



BOARD OF TRUSTEES

MEETING INFORMATION PACKET

NOVEMBER 16, 2022



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FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES VIRTUAL MEETING
NOVEMBER 16, 2022



**FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES MEETING
NOVEMBER 16, 2022 - 4:00 P.M.**

AGENDA

- I.** Call to Order
- II.** Public Comments
- III.** Adoption of Agenda* Doc. #22-57
- IV.** Approval of Minutes - October 26, 2022* Doc. #22-56
- V.** Chairman's Report
- VI.** Work Orders Report - Paul Kaplan
- VII.** Director's Reports Doc. #22-60
 - Library Services and Trends
 - Monthly Financial Report Doc. #22-58
 - Monthly Usage Summary Doc. #22-59
- Unfinished Business
 - A. Central Library - Update
 - B. Library's Impact Plan - Update
- VIII.** New Business
 - A. 2023 One Book, One Read Event - Update
- IX.** Adjournment

*Action is anticipated on this item

Doc. #22-56



**FULTON COUNTY LIBRARY SYSTEM BOARD
OF TRUSTEES VIRTUAL MEETING
OCTOBER 26, 2022 – 4:00 P.M.**



Members Present: Borders, Priscilla, Vice Chair
Denson, Damian J.
Jordan, Linda
Joyner, D. Chip, Chairman
Kaplan, Paul
Piontek, Joe
Radakovich, Nina

Members Absent: Kimbrough, Marjorie L.

Also In Attendance: Holloman, Gayle H. - Executive Director
Claxton, Zenobia - Assistant to the Director's Office
Culler, Jennifer, County Attorney

Guests: 7 Virtual Attendees

Vice Chair Priscilla Borders called the meeting to order at 4:02 p.m.

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CALL TO ORDER**PUBLIC COMMENTS**

MRS. PRISCILLA BORDERS: Good afternoon, everyone. Thank you so much for joining us. We do have a quorum to proceed with the meeting. Thank you, for just being patient with us for a couple of minutes' delay. So, again, my name is Priscilla Borders, Vice Chair. I'm acting as Chair in the absence of our chairperson. So, I'm going to proceed with the call to order. Our meeting has started. So, Ms. Zenobia, do we have any public comments?

MRS. ZENOBIA CLAXTON: We have no public comment. Thank you.

MRS. PRISCILLA BORDERS: Thank you so much.

MRS. ZENOBIA CLAXTON: You're welcome.

22-51 ADOPTION OF THE AGENDA**MOTION**

MRS. PRISCILLA BORDERS: I hope everybody had the opportunity to review the agenda. If there are any changes to be made or additions, please let me know that know now before we motion for the adoption of the agenda.

MR. PAUL KAPLAN: I have a question.

MRS. PRISCILLA BORDERS: Sure.

MR. PAUL KAPLAN: Are we considering doing the review today? That would be my question. And if we are, then I would ask for an Executive Session.

MRS. PRISCILLA BORDERS: Yes, that will be an Executive Session. That will be right after new business. We will go into Executive Session then.

MR. PAUL KAPLAN: Okay. I make a motion to make that change.

MR. JOE PIONTEK: I'll make a motion that we table that. We've barely got a quorum. Anyway. Go ahead. I'm sorry, Priscilla.

MRS. PRISCILLA BORDERS: There's a motion. So, is there any second to that? I can't hear you, Nina.

MRS. NINA RADAKOVICH: I second the motion.

MRS. PRISCILLA BORDERS: Okay, so there was a second to the motion to table going to Executive Session to discuss review. So, since that has been properly seconded, may I have a vote as to whether or not to table the Executive Session? All those in favor signify by saying aye.

MRS. NINA RADAKOVICH: But before we do that --

MR. DAMIAN DENSON: May I ask a question? Go ahead, Nina.

MRS. NINA RADAKOVICH: Paul, did you make a motion to go ahead with it, to consider it?

MR. PAUL KAPLAN: Yes.

MRS. NINA RADAKOVICH: Okay. So, that's what I thought --

MR. JOE PIONTEK: [inaudible 00:02:36] a motion.

MRS. PRISCILLA BORDERS: Go ahead. Nina.

MRS. NINA RADAKOVICH: Maybe we should discuss both of them. I'm not sure what the procedure would be.

MRS. PRISCILLA BORDERS: Okay. Let's go. Well, the issue here is that per prior correspondence, we're going to go to Executive Session to discuss the evaluation. That was the reason for the review during Executive Session. Because we do not have the full

contingent of the board staff here a motion was made subsequent to the initial motion to go into the Executive Session to table that, to allow everybody who is part of the board to be part of that discussion. So, on the basis of the motion --

MR. JOE PIONTEK: Could I amend my motion to say that we are deciding whether or not/ So, yes or no/ Is that a proper motion?

MRS. PRISCILLA BORDERS: Yes or no to Paul's motion or --?

MR. JOE PIONTEK: Well, Paul said to go into Executive Session, and because of the technology, I ran over him and said the opposite motion

MRS. PRISCILLA BORDERS: To table it.

MR. JOE PIONTEK: Yes. Is there a proper motion to say to vote yay or nay?

MRS. PRISCILLA BORDERS: Let's do this. Joe, motion to rescind your motion, and we'll go back to Paul's, because Paul's is basically the question we need to raise, whether or not we're going to go into Executive Session. Does that make sense?

MR. JOE PIONTEK: I make a motion to rescind my motion.

MRS. PRISCILLA BORDERS: Thank you. So, now we're dealing with Paul. He wants to go into Executive Session. So, that's the question. So, discussion whether or not you want to go into Executive Session.

MR. JOE PIONTEK: This is Joe Piontek. I feel that because we have fewer board members right now discussing something so important like this should probably be tabled for the next meeting.

MRS. PRISCILLA BORDERS: Any more discussion?

MS. LINDA JORDAN: This is Linda. I want you to know I'm on the call. Linda Jordan, on the phone because I couldn't get in.

MR. PAUL KAPLAN: I see that. If I'm looking, I see that Chip is on the call also.

MRS. PRISCILLA BORDERS: Yes, I'm going to acknowledge that Chairman Joyner's on as well.

MRS. NINA RADAKOVICH: Okay, I hate to make this complicated but I'm thinking it might be advisable for us to discuss Joe's motion in the Executive Session.

MS. LINDA JORDAN: I agree. So, what do we need to do?

MR. JOE PIONTEK: [inaudible 00:05:36]

MRS. PRISCILLA BORDERS: Who's legal here? So, Nina, we're going to go to Executive Session to discuss whether or not we're going to have the meeting.

MR. JOE PIONTEK: So, let's vote on Paul's motion and vote for it. I mean, that's basically -- It gets us into Executive Session.

MRS. PRISCILLA BORDERS: So, let's go back.

MS. JENNIFER CULLER: Can anyone hear me?

MR. JOE PIONTEK: Yes.

MS. JENNIFER CULLER: This is Jenny Culler, County Counsel.

MRS. PRISCILLA BORDERS: Yes.

MS. JENNIFER CULLER: Okay. I just got unmuted, and I appreciate that, Zenobia. I had to join on the phone. I think you all were asking about whether something was appropriate to go into Executive Session, I wasn't clear on what that question was. Only certain things are appropriate for Executive Session. Can you all clarify so I can give you some counsel on that?

MRS. PRISCILLA BORDERS: Yes. The Executive Session was to review the performance appraisal of the Executive Director.

MS. LINDA JORDAN: From my understanding, when you're dealing with personnel -- to me as a personnel matter, you go into Executive Session for that based upon the Boards I've been on. Please correct me if I'm wrong, but you go ahead and discuss it.

MS. JENNIFER CULLER: No, that is correct.

MS. LINDA JORDAN: So, with that being said, we should go into Executive Session to discuss that if that's what we're about to do. So, I agree with Nina and our attorney.

MR. JOE PIONTEK: Then call a vote on Paul's motion.

MRS. PRISCILLA BORDERS: All right. Is everybody clear on that? Because it is an executive matter, just a matter that we discussed in Executive Session. The motion on the floor, because Joe rescinded his was whether or not we're going to go into Executive Session.

MS. LINDA JORDAN: I second the motion.

MRS. PRISCILLA BORDERS: So, are there any further discussions? Okay. If not, may I have a vote on all those willing, all those who want to go into Executive Session to discuss the review?

TRUSTEES: Aye.

MRS. PRISCILLA BORDERS: All those against signify by saying nay. Okay, So, please let the agenda reflect. We'll be going in Executive Session after new business. Okay? So, noting that new change on the agenda and hearing no other further changes, may I have a motion to adopt the agenda?

MR. PAUL KAPLAN: I so move to adopt the agenda as amended.

MRS. PRISCILLA BORDERS: Thank you. Do I have a second?

MS. LINDA JORDAN: I seconded it. Linda Jordan.

MRS. PRISCILLA BORDERS: Thank you, Ms. Jordan. So, all those in favor of adopting agenda, signify by saying aye.

TRUSTEES: Aye.

22-50 APPROVAL OF MINUTES – SEPTEMBER 28, 2022

MOTION

MRS. PRISCILLA BORDERS: Any nays? So, let's proceed. Thank you. So, the next matter for discussion -- Let the minutes reflect that Chairman Joyner is on. He's joining here, but he has asked me to proceed as the Chair today because he may have connectivity issues from where he's calling from today. So, let's move on to the approval of the minutes of September 28, 2022. I hope everybody had the opportunity to review the minutes and please let me know if there are any corrections or additions that have to be made. Okay, hearing none. May I have a motion to adopt the minutes of September 28, 2022?

MR. PAUL KAPLAN: I so move.

MRS. PRISCILLA BORDERS: A second? Can I have a second to adopt the minutes?

MRS. NINA RADAKOVICH: Second.

MRS. PRISCILLA BORDERS: Thank you. All those in favor of adopting the minutes signify by saying aye.

