

BOARD OF TRUSTEES

MEETING INFORMATION PACKET

JANUARY 22, 2025



BOARD OF TRUSTEES

THE JANUARY 22, 2025 MEETING WAS CANCELED DUE TO INCLEMENT WEATHER.

ALL DOCUMENTS IN THIS PACKET WAS APPROVED AT THE FEBRUARY 26, 2025
BOARD OF TRUSTEES MEETING.

JANUARY 22, 2025



TABLE OF CONTENTS

TOPIC	Page#
Board of Trustees Meeting Minutes - December 18, 2024	4-27
DIRECTOR'S REPORT	28-29
MONTHLY FINANCIAL REPORT - TOTAL LIBRARY	30
MONTHLY FINANCIAL REPORT - BY ORG TYPE	31-33
MONTHLY FINANCIAL GRAPHS	34-38
MONTHLY USAGE SUMMARY	39-40
MONTHLY SYSTEM CIRCULATION STAT	41
MONTHLY SYSTEM STATS AT-A-GLANCE	42
QUARTERLY SYSTEM STATS AT-A-GLANCE - 4 TH QUARTER	43
MONTHLY SYSTEM STATS GRAPHS	44-46

FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING JANUARY 22, 2025 Doc. #25-01



FULTON COUNTY LIBRARY SYSTEM
BOARD OF TRUSTEES MEETING
DECEMBER 18, 2024 - 4:00 P.M.



Members Present: Borders, Priscilla - Chair

Jordan, Linda Joyner, D. Chip

Kaplan, Paul (via Zoom)

Radakovich, Nina - Vice Chair

Rice, Beverly

Members Absent: Denson, Damian J.

Piontek, Joe

Also In Attendance: Holloman, Gayle H. - Executive Director

Clary, Audrey - Assistant to the Director's Office Claxton, Zenobia - Assistant to the Director's Office Hall, Hirshel - Assistant County Attorney (Via Zoom)

Guest: Strange, Claudia, P/R Marketing Director

Webinar Attendees: 2 Attendees

Board Chair Priscilla Borders called the meeting to order at 4:01 p.m.

TABLE OF CONTENTS

CALL TO ORDER	4
PUBLIC COMMENTS	4
24-63 ADOPTION OF AGENDA	4
MOTION	4
24-62 APPROVAL OF MINUTES - NOVEMBER 20, 2024	4
MOTION	4
CLAUDIA STRANGE, P/R MARKETING DIRECTOR	5
CHAIRMAN'S REPORT	14
WORK ORDERS REPORT	14
24-66 DIRECTOR'S REPORTS	16
LIBRARY SERVICES AND TRENDS	16
24-64 MONTHLY FINANCIAL REPORT	16
24-65 MONTHLY USAGE SUMMARY	16
UNFINISHED BUSINESS	19
CENTRAL LIBRARY - UPDATE	19
AFPL FOUNDATION M.O.U UPDATE	21
RENTAL POLICY - DISCUSSION	21
NEW BUSINESS	21
FCLS CODE OF CONDUCT POLICY - AMENDMENTS	21
MOTION	21
FCLS 2024 HOLIDAY CLOSING CALENDAR DISCUSSION	23
MOTION	23
ADJOURNMENT	24
MOTION	24

CALL TO ORDER

CHAIR PRISCILLA BORDERS: Good afternoon, it is 4:01. We're going to start today's Board of Trustees meeting. My name is Priscilla Borders, I'm the Board Chair. So, Mrs. Zenobia Claxton, do we have any public comments?

PUBLIC COMMENTS

MRS. ZENOBIA CLAXTON: We do not have any public comments at this time. Thank you.

24-63 ADOPTION OF AGENDA

MOTION

CHAIR PRISCILLA BORDERS: Thank you. So, Board Members, please take a moment to look over the agenda, and please signify if there are any additions or corrections. Let me know before we take a vote. Under new business, I would like to add two items. The first item is amendments to the code of conduct, and the second is consideration of updates to the library calendar. Anything else to add, Board Members? If nothing, I'll entertain a motion to adopt the agenda for December 18, 2024.

MOTION

MS. BEVERLY RICE: So, moved. MR. PAUL KAPLAN: So, moved.

CHAIR PRISCILLA BORDERS: We've got a first and a second. All those approved in adopting the agenda, please signify by saying, aye.

