



**FULTON  
COUNTY**  
LIBRARY  
SYSTEM

# **BOARD OF TRUSTEES**

MEETING  
INFORMATION PACKET

MARCH 27, 2024



**FULTON  
COUNTY**  
LIBRARY  
SYSTEM

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FULTON COUNTY LIBRARY SYSTEM  
BOARD OF TRUSTEES MEETING  
MARCH 27, 2024



**FULTON COUNTY LIBRARY SYSTEM  
BOARD OF TRUSTEES MEETING  
MARCH 27, 2024 - 4:00 P.M.  
AGENDA**

- I. Call to Order
- II. Public Comments
- III. Adoption of Agenda\* Doc. #24-13
- IV. Approval of Minutes - February 28, 2024\* Doc. #24-12
- V. Chairman's Report
- VI. Work Orders Report - Paul Kaplan
- VII. Director's Reports Doc. #24-16
  - Library Services and Trends
  - Monthly Financial Report Doc. #24-14
  - Monthly Usage Summary Doc. #24-15
  - FCLS Look Ahead Events/Programs
- VIII. Unfinished Business Doc. #24-06
  - A. Central Library - Update
  - B. AFPL Foundation M.O.U. - Update
  - C. Dress Code\* - Discussion
  - D. FCLS Library Loan Policy - Discussion
  - E. Code of Conduct\* - Discussion
  - F. Rental Policy - Discussion
- IX. New Business
  - A.
- X. Adjournment

\*Action is anticipated on this item

**Doc. #24-12**



**FULTON COUNTY LIBRARY SYSTEM  
BOARD OF TRUSTEES MEETING  
FEBRUARY 28, 2024 – 4:00 P.M.**

*These February 28, 2024 Board of Trustees meeting minutes were approved at the  
April 27, 2024, Board meeting.*



Members Present: Borders, Priscilla - Chair  
Denson, Damian J.  
Jordan, Linda  
Joyner, D. Chip  
Kaplan, Paul  
Radakovich, Nina - Vice Chair  
Rice, Beverly

Members Absent: Piontek, Joe

Also In Attendance: Holloman, Gayle H. - Executive Director  
Claxton, Zenobia - Assistant to the Director's Office  
Culler, Jennifer - Supervising County Attorney (via Zoom)  
White, Sarah - Senior County Attorney (via Zoom)

Guest: 2 Webinar Attendees

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Board Chair Priscilla Borders called the meeting to order at 4:04 p.m.

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**CALL TO ORDER**

**CHAIR PRISCILLA BORDERS:** Good afternoon, everyone. It is 4:04 p.m., we'll get started for today's Board of Trustees meeting. My name is Priscilla Borders, I am the Board Chair. Mrs. Zenobia, do we have any public comments?

**PUBLIC COMMENTS**

**MRS. ZENOBIA CLAXTON:** We do not have any public comments today.

**CHAIR PRISCILLA BORDERS:** Thank you so much.

**MRS. ZENOBIA CLAXTON:** You're welcome.

**24-08 ADOPTION OF THE AGENDA****MOTION**

**CHAIR PRISCILLA BORDERS:** So let's proceed to the adoption of the agenda. Does anybody have any edits or anything to add to the agenda? If not, I'll entertain a motion to adopt the agenda.

**MR. PAUL KAPLAN:** I so, move.

**MR. D. CHIP JOYNER:** Second.

**CHAIR PRISCILLA BORDERS:** We have a first and second. All those in favor of adopting agenda, signify by saying aye.

**TRUSTEES:** Aye.

**CHAIR PRISCILLA BORDERS:** All those in opposed? Agenda adopted. So, for -- I hope everybody had the opportunity to review the minutes of January 24, 2024. Prior to approval, are there any edits or changes that need to be made? Thank you.

**24-07 APPROVAL OF MINUTES - JANUARY 24, 2024****MOTION**

**MR. D. CHIP JOYNER:** Motion to approve.

**CHAIR PRISCILLA BORDERS:** Thank you. We got a motion to approve. Do I have a second?

**MS. BEVERLY RICE:** Second.

**MR. PAUL KAPLAN:** Second.

**CHAIR PRISCILLA BORDERS:** All those in favor of adopting the minutes of January 24, 2024, signify by saying aye.

**TRUSTEES:** Aye.

**CHAIR PRISCILLA BORDERS:** All those opposed? Minutes approved.

**CHAIRMAN'S REPORT**

**CHAIR PRISCILLA BORDERS:** The Chairman's report, I have nothing to include at this time beyond what is listed under unfinished business. I'll cover updates and discussion points at that time. So with that said, let's move to work order reports with Mr. Kaplan.

**WORK ORDERS REPORT**

**MR. PAUL KAPLAN:** We had 200 work orders for the month of January. Happy to say that 92 percent was completed. Basically, it's the same basic, almost the same thing as every, every month. Electrical, was the highest portion. Plumbing, HVAC, structural,

miscellaneous was 62. Miscellaneous, I kind of put everything into it like the grounds. I can't break it all down because it'll probably take me a month before I can even get it done. But other than that, there's really nothing outstanding that I can think of. We had a freeze up at Roswell Library that was taken care of. That was during December, I believe, the cold weather that we had, and that's taken care of. Other than that, it's -- unless Central has something major. But I think Central worked fine. I didn't hear anything at all.

**MRS. GAYLE H. HOLLOMAN:** No.

**MR. PAUL KAPLAN:** So everything looks good.

**MS. JENNIFER CULLER:** I hate to interrupt, but I saw an email from Mr. Denson, he's trying to get in the gate, and said that no one was there to open it for him.

**CHAIR PRISCILLA BORDERS:** Okay.

**MS. JENNIFER CULLER:** Thank you. Sorry about that.

**CHAIR PRISCILLA BORDERS:** Thank you. So are there any questions for Mr. Kaplan, comments? Yes.

**MR. PAUL KAPLAN:** Sure.

**MR. D. CHIP JOYNER:** Mr. Kaplan, in anticipation of the spring, is there a plan or money from the budget where there will be landscaping? Did we ever come to a conclusion on how the landscaping is handled at the different libraries?

**MR. PAUL KAPLAN:** Yes, it's still that one, the one -- as far as I know, it's that one company now. They're going to handle all the landscaping for all the buildings. I think one year, unless it's changed that one year, they had -- I think they had almost three different contractors, and it really was a disaster, trying to keep track of them first of all. As far as I know, there's only one, and I can double check with Director of DREAM and see if there's any changes.

**MRS. GAYLE H. HOLLOMAN:** To my knowledge, there's only one team that got the award, you know, they go to bid.

**MR. PAUL KAPLAN:** Yes.

**MR. D. CHIP JOYNER:** On behalf of the Board, can we make a request that once it's installed that we get pictures before and after for each library?

**MRS. GAYLE H. HOLLOMAN:** Oh, I can ask for it.

**MR. D. CHIP JOYNER:** Just be nice to show the progress.

**CHAIR PRISCILLA BORDERS:** Thank you for that, Mr. Joyner. Anything else? Again, thank you so much, Mr. Kaplan for all your work and for keeping us informed on a monthly basis with our maintenance. So if nothing further, we'll proceed to Director's reports.

