



**FULTON  
COUNTY**  
LIBRARY  
SYSTEM

# **BOARD OF TRUSTEES**

MEETING  
INFORMATION PACKET

AUGUST 23, 2023



**FULTON  
COUNTY  
LIBRARY  
SYSTEM**

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FULTON COUNTY LIBRARY SYSTEM  
BOARD OF TRUSTEES VIRTUAL MEETING  
AUGUST 23, 2023



**REVISED**

**FULTON COUNTY LIBRARY SYSTEM  
BOARD OF TRUSTEES MEETING  
AUGUST 23, 2023 - 4:00 P.M.**

**AGENDA**

- I. Call to Order
- II. Public Comments
- III. Approval of the July 26, 2023, Meeting Agenda\* Doc. #23-35
- IV. Adoption of Agenda - August 23, 2023\* Doc. #23-40
- V. Approval of Minutes - June 28, 2023\* Doc. #23-34
- VI. Approval of Minutes - July 26, 2023\* Doc. #23-39
- VII. Chairman's Report
- VIII. Work Orders Report - Paul Kaplan
- IX. Director's Reports Doc. #23-43
  - Library Services and Trends
  - Monthly Financial Report Doc. #23-41
  - Monthly Usage Summary Doc. #23-42
- X. Unfinished Business
  - A. Central Library - Update
  - B. AFPL Foundation M.O.U. - Update
- XI. New Business
  - A. Programming Policy - Discussion
  - B. Code of Conduct - Discussion
- XI. Adjournment

\*Action is anticipated on this item

**Doc. #23-39**



**FULTON  
COUNTY  
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SYSTEM**

**FULTON COUNTY LIBRARY SYSTEM**

**BOARD OF TRUSTEES MEETING**

**JULY 26, 2023 – 4:00 P.M.**



Members Present: Borders, Priscilla - Chair  
Denson, Damian J.  
Joyner, D. Chip - via Zoom  
Kaplan, Paul - via Zoom  
Piontek, Joe - via Zoom  
Radakovich, Nina - Vice Chair  
Rice, Beverly

Members Absent: Jordan, Linda

Also In Attendance: Holloman, Gayle H. - Executive Director  
Claxton, Zenobia - Assistant to the Director's Office  
Culler, Jennifer – Supervising County Counsel

Invited Guest: Fenwick, Jovita – Social Services Program Manager

Guests: 6 Webinar Attendees

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Board Chair Priscilla Borders called the meeting to order at 4:00 p.m.

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Board of Trustees Meeting, 26 July 2023

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**CALL TO ORDER**

**CHAIR PRISCILLA BORDERS:** Good afternoon, everyone, it's 4:00 p.m. My name is Priscilla Borders, Chair of the Board of Trustees. We're going to begin today's meeting. Mrs. Claxton, are there any public comments?

**PUBLIC COMMENTS**

**MRS. ZENOBIA CLAXTON:** There are no public comments at this time.

**CHAIR PRISCILLA BORDERS:** Thank you. So, for the adoption of the agenda, before I get a motion on the floor, I would like to add two changes. Before -- for the work orders report by Mr. Kaplan, I'm going to have the introduction of the Social Worker to allow the opportunity to return back to duty, and then Paul's work orders will be following that. We'll also have a call from Executive Session after new business. With those modifications that were just discussed, may I have motion to adopt the agenda with modifications?

**23-35 ADOPTION OF AGENDA****MOTION**

**MS. BEVERLY RICE:** I'd like to make a motion that we adopt the agenda with the said modifications.

**CHAIR PRISCILLA BORDERS:** Do I have a second?

**MR. PAUL KAPLAN:** Second.

**23-34 APPROVAL OF MINUTES - JUNE 28, 2023**

**CHAIR PRISCILLA BORDERS:** All right. So let's proceed with the agenda. I hope everybody had the opportunity to approve -- not to approve but to review the minutes of June 28, 2023, and the -- are there any corrections, additions, or omissions? If not, I entertain a motion to approve.

**MR. PAUL KAPLAN:** I so move.

**CHAIR PRISCILLA BORDERS:** Thank you.

**MR. D. CHIP JOYNER:** Second.

**CHAIR PRISCILLA BORDERS:** Second, thank you. The motion -- I mean, the minutes for June 28, 2023, have been approved. For Chairman's report, I have nothing. To report at this time. This is my first meeting as a Chair, so thank you everybody for your support. So, let's move to the next matter, introduction of the Social Worker, Jovita Fenwick.

**INTRODUCTION - JOVITA FENWICK, SOCIAL SERVICES PROGRAM MANAGER**

**MRS. GAYLE H. HOLLOMAN:** Yes. Good afternoon everybody. I am very proud and pleased to introduce you all to our Social Services Program Manager, Ms. Jovita Fenwick. She has been wonderful to work with, she's done a lot already. She's helping people already and doing just what social workers do with high, high detail and great accomplishment. So, Ms. Fenwick.

**MS. JOVITA FENWICK:** Good afternoon, everybody. I'd like to introduce myself. I am Jovita Fenwick, I am coming over from the Public Defender's Office, here in Fulton County. So as you all know, I've been here for two months. But I kind of just wanted to highlight some of the things that we've been able to do with having a Social Worker here in the Library, so you can see the impact that it's been having on the Library System since being here. One of the biggest things is, Georgia State University has reached out to me, and they want to partner with us to have MSW interns to help us make the program bigger.

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You know, as you know, there are 34 libraries here. So I cannot sustain the program as good as I would like it to be just by myself. So not this fall, but the fall of next year, I'm planning on taking on some MSW interns from Georgia State University to help us facilitate and put the program out a little bit better than what it's going right now. Department of Health and Human Services has also implemented kiosks right now, which will allow our clients to come in, apply for WIC and food stamps and Medicaid. So right now, they're only in the rural communities, but we've submitted the application, and we did request for 34. Whether we get all 34 now, you know, we're not sure yet, how many we're going to get paid. But what that's going to do is allow for our staff to not have to sit there and help them -- help the clients or for me to sit there, but the clients will be able to come in, anybody throughout the community to use those kiosk to access their benefit status a little bit quicker. So speaking of staff development, some of the things that I'm interested in doing is with me, we are hiring for a Social Services Coordinator, bringing on the GSU, MSW interns, and maybe in the future, some Certified Peer Specialists that have already overcome homelessness, mental health and substance abuse, to help the community a little bit better than I feel they can see the problem and be able to know the resources a little bit better. We have had a lot of meetings with community partners, so far: Department of Veteran Affairs, Continuum of Care, I'm starting to attend their meetings. The ADID, I'm attending their meetings, the PIT meetings to get the homeless count throughout Atlanta, and find out where the best resources are coming from so we can be able to be a liaison here in the library for those that are coming in. What's been great is, the community sees the library as a safe space, a clean space, and so we get random people that just come in wanting services. So, the fact that they are knowing that our Social Worker is here, you know, other programs are starting to send their clients. Salvation Army, even though they have Case Managers, like, hey, there's a Social Worker down there, go to the library. So just, you know, with me by myself, so I can imagine how great and how big the program can be and how much more effective it can be with having more people here than just myself. So, any questions?

**CHAIR PRISCILLA BORDERS:** I don't have any questions. But, welcome.

**MS. JOVITA FENWICK:** Thank you.

**CHAIR PRISCILLA BORDERS:** The Board has been talking about this position for a long time. It's much needed, so we're pleased that you are on board. I must say that your bio, your experience, and your commitment to the public is on point.

**MS. JOVITA FENWICK:** Thank you for that, I appreciate that.

**MS. BEVERLY RICE:** I too, would like to express my welcome to you, and let you know how happy we are to have you here. I can already tell; I know the work is great. I happened to go out the front door when I got here today, and I see that, you know, you have your work cut out for you. Whatever support we can give you as the Board, please feel free to lean on us.

**MS. JOVITA FENWICK:** Okay.

**MS. BEVERLY RICE:** We'd be more than happy to support you in whatever area we can, and just thank you so much for choosing us.

**MS. JOVITA FENWICK:** Thank you all for choosing me. Thank you, for that.

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**CHAIR PRISCILLA BORDERS:** Does anybody else have any statements or comments?

**MR. D> CHIP JOYNER:** You know how excited I am for her to join us. So, it's a pleasure to meet you, and thank you for joining the Board -- or joining the Library team. This is very exciting work and very important work. In order for within the Library System to do those things that they're best equipped to do, and to also be able to reach out and serve everyone in the community despite any one person's circumstance. So this is outstanding. I know the Director (indiscernible) -- for some time, so we're really happy to welcome you.

**MS. JOVITA FENWICK:** One more thing, you know, and like I was telling Mrs. Gayle, you know, thank y'all for having the heart for the community and realizing that there was a need for a Social Worker to be here. Just within, you know, checking the stats and keeping the numbers so you guys can see where the biggest need is coming from. But as a Social Worker, I just want to say, thank you all for having the desire and the need for the community is bringing this petition into the library. So, thank you for that.

