YEAR IN REVIEW
FULCOLIBRARY IN 2023
Literacy in Action // Partnerships in Action // Digital Inclusion in Action
fulcolibrary.org
**IMPACT AND REACH**

- Customer Satisfaction: 97%
- Newsletter Subscribers: 197,672

**FULCOLIBRARY BOOKS AND MATERIALS**

- Physical Checkouts: 2,227,767
- Virtual Checkouts: 1,769,666
- Checkout Users: 357,681
- Hoopla Checkouts: 306,695
- OverDrive Checkouts: 1,175,961
- Kanopy Checkouts: 64,755

**ONE BOOK ONE READ**

- 2023 Selection
- The Personal Librarian by Marie Benedict & Victoria Christopher Murray
- Author Visit Attendees: 250
- Virtual Checkouts: 490
- Print Checkouts: 1,893

**BOOKMOBILE OUTREACH**

- Outreach Programs: 24
- Total Outreach Served: 15,537
- Library Cards Issued: 226
FULCOLIBRARY PROGRAMS

ALL PROGRAMS
Programs: 8,470
Attendees: 170,386

SUMMER READING:
Participants: 10,152
Books Read: 67,085

CHILDREN
Programs: 3,208
Attendees: 86,762

TEENS
Programs: 609
Attendees: 3,941

ADULTS
Programs: 3,335
Attendees: 43,160

VOLUNTEER SERVICES
Total Volunteers: 1,922
Total New Volunteers: 1,137
Processed Applications: 2,146
Branches Hosting Volunteers: 33

Shelving Volunteers: 607
Program Volunteers: 985
Volunteer Hours: 54,247
Total Friends Groups: 19

Patrons Served: 256
Housing Referrals: 81
Community Referrals: 49
Computer Assistance: 42

SOCIAL SERVICES

CENTRAL LIBRARY
Virtual Programs: 12
Virtual Attendees: 210

In-Person Programs: 497
In-Person Attendees: 8,414

AUBURN AVENUE RESEARCH LIBRARY
In-Person Programs: 98
In-Person Attendees: 4,532

Virtual Interactions (Phone, Email, Social Media): 3,006
Reference Research support hours: 2,620
Reference Virtual Interactions: 321

Programming Support Hours: 402
Archives Division welcomed 103 researchers. During their research work, each of the researchers spent at least one hour with us.
Did you enjoy 2023 at FulcoLibrary? Share your favorite library memories with us on social media by tagging us at #fulcolibrary.