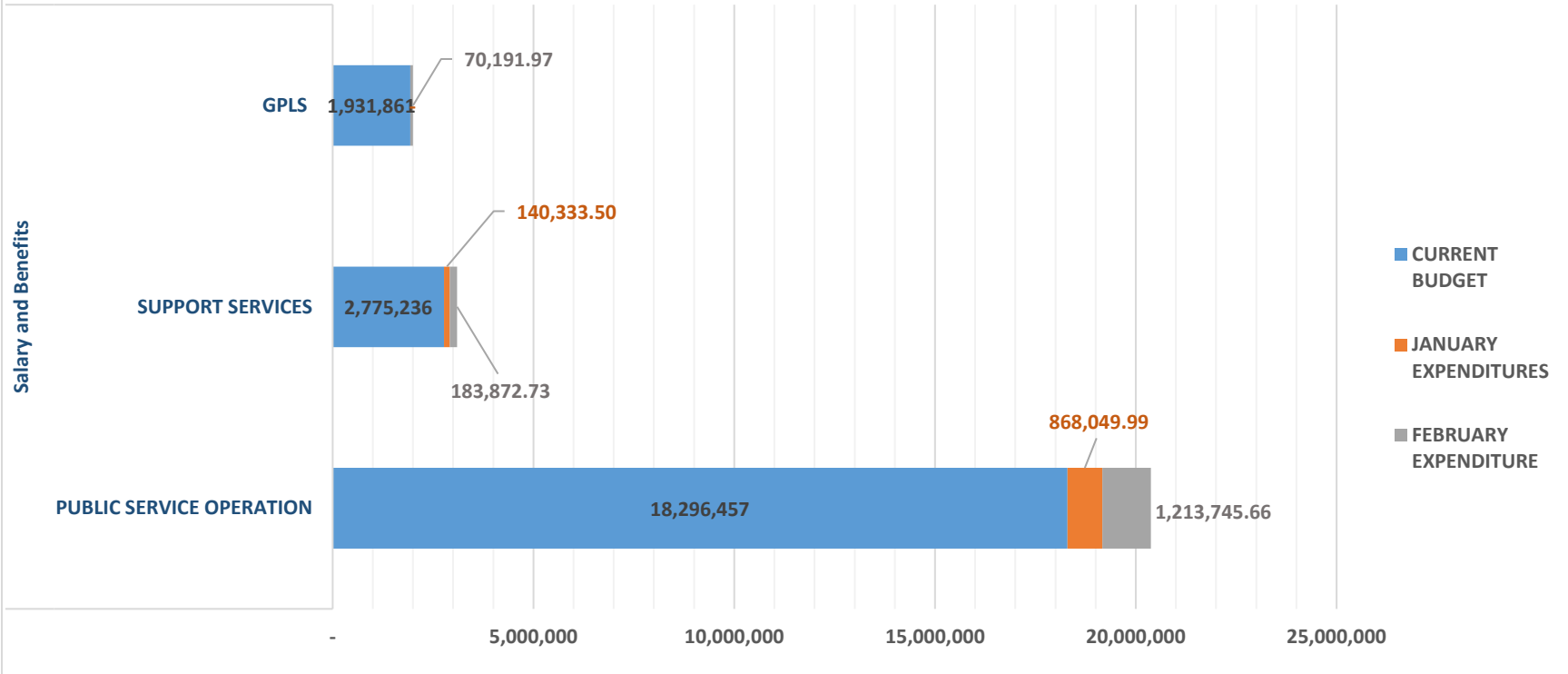
AS OF FEBRUARY 28, 2021

ORGANIZATION	SERVICE	2021 BUDGET	FEBRUARY	2021 YTD	2021 YTD	2021 YTD	2021 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURE	EXPENDITURE	ECNUMBRANCE	COMMITTED	% COMMITTED	BALANCE
GPLS EXPENDITURES	REG SALARY	1,311,498	46,939	46,939	-	46,939	4%	1,264,559
	BENEFITS	620,363	23,253	25,604	-	25,604	4%	594,759
	BOOKS	432,000	-	-	-	-	0%	432,000
Total		2,363,861	70,192	72,544	-	72,544	3%	2,291,317
Grand Total		29,013,354	1,607,678	3,191,414	340,856	3,532,270	0	25,481,084