TRUSTEES: Aye.

MRS. PRISCILLA BORDERS: Any nays? Thank you. So, the next matter -- we're proceeding to --

MS. LINDA JORDAN: I'm sorry, Madam Chair. One abstention because I wasn't there. So, I'm abstaining.

MRS. PRISCILLA BORDERS: Please let the record reflect one abstention on the adoption of the minutes. So, let's proceed with Chairman's report. Mr. Joyner, do you have anything to share at this time?

CHAIRMAN'S REPORT

CHAIRMAN D. CHIP JOYNER: Nothing at this time. Thank you.

MRS. PRISCILLA BORDERS: Thank you. So, the next matter is the work orders report, and we will hear from Mr. Paul Kaplan.

WORK ORDERS REPORT - PAUL KAPLAN

MR. PAUL KAPLAN: For quarterly reports for September 1st to the end of September. We had a total of 144 work orders. 70 percent of those work orders are already completed, and the majority of them are pretty much spread out. HVAC, electrical, and plumbing are all about the same. The biggest one we have is miscellaneous, which means we need carpenter work, and locksmiths, and all those kinds of things. But a lot of that stuff has already been corrected and other than that, it's been going along very well. Before I get into the next portion of this one, does anybody have any questions on those reports? I will tell you that Roswell lights are now working. That was completed because I feel that was a life safety issue. We brought it up and they took care of it. There was a line that was cut during construction and between our workforce and Georgia Power, they got it going. The lights are now lit. So, I'll just let you know that part has been done. Any other questions? If not, I'll go on to the report that we have, our maintenance report. I met with our director, Joe Davis of DREAM Team. We went over these things and he hasn't gotten back to me yet. What we're going to do is break it down. He's going to break it down. Some of it belongs to the DREAM Team to complete. Some of it belongs to the library budget. A lot of it also belongs to capital expenditures. He has to break all three of them down. Then the ones that are capital, he's going to have to get proposals done. There's a lot of work to do to get this thing up to a point of finding out what it's going to cost. So, I had a meeting with Mr. Al Collins and – his name escapes me – So, I'm meeting with them on the phone. They're also looking at a couple of things too. So, together, hopefully, we can get this thing to the board, so the board knows exactly what we're talking about. But right now, they are working on it and trying to get it together. Right now, there are a lot of things going on at one time, so. Just hang tight. We will get the information back over to you. The landscaping, by the way, is going a lot better now. I will tell you that. They have a new landscaping company that's working there. Slowly, they're going from library to library and redoing everything that wasn't done right. So, they're getting it done. I will ask Director Holloman if she knows any difference in some of the libraries where they had done the corrections.

MRS. GAYLE H. HOLLOMAN: Yes. We've been told that people are very receptive of the fact that they've cleared up a lot of it. I think that Sandy Springs was the one I heard about this week where they were going out and doing some significant work. So, we're very excited. There are a lot of barren land and spaces in that area. So, they're getting there. They've been able to get the funding to make that happen with library buildings as well as other county facilities.

MR. PAUL KAPLAN: So, that's very positive for patrons who are walking through. If they see a nice place outside, they feel better walking in. If they see something like stuff not done, things are not cut, they have a bad feeling when they walk into the library. So, it's just a very positive, but it's going to take time. There's 34 of us, 34 buildings. A lot to do. It's a slow process, but we'll get it done. Does anybody have any questions? I'll keep you up to date as we go along the best I can, so we'll figure it out.

MRS. PRISCILLA BORDERS: Thank you so much. Thank you so much for continuing to monitor this important, important facet of library services and for keeping up keeping us abreast of everything that happens every month. So, thank you, Mr. Kaplan. So, the next item on the agenda is Director's report.

22-54 DIRECTOR'S REPORTS

LIBRARY SERVICES AND TRENDS

22-52 MONTHLY FINANCIAL REPORT

22-53 MONTHLY USAGE SUMMARY

MRS. GAYLE H. HOLLOMAN: Yes. Thank you, Madam Vice Chair. Good afternoon, everybody. It's good to see everyone. We had lots of things continue to go on at each library. Our trends are up. If you notice over the last year, this time in September, we're doing much better in our circulation of print materials as well as online services. We are having not as quite as many security incidents as we have as we were starting to have as we were having actually over the last 3 to 6 months. But we are looking at some things there and talking with county leadership about some things that should make it even better. During the month of September was Library Card Signup Month, Hispanic Heritage Month, Banned Books Week, we celebrated or observed it. Staff in collections management worked very hard toward the expenditure of the \$1 million that we were awarded by the Commission for best sellers. As I had mentioned to you a few times. Lots of people have expressed concerns about having to put so many things on hold, having to wait so long for things on hold. So, it has allowed us to buy other materials, additional materials so that the holes won't be as bad as well as the whole time won't be as significant. As well as to have books on the shelves when people physically walk in so that they can actually walk out with the bestseller instead of having to place it on hold. So, that's been a real positive. The administrative team has spent the month, as we have several months now, working with Martha Greenway and Greenway Strategy Group as the consultants for the Strategic Plan. That process has been very well done and we'll be talking about that a little bit later, but very impressive. I just want you to know that it has turned out very positively as we thought it would. But we'll talk about that a little bit later. I don't know if you've had any questions about the financial report, but we are moving right along, and the expenditures are on target as far as overall budgets go. I can go into the monthly usage summary. You'll see, as I was just alluding to a moment ago, the usage is up in so many areas and that's because people are coming back in. They're feeling safer about gathering, they're feeling better about coming and attending programs. So, we really know that we're on an upward trend. That's been really a great thing for us because a lot of programs we were not able to offer, as you know, between 2020 and 2021 and up until actually fairly recently. So, that's a real plus for us. The library closure

report is there. We were closed a few times due to HVAC. Then we had another situation where we had to close the Alpharetta Library a bit early, about 2 hours early, because of a 5K race that happens there every year. So, we were able to get permission through the county manager, notifying the commissioner -- the district commissioner, as well as all the commissioners of that race, and we were able to close because of the parking and all of those things. It was going to affect staff being able to get in and out and patrons being able to get in and out. So, that's been going on now for about the last three years. Any questions about any of those things? Okay. Can I share any update? According to what I know about Mrs. Kimbrough, she informed me that she is going to have to come off the board. A letter was sent to her district commissioner, her appointing commissioner, and I have not seen the letter, but that was what she informed me of. So, that's why she's not attending the meeting today. Okay. Any questions? Any other questions or anything? About any of those things.

MRS. PRISCILLA BORDERS: None. I don't think so. I don't think anybody has any questions.

MR. PAUL KAPLAN: I don't have a question. I do have a question for you. When are we getting back into mobile or mobile unit going out to different areas with the books, then the van itself?

MRS. GAYLE H. HOLLOMAN: Our mobile unit goes out almost every weekend. Some Commissioners' --

MR. PAUL KAPLAN: It is out every weekend?

MRS. GAYLE H. HOLLOMAN: Yes. Some Commissioners' events and everything. Nicholas Rodriguez is the outreach coordinator, and he goes to plenty of things sometimes during the week, but mostly on Saturdays. He just came from one this past Saturday was I believe this one was at a church event that was taking place through Commissioner Hall. But almost all the commissioners have different events. You attended one a few weeks ago that Commissioner Ellis had, one that Commissioner Khadijah had. So, he's just all over the place with it. But we're planning to do in the new year, though, and as part of the Strategic Planning process. Our response to that will be to initiate an actual listing of locations where we will be within the county on certain days. So, that would be a part of what we do, as well as the continuation of what he's doing now when he's called upon by a Commissioner.

MR. PAUL KAPLAN: That's great. I'm glad to hear that. I don't know. That would be great information for the board to know where they're going to be.

MRS. GAYLE H. HOLLOMAN: Right. We're going to come up with a list. Years ago, that's the way we did it. We're going to come up with a list of where it's going to be. We've got to get more personnel, though. We have two bookmobiles. We've got to get personnel who can actually be available to do that, to make that happen. Right now, we usually have only Nicholas to drive it, and then he'll get a volunteer from volunteer services through that group, or he'll get a staff member, librarian, or some other person to assist, and they take books out and have book talks, library card sign up, all of that at the same time at the events. Sometimes there all day, sometimes it's a half day.

MR. PAUL KAPLAN: That's good. Thank you.

GAYLE H. HOLLOMAN: You're welcome.

MRS. PRISCILLA BORDERS: Thank you so much for that Director's Report. Now we're going to move on to unfinished business. The Central Library update.

UNFINISHED BUSINESS

CENTRAL LIBRARY - UPDATE

MRS. GAYLE H. HOLLOMAN: Central Library is coming along beautifully. A couple of things about it. We did have problems with the HVAC yesterday. The chiller was off, and we had we were almost 80 degrees on every floor, but they were able to get it quickly corrected. So, today now we're kind of freezing. The other thing is that last week we had several wonderful programs -- last week and the week before. We had a jazz program here and it was just phenomenal. It was on the first floor. The acoustics are awesome. We did not realize that until we had that jazz event. It was an eight-piece band and a vocalist, and it was just really phenomenal. We do need to get more attendance, but we'll be working on that as we move forward. But it was really good. Then yesterday, we hosted the Certified Program Manager graduation. The county had about probably close to 80 or more graduates from 2020, 2021, and 2022 cohorts, because during the pandemic they weren't able to have the luncheon. So, the luncheon was hosted on the fifth floor of the Central Library, and it was just awesome. Everybody loved it. We did three tours of about 25 people each in each tour afterwards. I led one of them, Kimberly Snoddy-George led one and, Teryn Gilliam led one. So, that was really wonderful and very well received. Everybody had a great time. So, we're doing a lot of things. We've got a lot of exhibits around the Central Library and we're also about to have a presentation of the donation of a portrait that was done of Former First Lady Mrs. Michelle Obama. So, you'll hear more about that on the day that it's going to be. As soon as we can get the day set, everyone's free, the commissioner as well as the donor. You'll hear more about that. It's going to be hung on the first floor. Then it would go over it for a while and hang it at Central, and then it'll end up at the Auburn Avenue Research Library in its final place.