TRUSTEES: Aye.

CHAIR PRISCILLA BORDERS: Any opposed?

TRUSTEES: (No responses.)

24-62 APPROVAL OF MINUTES - NOVEMBER 20, 2024

MOTION

CHAIR PRISCILLA BORDERS: As for a matter of record, Mr. Kaplan, Board of Trustees, is joining us virtually, and he has been approved to join us virtually. So next, let's move to the approval of the minutes of November 20, 2024. Please take a moment to review it. If there's any corrections or edits, please signify now. If none, I'll entertain the motion to approve the minutes of November 20, 2024.

MS. BEVERLY RICE: I'd like to make that motion to approve the minutes for November 20, 2024.

CHAIR PRISCILLA BORDERS: We have a first, do I have a second?

MRS. NINA RADAKOVICH: Second.

CHAIR PRISCILLA BORDERS: We have a second. All those in favor of approving the minutes of November 20, 2024, signify by aye.

TRUSTEES: Aye.

MS. LINDA JORDAN: I abstain.

CHAIR PRISCILLA BORDERS: Thank you. We have one abstention. Otherwise, are there

any no -- nays?

TRUSTEES: (No responses.)

MS. LINDA JORDAN: If we were not here, we're supposed to abstain. He can't vote.

CHAIR PRISCILLA BORDERS: Mr. Davis -- Mr. Joyner, do you abstain?

MR. D. CHIP JOYNER: I didn't know I had to abstain.

MS. LINDA JORDAN: Well, if we were absent --

CHAIR PRISCILLA BORDERS: No.

MS. LINDA JORDAN: -- from the meeting, don't we abstain? Well --

MS. BEVERLY RICE: If he read them.

MS. LINDA JORDAN: Oh, if we read them? Okay.

CHAIR PRISCILLA BORDERS: Yes. MS. LINDA JORDAN: Well, I abstain.

CHAIR PRISCILLA BORDERS: So, we have one abstention, but otherwise, do we have any in the negative? If none, the minutes of November 20, 2024, are adopted. So, let's proceed to the next matter is we're going to have a presentation from the P/R Marketing Director, Claudia Strange.

CLAUDIA STRANGE, P/R MARKETING DIRECTOR

MRS. CLAUDIA STRANGE: Hello. How's everybody today?

TRUSTEES: Good.

MRS. CLAUDIA STRANGE: I will try to keep it lively and brief. I know it's the end of the year, and here's the handout. Mr. Kaplan, if you want me to email this to you, I'm happy to do so.

MR. PAUL KAPLAN: Unless you can take a ride over real quick.

MRS. CLAUDIA STRANGE: I will speak loudly and clearly so you know exactly what you're missing here.

MR. PAUL KAPLAN: Okay.

MRS. CLAUDIA STRANGE: You're missing all the goodies that I'm going to show off. But so, this is our 2024 Marketing, P/R Marketing Overview. So, we had a lot this year. I'm sure you all know, you've been invited to all of it, and probably got sick of hearing from us. But we had, of course, all of the great signature programs that the Library System does, we support from a P/R and Marketing standpoint. That includes, of course, getting the word out about the program, making sure we create a website every time we have a new One Book, One Read with a new author, all of the great information for Summer Reading. We take care of updating all of our flyers, all of our website presence, and all of our social media for all of our signature programs. So, when you see One Book, One Read coming up for the next year, that's the P/R and Marketing team getting all of that going. We do things like create, like the posters that you see at the branches. We design, our graphic designer designs all of this stuff, and we get it all printed for all 34 libraries to be able to promote these things. So, this is just a little bit of the, like, day-to-day stuff that maybe you don't get to see as much of, but it's very much a large part of what we do every day. One Book, One Reads, Summer Reading, Library Card Sign-up Month, Teentober, and Children's Book Festival. You all know we had some amazing authors here this year. So, we supported the work that Cheryl Small did here at Central with some of the bigger author talks, the Tamron Hall, you all saw that. Jason Reynolds, obviously, Princess Tiana was here. That was a big undertaking with Anika Noni Rose, Nikole Hannah-Jones was also another huge program that we supported, again, with where we are helping make sure that the events are streamed so that you're able to watch them online, make sure that they're on our YouTube page, make sure that they're on our