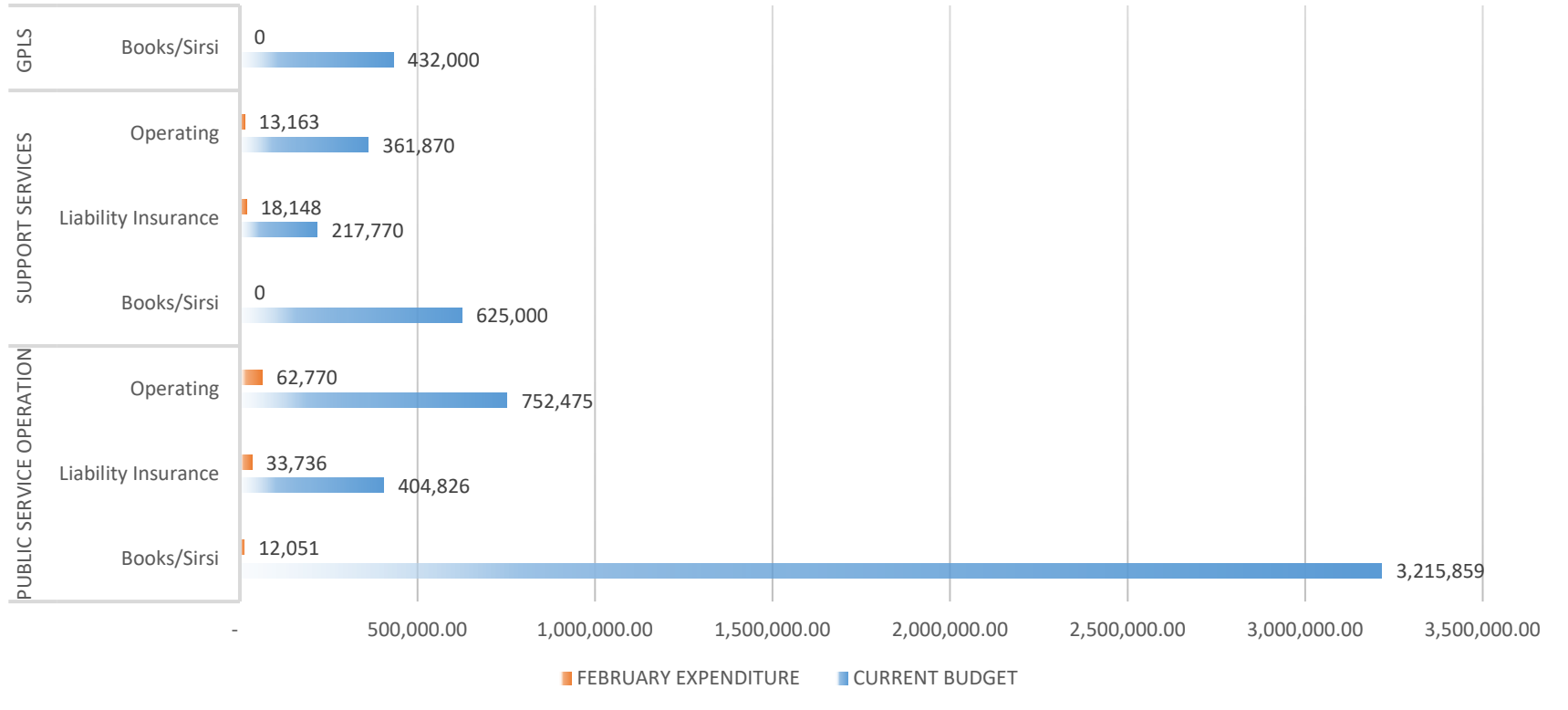
February Salary and Benefits by Unit



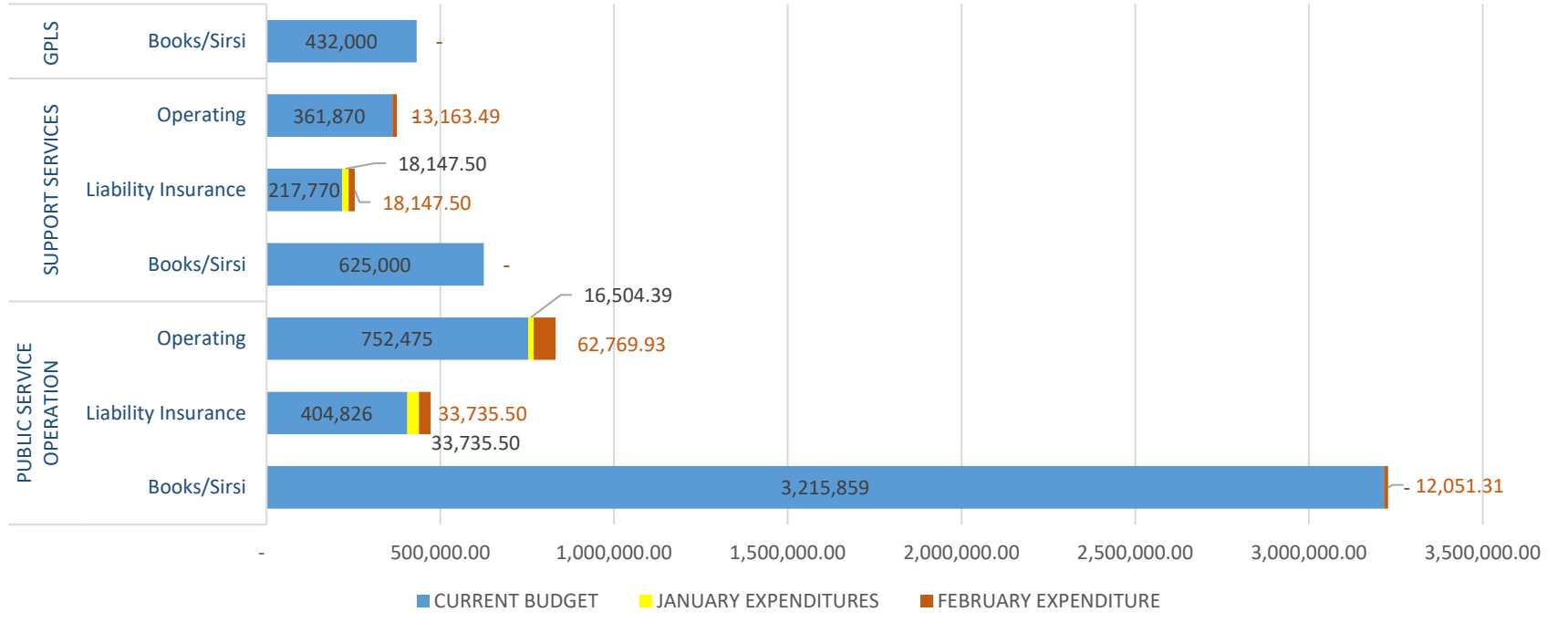
Year to Date Salaries by Month



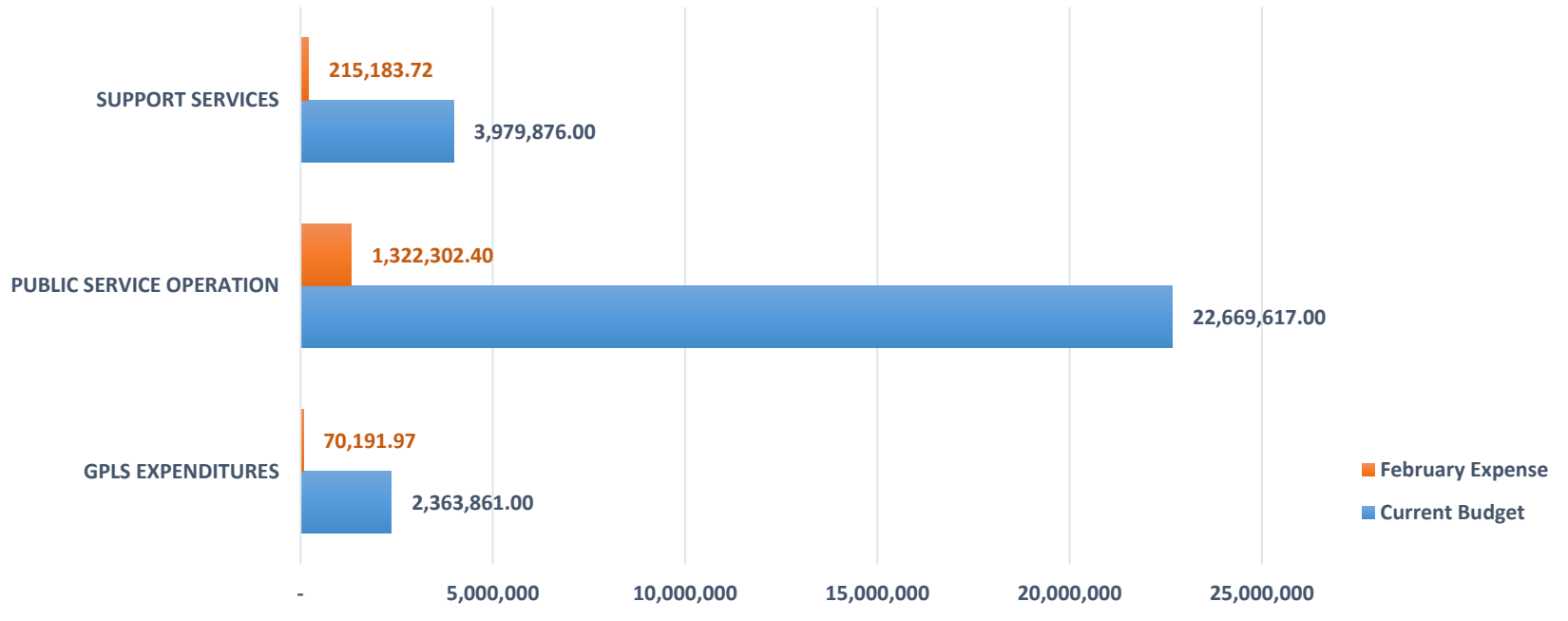
FEBRUARY OPERATING EXPENDITURES BY UNIT



Year to Date Operating Expense by Month



Fulton County Library Total Expense by Unit



Monthly Usage Summary - February 2021					Doc. #21-16
Activity and Description	2021		2020		YTD % +/-
	February	YTD	February	YTD	
Circulation					
Total number of items checked out of the library	83,640	167,695	203,471	415,349	-60%
Holds					
Number of requests by patrons	59,455	122,426	39,306	87,271	40%
Visits					
Number of people entering a library for any reason	0	0	210,259	501,402	-100%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	0	0	56,358	137,633	-100%