MRS. PRISCILLA BORDERS: Okay. Questions about the Central Library update? Okay, let's proceed to the Strategic Plan Overview.

STRATEGIC PLAN OVERVIEW

MRS. GAYLE H. HOLLOMAN: The Strategic Plan was extremely well received. As you know, it was presented to the Board of Commissioners last week at the bi-weekly meeting. It went over extremely well. I thank you all so much who were in attendance and all of you who were in attendance in spirit because we really felt that it went extremely well. The commissioners didn't ask a lot of questions, but it just seemed to bring a lot of enthusiasm. Afterward, we've heard a lot of great responses about it. Staff is now going to be much more engaged as we move forward. So, that's what we're doing now. We're in the planning stages of what's next. So, what's next is that we develop then what's called -- what I'm calling our Impact Plan. That means that we take those things that have been identified within the Strategic Plan and figure out how we are going to impact or make an impact on those areas of great interest and need. The greatest one being early literacy and then the following being collaborations with regard to persons who may want to be entrepreneurs and others who need help with just job skills training, resume writing, and

those types of things. Just how we can really partner with other outside organizations and organizations within the county to make those things happen in a better way. Then our final one is a digital literacy and inclusion piece, and that is going to hinge on a lot of different things that we can do training-wise and for the staff as well as for the public. So, I think we've got a lot of work ahead. I think we've got a lot of meetings ahead, but we're trying to make sure that we are on track through the end of this year so that when we get into the first quarter of next year, we can really kick off just where we're headed. A lot of those things that we plan to put in place will be things that we've either done before and need to do better or that we need to just engineer it right now at this point. But there are some things that won't cost anything. Then there may be things that we can identify a need for perhaps to ask the foundation for support. But we're not going into it with the idea of funding. We're going into it with the idea of putting forth those things that we can do and really kick it off and get it going so that we don't spend a lot of time or half the year just getting in gear. So, that's the plan. We've been working very hard with the Strategy Group, and they just have pointed us in great directions. Also, this week, the consultant sent along to the Commissioners a list of the original -- you probably received it a while back, the original comparative study that they made of how we compare to other libraries that are comparable. So, that piece was sent out this week and just so that they would have it because it was mentioned, and it was asked that we provide it. So, that was provided. Any questions about any of that process or anything along those lines?

MRS. PRISCILLA BORDERS: No questions. So, the building maintenance manager position.

BUILDING MAINTENANCE MANAGER POSITION - UPDATE

MRS. GAYLE H. HOLLOMAN: I am happy to report that the building maintenance manager started work today at 9:30 this morning. He's on-board learning all about benefits and what have you but started today. His name is Ronald Ayers and he's very excited and we're very excited to have him here. So, for the next few days, he'll be attending all sorts of getting signed up as an employee, and those types of things, orientation basically with the county, as well as orientation with the library system. So, that's where he is right now. We're going to set up where he will be working on getting to know Al Collins and Evan Jahn, as well as working with Joe Davis and his team because a lot of his responsibilities, you know, will deal with DREAM. Of course, Mr. Kaplan, he'll be contacting you or you'll be contacting him, if you will, in the near future so that he can know you and know the work that you've been doing. We can get him acclimated to all of that. So, there's a lot ahead of us. But I'm very excited that the long haul of trying to just get him here has finally happened. So, that's a good thing.

MRS. PRISCILLA BORDERS: That's excellent news indeed. It's been a while for that person to come on board. So, let's transition to the social services manager -- program manager.

SOCIAL SERVICES PROGRAM MANAGER POSITION - UPDATE

MRS. GAYLE H. HOLLOMAN: Social services manager is taking a little bit longer than we thought. We should start those interviews probably within two weeks. There are quite a few people, over 80 people on the register. So, we're excited about those possibilities

and the interest because we weren't so sure of just what the interest would be for that position, especially in a library, because that's a nontraditional position in libraries. People are beginning to know more and more about it, but it's not one that you normally think about when you think about the library. So, it's really good for us to know that there was that much interest.

MRS. PRISCILLA BORDERS: Perfect. So, we're looking to hopefully hear about that position being filled soon. Does anybody have any comments or questions? Okay, so let's move to new business. The Library's Impact Plan.

NEW BUSINESS

LIBRARY'S IMPACT PLAN - DISCUSSION

MRS. GAYLE H. HOLLOMAN: As I was mentioning just a little bit earlier, the Impact Plan is going to be what we do to move from the stage of the Strategic Plan, those things that have been identified within it to make it real. Our challenge now is to make it happen. So, I think we've got a lot of excited people. I know that there are a lot of questions that the staff have because the staff, of course, will be the front-line interpreters of it and the front-line implementers of it. So, we know that that's going to be greatly needed. So, that's why we're going to have lots of meetings with the management team, meetings with the actual front-line staff so that they have a better understanding of just what we're talking about. It's also going to involve putting in place those things that will let the staff know exactly, in writing, what's expected. And I think that's something that we really got to hone in on so that people are clearer about the direction. So, it's an exciting time. I find it to be exciting. I think that we can all start to move in one direction and once we know what it is, I did send all of that information -- the Strategic Plan -- out to all of the staff, all staff email. I've heard some really positive feedback from people saying that they were happy to know about it. Some, of course, feel it's lofty and ambitious, but we're going to try to bring it down to the point of being able to really work it through just like you would anything else. That's why we need to take the rest of this year in order to be ready to kick it off in 2023.

MRS. PRISCILLA BORDERS: Great. So, does anybody have any comments or questions regarding the Impact Plan?

MRS. GAYLE H. HOLLOMAN: One other thing, Madam Vice-Chair.

MRS. PRISCILLA BORDERS: Yes.

MRS. GAYLE H. HOLLOMAN: We want to make sure that we bring that document to you all, as I promised last month, at the November meeting. We're going to have -- I would like to ask, I think you told me it was okay to have the administrators attend that meeting. We want to have a preliminary short PowerPoint presentation to give you a better in-writing response to how we want to move forward with the Impact Plan. So, you can expect an initial presentation in that vein.

22-55 2023 LIBRARY BOARD OF TRUSTEES MEETING SCHEDULE

MOTION

MRS. PRISCILLA BORDERS: Thank you so much for that update. So, the next matter under new business is the 2023 Library Board of Trustees meeting schedule. That was the last page of the booklet that everyone should have received and that details the scheduled dates for 2023. I believe we need to take action on this, correct? We need to vote on this.

MRS. GAYLE H. HOLLOMAN: Yes, that's my understanding.

MRS. PRISCILLA BORDERS: Okay. Did everybody get the opportunity to see those dates for 2023?

MR. PAUL KAPLAN: I haven't been able to. I don't have a packet. I would imagine there's no problem.

MRS. PRISCILLA BORDERS: It's still very much pretty much aligned with the fourth Wednesday of the month, except for --

MR. PAUL KAPLAN: November and December.

MRS. PRISCILLA BORDERS: November and December. It moved up one week because of the holidays.

MR. PAUL KAPLAN: Yes.

MRS. PRISCILLA BORDERS: So, if I don't -- Do you guys want me to read the dates? So, you're good or --? Okay, so seeing that everybody had the opportunity to at least understand it reflects what we're currently doing now, there's no substantive changes, I will entertain a motion to adopt the 2023 schedule.

MR. D. CHIP JOYNER: Motion to adopt the 2023 schedule as presented.

MRS. PRISCILLA BORDERS: Thank you. May I have a second?

MS. LINDA JORDAN: Second. Linda Jordan.

MRS. PRISCILLA BORDERS: Ms. Jordan?

MS. LINDA JORDAN: Yes.

MRS. PRISCILLA BORDERS: All those in favor of adopting the 2023 schedule as presented signify by saying aye.

TRUSTEES: Aye.

MRS. PRISCILLA BORDERS: All those in the opposition, nay. All right. Thank you, everybody. So, we adopted the 2023 schedule. So, we have the next item on the agenda, we will go into Executive Session and Zenobia will be sending out the links. So, please look for your email about the link. We're going to leave this Zoom and there'll be another Zoom link for the Executive Session. Zenobia will send you that.

MR. PAUL KAPLAN: If Zenobia's on --

MRS. ZENOBIA CLAXTON: The email has gone out.

MR. PAUL KAPLAN: Zenobia, did you send it over to my Gmail account?

MRS. ZENOBIA CLAXTON: I will.

MR. PAUL KAPLAN: Thank you. Because that's the only thing that's working good.

MRS. PRISCILLA BORDERS: Thank you. All right. So, I'll see everybody at that meeting.

MRS. GAYLE H. HOLLOMAN: Am I to join?

MRS. ZENOBIA CLAXTON: Yes, I sent it to you as well. Well --

MRS. PRISCILLA BORDERS: No.

MRS. GAYLE H. HOLLOMAN: I'm not.

MRS. PRISCILLA BORDERS: Not this meeting.

MRS. ZENOBIA CLAXTON: Also, the Court Reporter, I will send it to you after this is over.

MRS. PRISCILLA BORDERS: Correct. But Zenobia will let you know when we're all going to get back together.

MRS. GAYLE H. HOLLOMAN: Okay.

MRS. PRISCILLA BORDERS: Okay. Thank you. So, see you guys at the next link.

MR. PAUL KAPLAN: The next link. Okay.

MRS. PRISCILLA BORDERS: Yes.

ADJOURNMENT
MOTION

(Whereupon the Regular Board of Trustees Meeting concluded at 4:36 p.m. Whereupon, the Executive Session of the Board of Trustees Meeting began at 4:38 p.m. Whereupon the Executive Session ended at 5:18 p.m.)