## **24-09 DIRECTOR'S REPORTS**

### **LIBRARY SERVICES AND TRENDS**

#### **24-10 MONTHLY FINANCIAL REPORT**

#### **24-11 MONTHLY USAGE SUMMARY**



**MRS. GAYLE H. HOLLOMAN:** Good afternoon, everyone, and thank you, Madam Chair. Good to see everybody. As you know, we've had some various things happening. So our library services and trends reports centers around the fact that we had a cybersecurity attack. We've been coming -- working to come through and come out of it. We're doing quite well as a library system. I think there are others that have probably much more major problems than ours. We were affected by our computers and our not being able to have printing services available for the public. But now we're getting that back online. Our number one priority this week has been telephones not working. So, we have our liaisons, Zenobia Claxton, and Audrey Clary, who have been working tirelessly to get the staff back up and running on all of their phones. Their desk phones, the desktop phones as well as the phones at the information desk. That's been kind of a work in progress. In fact, right now, most of those are not -- I mean, most of those are working as far as the desk phones, except for three libraries. But the other problem we have are the individual phones on individual desks. There are about 70 of those that we're working toward getting back online, out of a total of 372. So that's really not too bad when you think we had quite a few hundred of them. So there's going to be a lot of new ways of doing business to the point that our phones will ring on our desktop, our phones will ring on our computers, and so we should have a much better way of getting a chance to connect with the public through telephones. The self-check machines are still out. They're not able to be worked, to be used so the people cannot go independently and check their books out. They still can go to the desk and do so. So that's been on big change that we've had to deal with. Right now, we are not able to -- we're not able to provide the monthly financial report, which is why you didn't receive it. Because that's a whole different set of software that's used to make it happen. We were not able to get that in time, so they're still working to improve a lot of things that have to do with finance and purchasing and all those things. Let's see what else we have. You want me to just continue with all the other?

**CHAIR PRISCILLA BORDERS:** Does anybody have any questions or comments so far? We do. Mr. Joyner.

**MRS. GAYLE H. HOLLOMAN:** Oh, I'm sorry.

**MR. D. CHIP JOYNER:** I was going to ask, maybe take a five-minute break to give Mr. Denson a minute to get here.

**MRS. GAYLE H. HOLLOMAN:** Oh, I'm sorry.

**CHAIR PRISCILLA BORDERS:** We can.

**MR. D. CHIP JOYNER:** It's such a challenge.

**CHAIR PRISCILLA BORDERS:** Okay. Thank you. Thank you for that clarification. I know that Board Member, Mr. Damian is coming. So if we could just allow a couple more minutes, he's making his way up the elevator. So it's going take --

**MRS. ZENOBIA CLAXTON:** Ms. Jordan just --

**CHAIR PRISCILLA BORDERS:** We have another Board Member coming along, and I just received communication from Joe. He stuck in traffic on 400; he's not going to make it. With the rain and the traffic, he's not, so that, he's excused.

**(Break taken from 4:11 p.m. to 4:14 p.m.)**

**CHAIR PRISCILLA BORDERS:** So our other two Board Members are here, so I will ask Director Holloman to continue.

**MRS. GAYLE H. HOLLOMAN:** Okay, thank you. Good afternoon, everyone else who's just arrived. I also wanted to bring your attention to our year in review, you should have copies of that. We're very proud of how it came out. For one thing, we've got multiple pages this year, and I think last time, it was just one page. So, we're very proud of how we turned out. We've got a lot of things that are just on the up, or the way up. Central Library's programming, and in-person programs as well as attendance, it's extremely incredible as far as the increase in it, and all over the system. Our One Book, One Read did extremely well. We've just got a lot of great programming with all ages, children, teens, and adults, and I hope you really had a chance to look over that. Because it really shows the impact of the dollars that the Foundation have secured for us to make these things possible, especially our signature programs. It's been really a wonderful boost for all that we're trying to do. The Bookmobile is out, doing much more outreach, and that's helping a lot to reach others. Our social services component adds a whole lot more to what our offerings have been, and people have really gravitated to it. We're always trying to think of new things that can come out of those services. So it's been a real positive for us. Any questions on any of that?

**MR. D. CHIP JOYNER:** One question.

**CHAIR PRISCILLA BORDERS:** No. Oh, Mr. Joyner.

**MR. D. CHIP JOYNER:** What qualifies as a program? If an outside group comes in, or is a program something that's sponsored by the library?

**MRS. GAYLE H. HOLLOMAN:** It could be both.

**MR. D. CHIP JOYNER:** It could be both, okay.

**MRS. GAYLE H. HOLLOMAN:** We partner with people to present programs. We have people who come to us wanting us to put a program in place. Then of course, part of the job descriptions of our Librarians is that they do either children's programming, adult, or teen programming.

**MS. BEVERLY RICE:** That's a good question.

**CHAIR PRISCILLA BORDERS:** Any other questions? If no questions, I would just like to make a comment. These stats are, they're wonderful. They're a reflection of the good work of the entire library system. I mean, the total visits are 16-plus million. The website visits are 12-plus million. So, you know, just please share with your staff that we do acknowledge all the good work that they're doing in that. What we see here, is very much aligned with the Strategic Plan, not only with the partnerships, but with the focus of the

plan that was set up at the beginning of the year. This does really, really align with that, and I, for one, am pleased.

**MRS. GAYLE H. HOLLOMAN:** Well, thank you. We appreciate that. I'll make sure the staff know it. They work very hard, they really have to meet this, the Strategic Plan goals. I mean, I think they've just fallen in place in a lot of ways. But the staff has worked very, very hard to make it happen, and to improve upon some of the things like getting people into programs, getting people to come back inside the buildings instead of just the virtual ones that we were doing initially. So, it's been a turnaround of almost 360 degrees, if not exactly 360 degrees. I think it's an -- it's all going forward and going up, and that's where we want to always be. So I always say that it's the staff that's doing it, and I'm just here to say thank you, and thank you to all of you all who support us.

**MS. BEVERLY RICE:** I'd like to add, Chair, that I was able to participate in a few activities during the month of February. I attended a cancer event at the Auburn Avenue Research Center on February 3<sup>rd</sup>, I think it was, and the staff was so pleasant and so nice. They didn't know who I was, but they were just great. The event was very, very nice also and very well attended. I also on February 17<sup>th</sup>, at the Adamsville location, they had an African American Book Fair, and it was really nice with African American local authors. So, it was very well attended, and also it was very informative. The books that they had written, and they were able to present those books on February 17<sup>th</sup>. Then last Saturday, the Friends of the Library invited me to the Adamsville. I was able to sit in with them and share as they continued to read the Personal Librarian and discuss it. So it was very enlightening for me. So I again, thanks for all the good work, the programs. I see them happening at Adamsville, and I hope around to a lot of the other libraries to just see what's going on.

**MRS. GAYLE H. HOLLOMAN:** That is wonderful and thank you so much.

**MR. PAUL KAPLAN:** That's great.

**CHAIR PRISCILLA BORDERS:** Ms. Jordan.

**MS. LINDA JORDAN:** I just want to add this -- what did I attend last year, Zenobia? It was great.

**MRS. ZENOBIA CLAXTON:** The Peachtree Film Festival.

**MS. LINDA JORDAN:** It was awesome. That auditorium was full, off and on. We had some actors here, and all that. So, I was wondering, are we going to do it again this year? Is that --

**MRS. GAYLE H. HOLLOMAN:** At -- it was at Peachtree?

**MS. LINDA JORDAN:** Yes.

**MRS. GAYLE H. HOLLOMAN:** I haven't heard yet. They've been kind of slowly ramping down because we're supposed to be at some point, as soon as we get the word, closing it for renovation. So it's not as robust as it will be. But once we do that and reopen, so I have not heard that it's in place again this year.

**MS. LINDA JORDAN:** Gotcha. But is the auditorium going to be revamped too? Because that's a great place. I was wondering how we let people know about that auditorium.

**MRS. GAYLE H. HOLLOMAN:** Now, did you say Peachtree?

**MS. LINDA JORDAN:** No, no.

**MRS. ZENOBIA CLAXTON:** Peachtree Film Festival.

**MS. LINDA JORDAN:** Peachtree Film Festival.

**MRS. GAYLE H. HOLLOMAN:** Oh, the Peachtree Film Festival, I'm sorry. Which branch was it, Auburn?

**MRS. ZENOBIA CLAXTON:** Here.

**MS. LINDA JORDAN:** It's was here.

**MRS. GAYLE H. HOLLOMAN:** It was here, oh, yes. Yes.

**MS. LINDA JORDAN:** This library --

**MRS. GAYLE H. HOLLOMAN:** Oh, yes, we have lots of things here.

**MS. LINDA JORDAN:** The -- I didn't know how we market the auditorium. It's a great spot to do events. So I was just curious about that.

**MRS. GAYLE H. HOLLOMAN:** Well, the word is on the street, and believe me, Zenobia, and Audrey book those facilities, the fifth floor and the auditorium in the basement level, all the time. I have a feeling that once we get to a point where it's open to even more people, we're just going to be filled up on a daily basis.