Number of hours of computer use	0	0	25,770	44,037	-100%
Web Page Visits					
Number of times people have visited the library's websites	696,909	1,500,115	632,532	1,337,871	12%
Web Visitors					
Number of people who visited the library's websites	97,476	209,653	136,008	283,566	-26%
Virtual Circulation					
Number of materials downloaded or streamed	108,337	222,921	91,033	185,122	20%
Virtual Circulation Users					
Number of people who downloaded or streamed	22,623	48,504	20,417	40,798	19%
Children's programs					
Library sponsored programs offered for children (birth - 12)	312	533	317	581	-8%
Number of people attending programs	3711	6397	9057	15320	-58%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	33	49	63	123	-60%
Number of people attending programs	324	856	1129	2026	-58%
Adult Programs					
Library sponsored programs offered for adults (18 +)	69	102	568	1016	-90%
Number of people attending programs	1,628	2,452	10632	19955	-88%
Programs - Total					
Library sponsored programs offered (includes all-ages not counted above)	463	747	948	1720	-57%
Number of people attending programs	5,849	10,140	20,818	37301	-73%
Meeting Rooms					
Non-library sponsored meetings or activities scheduled	0	0	371	723	-100%
Number of people attending meetings or activities	0	0	6,734	14051	-100%

*Resources included changed in 2021, 2020 numbers are from same data; Interlibrary Loan and Computer Class on hold until in-person resumes.