Library Board of Trustees Regular Meeting ended at 5:19 p.m. without conducting formal business or any actions taken. Regular meeting motion to adjourn by Paul Kaplan and seconded by D. Chip Joyner. Motion carried. Adjourned 5:19 p.m.

(Whereupon the Virtual Board of Trustees Meeting concluded at 5:19 p.m.)

**Gayle H. Holloman, Executive Director
Fulton County Library System**

October 2022

During October, staff continued to provide excellent service and programs for the patrons served by the Library. Children enjoyed Halloween storytime programs and other thematic offerings.

Focus was heavily given to finalizing the Library's 2022-2025 Strategic Plan (attached). It will serve as a blueprint going forward, as staff work to enhance library programs and services. It was presented to the Fulton County Board of Commissioners in October and was well-received.

The Strategic Plan is the result of input from numerous patrons, staff, some non-users, as well as stakeholders and partners. The Atlanta-Fulton Public Library Foundation commissioned and financed it. Next steps will include meetings with staff to create the Impact Plan.

The Impact plan will be the actionable items that will allow the realization of the Strategic Plan. The three areas of focus will be, Early Literacy; Collaborative Learning; and Digital Inclusion and Literacy.

The initial format of the Impact Plan will be shared with the members of the Library Board of Trustees at its November 2022 meeting. The Impact Plan will be compiled in the early first quarter of 2023; and get underway shortly thereafter. Some of the implementation will be those internal changes and processes that can be made at the staff level; and some things will require prioritization of needs, funding, and opportunities to establish and work with partner groups.

The Strategic Plan will usher in a new direction, in all areas, for the operation of the Fulton County Library System.

FULTON COUNTY LIBRARY SYSTEM

MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF OCTOBER 31, 2022

Doc. #22-58

SERVICE	2022 BUDGET	OCTOBER	2022 YTD	2022 YTD	2022 YTD	2022 YTD	BUDGET
TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	14,794,308	959,167	10,490,691	-	10,490,691	71%	4,303,617
SALARIES-OVERTIME	200	198	198	-	198	99%	2
PART TIME SALARY	466,112	15,625	170,988	-	170,988	37%	295,124
BENEFITS	7,940,396	507,307	5,356,167	-	5,356,167	67%	2,584,230
BOOKS	3,614,674	342,252	1,994,953	1,375,858	3,370,811	93%	243,863
OFFICE EQUIP. REPAIR	23,930	-	3,120	12,716	15,836	66%	8,094
EQUIPMENT	65,104	10,219	46,569	11,766	58,336	90%	6,768
OFFICE FURNITURE	2,750	-	1,157	-	1,157	42%	1,593
PROFESSIONAL SERV	23,407	300	6,990	8,242	15,231	65%	8,176
COPIER MACHINE	226,000	11,064	169,119	-	169,119	75%	56,881
COPIER PAPER	1,000	-	-	-	-	0%	1,000
SUPPLIES	88,516	1,949	49,802	10,686	60,488	68%	28,028
COMPUTER HARDWARE	726,776	-	708,395	0	708,395	97%	18,381
RENT	231,246	8,646	152,567	59,056	211,623	92%	19,623
OTHER SERVICES	650,534	30,769	383,045	30,829	413,874	64%	236,660
TRAVEL/CONFERENCE	19,900	2,121	12,404	-	12,404	62%	7,496
HOPITALITY	10,000	-	594	-	594	6%	9,406
VEHICLE MAINTENANCE	32,850	9,983	30,884	-	30,884	94%	1,966
GENERAL INSURANCE	622,596	51,883	518,830	-	518,830	83%	103,766
CONTINGENCY	318,610	-	-	-	-	0%	318,610
TOTAL	29,858,909	1,951,483	20,096,472	1,509,152	21,605,624	72%	8,253,285

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF OCTOBER 31, 2022

ORGANIZATION	SERVICE	2022 BUDGET	OCTOBER	2022 YTD	2022 YTD	2022 YTD	2022 YTD	BUDGET
TYPE	TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE	REG SALARY	11,586,386	733,144	8,118,062	-	8,118,062	70%	3,468,324
	SALARIES-OVERTIME	200	198	198	-	198	99%	2
	PART TIME SALARY	466,112	15,625	170,988	-	170,988	37%	295,124
	BENEFITS	6,327,231	393,954	4,190,088	-	4,190,088	66%	2,137,143
	BOOKS	3,114,674	342,252	1,494,953	1,375,858	2,870,811	92%	243,863
	OFFICE EQUIP. REPAIR	20,000	-	3,120	12,716	15,836	79%	4,164
	EQUIPMENT	33,500	10,219	25,971	2,781	28,752	86%	4,748
	OFFICE FURNITURE	2,000	-	467	-	467	23%	1,533
	PROFESSIONAL SERV	13,659	300	4,538	7,375	11,913	87%	1,746
	COPIER MACHINE	225,000	11,064	169,119	-	169,119	75%	55,881
	SUPPLIES	26,000	-	10,945	2,255	13,200	51%	12,800
	RENT	231,246	8,646	152,567	59,056	211,623	92%	19,623
	OTHER SERVICES	384,888	14,258	241,723	11,650	253,373	66%	131,515
	TRAVEL CONFERENCE	10,000	2,121	9,084	-	9,084	91%	916
	VEHICLE MAINTENANCE	3,000	-	1,812	-	1,812	60%	1,188
	GENERAL INSURANCE	404,826	33,736	337,355	-	337,355	83%	67,471
	CONTINGENCY	16,775	-	-	-	-	0%	16,775
TOTAL		22,865,497	1,565,516	14,930,991	1,471,690	16,402,681	72%	6,462,816

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF OCTOBER 31, 2022

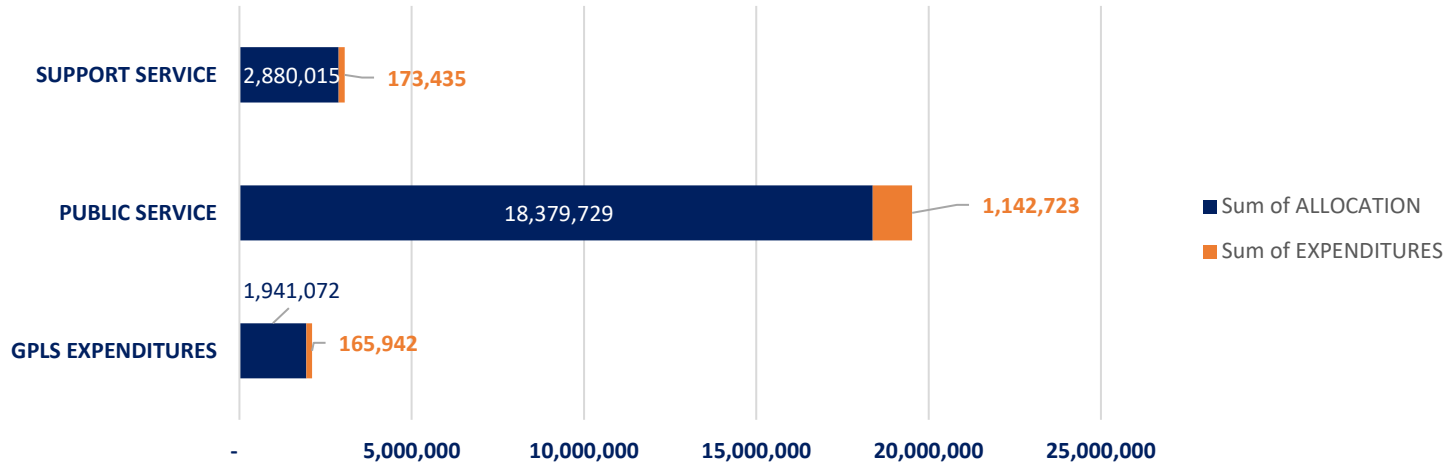
TYPE	TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICE	REG SALARY	1,881,448	112,061	1,240,792	-	1,240,792	66%	640,656
	BENEFITS	998,567	61,374	657,959	-	657,959	66%	340,608
	OFFICE EQUIP. REPAIR	3,930	-	-	-	-	0%	3,930
	EQUIPMENT	31,604	-	20,599	8,985	29,584	94%	2,020
	OFFICE FURNITURE	750	-	690	-	690	92%	60
	PROFESSIONAL SERV	9,748	-	2,452	867	3,318	34%	6,430
	COPIER MACHINE	1,000	-	-	-	-	0%	1,000
	COPIER PAPER	1,000	-	-	-	-	0%	1,000
	SUPPLIES	62,516	1,949	38,857	8,431	47,288	76%	15,228
	COMPUTER HARDWARE	726,776	-	708,395	0	708,395	97%	18,381
	OTHER SERVICES	265,646	16,511	141,322	19,179	160,501	60%	105,145
	TRAVEL/CONFERENCE	9,900	-	3,320	-	3,320	34%	6,580
	HOPITALITY	10,000	-	594	-	594	6%	9,406
	VEHICLE MAINTENANCE	29,850	9,983	29,072	-	29,072	97%	778
	GENERAL INSURANCE	217,770	18,148	181,475	-	181,475	83%	36,295
	CONTINGENCY	301,835	-	-	-	-	0%	301,835
TOTAL		4,552,340	220,026	3,025,525	37,462	3,062,987	67%	1,489,353