**MS. LINDA JORDAN:** Good.

**MRS. GAYLE H. HOLLOMAN:** It's just amazing.

**MS. LINDA JORDAN:** Great job.

**MRS. GAYLE H. HOLLOMAN:** It's, the renovation of it, makes such a difference.

**MS. LINDA JORDAN:** Yes.

**MRS. GAYLE H. HOLLOMAN:** So yes, I think so. But I haven't heard yet.

**MS. LINDA JORDAN:** Okay.

**MRS. GAYLE H. HOLLOMAN:** But I think we will. We have lots of things going on. That was the next thing I wanted to point to. Well, we talk about first the usage summary, but I'll talk more about what's coming in the future. Looking at the monthly usage summary, we are -- I have one, only one concern and it's the amount is 52 percent of number of people entering the library for any reason. There are a lot more people that appears in the month of January who went online, and they were doing a lot of their work there. They were doing a lot of their reading and research or what have you there. So I think that's what happened, maybe with the weather, I don't know what it was. But that was a little bit surprising to us. Otherwise, we're up tremendously with teen programming and attendance. Even the problem that we thought we had with our reaching children and their parents to come to programs, we're up 20 percent there. So we're just really, really happy that we're on the upswing for most things. We're going to continue to address

those things that we find that seem to be dipping a little bit from where they had been. Any questions on that?

### **FCLS LOOK AHEAD EVENTS/PROGRAMS**

Well, the Look Ahead, I think it's very good in the sense that we've got a lot of programming going on. We have a lot of activities going on. I hope that you got your Library Access copy. I think our new book selection for One Book, One Read made a beautiful cover. So, we've got, if you look through here, you'll see programs up through April and May, and I think that's an awful -- I mean, an awesome situation to have. We've got the Bookmobile schedule going on in here to let you know what programs the Bookmobile will be attending. We're getting more and more questions for that. We hope you get both mobiles -- both Bookmobiles on the road soon. One of them has had a few problems, and so we're trying to get it back up to speed so that it can go out as well as the one that's wrapped for children's exposure. So there are a lot of things and it's through here that you will see them, and then other programs that, of course, we couldn't put them all in this booklet that you will see advertised. We're trying to build up the length of time that we're able to make people aware of things so that we can be at least two to three weeks ahead. Right now, though, as I mentioned earlier, they're working on summer reading. We hope to get that done so we're into the fall, so that we're not butting ourselves up against so many calendar dates that we can't fulfill what we need to the last minute, because we found that when you plan ahead like that, you get more people who are intentional about coming. They will be here because they put it on their calendars and all that, and they can plan ahead. So that's what we're trying to make sure we do. Any questions about that?

**CHAIR PRISCILLA BORDERS:** For the Library Access, how do the public get a hold of that?

**MRS. GAYLE H. HOLLOMAN:** They're in -- it's in copies in every branch.

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. GAYLE H. HOLLOMAN:** I think they put about 5,000 of these.

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. GAYLE H. HOLLOMAN:** So, they're sent out in bulk to the branches once we receive it. It's always hot off the presses, we're looking forward to it. So and then people just pick it up for free, of course.

**CHAIR PRISCILLA BORDERS:** I got to commend, please commend your communication team, because that's well written, it's engaging, it's informative. I find it very useful for myself.

**MRS. GAYLE H. HOLLOMAN:** Thank you. It's on the website as well. So they can get it in all kinds of ways. I'm very impressed. It has come so far from where it was, and this time, I've really commended the staff on the fact that they were able to get dates out ahead, far ahead, so that we're not, you know, you see it, and then it's happening tomorrow. We don't want that to be the case.

**CHAIR PRISCILLA BORDERS:** We've got a question.

**MRS. GAYLE H. HOLLOMAN:** I'm sorry?

**MR. D. CHIP JOYNER:** Is there a way to subscribe to the library calendar, where it automatically uploads to a Google or an Apple calendar.

**MRS. GAYLE H. HOLLOMAN:** I don't know. Zenobia, can we do that?

**MRS. ZENOBIA CLAXTON:** I don't know. I'll put that on the list.

**MRS. GAYLE H. HOLLOMAN:** Between her and Brazos, I'm sure we can get it figured out.

**CHAIR PRISCILLA BORDERS:** So for clarification, is that for each library, what's happening at each library? Is there a generalized calendar?

**MR. D. CHIP JOYNER:** It depends on how they set up the calendar.

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. GAYLE H. HOLLOMAN:** On the website, there's a -- isn't it generalized calendar? Yes, on the website.

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. ZENOBIA CLAXTON:** Of events.

**CHAIR PRISCILLA BORDERS:** Oh, I saw -- yes, on the -- of events, and it tells you which library it's happening, yes.

**MRS. GAYLE H. HOLLOMAN:** Which library, where it's happening.

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. GAYLE H. HOLLOMAN:** But some of our --

**MR. D. CHIP JOYNER:** So very similar to subscribing to the Hawks game or Falcons game, it pops up in my calendar automatically. It'd be nice if the library --

**MRS. GAYLE H. HOLLOMAN:** Oh, ours doesn't do that, though.

**MR. D. CHIP JOYNER:** -- events do, too. Subscribing --

**MRS. GAYLE H. HOLLOMAN:** Oh, I see what you mean. Yes, but I'm sure some of the admin team and others can come up with some way to do it, perhaps. I don't know, it probably cost -- don't you -- do you get that as part of your membership, though, if you have ticket?

**MR. DAMIAN DENSON:** Yes, usually, there's something you can click, and then it'll -- you can save it to your calendar.

**MS. LINDA JORDAN:** Right, subscribe.

**CHAIR PRISCILLA BORDERS:** Yes.

**MRS. GAYLE H. HOLLOMAN:** So you don't have to be a season ticket holder for that?

**CHAIR PRISCILLA BORDERS:** No.

**MRS. GAYLE H. HOLLOMAN:** Just anybody. Okay, all right. Just anybody --

**CHAIR PRISCILLA BORDERS:** It's this sync that we have a Zoom meeting, and you can add to your calendar.

**MR. DAMIAN DENSON:** Right.

**CHAIR PRISCILLA BORDERS:** It's something like that.

**MRS. GAYLE H. HOLLOMAN:** Like that.

**CHAIR PRISCILLA BORDERS:** You can import it into your calendar.

**MR. DAMIAN DENSON:** It be there, let's see.

**CHAIR PRISCILLA BORDERS:** Beyond that, I'm not technical, so.

**MR. D. CHIP JOYNER:** It's becoming far more common.

**CHAIR PRISCILLA BORDERS:** Yes.

**MR. D. CHIP JOYNER:** So I don't think there's --

**MRS. GAYLE H. HOLLOMAN:** I know what you mean though.

**MR. D. CHIP JOYNER:** -- a cost.

**MRS. GAYLE H. HOLLOMAN:** But I don't know that we can do it, but we can look into it. I do want you to know that we have 18 libraries that are Advanced Voting sites. The voting, the advanced voting goes through the 8<sup>th</sup> of March. So we do have that in play right now as one of the activities going on in the libraries. Any additional questions about any of those things under the reports? Thank you.

**CHAIR PRISCILLA BORDERS:** No further -- any, anything regarding the Director's report, let's move on to unfinished business with the Central Library update.

### **UNFINISHED BUSINESS**

#### **CENTRAL LIBRARY - UPDATE**

**MRS. GAYLE H. HOLLOMAN:** The Central Library has been doing a lot of programming. Almost every Saturday in the month of February, we've got a lot of programs going on, African American History Month authors, artists, events, and exhibits. In the month of January, we had lots of programs going on there. So they have really stepped it up here at Central, and doing an amazing work. I attended at noon, I think it was last Wednesday or Thursday, a jazz program that took place here. So there are a lot of great opportunities. We have great acoustics on the first floor, and they've really taking advantage of that. We had six -- I think it was Eight Piece Band that performed different traditional jazz tunes and had a vocalist, and it was just really, really well done. We just want to boost our attendance because we're trying to have more programs here at noon so people will come over at lunchtime. We're thinking of possibly adding chair yoga. So those are some things that are of interest. I may be interested in that one. So we'll see how it goes. I think that'll be a wonderful thing. But it's been really nice here. Any other questions about Central?