Fulton County Library System Circulation Stats - February 2021

AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	Month-2021 TOTAL	Month-2020 TOTAL	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2021 CIRC	YTD 2020 CIRC	INCREASE/ DECREASE	PERCENT CHANGE
ADAMS PARK	292	169	38		499	1,339	-840	-62.73%	1,064	2,329	-1,265	-54.32%
ADAMSVILLE/COLLIER HEIGHTS	131	205	13		349	44	305	693.18%	643	133	510	383.46%
ALPHARETTA	3,482	4,709	313		8,504	36,928	-28,424	-76.97%	17,390	76,290	-58,900	-77.21%
BUCKHEAD	2,209	1,479	155		3,843	905	2,938	324.64%	7,551	1,731	5,820	336.22%
CLEVELAND AVE	207	106	32		345	57	288	505.26%	789	106	683	644.34%
COLLEGE PARK	225	173	36		434	1,819	-1,385	-76.14%	958	3,612	-2,654	-73.48%
DOGWOOD	199	138	22		359	2,509	-2,150	-85.69%	769	4,552	-3,783	-83.11%
EAST ATLANTA	980	1,312	79		2,371	520	1,851	355.96%	4,732	1,024	3,708	362.11%
EAST POINT	616	309	37		962	3,355	-2,393	-71.33%	1,875	7,365	-5,490	-74.54%
EAST ROSWELL	2,415	4,610	135		7,160	18,596	-11,436	-61.50%	13,280	38,736	-25,456	-65.72%
EVELYN G. LOWERY @ CASCADE	358	286	40		684	4,396	-3,712	-84.44%	1,372	8,696	-7,324	-84.22%
FAIRBURN	350	157	30		537	1,895	-1,358	-71.66%	1,110	3,748	-2,638	-70.38%
GLADYS S. DENNARD @ SOUTH FULTON	342	330	26		698	6,075	-5,377	-88.51%	1,527	11,712	-10,185	-86.96%
HAPEVILLE	6	1	0		7	20	-13	-65.00%	15	41	-26	-63.41%
JOAN P. GARNER @ PONCE DE LEON	2,181	2,721	184		5,086	839	4,247	506.20%	10,087	1,802	8,285	459.77%
KIRKWOOD	803	1,368	52		2,223	7,041	-4,818	-68.43%	4,373	14,354	-9,981	-69.53%
LOUISE WATLEY @ SOUTHEAST	249	1,039	19		1,307	3,817	-2,510	-65.76%	2,924	7,982	-5,058	-63.37%
MARTIN LUTHER KING, JR	442	396	22		860	2,864	-2,004	-69.97%	1,685	5,728	-4,043	-70.58%
MECHANICSVILLE	104	156	20		280	25	255	1020.00%	560	106	454	428.30%
METROPOLITAN	610	1,022	49		1,681	7,582	-5,901	-77.83%	3,672	15,640	-11,968	-76.52%
MILTON	2,538	3,841	290		6,669	19,697	-13,028	-66.14%	13,512	39,980	-26,468	-66.20%
NORTHEAST/SPRUILL OAKS	1,262	2,487	201		3,950	1,698	2,252	132.63%	8,142	3,638	4,504	123.80%
NORTHSIDE	1,741	1,850	112		3,703	739	2,964	401.08%	6,995	1,444	5,551	384.42%
NORTHWEST @ SCOTTS CROSSING	534	724	68		1,326	7,822	-6,496	-83.05%	2,914	16,052	-13,138	-81.85%
OCEE	2,360	4,225	527	1	7,113	2,281	4,832	211.84%	14,543	4,775	9,768	204.57%
PALMETTO	225	299	6		530	1,914	-1,384	-72.31%	969	3,811	-2,842	-74.57%
PEACHTREE	1,950	1,666	93		3,709	12,632	-8,923	-70.64%	7,502	26,319	-18,817	-71.50%
ROSWELL	3,413	3,712	251		7,376	17,035	-9,659	-56.70%	14,185	32,986	-18,801	-57.00%
SANDY SPRINGS	3,599	4,164	229		7,992	22,857	-14,865	-65.03%	15,849	46,985	-31,136	-66.27%
WASHINGTON PARK	164	286	15		465	2,948	-2,483	-84.23%	869	5,856	-4,987	-85.16%
WEST END	400	276	35		711	1,725	-1,014	-58.78%	1,795	3,817	-2,022	-52.97%
WOLFCREEK	793	745	105		1,643	7,583	-5,940	-78.33%	3,526	16,184	-12,658	-78.21%
BRANCHES TOTAL	35,180	44,961	3,234	1	83,376	199,557	-116,181	-58.22%	167,177	407,534	-240,357	-58.98%
CENTRAL	214	40	9		263	659	-396	-60.09%	492	1,425	-933	-65.47%
OUTREACH SERVICES					0	89	-89	-100.00%	21	240	-219	-91.25%
AUBURN AVENUE RESEARCH	1	0	0		1	3,166	-3,165	-99.97%	5	6,150	-6,145	-99.92%
SYSTEM TOTAL	35,395	45,001	3,243	1	83,640	203,471	-119,831	-58.89%	167,695	415,349	-247,654	-59.63%