FULTON COUNTY LIBRARY SYSTEM
MONTHLY FINANCIAL REPORT - BY ORG TYPE

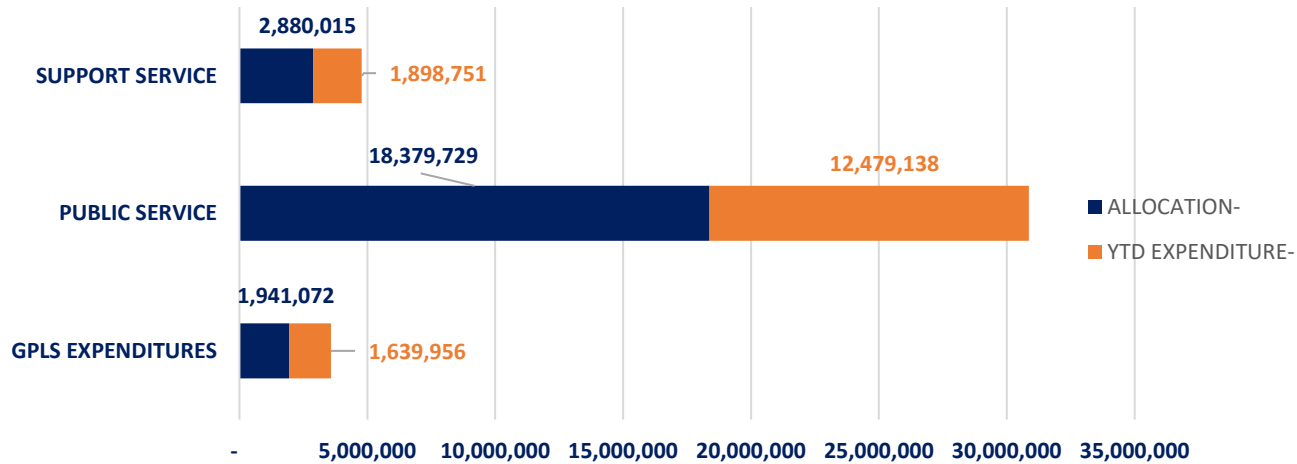
AS OF OCTOBER 31, 2022

TYPE	TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
GPLS EXPENDITURES	REG SALARY	1,326,474	113,962	1,131,837	-	1,131,837	85%	194,637
	BENEFITS	614,598	51,980	508,120	-	508,120	83%	106,478
	BOOKS	500,000	-	500,000	-	500,000	100%	-
TOTAL		2,441,072	165,942	2,139,956	-	2,139,956	88%	301,116

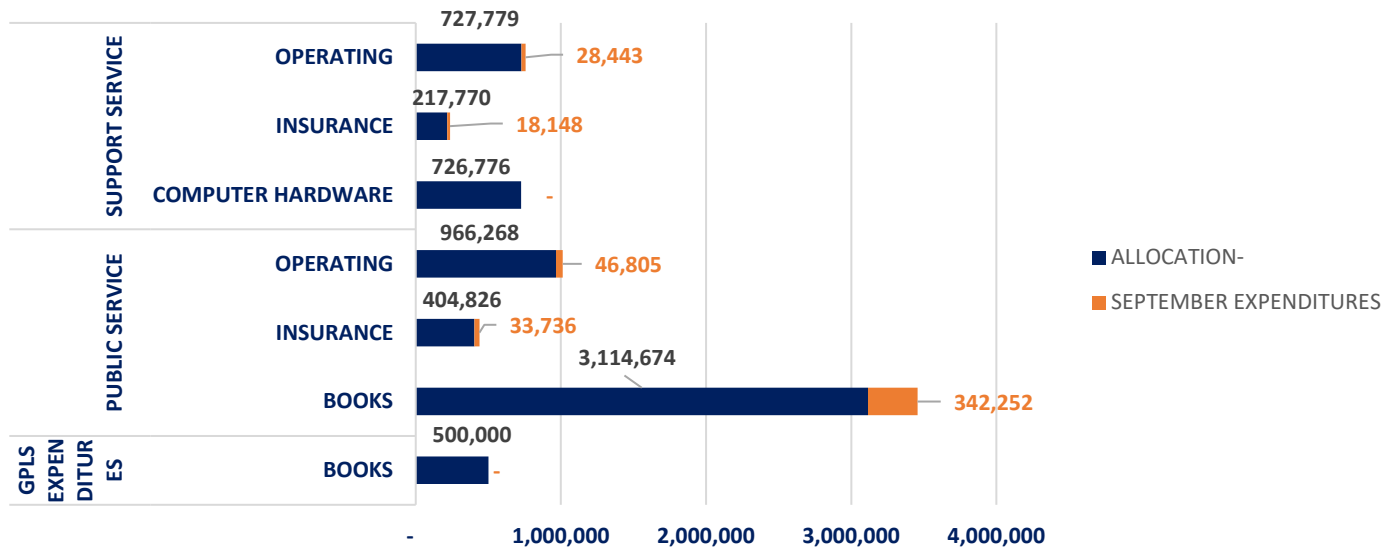
October Salary and Benefits by Program



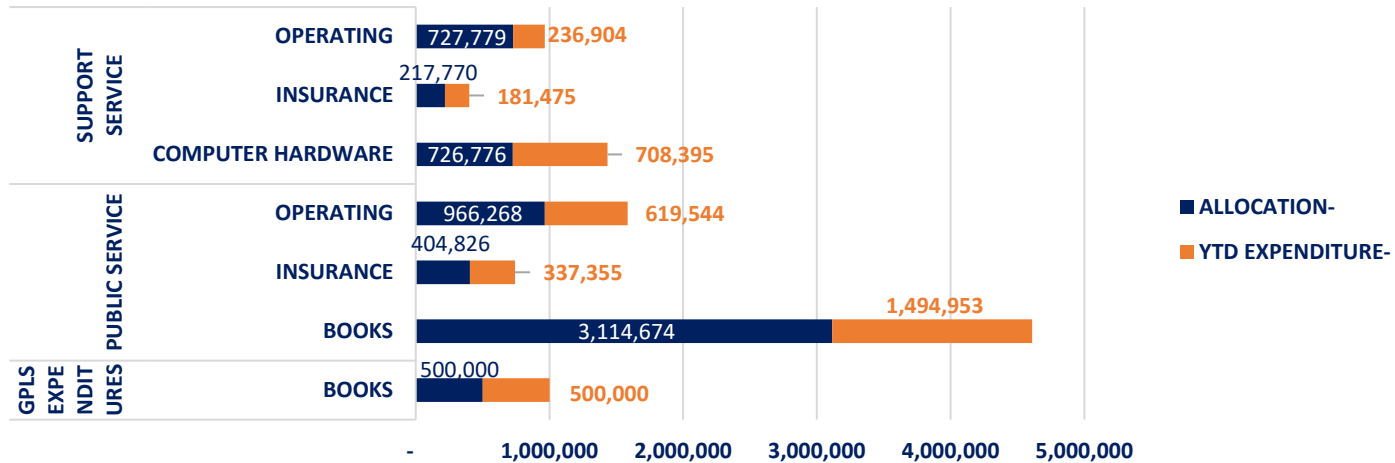
October Year to Date Salary and Benefits by Program



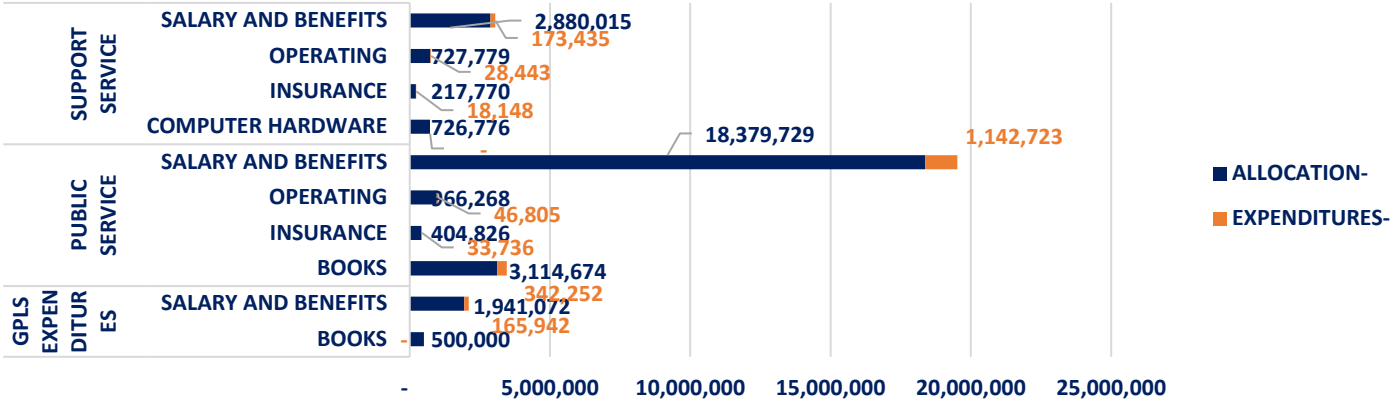
October Operating Expenses by Program



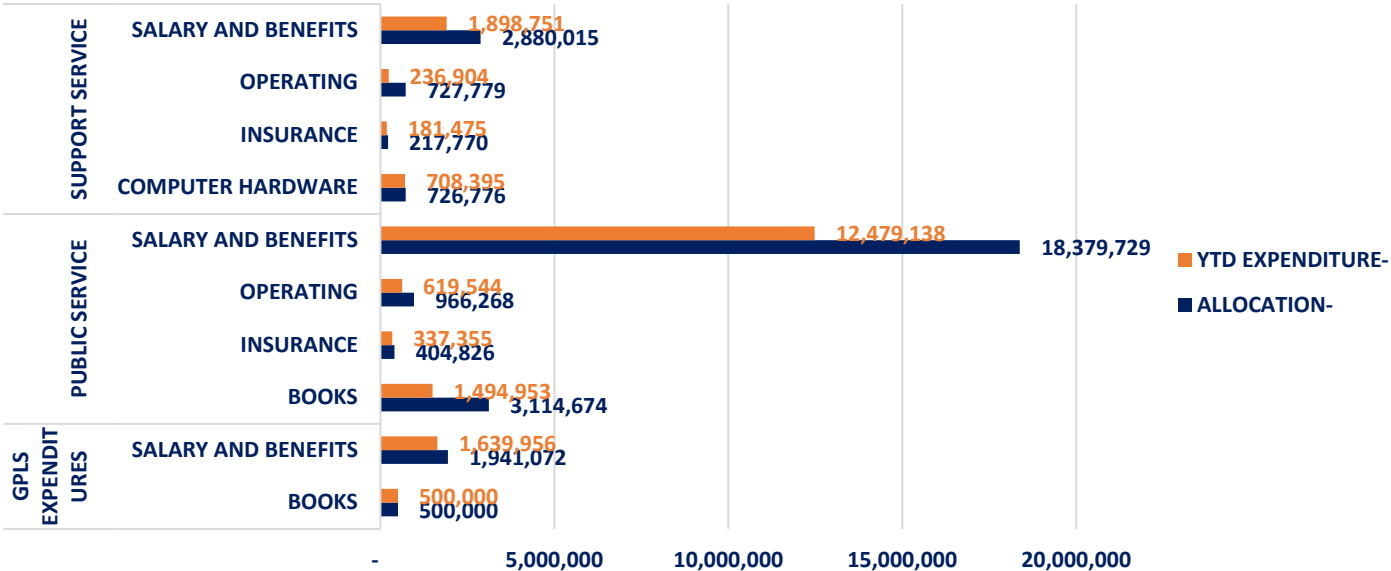
October Year to Date Operating Expenses by Program