Facebook page, make sure that we have equipment that works and that the sound is good. working with Zenobia and team to make sure that everything is working in the auditorium before we bring in these huge-named authors. Also working with the authors and their PR teams to make sure that when we get interviews with each of these folks that come through, I'm sure you've seen some of the interviews we've done with them, we have to get approvals and permissions with all of that and make sure that we're not asking them anything that they don't want to answer. So, we're just working and organizing all of that kind of PR that goes on with each of these big events as well has been a large part of our work this year. Of course, there's just a little bit of impact and reach numbers on here in terms of customer satisfaction for the Library System. Being 97 percent, I think, something we're very proud of here. We also have a lot of wonderful people following us. We have almost 200,000 newsletter subscribers, so that's our E-News that we send out twice a month. Our social media continues to grow and grow and grow. We're over 11,000 followers on Facebook. We've -- our Instagram following has grown almost three-fold in the last couple of years. It's up to over 6,000 people following us there now. We have started also producing short-form videos for TikTok about different library services. So that's grown in just a few months to almost 700 people. So very quickly growing, our YouTube, which was kind of a little sad with only about 100 followers, has grown to almost 900 subscribers now, so that's slowly growing. That has all happened as the result of very deliberate work to make sure that when we're creating content for our YouTube channel, for FGTV, for anybody, that when we're creating this kind of long-form content, that we're also taking it and we're divvying it up into smaller, short-form content that we can then put out on social media, on things like TikTok, on things like Instagram, on things like Facebook reels, things that you all use day to day. But as you know, a business that's trying to, you know, jump for anybody's attention that we can get, we have to make sure that we're constantly keeping it fresh, exciting, engaging, and so we've been doing a lot more work towards trying to make our video more engaging. Any questions so far?

TRUSTEES: (No responses.)

MRS. CLAUDIA STRANGE: All right, I'll keep going. So, media services, I just covered a little bit of that. We also do film editing and developing of all of our segments for the Fulco Library Access Show that you all, I'm sure, are familiar with and watching every month on FGTV. We also, again, I just mentioned about the social media clips, and the creating of all those individual stories that we do out of our longer form programming. We also, one of the new things we did this year is we created segments on every single one of our, well, all of our major Partner PASS Programs. So, segment on Zoo Atlanta, segment on Shakespeare Taverns, a segment on Alliance, a segment on a number of the different passes that our patrons are using, so they can learn more about them, and then they can kind of share that information out. Center for Puppetry Arts, whatever it is, they can kind of grab just that little piece, share it with friends, family, whomever. Hopefully, to help that kind of continue to grow.

MS. LINDA JORDAN: Question.
MRS. CLAUDIA STRANGE: Yes.

MS. LINDA JORDAN: Are you tracking the uses of the Passes?

MRS. CLAUDIA STRANGE: So, we don't track that in my department, but it is tracked. So, we can, we can pull that at any time to see kind of how that's working.

MS. LINDA JORDAN: Okay.

MRS. CLAUDIA STRANGE: For sure. Any other questions? All right, I'll keep going. Actually, I wanted to share a couple of little things that we did this year as well. Some, I think you all received a new welcome brochure. Did you all get a copy of this yet? So, this was a labor of love, but it has, we've finally gotten it down to like a very beautiful looking, I think, first thing that you get when you come to the library, rather than, like the one sheet of paper that we've been handing out for a really long time. This, the reason this is always so difficult is because things just change so regular. You know, things can change so quickly that we want to try and keep this as accurate and up to date as possible. But what you'll find here is everything you need to know when you sign up for your library card for the first time. So just how, you know, everything about collections, books and browsing, how long you keep stuff, how long, you know, you have before you have to take it back, what some of our most popular digital resources are, and of course, information about our Passes. So that just kind of gives you, like, the kind of high-level overview of everything. They can just hand this over and be like, here you go, these are all the great things you have now. So that was something new that we did this year. A little bit of the other kind of new stuff that we tried this year as we entered into some additional advertising with Atlanta Parents. So, if you've been picking up a copy of Atlanta Parent in your local library branch or wherever you happen to see it, we have been doing about four ads a year with Atlanta Parent to showcase some of the work that we're doing. Of course, this is our Summer Reading ad. So, we had a really nice presence for Summer Reading, along with Children's Book Festival. We also do some work with them, where they will promote us on their website and on their social media as well. We also did something similar with South Fulton Magazine, where we did some advertising, and then they also gave us some editorial as well. So, this was a nice full spread that they did in South Fulton Magazine for the library. So, I'll leave that here too if you all want to take a look. I don't have that thing -- only got one copy. So, I'm going to leave it here for you all to look at if you'd like to. Then we also did a partnership with WABE, where we are working with them to get our message out on air as well as on social media, and through their community partnerships with their E Newsletter. So that partnership has allowed us to really increase our visibility a little bit more there. Okay, let's see, I think that's it for their -- oh, I wanted to share, this was kind of hot off the press, so I thought I would come and share it with you all, which is exciting because in January, we'll hopefully see you guys for the unveiling of the Auburn Avenue 30th Anniversary Card. So, we had Victor Simmons and Mrs. Holloman have worked together to commission this piece from Charlie Palmer in honor of their 30th Anniversary. We got the piece, and what he's doing is, we're only printing 500 of these. He has personally, individually, hand autographed every one of them, so that he -- ultimately, when you get this, you get a little piece of artwork in your pocket to take with you. So, anybody that comes and signs up for a new library card, we have -- it's not out yet. We haven't -- we haven't announced this yet, so please do. We don't have it ready for anybody to check out