**CHAIR PRISCILLA BORDERS:** So, if there's nothing else, Mrs. Holloman, I'm going to move on.

**MRS. GAYLE H. HOLLOMAN:** Thank you.

**MS. JOVITA FENWICK:** Thank you.

**CHAIR PRISCILLA BORDERS:** Mr. Kaplan, the work orders report.

#### **WORK ORDERS REPORT**

**MR. PAUL KAPLAN:** Yes, okay, so last month for all of June, we've had 153 work orders, and which is really down from what it was last month. Out of 153, they have completed over 119 of them are completed, and it makes about a 77 percent completion. So, we're really staying on board on all the work orders that come through. We are having some issues with the air conditioning, trying to keep up with what we have here at this heat load. We're working on a couple of the libraries where we're having some problems keeping it up. But all in all, I don't know of anything really major, except in some of the libraries, you know, you might get a temperature up to 80 degrees, which makes it pretty much uncomfortable working conditions. But they are working on it, between the DREAM team and also the IT Department, trying to get everything coordinated together. But we're keeping on top of it and doing what we can. I'm starting to make some phone calls around to find out which libraries are having a lot of problems, though I do have all of the work orders in front of me. But I'm going to make some phone calls to some of the Library Managers just to see how things are, and listen to what they have to say. But we're getting it done. If anybody has any questions or any comments, I'm still doing the report together for security. This would be my third, fourth month. I had to hold off for about three weeks because my eyesight is not what it's supposed be at this point. But by that time, I'll start getting that printed up, and we'll go over it together. But anybody have any questions?

**CHAIR PRISCILLA BORDERS:** Any questions?

**MR. PAUL KAPLAN:** If not, I think Joe's in the heat wave area. Keep it there, will you, Joe. Don't bring it down over here to Atlanta, will you? So, anyway, that's all I have. That's my report.

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**CHAIR PRISCILLA BORDERS:** Once again, thank you, Mr. Kaplan for keeping abreast of all these work orders and the possibility of, you know, additional issues, particularly in light of this ongoing heat wave. Because that was one of my main concerns that our air conditioning systems and everything are in keeping with the levels of heat that we're having now. So thank you so much for keeping on top of those things. But if there's nothing further, we're going to move on to the Director's report.

**23-38 DIRECTOR'S REPORT**

**LIBRARY SERVICES AND TRENDS**

**23-36 MONTHLY FINANCIAL REPORT**

**23-37 MONTHLY USAGE SUMMARY**

**CLOSURE REPORT – 2<sup>ND</sup> QUARTER**

**MRS. GAYLE H. HOLLOMAN:** Okay, thank you. Library services and trends, we are doing quite well, I'm so proud to say. Statistics are up in most all areas. These -- people are really coming in to the libraries, they're really coming to programs and all that. Our Summer Reading Program is up over the last few years. Because as you know, COVID caused us to not have very much participation with people coming actually on site. So, now, the children are being brought back or coming back, we're able to really make a difference. So, it looks like we're about to hit 10,000 in number of kids that were served in summer reading. We still have one more week to go before it ends, and that's exciting because last year, we were around about 7,000. But we're going back up now, and that helps, not only us, but it also helps the state of Georgia, because we're the largest library system in the state. It makes a difference where we're either -- when we're lower than we ought to be, it affects the numbers for them as well. So I'm proud to report that. The trends for people using our services, I mean, it's just amazing, the numbers and how they're changing. The meeting room use, our activities are in those meeting rooms. People coming back and checking out materials, online resources, all of those numbers are up. So, that's a positive trend that we want to keep going. I met with the managers yesterday. We have, usually try to have a monthly agency meeting, is what we call it. They're excited, I try to make sure we give them much more appreciation for the hard work that they do. Because doing youth services and adult services, it's -- all of the work is hard. It's not easy work, you're dealing with the public. You're dealing with small children and children of all ages. It isn't easy work, and so we're trying to come up with more and more ways to show our appreciation for what is being done. It's just fabulous, and I think people are really beginning to see, because I think there was a little bit of maybe some people being a little discouraged by the fact that people weren't coming in and trying to do all these things, and nobody shows up. But now, that's changing. So, that just makes all the difference. So I just wanted to report that. Are there any questions about the financial report? We are spending the funds. We are at 47 percent committed, and that's really good at this stage because we're beginning to start, Jamar Parker, our Financial System Manager is starting to work closely with the County with regard to the 2024 budget. So we want to make sure that we don't leave money on the table and all that, that we're good stewards of the funds and so, we're on pace to make sure that happens. The monthly usage summary, I don't know if you looked closely at that, but

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that's basically what I was referring to a moment ago with regard to the number of people attending programs up 59 percent. The number of people that are attending adult programs are up 82 percent, the other was children. The number of people attending programs in general is 56 percent for the month of June. So these are just some of the numbers that I wanted to point out to you. But the people are supporting what we're doing. Our surveys show every -- we are, we were on pace to meet our KPIs, our key performance indicators, we've met those with a 96 percent satisfaction rate overall for the public in 2022. So that buoys our confidence in our ability, we think, to make a difference in people's lives. I want to point out to you, the closure report. That report is done on a quarterly basis. This was April, May, and June, of course, and it shows 173.8 hours that we were closed to the public for various things, some of it being power outage, this, probably replacing the carpet in the Milton Library, which took quite a few days and hours to do. Sewer repairs, so there are various things that you know that come about. Right now, they're making a concerted effort to go and look at the sewer lines in all of our libraries. So, that's why you may hear or see reports of a hours in the morning or something, two, three days, sometimes on Sundays because we're not working on Sundays right now, that they would go out and make these changes and try to upgrade. If it does not affect entry into the branch or in any other way does not have an effect, then they -- we're able to keep the branch open. But sometimes because of the nature of where the power lines are, pipelines are, we have to close. So that's what the -- what's behind all of those closures when you hear about them. I try to make sure I let you know, especially those that are going to be extensive. Right now, the Cleveland Avenue Library is closed due to, it was primarily water damage that was done after fire. The roof seemed to have caught fire. We don't know what exactly caused it, but there was substantial damage there. So, it's going to be at least 60 to 90 days before we can reopen after the fire. It happened on July 5<sup>th</sup>; it was discovered on the morning of July 5<sup>th</sup>. So we don't know if it was anything to do with fireworks the night before, but just for -- but that's where we are with that one. Any questions about any of those things?

**CHAIR PRISCILLA BORDERS:** I don't have a question with those things in particular those. But how are we with staffing?

**MRS. GAYLE H. HOLLOMAN:** Staffing right now, as of yesterday, we're at 55 vacancies at the moment, down from 76, which is not a lot of difference, but some difference. Since the last time we talked about it, we've had quite a few people to retire. We've had people who left. We've had people we've offered jobs to who turned it down. We had our, I think it's our fifth level of librarianship, we had four people who turned down the offers. It all had to do with -- all had to do with salary. We're not competitive. So, and two, at least two of those people or three of those people had worked with us before and wanted to come back. But because of the salary, they declined. So, what we've done is, we had a study done by HR. They did a comparative study of what is being paid to people of the comparable positions in this area, as well as a few places nationally. So, now we've got to have a meeting to figure out where we go next, what do we do next, and where do we go from here. So it's very concerning because we used to be the top payers, and now we're finding ourselves not to be. So the competitiveness is a real problem, or the lack

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of competitiveness is a real problem for us. But we are aware of it, and we are planning and working to address it. We did address it with some of the front-facing positions, that being Library Assistants and Library Associate. But now, we've got to really hone in on what can be done with the professional level positions so that we can attract the talent that we're trying to get.

**CHAIR PRISCILLA BORDERS:** Thank you for that update. Any other questions?

**MS. BEVERLY RICE:** I have one question. On the vacancies, are these all full time?

**MRS. GAYLE H. HOLLOMAN:** Yes.

**MS. BEVERLY RICE:** The 55 are --

**MRS. GAYLE H. HOLLOMAN:** They're all full time.

**MS. BEVERLY RICE:** Okay. Thank you.

**CHAIR PRISCILLA BORDERS:** Library, Central Library update.

### **UNFINISHED BUSINESS**

#### **CENTRAL LIBRARY - UPDATE**

**MRS. GAYLE H. HOLLOMAN:** Yes. The Central Library has had a few problems over the last few weeks. For whatever reason, we -- these are things we can't anticipate though. We have more guards, I think, than we've ever had before. They go out various -- they go out throughout all the public floors. They patrol the building on the exterior. They change, you know, their shift -- on the various shifts change, so they may be here for one or two hours, and then they go to the next floor outside or whatever. We do have a supervisor for that group. Of course, it is a security team that's outside concern that got the bid. So, we're trying to figure out what we can do to address it. Jovita has been very responsive for those things that fall under the purview of a Social Worker. But these are things, as I said, that can't be anticipated. As an example, one of them last week was, a patron is sitting quietly, working on a computer, doing his own thing. Then all of a sudden, another patron gets up and just knocks him out, slaps him, knocks him down, takes out a box cutter that somehow, we don't know exactly how it got smuggled in, but got here, and then threatened cut the man with it and anyone in the vicinity of him. A person who is said to have been retired military, took action, grabbed the man, took him down to the floor and held him there until the police came. Had another man who threatened to set the place on fire last week. So he was apprehended and taken to jail. This week just two days ago, we had a gentleman who decided he wants to burn the place down, and he made himself -- made us aware of it, and they had to end up arresting him. At the same time, a very young person who was probably less than 25 years old, decided that he wanted to set himself on fire because nobody cares about him, and he wanted to just commit suicide. So they called Grady, and they brought the ambulance to take him for observation and evaluation. So we've had a lot of little things that are going on. They are not necessary little things, but a lot of new things that are going on that we've not quite encountered. Especially, the people verbalizing these intentions, and that's very concerning. We have had things in the past, where people just actually just acted out, did something. But they are verbalizing it, and then they're wanting to actually do it. So far, we've been fortunate that it has not actually occurred, some of the things that they threatened. We are addressing it. We have some meetings this week with security, as