**CHAIR PRISCILLA BORDERS:** Quick question about --

**MR. DAMIAN DENSON:** Follow up on that calendar. You add by event, but the not the entire calendar. There's an add-to-calendar button on each event.

**CHAIR PRISCILLA BORDERS:** Okay. Thank you for that information, Mr. Damian. So, in terms of Central, any security issues?

**MRS. GAYLE H. HOLLOMAN:** We've had a few that require them to put in -- required Fulton County Police to put in place a security -- a security staff member who will be sort of like the head of all of it. We think that's going to make a difference. We'll be able to

have the actual security company staff report to them, and keep track of their doing -- their doings and the comings and goings, and their scheduling and all those types of things. It just started midweek last week, and I think it's going to make a huge difference. They have a couple of actual police officers who are Sergeants, at the sergeant level, and they are more routinely on premises here and in the branches. Captain Schierle is now Major Schierle, he got a promotion. So someone will be replacing him at some point soon we hope. But right now, we're still in touch with him. He's still one that we report things to, and he's still responds to things that are going on.

**CHAIR PRISCILLA BORDERS:** Thank you for that update. Any other questions or comments?

### **AFPL FOUNDATION MOU - UPDATE**

All right, let's proceed to the Library Foundation MOU update. The MOU update is going to be reflective of, I know you guys received an email regarding the proposed policy. So it's not going an action item today, because we -- we're still waiting for input and questions from Board of Trustees Members to make sure that they've had the opportunity to review it. But if you have any questions or comment, you may send them to myself or Nina, and we'll make sure we get those answered or hopefully incorporated into the policy. But if any -- does anybody have any questions or comments regarding the policy that you have before you, the hard copy, it's the -- we also send you an electronic copy. So if there's nothing, we'll just wait to get responses from you. The idea is, we're going to go give everybody the opportunity to review it and give us their input. After that, have the Attorney to look over it. Chip, when you have time, you and I need to get together to discuss this a little bit more. So, it's not going to be an action item this month. But hopefully, we're going to try to target next month for this MOU, this policy, okay. But the key team is still meeting. I don't know when our next meeting is, but we're still going to be meeting. Right now, that, the policy is our focus, and hopefully this will be the happy medium of how we could move forward. Any questions with this? Yes.

**MR. D. CHIP JOYNER:** Have we received feedback from the Foundation on this draft so that --

**MRS. NINA RADAKOVICH:** They have not, the Board has not seen it, their Executive Director and a few Board Members have seen it, the ones working on the committee. So, Erin called me today, and asked what we were going to do, and I told her. She said well, then maybe after that, she can distribute it to the Foundation Board Members and get any input they may have. I don't think they will have any input. We'll see.

**CHAIR PRISCILLA BORDERS:** So we're still, everybody's still looking at it and talking. So, it's a progression, so we're going to move with the flow to the extent that we can -- everybody get consolidated feedback and we could move forward. Next Board meeting, we'll try to do it. But we're just going to keep moving forward with this process. So that's the policy and the MOU.



### **24-06 DRESS CODE - DISCUSSION**

With regarding to the dress code, the library policy, and code of conduct, I know you guys got multiple emails from me regarding that, and here's hard copies. With regarding with the dress code, basically, the dress code is the 2021 version that the Board had previously proposed. It was never formally adopted, and you guys got an electronic copy and a hard copy. Again, if there's any comments, let me know. But with the dress code, I've asked that Director Holloman share that proposed updated dress code with her staff and get their input, insights, if there's anything that needs to be changed, or comments, so we can get that addressed before we give that final copy for the Attorney to review. So once again, we don't have a specific timeline, when that will be an action item for the Board. We're just waiting for everybody's input with that.

### **LIBRARY LOAN POLICY - DISCUSSION**

So, with the library loan policy, you should have a hard copy of the Boston library of policy as well as the one for the Fulton County Library policy. If you can see, it has the edits reflective of what language was specifically applicable to us as a library. So, take your time and look over that and review it, and please provide feedback or anything to us, well, to myself, and I'll make sure I capture that and make the necessary edits. I am -- I've also asked Director Holloman to share that with her team and get their insight as well with that.

### **CODE OF CONDUCT - DISCUSSION**

Then we have the code of conduct. The code of conduct concerns the additional language regarding how are we going to cover emergency issues and preparedness? That language that was proposed, basically, first, it says that we are aligned with what the county does. If they close or if they want something, you know, the library goes with that. All other else will -- falls with the Executive Director, she makes the call, depending on what emergency measures she has to take. So and once again, I've asked Director Holloman to share that with her staff and get her insight as well. So once we get input from the Board and from the staff, and we'll get all those edits together, we'll make sure we'll get those three documents to the County Attorney for final review before we take an action item on the Board. Anything else? Any questions or comments regarding those? Yes.

**MRS. GAYLE H. HOLLOMAN:** Yes. I just wanted to say, I did share this with the Administrative Team --

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. GAYLE H. HOLLOMAN:** Those policies, and they -- I did receive some comments and some updates, and we need to just discuss and explain some of the thoughts on.

**CHAIR PRISCILLA BORDERS:** Okay.

**MRS. GAYLE H. HOLLOMAN:** Particularly with regard to the dress code.

**CHAIR PRISCILLA BORDERS:** Okay. So do me a -- I think it's best rather than -- because, you know, give them to me, so I can share them with the Board.

**MRS. GAYLE H. HOLLOMAN:** Okay.

**CHAIR PRISCILLA BORDERS:** Then -- because we need to have time to review it.

**MRS. GAYLE H. HOLLOMAN:** Exactly.

**CHAIR PRISCILLA BORDERS:** Because to have a discussion now, impromptu, is not going to work.

**MRS. GAYLE H. HOLLOMAN:** Right. Oh, no.

**CHAIR PRISCILLA BORDERS:** Yes.

**MRS. GAYLE H. HOLLOMAN:** I was going to send it to you.

**CHAIR PRISCILLA BORDERS:** I appreciate that.

**MRS. GAYLE H. HOLLOMAN:** I just want you to know that we did talk about it last week, we had a meeting about it.

**CHAIR PRISCILLA BORDERS:** Right.

**MRS. GAYLE H. HOLLOMAN:** They sent me, since that time, some thoughts about it. So I need to get those to you.

**CHAIR PRISCILLA BORDERS:** Yes, perfect. Then I'll -- and I'll collect all those and make sure that the Board gets everything at the same time so we can get input on one - one version rather than sending you guys multiple versions each time. Thank you for that update. So if there's nothing else regarding with the MOU, the MOU slash policy, dress code, the loan policy, or code of conduct, we'll move along to the rental policy. Yes.

**MR. D. CHIP JOYNER:** So at one time, we had more -- we would hear more incidents regarding violations of the Code of Conduct. It seems like that's gotten better. Maybe it's perhaps, the refresh on the libraries or better enforcement. Is there anything you can share, or is it just because I'm not the Chair anymore, I don't hear about all these --

**MRS. GAYLE H. HOLLOMAN:** No, no.

**MR. D. CHIP JOYNER:** -- the details?

**MRS. GAYLE H. HOLLOMAN:** Well, I think things have become better, Mr. Joyner. I think there's a lot more scrutiny going on. The police have been really, really more heavily involved in coming over and coming in a timely fashion. Because that was part of the problem, by the time they get here sometimes, they person creating the problem would be gone, because they realized they're being, the police are being called or whatever. Of course I have to say, there are some that I don't know about until it's done it over, so that's another problem. But other than that, I think it has really changed a lot, particularly here Central. I think that it's helped a lot that, not only did Dr. Small, who's the Central Library Administrator, have a meeting with the security team and some of her staff here a few weeks after that, the security company themselves had an actual meeting, where they paid all of their employees to come in at 8:00 a.m., and have a big meeting about what's expected, and things like that. That's been about three weeks ago, that has made a huge difference. So I think the tone and tenor of just how they operate is a lot better. I don't hear, when I go downstairs, I don't hear a lot of the noise from them that we used to hear. They seem to be more focused, they're spread out more. So I do think that it's made a huge difference. In the branches we still have times when maybe a security guard doesn't

call in to say they're running late or they're not going to make it, then we have to wait for a guard to come to be sent over in their place. But that's not happening even as much as it was at one point. So things are improving.