October Total Expenditures by Program



October Grand Total Expenditures by Program



Monthly Usage Summary - October 2022

Doc. #22-59

	2022		2021		
Activity and Description	September	YTD	September	YTD	YTD % +/-
Circulation					
Total number of items checked out of the library	186,157	1,858,074	182,330	1,407,413	32%
Holds					
Number of requests by patrons	44,005	462,427	43,994	520,476	-11%
Visits					
Number of people entering a library for any reason	358,076	2,029,620	180,287	744,721	173%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	64,314	519,303	25,657	108,875	377%
Number of hours of computer use	24,114	210,912	12,654	52,632	301%
Web Page Visits					
Number of times people have visited the library's websites	907,768	9,261,407	814,324	7,891,918	17%
Web Visitors					
Number of people who visited the library's websites	149,450	1,399,723	120,028	1,144,211	22%
Web Visitors					
Number of people who visited the library's websites	158,195	1,101,848	136,048	898,707	23%
Virtual Circulation					
Number of materials downloaded or streamed	117,722	1,153,153	101,506	1,063,946	8%
Virtual Circulation Users					
Number of people who downloaded or streamed	25,602	242,162*	21,685	232,382	4%
Children's programs					
Library sponsored programs offered for children (birth - 12)	291	3045	133	1206	152%
Number of people attending programs	3404	50015	1879	48121	4%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	58	371	10	272	36%
Number of people attending programs	271	2647	249	6308	-58%
Adult Programs					
Library sponsored programs offered for adults (18 +)	308	2230	70	1482	50%
Number of people attending programs	1,668	21,796	1801	130999	-83%
Programs - Total					
Library sponsored programs offered (includes all-ages not counted above)	790	6496	269	2474	163%
Number of people attending programs	7,465	90,976	4,614	36173	152%

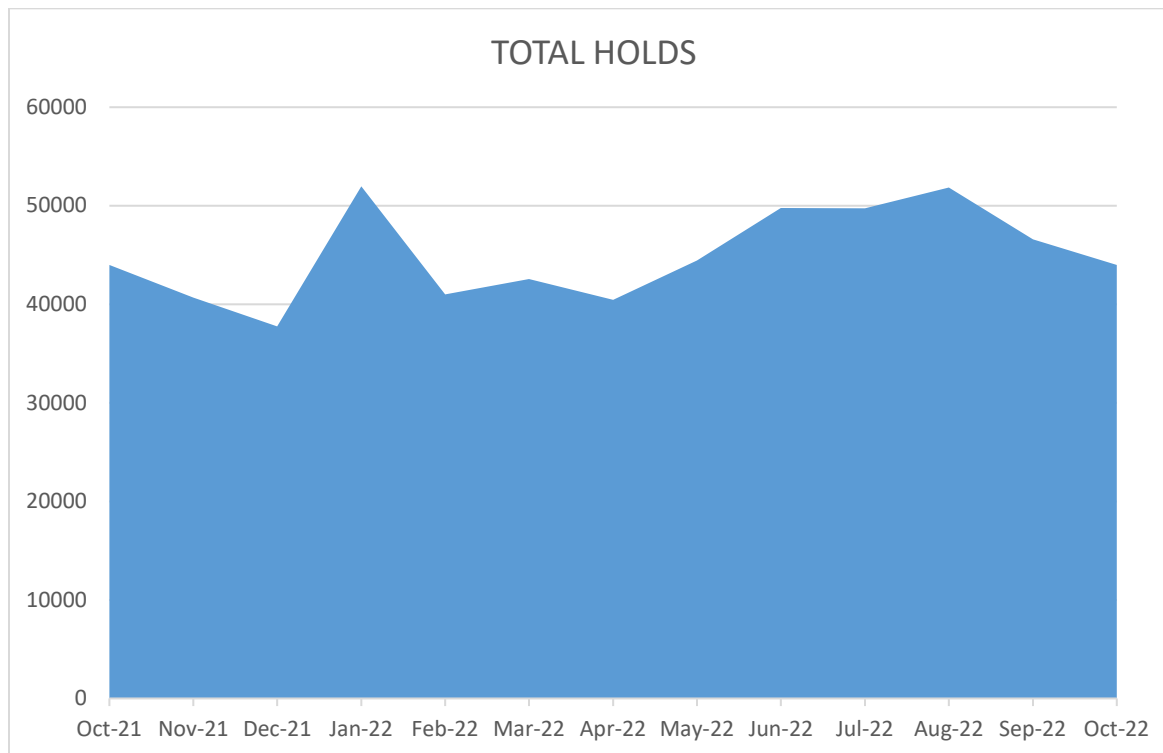
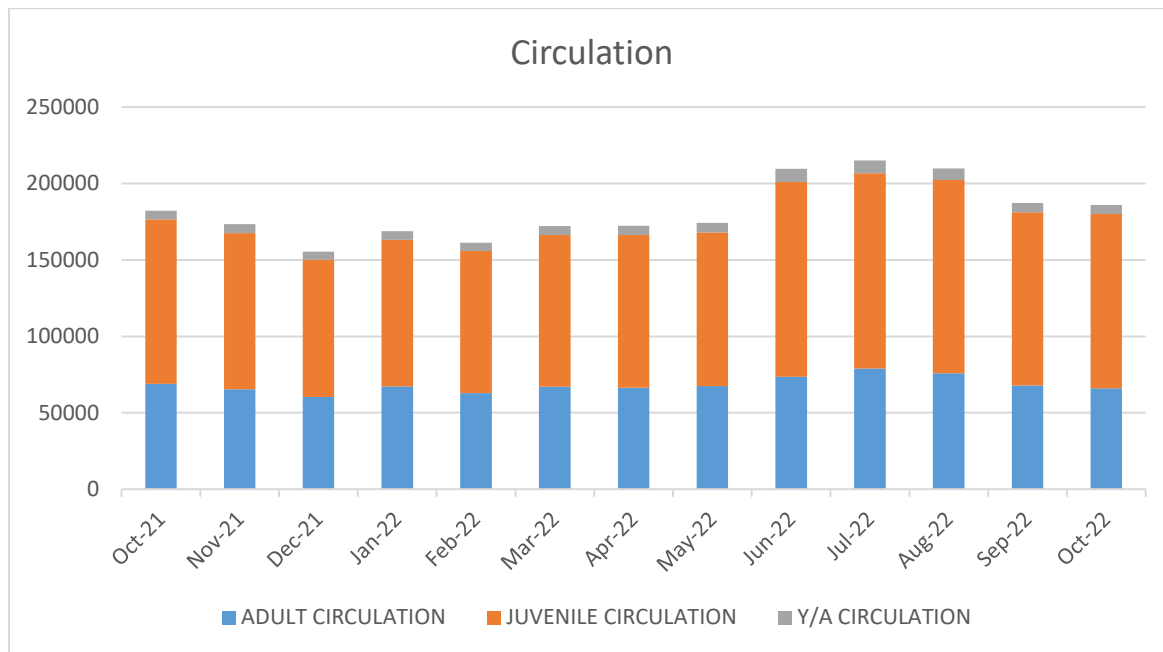
Fulton County Library System Circulation Stats - October 2022

AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	Month-2022 TOTAL	Month-2021 TOTAL	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2022 CIRC	YTD 2021 CIRC	INCREASE/ DECREASE	PERCENT CHANGE
ADAMS PARK	518	587	49		1,154	1,216	-62	-5.10%	10,234	6,718	3,516	52.34%
ADAMSVILLE/COLLIER HEIGHTS	614	659	50	1	1,324	1,096	228	20.80%	11,107	7,465	3,642	48.79%
ALPHARETTA	6,084	14,364	535	28	21,011	20,195	816	4.04%	206,795	158,840	47,955	30.19%
BUCKHEAD	3,694	5,109	194	6	9,003	8,430	573	6.80%	89,761	62,309	27,452	44.06%
CLEVELAND AVE	447	619	85		1,151	704	447	63.49%	8,798	10,468	-1,670	-15.95%
COLLEGE PARK	662	878	47		1,587	1,322	265	20.05%	13,653	8,645	5,008	57.93%
DOGWOOD	485	594	90	1	1,170	1,044	126	12.07%	11,052	5,573	5,479	98.31%
EAST ATLANTA	1,874	3,411	148		5,433	5,417	16	0.30%	54,267	40,036	14,231	35.55%
EAST POINT	508	182	40	3	733	1,074	-341	-31.75%	8,130	9,826	-1,696	-17.26%
EAST ROSWELL	4,609	6,705	230	23	11,567	11,455	112	0.98%	115,465	97,243	18,222	18.74%
EVELYN G. LOWERY @ CASCADE	806	997	61		1,864	1,682	182	10.82%	18,364	11,768	6,596	56.05%
FAIRBURN	703	824	73		1,600	1,239	361	29.14%	13,265	8,620	4,645	53.89%
GLADYS S. DENNARD @ SOUTH FULTON	1,166	1,600	106	1	2,873	2,671	202	7.56%	25,430	16,433	8,997	54.75%
HAPEVILLE	416	936	58	2	1,412	972	440	45.27%	9,352	6,441	2,911	45.19%
JOAN P. GARNER @ PONCE DE LEON	4,157	5,223	275	19	9,674	9,568	106	1.11%	95,863	73,174	22,689	31.01%
KIRKWOOD	1,522	3,762	155	4	5,443	5,243	200	3.81%	50,166	36,569	13,597	37.18%
LOUISE WATLEY @ SOUTHEAST ATLANTA	416	1,788	63		2,267	2,279	-12	-0.53%	18,841	18,015	826	4.59%
MARTIN LUTHER KING, JR	608	555	63		1,226	1,068	158	14.79%	11,948	9,381	2,567	27.36%
MECHANICSVILLE	257	207	21	2	487	561	-74	-13.19%	5,007	4,078	929	22.78%
METROPOLITAN	1,368	3,701	162	4	5,235	3,984	1,251	31.40%	44,185	27,661	16,524	59.74%
MILTON	4,363	9,981	426	10	14,780	13,916	864	6.21%	156,006	122,419	33,587	27.44%
NORTHEAST/SPRUILL OAKS	2,473	6,424	321	5	9,223	9,393	-170	-1.81%	95,693	78,957	16,736	21.20%
NORTHSIDE	2,966	5,461	210	1	8,638	8,033	605	7.53%	84,894	58,001	26,893	46.37%
NORTHWEST @ SCOTTS CROSSING	1,104	2,090	125		3,319	3,400	-81	-2.38%	33,552	25,286	8,266	32.69%
OCEE	4,670	12,535	730	5	17,940	15,639	2,301	14.71%	170,695	125,677	45,018	35.82%
PALMETTO	465	890	40		1,395	1,259	136	10.80%	12,485	8,194	4,291	52.37%
PEACHTREE	2,445	2,055	137	12	4,649	5,768	-1,119	-19.40%	49,318	42,929	6,389	14.88%
ROSWELL	5,704	7,887	443	5	14,039	13,053	986	7.55%	146,043	114,386	31,657	27.68%
SANDY SPRINGS	6,909	10,562	558	3	18,032	18,093	-61	-0.34%	180,377	144,173	36,204	25.11%
WASHINGTON PARK	487	637	45		1,169	1,782	-613	-34.40%	12,383	9,981	2,402	24.07%
WEST END	441	680	49		1,170	1,129	41	3.63%	12,420	10,803	1,617	14.97%
WOLFCREEK	1,170	1,923	109	9	3,211	3,121	90	2.88%	33,188	23,194	9,994	43.09%
BRANCHES TOTAL	64,111	113,826	5,698	144	183,779	175,806	7,973	4.54%	1,808,737	1,383,263	425,474	30.76%
CENTRAL	1,758	422	121	10	2,311	2,458	-147	-5.98%	27,488	7,591	19,897	262.11%
OUTREACH SERVICES	6				6	2	4	200.00%	34	63	-29	-46.03%
AUBURN AVENUE RESEARCH	61				61	4,064	-4,003	-98.50%	21,815	16,496	5,319	32.24%
SYSTEM TOTAL	65,936	114,248	5,819	154	186,157	182,330	3,827	2.10%	1,858,074	1,407,413	450,661	32.02%

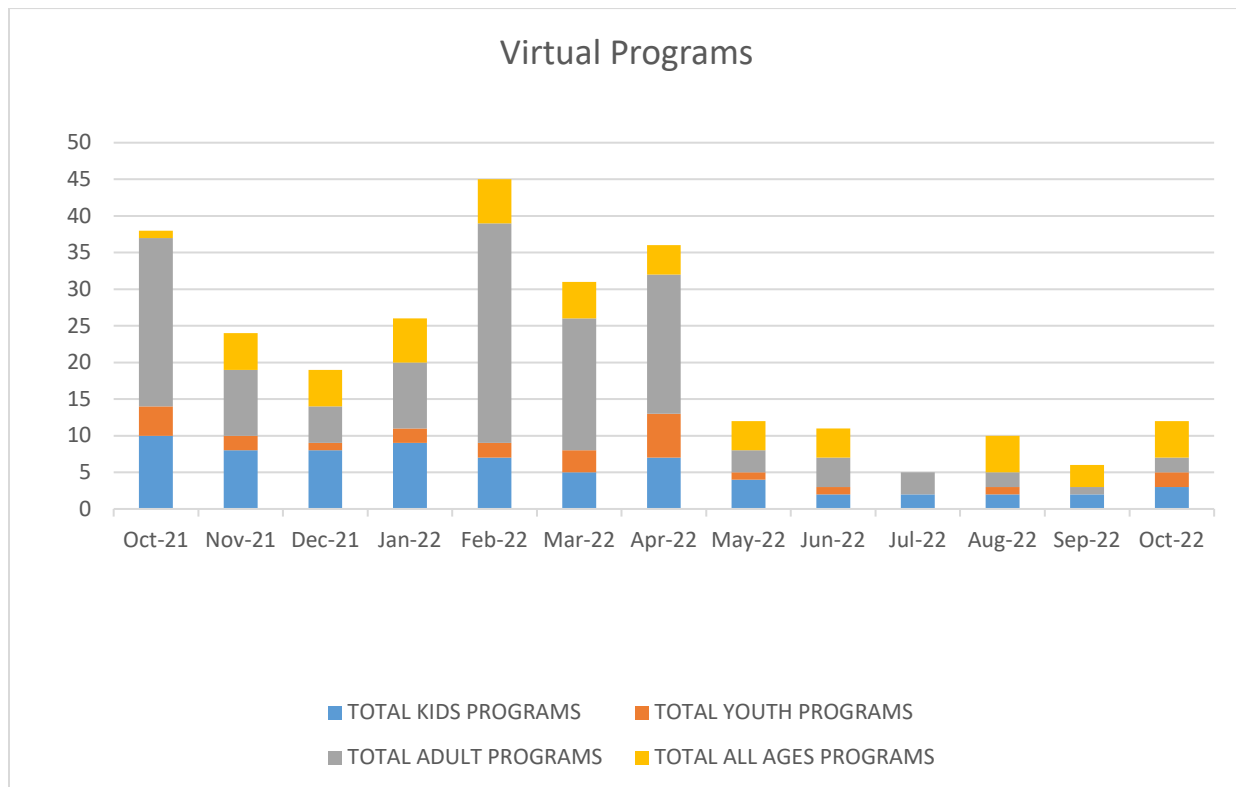
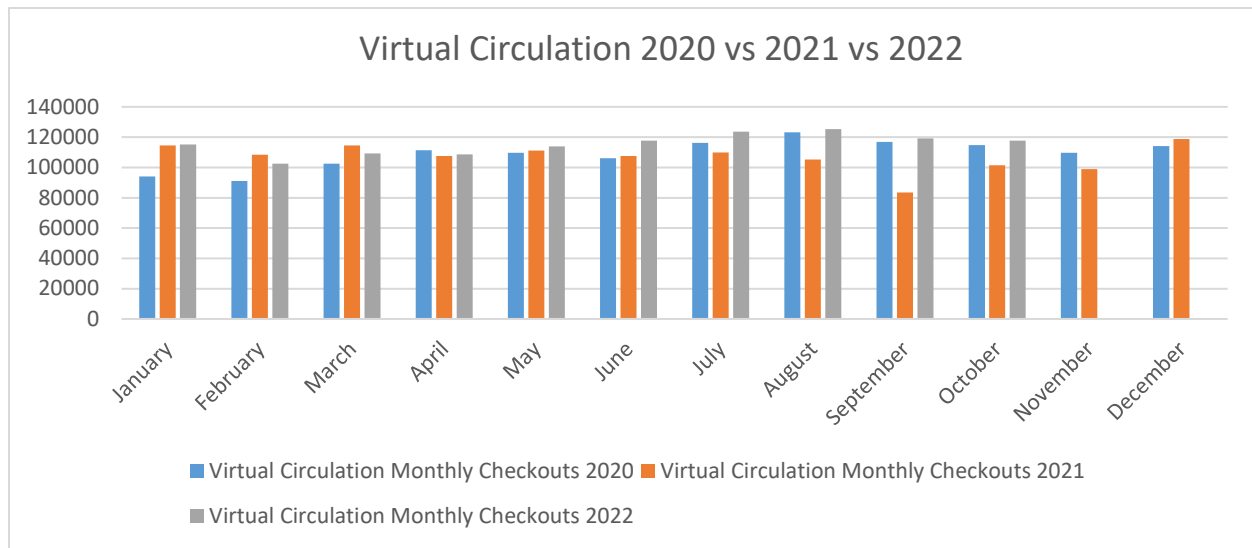
FULTON COUNTY LIBRARY SYSTEM STATS AT A GLANCE - October 2022