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well as with county leadership that we're going to have and try to figure out other ways of addressing the things that are happening. I don't know, like I said, because so many of the things are things that occur without any provocation or any knowledge that it's going to happen. We just don't know how you address that. As I said, we do have the guards and they are patrolling and they're doing the various things. They have been in trained in a lot of de-escalation tactics. But as I said, if something happens all of a sudden, then you don't have any way of knowing how to de-escalate it. So that's where we are with that. But our programs are being attended. We have our classes are being attended, the GED here at Central as well as the off-site location, which is at the Southeast Atlanta Library. The ESL classes have continued, and people are really taking advantage of those. We still have the artwork that's always on display. We had a group that came through just the other day to see what's happening in the art galleries on the first floor. Other programs, musical programs, and other things have taken place around the Library System, but particularly here at Central, and they're being attended very well. So we just want to make sure that we can make it as safe of place as possible, and that's at all of our locations. So we're working real closely with security. In fact, most of these four or five incidents I just mentioned, I was made aware of it by security through an email that was sent to me to make me aware that it was going on in real-time. So, I was very grateful for that. Because oftentimes, I don't find out about stuff until after it's all completely done, everybody's gone to jail and whatever has happened, and then I get the reports. But this was told to me in real-time. I was able to go downstairs and see for myself, some of what was taken place. It's kind of scary, but staff have been very -- I think they're trying to understand that the ways of the world, such as they are now, and that we have to try to maintain as much calm within ourselves as possible. So, I have had staff to be very professional and -- in dealing with these things. So, that's what we want to try to keep a handle on as well. Because it does affect staff, and it can affect staff as well as, of course, the patrons that come it. So, that's where we are.

**CHAIR PRISCILLA BORDERS:** Thank you for that.

**MR. PAUL KAPLAN:** Gayle.

**MRS. GAYLE H. HOLLOMAN:** Yes, Mr. Kaplan.

**MR. PAUL KAPLAN:** Gayle, do we have 24-hour guards here all night around-the-clock?

**MRS. GAYLE H. HOLLOMAN:** We do. We still have them.

**MR. PAUL KAPLAN:** We do?

**MRS. GAYLE H. HOLLOMAN:** Yes, we have two now on site. But we are finding ourselves having a lot more people sleeping around the building. So, that's something that they're looking into as well.

**MR. PAUL KAPLAN:** So when you leave at night, do you go with someone -- or the guard -- to help you get down to the parking lot, somebody there with you at all? Because usually you're about the last person to leave.

**MRS. GAYLE H. HOLLOMAN:** Well, I try hard not to be now. But no, usually, the guard will, if he sees me on the camera, he'll come out. But usually, they're watching on the camera. Sometimes they're patrolling the garage. But if I'm the last or near the last here, I don't necessarily have a guard that's just available. I could call them if I felt that I needed

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it. But so far, you know, I try not to run scared. You know, I'm not usually, I'm not that type of person. I'm pretty -- I try to look around, and I try to be calm and pay attention to my surroundings like we ask everyone to do. So, far it seems to work, but we do have at least two people during the day watching the cameras, and they can see all around the building. Then at night, we have at least one that's sitting there, and the other one patrolling the building. So that's been working out pretty well so far.

**MR. PAUL KAPLAN:** Okay.

**MRS. GAYLE H. HOLLOMAN:** Then, of course, the gate, the gate got fixed. So we have that, where the gate goes up and down, and that works out very nicely for us.

**CHAIR PRISCILLA BORDERS:** Okay. It is fixed.

**MRS. GAYLE H. HOLLOMAN:** It got -- we got it corrected, and that's making all the difference.

**MR. PAUL KAPLAN:** The other question I have is, is the guards being supervised by us or by the County Police? Which way does it go? So --

**MRS. GAYLE H. HOLLOMAN:** The guard --

**MR. PAUL KAPLAN:** Go ahead, I'm sorry.

**MRS. GAYLE H. HOLLOMAN:** The guards are supervised by a person who's on premises most of the day. But who is an employee of the security company.

**MR. PAUL KAPLAN:** But the company itself is hired by -- I mean, they're being paid by the -- by the County? How's it work? Is it, the Police Department pay them with their check, is it through Fulton County?

**MRS. GAYLE H. HOLLOMAN:** Well, the money is given to the Police Department on behalf of the Library, and it's paid out to the security team that got the bid. So, that's where -- that's how it works. It's allocated to the Library, but it's manned or maintained and handled by the Police Department.

**MR. PAUL KAPLAN:** Okay.

**MRS. GAYLE H. HOLLOMAN:** So, the Police Department meets with me, and we have a lot of interaction by email, by phone, and in person. They've been very responsive these last two weeks of coming on site very quickly when they've been called. So the responsiveness has been very, very good. The Chief of Police is always keeping in touch with us. So, I feel confident that they are aware, and they're working on other ways that they can try and make a difference with security throughout the library. Because we still have problems at our branches. We have still have a lot of things going on in the branches that shouldn't happen, violations of the code of conduct, things like that.

**MR. PAUL KAPLAN:** Okay. Thank you.

**MRS. GAYLE H. HOLLOMAN:** You're welcome.

**MR. DAMIAN DENSON:** I think it matches what Ms. Fenwick was sharing though, that this is probably seen as a place for people come to in crisis. I'm glad to hear about the quick responsiveness. Are the cameras only external for the building? Are there internal cameras. Like, how are they able to monitor --

**MRS. GAYLE H. HOLLOMAN:** Cameras all over.

**MR. DAMIAN DENSON:** All over, okay.

**MRS. GAYLE H. HOLLOMAN:** Yes, we were able to make that happen.

Fulton County Library System  
Board of Trustees Meeting, 26 July 2023

*Action Item #23-35 Adoption of Agenda and Action Item #23-34 Approval of Minutes - June 28, 2023, were initially voted upon and approved, but such votes were null and void due to a lack of an in-person quorum. See pages 11 and 12 for clarification. Both Action items was approved at the August 23, 2023, Board of Trustees meeting.*

**MR. DAMIAN DENSON:** Okay.

**MRS. GAYLE H. HOLLOMAN:** So, others have been added, so --

**MR. DAMIAN DENSON:** Okay.

**MRS. GAYLE H. HOLLOMAN:** -- that's working out well.

**MR. DAMIAN DENSON:** Okay.

**CHAIR PRISCILLA BORDERS:** So if there are no further -- are there any further comments or questions for the Executive Director? If not, I need to clarify a procedural matter here. We needed, for the Board of Trustees to have a quorum, we needed five people present here today, because --

**MS. JENNIFER CULLER:** Clarification. Four voting members.

**CHAIR PRISCILLA BORDERS:** Four voting --

**MS. JENNIFER CULLER:** Present.

**CHAIR PRISCILLA BORDERS:** -- so, the four of us right?

**MS. JENNIFER CULLER:** Four voting members present.

**MR. DAMIAN DENSON:** I'm not a voting member.

**MS. JENNIFER CULLER:** He's not a voting member. I know, that's why --

**CHAIR PRISCILLA BORDERS:** Four voting members, okay, got it. Four voting members here present here. Because we do not, everything that's -- this meeting, the minutes for this meeting, and the minutes that we technically approved for the June, will be approved in August. Does that make sense to everybody?

**MS. BEVERLY RICE:** Yes.

**CHAIR PRISCILLA BORDERS:** Okay. So, yes, so we'll have -- go over the minutes again, and we'll approve them in August. So I just wanted to get that on the record.

**MRS. NINA RADAKOVICH:** We'll send out a posse for you all if you don't come.

**CHAIR PRISCILLA BORDERS:** Because we do not have the four voting members here today, we will not be going into Executive Session.

**MR. PAUL KAPLAN:** Okay.

**CHAIR PRISCILLA BORDERS:** Okay? So, anything else? Any -- I don't --

**MR. PAUL KAPLAN:** I do have a question about this. So when -- so in the last couple years when we were just doing Zoom only because of the emergency with the COVID, we're able to pass things that way. That was not a problem then because of the emergency part? So we were able to pass things that we wanted to approve?

**MS. JENNIFER CULLER:** Yes, that's right. Because of the emergency situation, there were some rules that were administratively suspended during that period of time. But now that the emergency is over, meetings have already intended to be in person with your regular bylaws, rules, and regulations. So that requires four voting members in person, and any members who are attending virtually, would need to be preapproved and they need to be attending, you know, if the -- for reasons of being out of the jurisdiction for health conditions or for -- or for being out of the jurisdiction, as I mentioned. But no official business, even in that situation, official business can't happen unless four voting members are present.