FULTON COUNTY LIBRARY SYSTEM STATS AT A GLANCE - February 2021

AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	499	30			47	100			
ADAMSVILLE/COLLIER HEIGHTS	349	50			24	2			
ALPHARETTA	8,504	253			31	177			
BUCKHEAD	3,843	347			0	0			
CLEVELAND AVE	345	35			0	0			
COLLEGE PARK	434	46			1	20			
DOGWOOD	359	18			7	23			
EAST ATLANTA	2,371	136			5	218			
EAST POINT	962	99			6	48			
EAST ROSWELL	7,160	159			6	564			
EVELYN G. LOWERY @ CASCADE	684	72			0	0			
FAIRBURN	537	65			1	12			
GLADYS S. DENNARD @ SOUTH FULTON	698	71			12	90			
HAPEVILLE	7	17			0	0			
JOAN P. GARNER @ PONCE DE LEON	5,086	294			1	40			
KIRKWOOD	2,223	70			2	49			
LOUISE WATLEY @ SOUTHEAST	1,307	23			1	125			
MARTIN LUTHER KING, JR	860	56			2	34			
MECHANICSVILLE	280	21			0	0			
METROPOLITAN	1,681	89			4	147			
MILTON	6,669	85			2	246			
NORTHEAST/SPRUILL OAKS	3,950	107			6	399			
NORTHSIDE	3,703	144			48	114			
NORTHWEST @ SCOTTS CROSSING	1,326	58			6	32			
OCEE	7,113	199			1	33			
PALMETTO	530	26			93	236			
PEACHTREE	3,709	185			3	55			
ROSWELL	7,376	265			22	221			
SANDY SPRINGS	7,992	272			1	32			
WASHINGTON PARK	465	30			8	353			
WEST END	711	75			0	0			
WOLFCREEK	1,643	110			32	176			
BRANCHES TOTAL	83,376	3,507	-	0	372	3,546	0	0	0
CENTRAL	263	88			1	3			
VIRTUAL PROGRAMS					89	1,952			
OUTREACH VIRTUAL PROGRAMS	0	1			1	348			
AUBURN AVENUE RESEARCH	1				0	0			
SYSTEM TOTAL	83,640	3,596	0	0	463	5,849	0	0	0

February 2021 Executive Summary – Charts