AGENCY NAME	CIRCULATION	REGISTRATIONS	USAGE	VISITS	PROGRAMS	ATTENDANCE	MEETINGS	ATTENDANCE	REGISTRATIONS
ADAMS PARK	1,154	90	1,308	163,227	20	41	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	1,324	106	1,926	3,385	47	264	3	12	3
ALPHARETTA	21,011	797	1,494	15,242	71	1,478	22	631	35
BUCKHEAD	9,003	589	2,537	7,868	25	427	20	370	5
CLEVELAND AVE	1,151	36	824	2,412	20	70	14	112	0
COLLEGE PARK	1,587	89	2,414	3,809	15	7	0	0	0
DOGWOOD	1,170	53	808	1,318	32	79	4	14	2
EAST ATLANTA	5,433	244	1,201	6,904	4	2	10	82	0
EAST POINT	733	165	2,844	6,034	14	91	5	39	0
EAST ROSWELL	11,567	405	959	13,057	20	242	5	39	0
EVELYN G. LOWERY @ CASCADE	1,864	170	2,045	4,907	10	71	11	170	0
FAIRBURN	1,600	105	1,227	2,455	6	17	7	65	8
GLADYS S. DENNARD LIBRARY @ SOUTH FULTON	2,873	297	2,179	6,149	14	169	8	101	2
HAPEVILLE	1,412	69	1,247	2,577	16	165	27	101	2
JOAN P. GARNER @ PONCE DE LEON	9,674	564	5,879	12,644	6	73	1	7	0
KIRKWOOD	5,443	187	590	4,240	10	298	3	155	3
LOUISE WATLEY LIBRARY @ SOUTHEAST ATLANTA	2,267	54	1,420	2,392	4	33			
MARTIN LUTHER KING, JR	1,226	69	931	3,793	8	36	9	73	1
MECHANICSVILLE	487	29	1,491	3,665	1	4	7	124	2
METROPOLITAN	5,235	193	2,964	5,716	25	639	13	46	0
MILTON	14,780	293	979	5,598	47	447	5	65	4
NORTHEAST/SPRUILL OAKS	9,223	283	540	4,889	24	317	4	50	4
NORTHSIDE	8,638	241	462	5,112	7	71	1	10	0
NORTHWEST @ SCOTTS CROSSING	3,319	150	1,997	12,873	13	224	3	38	11
OCEE	17,940	478	553	8,477	28	314	1	10	0
PALMETTO	1,395	75	269	64	12	75	8	205	6
PEACHTREE	4,649	311	1,637	344	1	0			
ROSWELL	14,039	523	2,180	10,078	28	319	6	77	5
SANDY SPRINGS	18,032	558	2,927	16,622	58	946	5	54	13
WASHINGTON PARK	1,169	32	1,969	3,599	15	94	1	14	2
WEST END	1,170	79	1,218	3,603	31	174	5	29	0
WOLFCREEK	3,211	246	1,027	4,347	15	0	3	210	0
BRANCHES TOTAL	183,779	7,580	52,046	347,400	647	7,187	207	2,903	108
CENTRAL	2,311	361	12,225	10,255	88	72	30	637	0
VIRTUAL PROGRAMS					12	19			
OUTREACH VIRTUAL PROGRAMS	6	8			5	187			
AUBURN AVENUE RESEARCH	61		43	421	38	0			
SYSTEM TOTAL	186,157	7,949	64,314	358,076	790	7,465	237	3,540	108

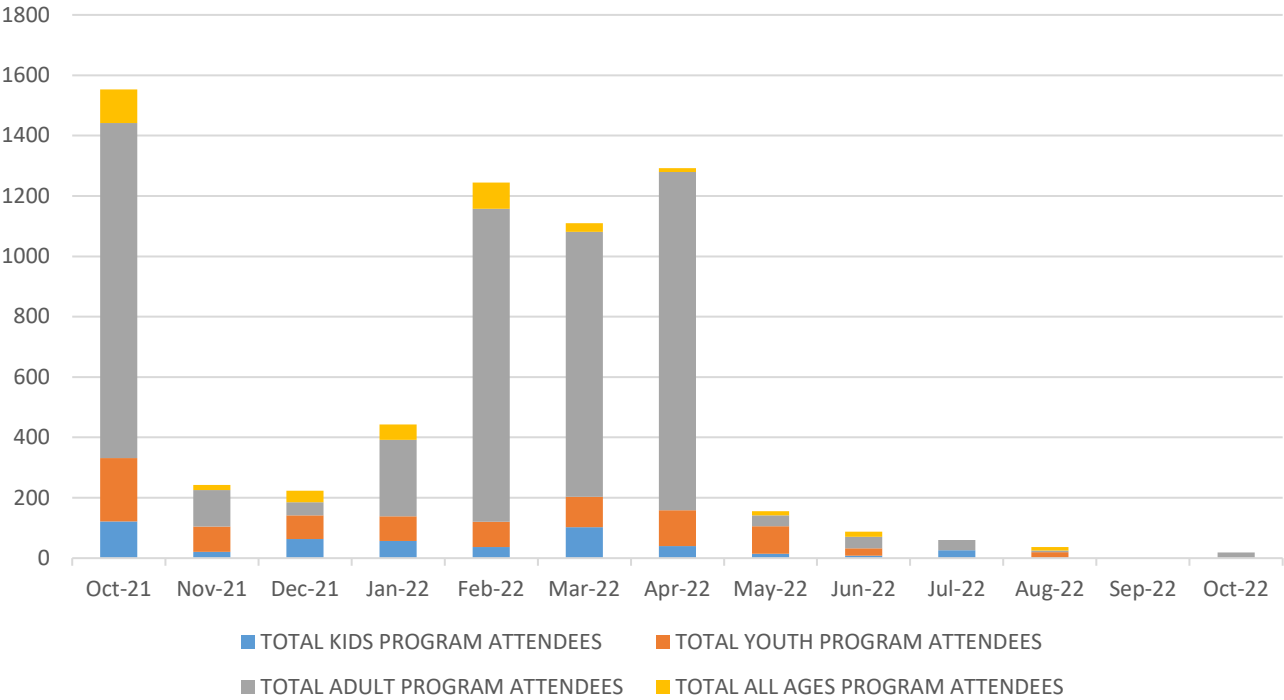
October 2022 Executive Summary – Charts



2022 virtual circulation and virtual circulation users numbers were revised upward due to Hoopla.



Virtual Program Attendance





CREATE

CONNECT

LEARN



**FULTON COUNTY
LIBRARY SYSTEM**

www.fulcolibrary.org

**STRATEGIC PLAN
2022-2025**

In 2008, Fulton County voters overwhelmingly approved a **\$275 million Library Bond Referendum** to significantly enhance our libraries, resulting in 34 state-of-the-art libraries across our county.

With this investment in our physical infrastructure, the Fulton County Library System is poised for tremendous impact.

With a generous grant from the Atlanta-Fulton Public Library Foundation, we embarked upon a strategic planning process that engaged community leaders and citizens from across our diverse county.

We studied effective approaches of other leading libraries, as well as corporate and nonprofit organizations who have successfully addressed many of the challenges and opportunities we face. This rich information became the basis for an intensive process to determine how our library can best address the emerging interests and needs of our community.



We affirmed our mission.

“To serve as a cultural and intellectual center that enriches the community and empowers all residents with essential tools for lifelong learning.”



We created a vision statement that defines the impact of the library system in our community.

“We envision a thriving community where people **learn, connect, and create.**”





THIS STRATEGIC PLAN IS CENTERED AROUND **THREE PRIORITY OUTCOMES** THAT REFLECT OUR COMMUNITY'S DESIRES FOR ITS LIBRARIES.



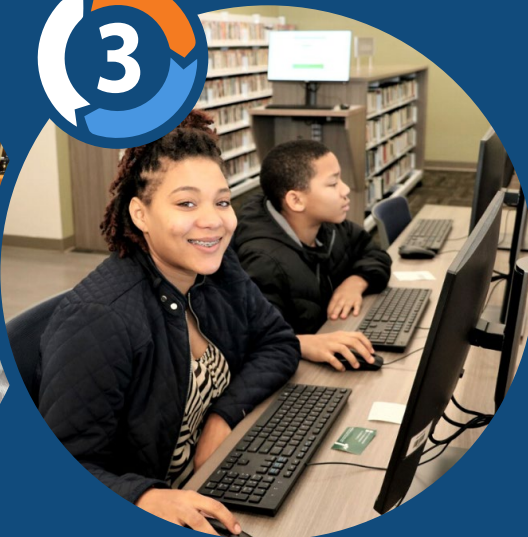
Expand access to robust and broad resources

This includes physical and digital resources that foster lifelong learning.



Increase engagement in collaborative learning

In addition to accessing resources of individual interest, people want to convene to learn things and develop skills together through classes, programs, speakers, and community members with common interests.



Expand access to information through technology

The opportunities, tools, and techniques to use technology to learn, connect, and create are evolving each day. The library should be a place where all citizens, regardless of age, education, or income can avail themselves of the latest technology to access information and be supported in its use.

IN ORDER TO ACHIEVE OUR VISION AND THE OUTCOMES OF OUR STRATEGIC PLAN WE WILL FOCUS OUR EFFORTS WITHIN **THREE STRATEGIC THEMES**



Embrace and support our communities

Fulton County is home to an amazing mix of people representing diverse cultures, backgrounds, ideas, interests, and talents. Our libraries must engage with our communities to ensure we listen and respond to those we serve. We must also work through partners within our communities to build greater awareness of library programs and resources.

Our work in this area will include:

- ★ *Early literacy programming*
- ★ *Digital inclusion and literacy*
- ★ *Economic development programming*
- ★ *Engage in schools, senior centers, art centers*



Promote today's dynamic library

The library is a community center that fosters learning at all stages of life, not just through books but through technology, applied experiences, and interpersonal connections. The library is a vibrant and relevant resource for residents of all ages to discover new information and gain new skills.

Our work in this area will include:

- ★ *Reach non-patrons*
- ★ *Accelerate awareness of library programs*
- ★ *Reinvigorate the library brand*



Strengthen our capacity to innovate and deliver

Our library staff, collections, technology, and partnerships must continually evolve to maximize opportunities for our community to learn, connect, and create.

Our work in this area will include:

- ★ *Assess structures and roles*
- ★ *Enhance culture, engagement and development*
- ★ *Align collections with community interest*
- ★ *Maximize partnerships*
- ★ *Create a technology master plan*



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public library
foundation

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Library Foundation
<https://www.afplf.org>