**MR. PAUL KAPLAN:** Okay. Thank you.

**CHAIR PRISCILLA BORDERS:** Thank you for that clarification.

Fulton County Library System  
Board of Trustees Meeting, 26 July 2023

*Action Item #23-35 Adoption of Agenda and Action Item #23-34 Approval of Minutes - June 28, 2023, were initially voted upon and approved, but such votes were null and void due to a lack of an in-person quorum. See pages 11 and 12 for clarification. Both Action items was approved at the August 23, 2023, Board of Trustees meeting.*

**MS. JENNIFER CULLER:** You're welcome.

**AFPL FOUNDATION MOU - UPDATE**

**CHAIR PRISCILLA BORDERS:** But in terms of the last item, the MOU, please know that people who are part of that team to discuss the MOU, we were scheduled to have a meeting next month. So you pretty much sort of see where we are with the MOU, what direction we're going to go with MOU. So I just wanted to let you guys know that. So if you guys have any questions, you know, feel free to email me, and I'll get back to you with a reply of the details. I think I sent you guys all the last version we have. Other than that, I have nothing else. Does anybody have any new business? Absent any new business, there's nothing else on the agenda. I'll entertain a motion for adjournment.

**ADJOURNMENT**

**MOTION**

**MS. BEVERLY RICE:** I'll make a motion.

**CHAIR PRISCILLA BORDERS:** Do I have a second motion?

**MS. BEVERLY RICE:** If there's nothing else, we can adjourn.

**CHAIR PRISCILLA BORDERS:** Okay. Do I have a second?

**MR. JOE PIONTEK:** I'll second it.

**MS. JENNIFER CULLER:** They don't want to go.

**CHAIR PRISCILLA BORDERS:** Thank you guys, everyone, for a half an hour meeting. Thank you.

**MR. JOE PIONTEK:** That was amazing.

**MR. PAUL KAPLAN:** I think Chip Joyner must feel jealous right now.

**CHAIR PRISCILLA BORDERS:** I appreciate everyone. Thank you.

**(Whereupon the Regular Meeting of the Board of Trustees concluded at 4:31 p.m.)**

Fulton County Library System  
Board of Trustees Meeting, 26 July 2023

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**Fulton County Library System (FCLS)**

**Gayle H. Holloman**

**July 2023**

**The 2023 Summer Reading Program (June 1<sup>st</sup> Through August 1<sup>st</sup>) was a huge success. Adults, teens and children participated as follows:**

Participants aged 0-12: **7,343.**

Participants aged 13-17: **534.**

Participants aged 18 and up: **2,275.**

Total books read ages 0-12: **58,304.**

Total books read ages 13-17: **1,945.**

Total books read ages 18 and up: **6,836**

Total programs for ages 0-12: **1,195.**

Total programs for ages 13-17: **435**

Total programs for ages 18 and up: **385**

Total program attendance for ages 0-12: **44,441**

Total program attendance for ages 13-17: **6,263**

Total program attendance for ages 18 and up: **17,459**

All ages won prizes and had a lot of fun.



Children gathered at the Hapeville Library to celebrate the conclusion of the 2023 Summer Reading Program



Summer Reading Program Adult program grand prize winner Even Skjervold collects his new Kindle at the Sandy Springs Library





Summer Reading Program Adult program grand prize winner Felicia White collects her new Kindle at the Kirkwood Library

## **Other Focus**

Managers collaborated with their staff to present numerous programs, book talks; storytime and craft programs.

Staffing issues are being address and new staff are being hired.

Plans continue around the upcoming One Book, One Read program, Children's Book Festival and Staff Development Day. Other events featuring writers are being planned for the rest of the year at Central, Auburn and in the branches. Staff at the Auburn Avenue Research Library on African American Culture and History continue to present programs in recognition of 2023 as the 50<sup>th</sup> anniversary of hip hop.

**FULTON COUNTY PUBLIC LIBRARY SYSTEM**  
**MONTHLY FINANCIAL REPORT - TOTAL LIBRARY**

AS OF JULY 31, 2023

Doc. #23-41

SERVICE	2023 BUDGET	JULY	2023 YTD	2023 YTD	2023 YTD	2023 YTD	BUDGET
TYPE	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	14,685,481	1,454,295	8,017,853	-	8,017,853	55%	6,667,628
SALARIES-OVERTIME	1,180	-	1,133	-	1,133	96%	47
PART TIME SALARY	456,408	22,957	129,492	-	129,492	28%	326,916
BENEFITS	8,219,830	485,078	3,795,633	-	3,795,633	46%	4,424,197
BOOKS	3,326,985	336,872	1,559,471	1,686,669	3,246,140	98%	80,845
OFFICE EQUIP. REPAIR	35,500	-	4,499	30,774	35,273	99%	227
EQUIPMENT	57,000	312	14,206	8,898	23,105	41%	33,895
OFFICE FURNITURE	3,500	20	412	-	412	12%	3,088
PROFESSIONAL SERV	25,300	2,505	10,845	5,187	16,032	63%	9,268
COPIER MACHINE	226,000	-	54,674	-	54,674	24%	171,326
COPIER PAPER	500	-	-	-	-	0%	500
SUPPLIES	90,518	7,774	46,904	11,745	58,649	65%	31,869
COMPUTER HARDWARE	735,000	-	639,443	-	639,443	87%	95,557
RENT	248,750	8,905	114,316	121,128	235,444	95%	13,306
OTHER SERVICES	606,803	30,282	183,488	83,304	266,792	44%	340,011
TRAVEL/CONFERENCE	1,500	-	574	-	574	38%	926
HOPITALITY	10,000	-	636	-	636	6%	9,364
VEHICLE MAINTENANCE	31,511	13,498	28,467	-	28,467	90%	3,044
GENERAL INSURANCE	622,596	51,883	363,181	-	363,181	58%	259,415
ARTS-CFS	750	-	-	750	750	100%	-
CONTINGENCY	444,754	-	-	-	-	0%	444,754
<b>TOTAL</b>	<b>29,829,866</b>	<b>2,414,381</b>	<b>14,965,228</b>	<b>1,948,455</b>	<b>16,913,683</b>	<b>57%</b>	<b>12,916,183</b>

**FULTON COUNTY LIBRARY SYSTEM**  
**MONTHLY FINANCIAL REPORT - BY ORG TYPE**

AS OF JULY 31, 2023

ORGANIZATION	SERVICE	2023 BUDGET	JULY	2023 YTD	2023 YTD	2023 YTD	2023 YTD	BUDGET
TYPE	TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE	REG SALARY	10,965,385	1,082,682	5,974,166	-	5,974,166	54%	4,991,219
	SALARIES-OVERTIME	540	-	534	-	534	99%	6
	PART TIME SALARY	456,408	22,957	129,492	-	129,492	28%	326,916
	BENEFITS	6,282,335	368,056	2,878,577	-	2,878,577	46%	3,403,758
	BOOKS	2,592,785	336,872	826,471	1,686,669	2,513,140	97%	79,645
	OFFICE EQUIP. REPAIR	32,000	-	4,499	27,274	31,773	99%	227
	EQUIPMENT	25,000	44	6,878	1,299	8,178	33%	16,822
	OFFICE FURNITURE	1,500	20	243	-	243	0%	1,257
	PROFESSIONAL SERV	16,500	2,505	10,845	5,187	16,032	97%	468
	COPIER MACHINE	225,000	-	54,674	-	54,674	24%	170,326
	SUPPLIES	21,500	1,771	3,811	2,671	6,482	80%	15,018
	RENT	248,750	8,905	114,316	121,128	235,444	95%	13,306
	OTHER SERVICES	323,423	17,027	100,676	5,996	106,672	33%	216,751
	VEHICLE MAINTENANCE	3,000	52	56	-	56	2%	2,944
	GENERAL INSURANCE	404,826	33,736	236,149	-	236,149	58%	168,678
	ARTS-CFS	750	-	-	750	750	100%	-
	CONTINGENCY	409,334	-	-	-	-	0%	409,334
<b>Total</b>		<b>22,009,036</b>	<b>1,874,626</b>	<b>10,341,388</b>	<b>1,850,974</b>	<b>12,192,362</b>	<b>55%</b>	<b>9,816,674</b>

**FULTON COUNTY LIBRARY SYSTEM**  
**MONTHLY FINANCIAL REPORT - BY ORG TYPE**

AS OF JULY 31, 2023

ORGANIZATION	SERVICE	2023 BUDGET	JULY	2023 YTD	2023 YTD	2023 YTD	2023 YTD	BUDGET
TYPE	TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICES	REG SALARY	2,131,531	197,275	1,058,873	-	1,058,873	50%	1,072,658
	SALARIES-OVERTIME	100	-	60	-	60	60%	40
	BENEFITS	1,229,801	68,212	512,381	-	512,381	42%	717,420
	OFFICE EQUIP. REPAIR	3,500	-	-	3,500	3,500	0%	-
	EQUIPMENT	32,000	268	7,328	7,599	14,927	47%	17,073
	OFFICE FURNITURE	2,000	-	169	-	169	0%	1,831
	PROFESSIONAL SERV	8,800	-	-	-	-	0%	8,800
	COPIER MACHINE	1,000	-	-	-	-	0%	1,000
	COPIER PAPER	500	-	-	-	-	0%	500
	SUPPLIES	69,018	6,003	43,093	9,074	52,167	76%	16,851
	COMPUTER HARDWARE	735,000	-	639,443	-	639,443	87%	95,557
	OTHER SERVICES	281,467	13,255	82,812	77,308	160,120	57%	121,347
	TRAVEL/CONFERENCE	1,500	-	574	-	574	38%	926
	HOPITALITY	10,000	-	636	-	636	6%	9,364
	VEHICLE MAINTENANCE	28,511	13,446	28,410	-	28,410	100%	101
	GENERAL INSURANCE	217,770	18,148	127,033	-	127,033	58%	90,738
<b>Total</b>		<b>4,752,498</b>	<b>316,607</b>	<b>2,500,812</b>	<b>97,481</b>	<b>2,598,293</b>	<b>55%</b>	<b>2,154,205</b>