**MR. D. CHIP JOYNER:** Then the Social Worker is making an impact --

**MRS. GAYLE H. HOLLOMAN:** The Social Services staff have made a difference. They're two of them now, and so they have made a huge difference. It's amazing, the work that they're doing, and how well received it's become.

**MR. D. CHIP JOYNER:** Great, thank you.

**MRS. GAYLE H. HOLLOMAN:** You're welcome.

**CHAIR PRISCILLA BORDERS:** Any other questions or comments?

### **RENTAL POLICY - DISCUSSION**

**MRS. GAYLE H. HOLLOMAN:** The rental policy.

**CHAIR PRISCILLA BORDERS:** Yes.

**MRS. GAYLE H. HOLLOMAN:** Yes. We have not met again, I'm sorry to say. But I'm not -- I'm not running that -- I'm not in charge of that discussion as far as when we set dates to meet, because they've had so much to happen. With all this cybersecurity attack stuff, I think it's on the back burner for right now. But we're posed to work with them. We've got ideas in mind. We've all -- I've also given them a list of what we'd like to charge for our different spaces. When it was looked at preliminarily, they seemed to think it was in line with what they already have done in the past when they rented out the Atrium at the County. So, we're just waiting to be convened again. Once we are, then we'll start the process, and hopefully it'll go on to the Board of Commissioners agenda within the next few months.

**CHAIR PRISCILLA BORDERS:** Any questions regarding the rental policy? Hopefully, there'll be an opportunity to meet and get some forward momentum before the end of the year on the rental policy. But we'll keep that on the agenda --

**MRS. GAYLE H. HOLLOMAN:** Yes.

**CHAIR PRISCILLA BORDERS:** -- for future updates.

### **NEW BUSINESS**

#### **LEGISLATIVE SENATE BILL 390**

**CHAIR PRISCILLA BORDERS:** So if there's nothing further, let's move to new business, the Legislative Senate Bill 390. I know that multiple emails have been sent to each of the Trustees regarding that proposed Bill. Then today, it's Crossover Day. So if that Bill crosses over out of the Senate, it goes to the House. If it passes at the House, it goes to the Governor's for signature. So monitor today to see whether that Bill comes out. I mean, I'm monitoring it to see whether or not it comes out of the Senate. But do you have anything else to share regarding the Bill, how it would impact the Library System in general?

**MRS. GAYLE H. HOLLOMAN:** Well, it will have quite a few impacts on not just us, but the whole state of Georgia's libraries. It seems to come down to a little different than it

was originally though. Originally, the idea was to decertify librarian's licenses. So that would mean that we would no longer be required to have licenses or to be certified as librarians. We would no longer have to renew our licenses in June. We would -- it would just be quite -- quite a situation for us. We would not be able to compete with those who have the licensure from other states. It would have been hard to attract and recruit and retain librarians. But now it seems to have gotten to a point where -- because one concern was the Valdosta State's program for the master's in library science. So, they have about 400 students, I think in that program at the moment. So that was going to be a real concern of the Board of Regents. So at this point, it looks as though it's come down to certification will be held by another entity, it won't be the ALA. But we would still be able to be certified and still certify new master's degree holding librarians, so that's a positive. But we do think that the accreditation will no longer be -- well, we know that if it goes through, it would no longer be with ALA. So that's interesting. We don't -- we also know that we would not be allowed to use taxpayer dollars to fund any kind of training or anything that has to do with ALA. I guess you could do it on your own, but I don't know if that would be worth it at that point. Also, the Library Systems often pay for us to go to attend conferences and things like that. So those, of course, are taxpayer dollars. So we would no longer be able to do that. But it would really have a major -- a major hit to us if it were to go and pass in its original format. So we're just waiting to see, you know, how it turns out at this point.

**MR. PAUL KAPLAN:** There is a possibility it might not pass the House, as of yesterday. I talked to a couple of people, and there's a possibility it won't get through the House. But we'll have to see what happens.

**CHAIR PRISCILLA BORDERS:** Yes.

**MR. PAUL KAPLAN:** But it would really impact the way things operate, not only here, the entire state.

**MRS. GAYLE H. HOLLOMAN:** The entire state.

**MRS. NINA RADAKOVICH:** There's no specific plan for alternative certification, is there?

**MRS. GAYLE H. HOLLOMAN:** Well, it's the Georgia Library Council, I believe, it was talked about, would be the certifier. So I'm not sure how they're going to make this happen. There's been nothing concrete stated that I'm aware of. We've been following it very closely. All of the persons in the county level are aware of it, and that's just basically all we can do because, you know, it's a state thing. So it depends upon how they want to do it. At some point, they thought the Board of Regents might want to take it all over. But most people seem to think that's a bit much, and that they wouldn't want to have that burden. So we'll just have to see. We're constantly receiving emails from the Office of the Chancellor, and this is the Chancellor of the Libraries. We'll just have to wait and see how it turns out.

**MS. LINDA JORDAN:** Director Holloman, how many schools have a Master of Science, Library Science Program?

**MRS. GAYLE H. HOLLOMAN:** Oh, in this state, only one, and that's Valdosta State.

**MS. LINDA JORDAN:** Okay.

**MRS. GAYLE H. HOLLOMAN:** You know, for 50 years, the one at Clark Atlanta University operated, that's my alma mater for library science, and it closed. Then prior to that, many years before that, Emory University had a program and it closed. So now, the only one remains is the one I mentioned at Valdosta State. But it's a -- it would just be a big blow to us as a state and -- and then of course, we're the largest library system in the state of Georgia, we employ about 129 librarians. So that's a big -- that's a big, big factor, and a big problem for so many people who sought to become educated in that field. I mean, I know that I would have a bias, but I don't know that -- just like I couldn't be a lawyer, because I'm not degreed, just like I couldn't be a doctor because I'm not. But I can be what I am, and to take away my certification just, I don't know, it just doesn't sit well. But we'll see what happens. Lots of people think they can do what we do. But it's -- I think part of it, though, is that maybe we don't talk it up enough, don't talk it up as a career enough. But there's a lot more that goes into it than people think, and -- anyway.

**MR. PAUL KAPLAN:** The thing passes, it worries me is, the way we purchase books will change, certain books?

**MRS. GAYLE H. HOLLOMAN:** More than likely.

**MR. PAUL KAPLAN:** It's going to start. I mean, it's starting now.

**MRS. GAYLE H. HOLLOMAN:** Yes.

**MR. PAUL KAPLAN:** But I mean, this would really hinder.

**MRS. GAYLE H. HOLLOMAN:** Yes, more than likely.

**MR. PAUL KAPLAN:** It also hinders the books that we have sitting on shelves.

**MRS. GAYLE H. HOLLOMAN:** Oh, yes.

**MS. LINDA JORDAN:** Right.

**MRS. GAYLE H. HOLLOMAN:** It would probably --

**CHAIR PRISCILLA BORDERS:** How we actually give service to the patrons.

**MR. PAUL KAPLAN:** Absolutely.

**CHAIR PRISCILLA BORDERS:** That -- it's going to come down to that.

**MR. DAMIAN DENSON:** So is that the root cause of this legislation?

**MR. PAUL KAPLAN:** Yes.

**MS. LINDA JORDAN:** Yes, the books.

**MR. PAUL KAPLAN:** Yes.

**MRS. GAYLE H. HOLLOMAN:** Yes, well --

**CHAIR PRISCILLA BORDERS:** It depends on who you talk to.

**MRS. GAYLE H. HOLLOMAN:** That's a big part of it.

**MR. DAMIAN DENSON:** Right.

**MRS. GAYLE H. HOLLOMAN:** That may be a big part of it.

**CHAIR PRISCILLA BORDERS:** Yes. So there's -- I think everybody has their own personal perspective of, you know, the policy. But from, you know, looking at our

responsibility to the patrons, such a drastic change will change -- will -- no, will impact how we service the patrons and how we can do best for them. It's going to be a ripple effect. So we'll see what happens today and if it goes to the House, we'll see. Any other questions or comments? Well, hearing none, that was the last thing on the agenda. I'll entertain a motion to adjourn.