yet, but as soon as we unveil it to the public, we'll be able to have these, have these as a -- as an option for what kind of library card you want when you get your new card.

CHAIR PRISCILLA BORDERS: That's only for new cards?

MRS. CLAUDIA STRANGE: Great question. So current cardholders will be able to get a replacement card for just a dollar. So, you can get a replacement card if you really want to get your hands on one of these. We'll -- we'll let you know one when, you know --

MRS. GAYLE H. HOLLOMAN: But it is limited to 500 --

MRS. CLAUDIA STRANGE: It's only 500, that's correct. So, it won't be at every branch. It won't be a ton, but as soon as we have all that information, we'll put it out.

CHAIR PRISCILLA BORDERS: But when it's put out, it's put out throughout the county?

MRS. CLAUDIA STRANGE: That's correct.

CHAIR PRISCILLA BORDERS: Okay.

MRS. CLAUDIA STRANGE: So, it'll be very limited. I'm sure it'll be a very hot, hot ticket.

MS. LINDA JORDAN: Yes.

MRS. CLAUDIA STRANGE: So --

CHAIR PRISCILLA BORDERS: The other question, will it only be at the Auburn Library?

MRS. CLAUDIA STRANGE: No. CHAIR PRISCILLA BORDERS: Okay.

MRS. CLAUDIA STRANGE: We'll have them at several libraries, not just Auburn. Yes. The idea was to try to get -- spread it out as much as we can with the -- with the limited number that we get.

CHAIR PRISCILLA BORDERS: Anybody, even the youth, can get --

MRS. CLAUDIA STRANGE: Yes.

CHAIR PRISCILLA BORDERS: Okay.

MRS. CLAUDIA STRANGE: Anybody. As long as they're either new or they have a dollar.

CHAIR PRISCILLA BORDERS: Okay.

MRS. NINA RADAKOVICH: If it's really popular, might you do it with another celebrity, or something --

MRS. CLAUDIA STRANGE: I would love to. I know that Gayle and I have talked a lot about like, where we could partner with, like, maybe if like, if we had, for example, if we had the World Cup coming here, or if we had, like, some sort of basketball playoff, if we had something like a natural, a natural partnership opportunity, like something like that there, we would love to. So certainly, open to that if anybody has any good contacts in any of those areas, like whether it's soccer, whether it's football, whether it's basketball, I think there's opportunity, when we have these huge events in Atlanta to do stuff like this. We just have to make sure we have the connection and a way to get some more cards printed. But I think on our end, this part is, this isn't the hard part, it's the getting -- getting what's the art we're going to look like? How many people have to be involved in that decision making process? How many creatives in one place? Are we going to be able to actually do this and get it done on time? But something that we -- yes, totally open to.

CHAIR PRISCILLA BORDERS: How long would it take to get that?

MRS. CLAUDIA STRANGE: This did not take as long as I thought. This probably took, would you say, between legal and all that stuff --

MRS. GAYLE H. HOLLOMAN: About a month and a half.

MRS. CLAUDIA STRANGE: Yes.