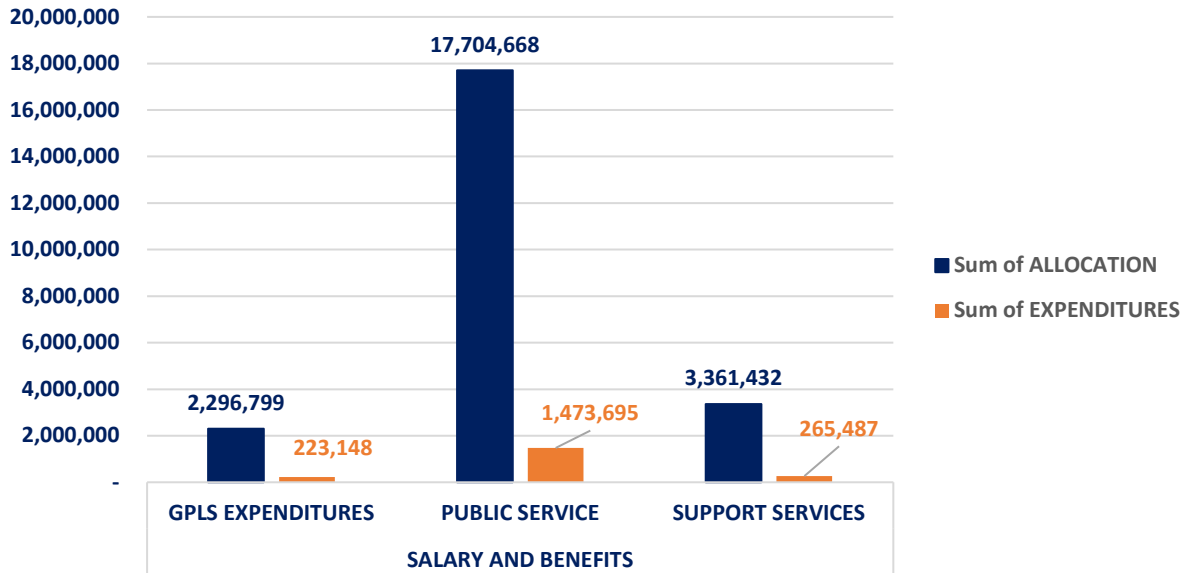


**FULTON COUNTY LIBRARY SYSTEM**  
**MONTHLY FINANCIAL REPORT - BY ORG TYPE**

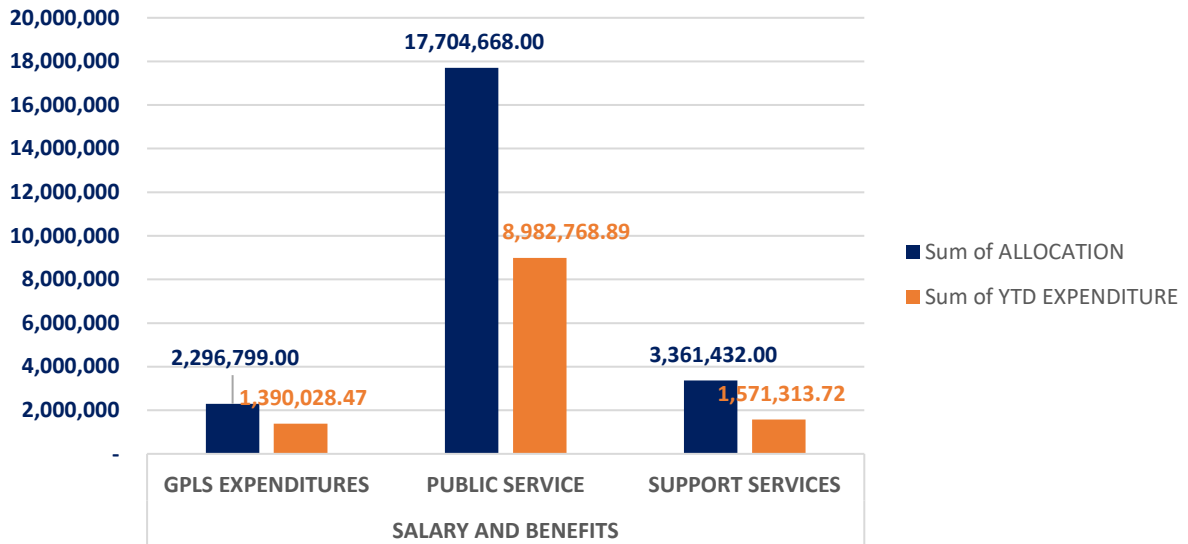
AS OF JULY 31, 2023

ORGANIZATION	SERVICE	2023 BUDGET	JULY	2023 YTD	2023 YTD	2023 YTD	2023 YTD	BUDGET
TYPE	TYPE	ALLOCATION	EXPENDITURES	EXPENDITURE	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
GPLS EXPENDITURES	REG SALARY	1,588,565	174,339	984,814	-	984,814	62%	603,751
	SALARIES-OVERTIME	540	-	539	-	539	100%	1
	BENEFITS	707,694	48,809	404,676	-	404,676	57%	303,018
	BOOKS	734,200	-	733,000	-	733,000	100%	1,200
	OTHER SERVICES	1,913	-	-	-	-	0%	1,913
	CONTINGENCY	35,420	-	-	-	-	0%	35,420
<b>Total</b>		<b>3,068,332</b>	<b>223,148</b>	<b>2,123,028</b>	<b>-</b>	<b>2,123,028</b>	<b>69%</b>	<b>945,304</b>

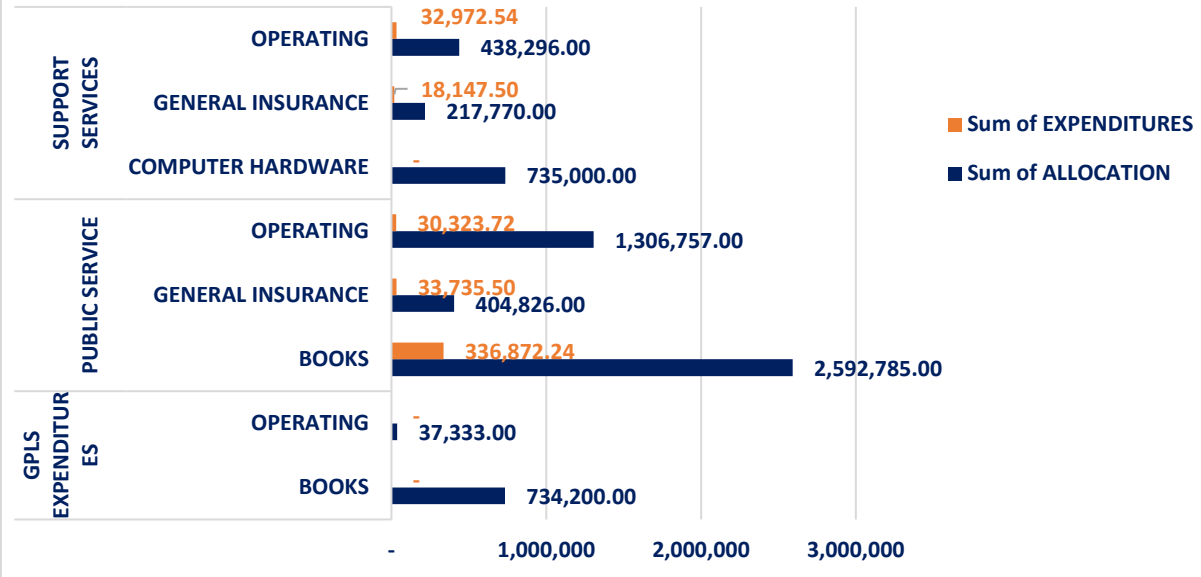
### JULY SALARY AND BENEFITS BY PROGRAM



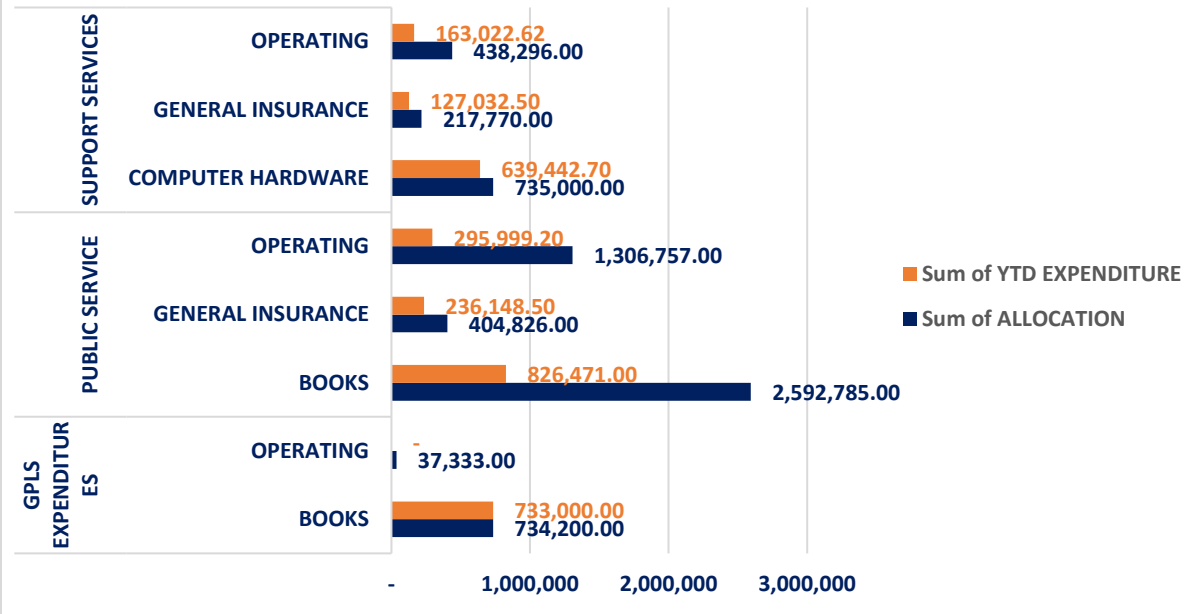
### YEAR TO DATE SALARY AND BENEFITS BY PROGRAM