**ADJOURNMENT**

**MOTION**

**MS. LINDA JORDAN:** So, moved.

**CHAIR PRISCILLA BORDERS:** We have a first.

**MS. BEVERLY RICE:** Second.

**CHAIR PRISCILLA BORDERS:** We have a second. All those in favor?

**TRUSTEES:** Aye.

**CHAIR PRISCILLA BORDERS:** Consensus. Thank you guys so much.

**(Whereupon the Regular Meeting of the Board of Trustees concluded at 4:46 p.m.)**

**Fulton County Library System (FCLS)**

**Gayle H. Holloman**

**February 2024**

Things were busy around the entire FCLS in February. The cybersecurity attack which began in mid-January caused downtime of computers, copiers, printers, and telephones. Statistics for the month were impacted because of the affect on needed services. Hiring and promotions were suspended, indefinitely. However, staff met the moment with innovative programs and services.

Signature events that led to programs and displays focused on, President's Day; American Heart Month; National Cancer Prevention Month; Black History Month and Valentine's Day.

Storytime, craft and Lego programs were held; line dancing classes took place; and estate planning classes were presented for adults.

Library employees enrolled in numerous free training programs and staff continued to attend their Certified Public Manager training classes.

Partnerships continued with AARP Tax Aides; and a presentation was held for children called "I Love H2O," a water program with Fulton County Public Works. ESL classes were held; and 18 libraries served as voting sites from February 19<sup>th</sup> through March 8<sup>th</sup>.

Three branches remained closed. The East Point and M. L. King, Jr. libraries are closed for renovations; and the Cleveland Avenue Library continues its renovation, following the fire that happened last July.



**FULTON  
COUNTY**  
LIBRARY  
SYSTEM

**MONTHLY FINANCIAL REPORT**  
**Doc. #24-14**

**TO BE REPORTED VERBALLY AT**  
**MARCH 27, 2024**  
**BOARD OF TRUSTEES MEETING**



## Monthly Usage Summary - February 2024

Doc. #24-15

Activity and Description	2024	YTD	2023	YTD	YTD % +/-
<b>Circulation</b>					
Total number of items checked out of the library	178310	376890	166665	345465	9%
<b>Holds</b>					
Number of requests by patrons	43,087	97357	42584	92618	5%
<b>Visits</b>					
Number of people entering a library for any reason	144565	305601	232561	566539	-46%
<b>Computer/Internet Usage</b>					
Number of computer sessions (Internet access and office software)	13963	80041	64395	125957	-36%
Number of hours of computer use	5,282	32169	25852	50635	-36%
<b>Web Page Visits</b>					
Number of times people have visited the library's websites	1109065	2521810	861964	1841649	37%
<b>Web Visitors</b>					
Number of people who visited the library's websites	179,247	403841	164657	349167	16%
<b>Virtual Circulation</b>					
Number of materials downloaded or streamed	163795	337930	127063	265874	27%
<b>Virtual Circulation Users</b>					
Number of people who downloaded or streamed	35329	69624	27660	56712	23%
<b>Children's programs</b>					
Library sponsored programs offered for children (birth - 12)	324	576	218	428	35%
Number of people attending programs	7031	13019	4993	8711	49%
<b>Teen Programs</b>					
Library sponsored programs offered for teens (13 - 17)	82	168	58	82	105%
Number of people attending programs	882	1978	364	523	278%
<b>Adult Programs</b>					
Library sponsored programs offered for adults (18 + )	306	545	302	525	4%
Number of people attending programs	3277	6384	5051	7350	-13%
<b>Programs - Total</b>					
Library sponsored programs offered (includes all-ages not counted ab	915	1628	740	1242	31%
Number of people attending programs	15975	33125	13203	20092	65%
<b>Meeting Rooms</b>					
Non-library sponsored meetings or activities scheduled	292	598	344	617	-3%
Number of people attending meetings or activities	4042	8847	5872	10937	-19%
Number of people attending meetings or activities	4,805	4,805	5,065	5,065	-5%

## February 2024 Executive Write Up

January's virtual circulation users was revised down from 77,006 to 34,294. Fulton County's Strategy Office was offline in January due to cyberattack, and we were unable to pull the official numbers. Hoopla uses different parameters to calculate users, so we used the Strategy Office's numbers.

Also due to the cyber-attack, not all library visits were recorded through our gate software. We included what we were able to capture and are working with IT and Bibliotheca to restore services.

Computer numbers are down significantly since the public computers were offline during most of February.

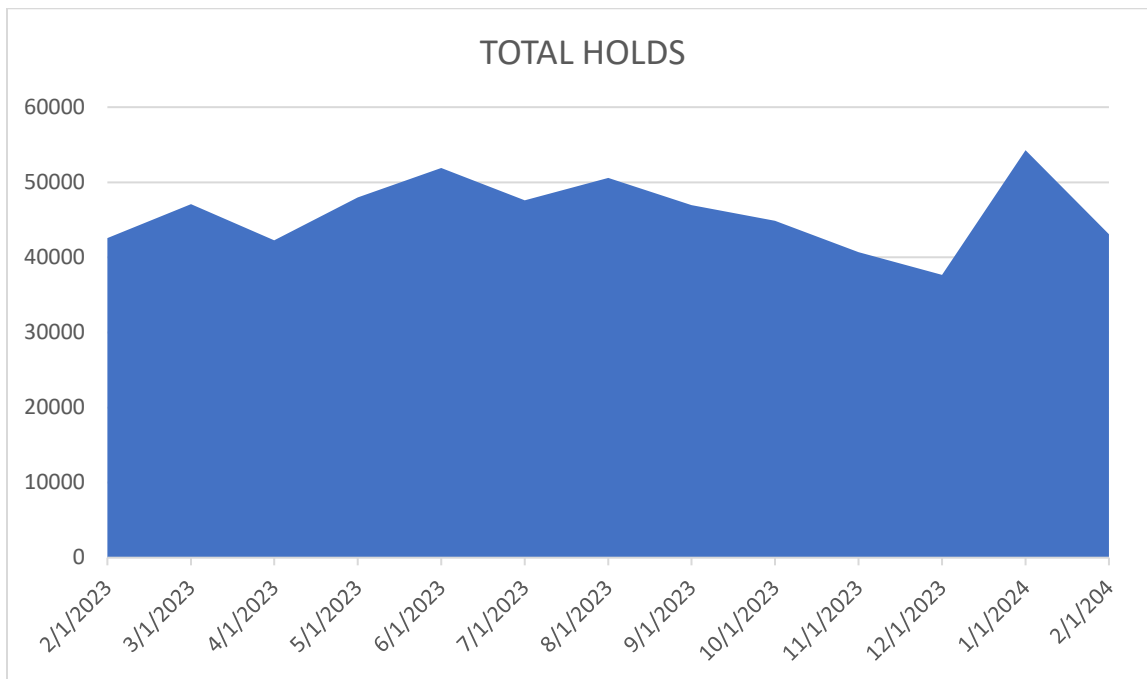
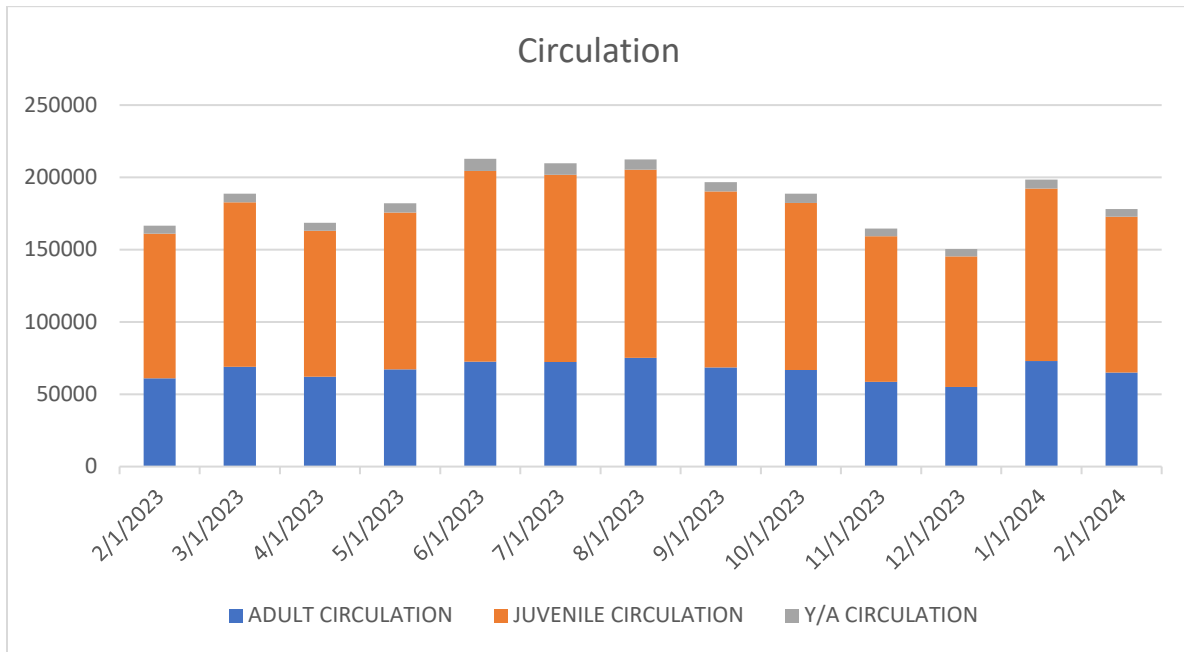
## Fulton County Library System Circulation Stats - February 2024

AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	Month-2024 TOTAL	Month-2023 TOTAL	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2024 CIRC	YTD 2023 CIRC	INCREASE/ DECREASE	PERCENT CHANGE
ADAMS PARK	415	636	33	1	1085	768	317	41.28%	2,101	1,722	379	22.01%
ADAMSVILLE/COLLIER HEIGHTS	582	844	74	0	1500	881	619	70.26%	2,975	1,841	1,134	61.60%
ALPHARETTA	5321	11556	513	17	17407	18819	-1412	-7.50%	37,390	42,065	-4,675	-11.11%
BUCKHEAD	4167	5234	193	15	9609	8453	1156	13.68%	20,027	17,291	2,736	15.82%
CLEVELAND AVE	28	4	0	0	32	760	-728	-95.79%	57	1,511	-1,454	-96.23%
COLLEGE PARK	721	1052	70	2	1845	1200	645	53.75%	3,987	2,614	1,373	52.52%
DOGWOOD	635	411	87	1	1134	1052	82	7.79%	2,095	2,150	-55	-2.56%
EAST ATLANTA	2106	3355	142	0	5603	5140	463	9.01%	12,234	10,722	1,512	14.10%
EAST POINT	68	87	5	1	161	1522	-1361	-89.42%	366	3,258	-2,892	-88.77%
EAST ROSWELL	4265	6754	239	17	11275	11162	113	1.01%	24,205	22,687	1,518	6.69%
EVELYN G. LOWERY @ CASCADE	764	1050	113	0	1927	1882	45	2.39%	3,956	3,694	262	7.09%
FAIRBURN	573	870	42	0	1485	1275	210	16.47%	3,189	2,781	408	14.67%
GLADYS S. DENNARD @ SOUTH FULTON	1176	1428	124	2	2730	2452	278	11.34%	5,742	4,849	893	18.42%
HAPEVILLE	728	1088	58	2	1876	1201	675	56.20%	3,766	2,568	1,198	46.65%
JOAN P. GARNER @ PONCE DE LEON	4562	4973	262	7	9804	8932	872	9.76%	20,951	19,130	1,821	9.52%
KIRKWOOD	1423	3637	113	7	5180	4809	371	7.71%	10,814	9,837	977	9.93%
LOUISE WATLEY @ SOUTHEAST ATLANTA	765	1007	255	0	2027	1648	379	23.00%	4,178	3,767	411	10.91%
MARTIN LUTHER KING, JR	166	219	12	0	397	1103	-706	-64.01%	1,283	2,290	-1,007	-43.97%
MECHANICSVILLE	279	375	48	0	702	526	176	33.46%	1,394	967	427	44.16%
METROPOLITAN	1314	3112	125	3	4554	4246	308	7.25%	10,139	8,810	1,329	15.09%
MILTON	4040	9839	282	8	14169	11941	2228	18.66%	30,440	21,961	8,479	38.61%
NORTHEAST/SPRUILL OAKS	2671	6736	386	4	9797	9367	430	4.59%	20,355	20,404	-49	-0.24%
NORTHSIDE	3266	5959	237	6	9468	7945	1523	19.17%	20,013	15,981	4,032	25.23%
NORTHWEST @ SCOTTS CROSSING	1085	2497	127	3	3712	3421	291	8.51%	7,693	6,624	1,069	16.14%
OCEE	4669	10959	680	3	16311	15469	842	5.44%	34,034	29,730	4,304	14.48%
PALMETTO	473	745	21	0	1239	1575	-336	-21.33%	2,646	3,032	-386	-12.73%
PEACHTREE	2365	1609	103	10	4087	3919	168	4.29%	8,723	8,569	154	1.80%
ROSWELL	5377	7373	337	19	13106	11889	1217	10.24%	28,061	26,312	1,749	6.65%
SANDY SPRINGS	6670	10233	433	15	17351	15660	1691	10.80%	36,674	32,589	4,085	12.53%
WASHINGTON PARK	507	619	46	3	1175	1413	-238	-16.84%	2,490	2,766	-276	-9.98%
WEST END	621	727	80	3	1431	1166	265	22.73%	2,826	2,505	321	12.81%
WOLFCREEK	1152	1894	126	1	3173	2685	488	18.18%	6,245	5,430	815	15.01%
<b>BRANCHES TOTAL</b>	<b>62954</b>	<b>106882</b>	<b>5366</b>	<b>150</b>	<b>175352</b>	<b>164281</b>	<b>11071</b>	<b>6.74%</b>	<b>371,049</b>	<b>340,457</b>	<b>30,592</b>	<b>8.99%</b>
CENTRAL	1982	789	88	13	2872	2235	637	28.50%	5,704	4,767	937	19.66%
OUTREACH SERVICES	3	0	0	0	3	8	-5	-62.50%	6	8	-2	-25.00%
AUBURN AVENUE RESEARCH	83	0	0	0	83	141	-58	-41.13%	131	233	-102	-43.78%
<b>SYSTEM TOTAL</b>	<b>65,022</b>	<b>107671</b>	<b>5454</b>	<b>163</b>	<b>178310</b>	<b>166665</b>	<b>11645</b>	<b>6.99%</b>	<b>376,890</b>	<b>345,465</b>	<b>31,425</b>	<b>9.10%</b>