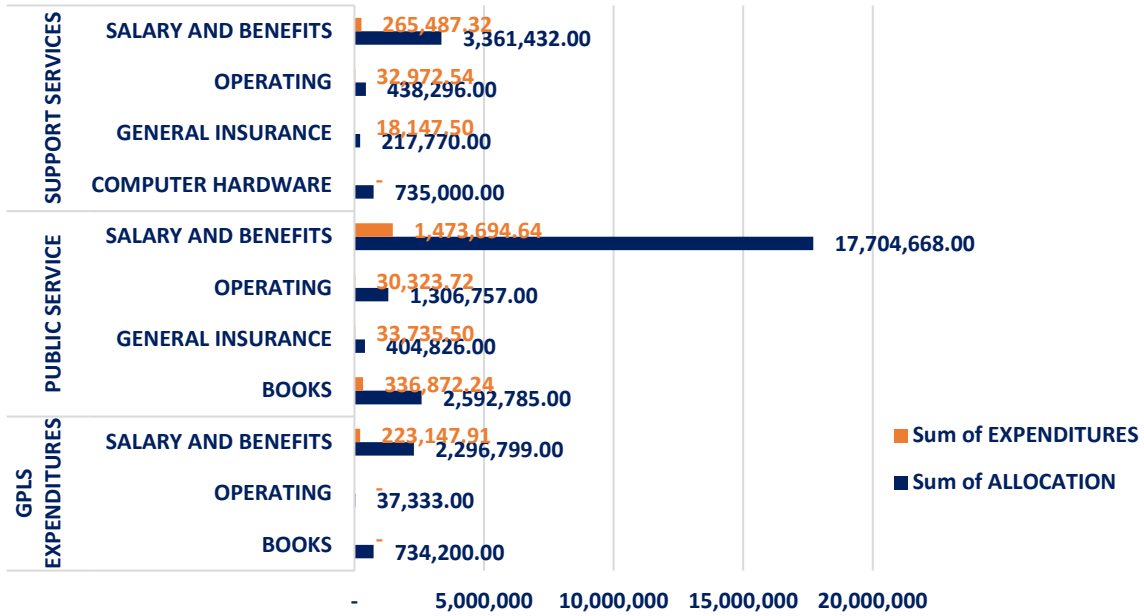
### JULY OPERATING EXPENSES BY PROGRAM



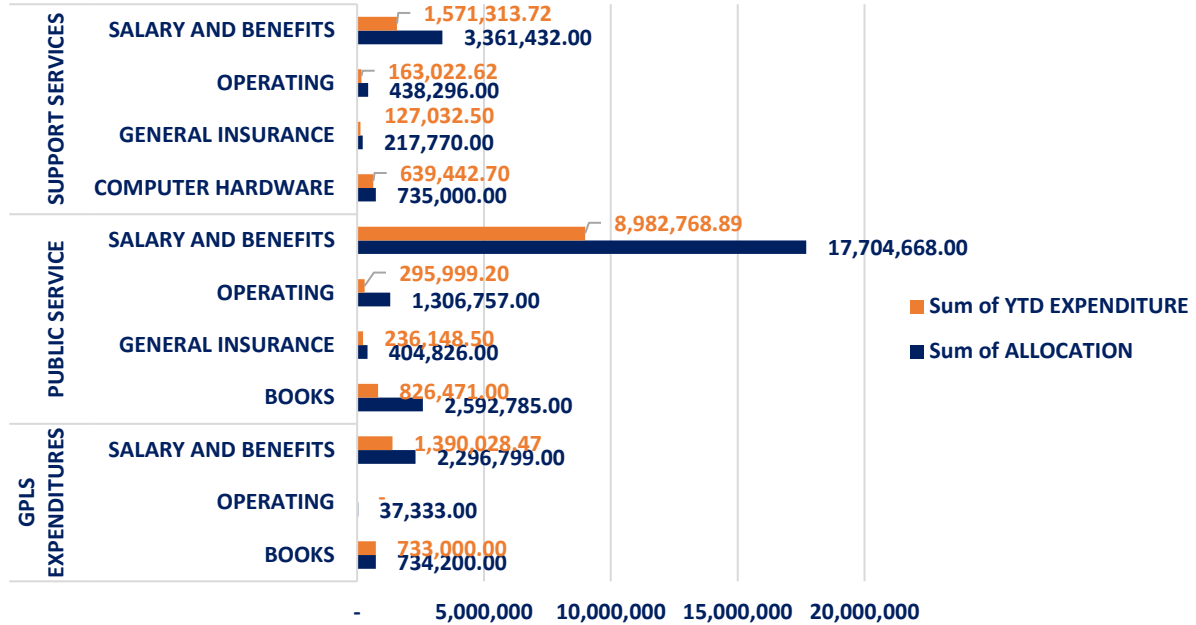
### YEAR TO DATE OPERATING EXPENSES BY PROGRAM



### JULY TOTAL EXPENSES BY PROGRAM



### YEAR TO DATE EXPENSES BY PROGRAM



## Monthly Usage Summary - July 2023

Doc. #23-42

Activity and Description	2023		2022		YTD % +/-
	July	YTD	July	YTD	
Circulation					
Total number of items checked out of the library	209,873	1,308,247	215,278	1,274,518	3%
Holds					
Number of requests by patrons	47,575	329,387	49,754	319,980	3%
Visits					
Number of people entering a library for any reason	198,633	1,786,425	206,568	1,174,037	52%
Computer/Internet Usage					
Number of computer sessions (Internet access and office software)	76,856	484,994	62,206	314,477	54%
Number of hours of computer use	31,195	197,866	25,034	134,906	47%
Web Page Visits					
Number of times people have visited the library's websites	1,262,854	6,880,333	1,025,871	6,348,348	8%
Web Visitors					
Number of people who visited the library's websites	177980*	1,249,353	147,332	943,653	32%
Virtual Circulation					
Number of materials downloaded or streamed	147,972	974,238	123,557	790,966	23%
Virtual Circulation Users					
Number of people who downloaded or streamed	30,184	202,287	25,278	164,365	23%
Children's programs					
Library sponsored programs offered for children (birth - 12)	351	1913	330	2291	-16%
Number of people attending programs	9120	58259	7648	38638	51%
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	34	295	33	258	14%
Number of people attending programs	310	1633	216	1738	-6%
Adult Programs					
Library sponsored programs offered for adults (18 + )	324	2054	214	1541	33%
Number of people attending programs	4,486	28,590	1616	14834	93%
Programs - Total					
Library sponsored programs offered (includes all-ages not counted above)	839	5028	647	4731	6%
Number of people attending programs	17,820	107,985	10,846	68510	58%
Meeting Rooms					
Non-library sponsored meetings or activities scheduled	284	2,336	260	1205	94%
Number of people attending meetings or activities	4,946	38,752	3096	13327	191%

Web visitors - Due to GA4 migration, any shared users would only be counted once vs twice when they were treated separate.

## July 2023 Executive Write Up

Since the G4 migration, catalog and website users are only counted once rather than twice as they were before the migration when they were treated separately.