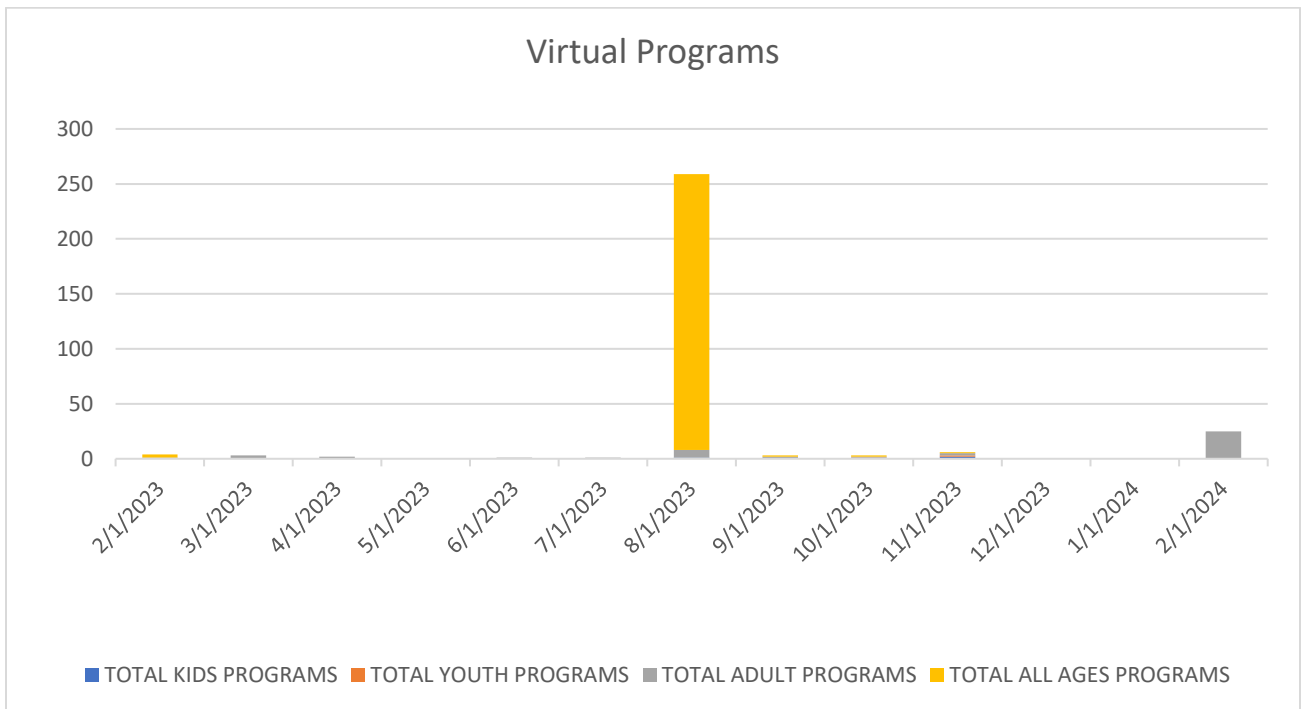
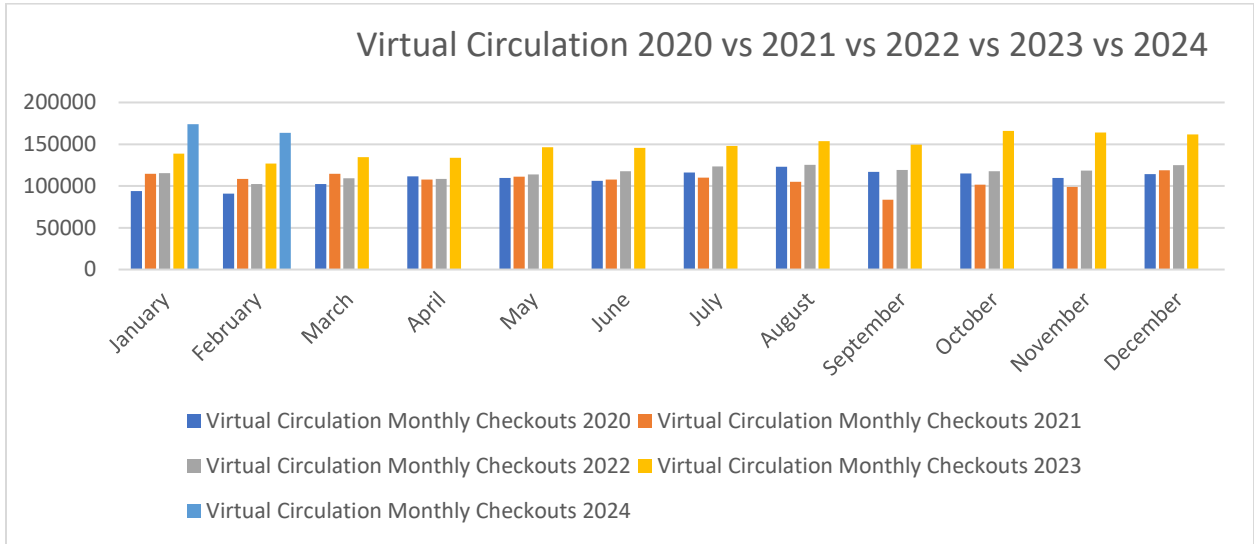
## FULTON COUNTY LIBRARY SYSTEM STATS AT A GLANCE - February 2024

AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	1,085	80	454	3,234	0	0	0	0	0
ADAMSVILLE/COLLIER HEIGHTS	1,500	69	905	2,574	40	145	5	77	1
ALPHARETTA	17,407	693	83	0	51	1270	27	657	0
BUCKHEAD	9,609	588	430	9,649	20	934	20	230	0
CLEVELAND AVE	32	22	0	0	0	0	0	0	0
COLLEGE PARK	1,845	104	907	4,543	9	83	3	19	0
DOGWOOD	1,134	39	333	0	18	89	4	56	0
EAST ATLANTA	5,603	286	82	1,129	6	71	8	56	0
EAST POINT	161	88	0	0	0	0	0	0	0
EAST ROSWELL	11,275	312	9	2,896	32	503	6	38	2
EVELYN G. LOWERY @ CASCADE	1,927	205	749	5,763	27	504	12	202	0
FAIRBURN	1,485	119	278	497	12	128	0	0	0
GLADYS S. DENNARD @ SOUTH FULTON	2,730	197	28	0	48	713	7	33	0
HAPEVILLE	1,876	88	183	10,632	35	313	17	62	0
JOAN P. LOWERY @ PONCE DE LEON	9,804	474	1424	8,003	17	240	3	27	0
KIRKWOOD	5,180	189	110	4,387	19	359	9	90	0
LOUISE WATLEY @ SOUTHEAST ATLANTA	2,027	62	630	0	46	346	9	103	0
MARTIN LUTHER KING, JR	397	65	0	263	0	0	0	0	0
MECHANICSVILLE	702	44	585	3,247	3	3	9	107	2
METROPOLITAN	4,554	143	684	5,506	24	552	24	243	0
MILTON	14,169	411	122	6,382	61	1012	6	105	8
NORTHEAST/SPRUILL OAKS	9,797	284	10	5,020	31	409	11	135	5
NORTHSIDE	9,468	244	193	5,692	16	903	2	52	0
NORTHWEST @ SCOTTS CROSSING	3,712	175	579	1,713	14	274	0	0	0
OCEE	16,311	451	114	6,694	30	529	2	40	0
PALMETTO	1,239	53	1	1,100	38	376	0	0	0
PEACHTREE	4,087	317	1	5,220	21	197	0	0	0
ROSWELL	13,106	528	274	3,538	46	823	10	95	1
SANDY SPRINGS	17,351	670	649	19,094	71	1442	8	82	7
WASHINGTON PARK	1,175	38	318	3,415	8	100	4	31	3
WEST END	1,431	102	431	3,644	11	122	6	159	0
WOLFCREEK	3,173	234	353	85	12	106	13	538	0
<b>BRANCHES TOTAL</b>	<b>175,352</b>	<b>7,374</b>	<b>10,919</b>	<b>123,920</b>	<b>766</b>	<b>12,546</b>	<b>225</b>	<b>3,237</b>	<b>29</b>
CENTRAL	2,872	399	3038	20,645	143	3318	67	805	11
VIRTUAL PROGRAMS					3	25			
OUTREACH VIRTUAL PROGRAMS	3	11	0	0	3	86	0	0	0
AUBURN AVENUE RESEARCH	83	2	6	0	0	0	0	0	0
<b>SYSTEM TOTAL</b>	<b>178,310</b>	<b>7,786</b>	<b>13,963</b>	<b>144,565</b>	<b>915</b>	<b>15,975</b>	<b>292</b>	<b>4,042</b>	<b>40</b>

## February 2024 Executive Summary – Charts



January 2022 virtual circulation and virtual circulation users numbers were revised upward due to Hoopla.



### Virtual Program Attendance