## Fulton County Library System Circulation Stats - July 2023

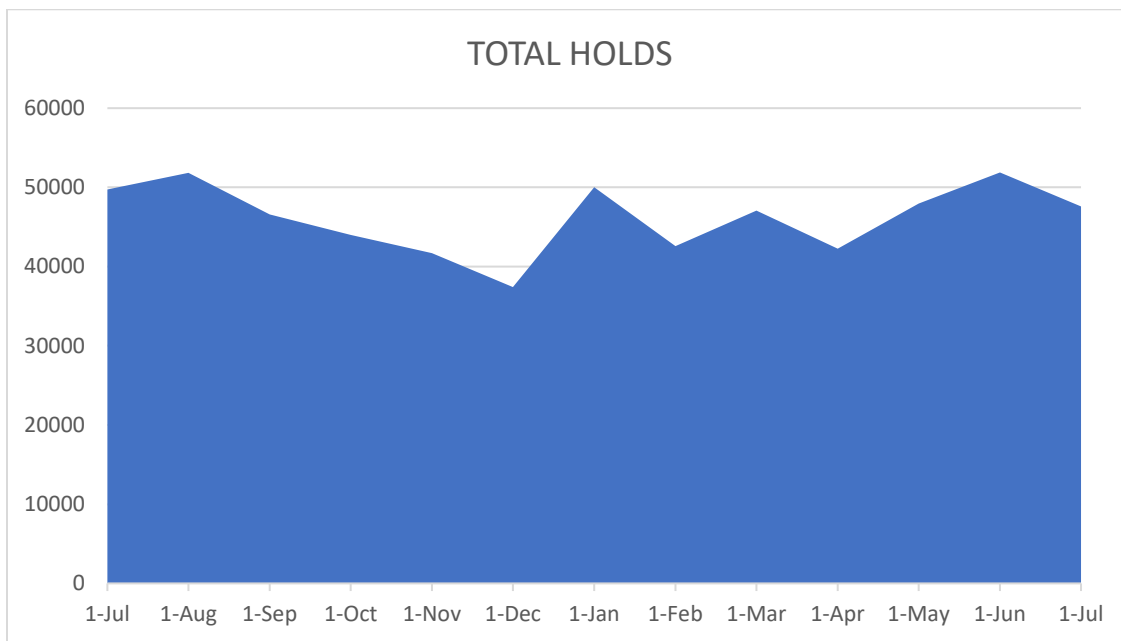
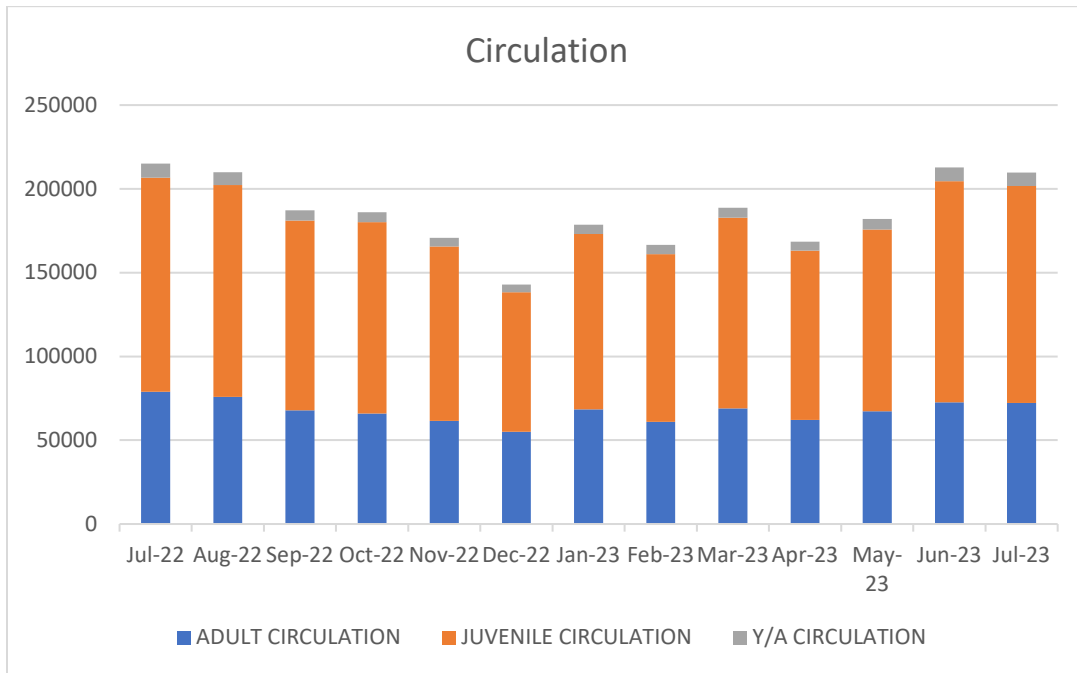
AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	Month- 2023 TOTAL	Month- 2022 TOTAL	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2023 CIRC	YTD 2022 CIRC	INCREASE/ DECREASE	PERCENT CHANGE
ADAMS PARK	364	355	39		758	1,288	-530	-41.15%	5,527	6,830	-1,303	-19.08%
ADAMSVILLE/COLLIER HEIGHTS	504	481	66		1,051	1,111	-60	-5.40%	7,393	7,024	369	5.25%
ALPHARETTA	7,102	16,195	956	19	24,272	25,010	-738	-2.95%	153,641	142,279	11,362	7.99%
BUCKHEAD	3,993	5,732	257	4	9,986	9,900	86	0.87%	64,378	60,796	3,582	5.89%
CLEVELAND AVE	111	38	2		151	1,020	-869	-85.20%	5,228	5,829	-601	-10.31%
COLLEGE PARK	417	817	90	2	1,326	1,370	-44	-3.21%	8,853	9,179	-326	-3.55%
DOGWOOD	710	570	78	2	1,360	962	398	41.37%	8,404	7,572	832	10.99%
EAST ATLANTA	2,136	3,684	172	1	5,993	5,967	26	0.44%	39,537	37,065	2,472	6.67%
EAST POINT	910	1,015	106	1	2,032	849	1,183	139.34%	12,577	5,684	6,893	121.27%
EAST ROSWELL	5,226	8,576	375	16	14,193	13,104	1,089	8.31%	86,617	79,998	6,619	8.27%
EVELYN G. LOWERY @ CASCADE	796	1,020	96	4	1,916	1,782	134	7.52%	14,352	12,400	1,952	15.74%
FAIRBURN	671	783	87	1	1,542	1,411	131	9.28%	10,039	8,462	1,577	18.64%
GLADYS S. DENNARD @ SOUTH FULTON	1,223	1,672	113	1	3,009	2,885	124	4.30%	18,160	16,979	1,181	6.96%
HAPEVILLE	543	946	58	4	1,551	956	595	62.24%	9,658	5,527	4,131	74.74%
JOAN P. GARNER @ PONCE DE LEON	4,522	5,620	310	7	10,459	10,070	389	3.86%	70,974	65,073	5,901	9.07%
KIRKWOOD	1,368	3,484	108	4	4,964	5,220	-256	-4.90%	35,051	34,279	772	2.25%
LOUISE WATLEY @ SOUTHEAST ATLANTA	565	981	105	3	1,654	2,027	-373	-18.40%	11,803	12,507	-704	-5.63%
MARTIN LUTHER KING, JR	511	341	47	1	900	1,154	-254	-22.01%	7,186	8,275	-1,089	-13.16%
MECHANICSVILLE	171	329	29		529	504	25	4.96%	3,380	3,431	-51	-1.49%
METROPOLITAN	1,301	3,023	138	3	4,465	5,053	-588	-11.64%	31,448	29,024	2,424	8.35%
MILTON	4,465	12,476	663	10	17,614	19,750	-2,136	-10.82%	93,080	108,125	-15,045	-13.91%
NORTHEAST/SPRUILL OAKS	3,212	8,059	550	4	11,825	10,658	1,167	10.95%	72,279	65,686	6,593	10.04%
NORTHSIDE	3,570	6,484	298	2	10,354	8,921	1,433	16.06%	64,322	56,827	7,495	13.19%
NORTHWEST @ SCOTTS CROSSING	1,304	2,888	186	3	4,381	3,583	798	22.27%	26,292	23,244	3,048	13.11%
OCEE	5,317	13,486	1,280	6	20,089	20,880	-791	-3.79%	120,572	114,879	5,693	4.96%
PALMETTO	571	868	51		1,490	1,392	98	7.04%	10,057	8,178	1,879	22.98%
PEACHTREE	2,636	1,906	151	8	4,701	5,209	-508	-9.75%	30,163	34,263	-4,100	-11.97%
ROSWELL	6,189	10,438	451	8	17,086	16,782	304	1.81%	101,546	100,111	1,435	1.43%
SANDY SPRINGS	7,372	12,799	543	16	20,730	21,161	-431	-2.04%	126,018	124,416	1,602	1.29%
WASHINGTON PARK	689	791	92	7	1,579	1,261	318	25.22%	10,412	8,698	1,714	19.71%
WEST END	538	690	50		1,278	1,421	-143	-10.06%	8,611	8,889	-278	-3.13%
WOLFCREEK	1,360	2,260	257	3	3,880	3,996	-116	-2.90%	22,306	23,039	-733	-3.18%
<b>BRANCHES TOTAL</b>	<b>70,367</b>	<b>128,807</b>	<b>7,804</b>	<b>140</b>	<b>207,118</b>	<b>206,657</b>	<b>461</b>	<b>0.22%</b>	<b>1,289,864</b>	<b>1,234,568</b>	<b>55,296</b>	<b>4.48%</b>
CENTRAL	1,911	648	146	5	2,710	2,595	115	4.43%	17,780	20,718	-2,938	-14.18%
OUTREACH SERVICES					0	8	-8	-100.00%	15	25	-10	-40.00%
AUBURN AVENUE RESEARCH	44		1		45	6,018	-5,973	-99.25%	588	19,207	-18,619	-96.94%
<b>SYSTEM TOTAL</b>	<b>72,322</b>	<b>129,455</b>	<b>7,951</b>	<b>145</b>	<b>209,873</b>	<b>215,278</b>	<b>-5,405</b>	<b>-2.51%</b>	<b>1,308,247</b>	<b>1,274,518</b>	<b>33,729</b>	<b>2.65%</b>

## FULTON COUNTY LIBRARY SYSTEM STATS AT A GLANCE - July 2023

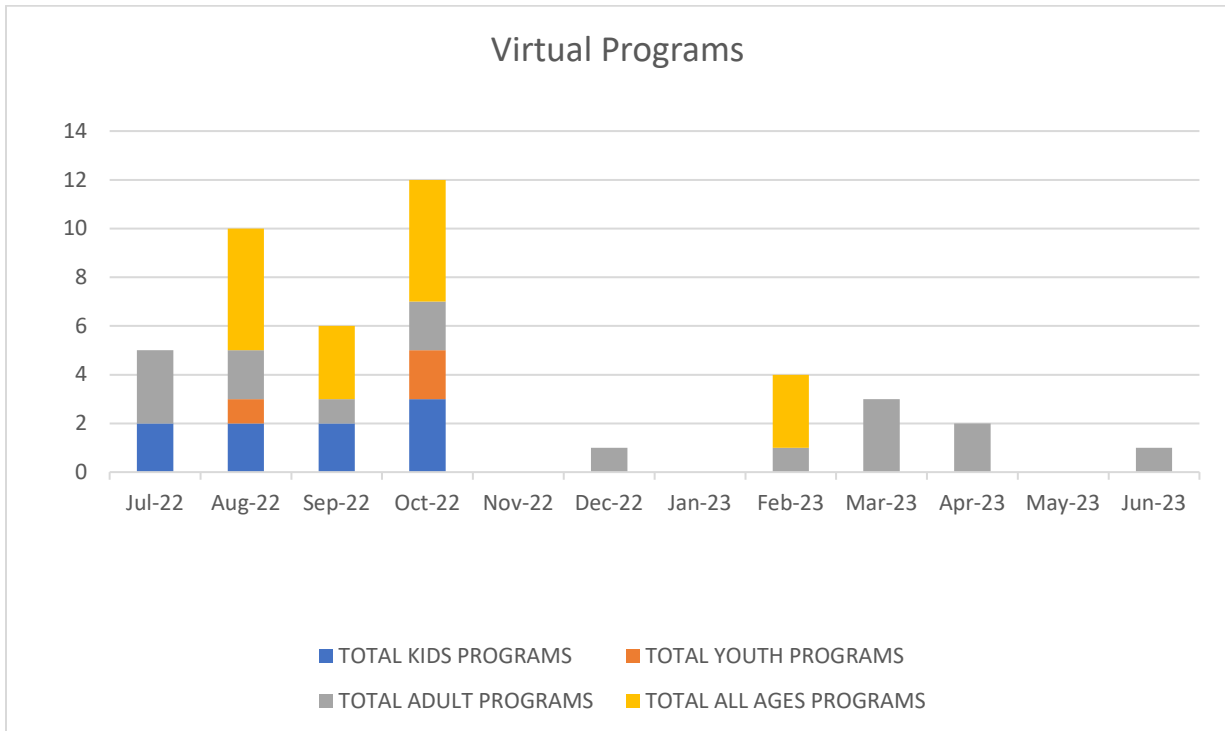
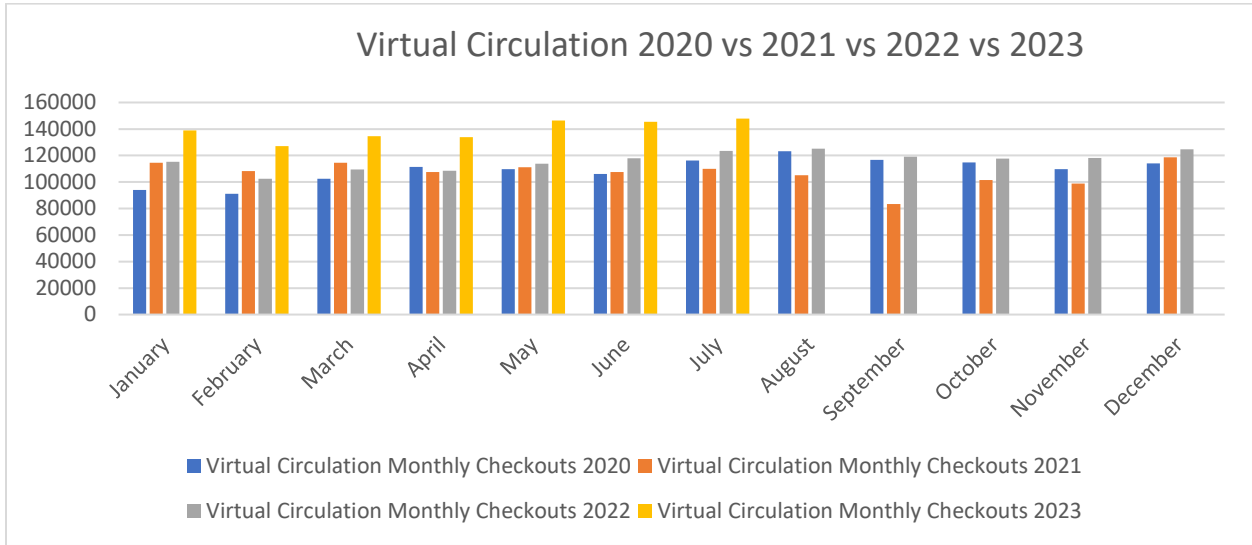
AGENCY NAME	CIRCULATION	REGISTRATIONS	USAGE	VISITS	PROGRAMS	ATTENDANCE	MEETINGS	ATTENDANCE	REGISTRATIONS
ADAMS PARK	758	90	1,828	3,706	14	21	3	26	0
ADAMSVILLE/COLLIER HEIGHTS	1,051	93	3,148	3,943	18	157	3	42	1
ALPHARETTA	24,272	987	2,093	17,292	65	3,179	24	747	0
BUCKHEAD	9,986	790	2,498	9,284	28	957	32	709	0
CLEVELAND AVE	151	34	20	692	14	70	0	0	0
COLLEGE PARK	1,326	98	3,646	3,870	22	241	0	0	0
DOGWOOD	1,360	47	877	2,968	13	127			
EAST ATLANTA	5,993	292	1,094	8,537	2	297	12	43	0
EAST POINT	2,032	143	4,476	7,321	42	435	13	132	0
EAST ROSWELL	14,193	562	812	7,027	37	990	4	64	0
EVELYN G. LOWERY @ CASCADE	1,916	207	2,756	12,925	23	574	11	394	1
FAIRBURN	1,542	149	831	2,648	12	235			
GLADYS S. DENNARD LIBRARY @ SOUTH FULTON	3,009	251	2,675	1,120	11	334	17	264	2
HAPEVILLE	1,551	80	1,520	3,738	21	262			
JOAN P. GARNER @ PONCE DE LEON	10,459	565	5,994	7,658	24	344	2	6	0
KIRKWOOD	4,964	220	438	1,633	17	489	3	27	4
LOUISE WATLEY LIBRARY @ SOUTHEAST ATLANTA	1,654	101	3,569	3,424	19	97	6	48	4
MARTIN LUTHER KING, JR	900	82	839	2,731	10	53	10	53	0
MECHANICSVILLE	529	40	1,254	1,690	6	47	17	185	0
METROPOLITAN	4,465	180	2,380	5,141	19	448	34	360	0
MILTON	17,614	545	573	7,116	60	919	6	195	4
NORTHEAST/SPRUILL OAKS	11,825	359	557	5,799	28	304	4	95	5
NORTHSIDE	10,354	398	883	5,969	16	399	4	98	0
NORTHWEST @ SCOTTS CROSSING	4,381	167	1,766	5,949	21	245	6	69	0
OCEE	20,089	775	619	11,233	23	541	6	68	0
PALMETTO	1,490	62	541		4	312	12	255	0
PEACHTREE	4,701	391	1,142		17	162			
ROSWELL	17,086	868	2,034	13,418	37	1,034	13	149	0
SANDY SPRINGS	20,730	895	3,554	22,475	83	1,853	0	0	7
WASHINGTON PARK	1,579	47	3,202	3,936	13	213	3	29	1
WEST END	1,278	71	2,316	4,114	12	141	4	38	0
WOLFCREEK	3,880	277	1,245	129	24	308	18	496	0
<b>BRANCHES TOTAL</b>	<b>207,118</b>	<b>9,866</b>	<b>61,180</b>	<b>187,486</b>	<b>755</b>	<b>15,788</b>	<b>276</b>	<b>4,592</b>	<b>29</b>
CENTRAL	2,710	302	15,637	11,147	71	1,729			
VIRTUAL PROGRAMS					1	9			
OUTREACH VIRTUAL PROGRAMS	0	2			6	132			
AUBURN AVENUE RESEARCH	45	3	39		6	162	8	354	0
<b>SYSTEM TOTAL</b>	<b>209,873</b>	<b>10,173</b>	<b>76,856</b>	<b>198,633</b>	<b>839</b>	<b>17,820</b>	<b>284</b>	<b>4,946</b>	<b>29</b>



## July 2023 Executive Summary – Charts



January 2022 virtual circulation and virtual circulation users numbers were revised upward due to Hoopla.



### Virtual Program Attendance