MRS. GAYLE H. HOLLOMAN: About a month and a half.

MRS. CLAUDIA STRANGE: Yes, not too bad. Then he got right to work. As soon as all of the contracts were signed and everything was in order, he got right to work creating the piece, and then it may have taken us maybe, like, a month to get them order. I'll leave it here for you all to look at. But this has Annie McPheeters on it, which I thought was really neat. We have, you know, the King Center in the background. So, it's a really -- he captured a lot of really beautiful things in here that I think you're going to like. So that's exciting.

MRS. GAYLE H. HOLLOMAN: I was supposed to be on the committee for the soccer game

MRS. CLAUDIA STRANGE: Oh, that's right.

MRS. GAYLE H. HOLLOMAN: -- for the World Cup. So, I've been putting it out there that we want to try to do a library card --

MRS. CLAUDIA STRANGE: Yes.

MRS. GAYLE H. HOLLOMAN: -- A limited edition library card, so hopefully it can happen.

MRS. CLAUDIA STRANGE: Fingers crossed. I mean, and there's so much good opportunity with stuff like that, because you could get, like, two or three players. Doesn't have to be just one person, it could be different faces. Then you've got people trying to get certain ones. I just think it's a great way to engage the public, people who might not come here regularly, and also just keep that kind of excitement going, not just in the city, but out -- maybe we, you know, send them to Sandy Springs from one, or wherever.

CHAIR PRISCILLA BORDERS: I think that's a nice idea. We have our own Pokémon cards. **MRS. CLAUDIA STRANGE:** Exactly. I think there's, you know, again, the other thought is, you know, maybe doing like a -- we did a redesign your library card contest, like an online one with the kids over Library Card Sign-up Month a couple years ago. So, if we wanted to kind of keep -- keep that and take it to the next level, we could have something that we actually printed for the public, that we could, you know, which would really, really make someone's day, whoever won that contest. But also, we can, you know, there's other opportunities for stuff like that. It doesn't just have to be celebrity, so, yes.

MRS. NINA RADAKOVICH: I think it'd be great motivator for kids to go to the library.

MRS. CLAUDIA STRANGE: Yes.

MRS. NINA RADAKOVICH: Because then they could use their card.

MS. LINDA JORDAN: Definitely.

MRS. CLAUDIA STRANGE: They can have their own card that they care, right, and not just mom and dad's.

MRS. NINA RADAKOVICH: They can have, like, some real colorful art on it, like the Blue Suede Shoes Cat, the local guy, what's the name of --

MRS. CLAUDIA STRANGE: Yes, the Pete Cat. Yes.

MRS. NINA RADAKOVICH: Yes. Pete the Cat.

MRS. CLAUDIA STRANGE: So that's -- that's something that I'm kind of excited about, and I think it's going to be super fun in the new year. Then just some promotional things, I'll leave them here, if you all want to take a look at some of the things we created this year. Then the last piece I'll cover is just their printing continues to be a big bulk of our work. So, some of the things that you guys, I know are already very much aware of and read, I know every single quarter, is our Library Access Magazine. So, we continue to put that out anywhere between 16 and 20 pages every quarter. It's a -- it's a big project, but our designer does a beautiful job with it. We're really proud of that piece. I showed you, the redesigned welcome brochure, talked about branches, flyers, posters, calendars. This is all the things that we just create throughout the year for the branches so that they can promote everything that they're doing. We also worked on their -- the Staff Development Day printables, particularly the 20-page booklet for Staff Development Day, the 16-page conference booklet for the Auburn Avenue Anniversary this year, and maybe again, all collateral and design and materials for all of our signature programs. So that's pretty much us in a nutshell. We do work on the website. We do a lot of little other things too, like event planning and re-openings that -- you all know all that, so just focus on, like, our kind of bread and butter.

MR. D. CHIP JOYNER: Question. MRS. CLAUDIA STRANGE: Yes.

MR. D. CHIP JOYNER: Your social media, which has the most engagement, if you see likes or --

MRS. CLAUDIA STRANGE: Yes, so, good question. I -- and yes, followers is only so much. The most engagement we continue to get is Instagram.

MR. D. CHIP JOYNER: Instagram.

MRS. CLAUDIA STRANGE: A hundred percent, Instagram is our hottest and most well-engaged tool of them all. I will tell you; Twitter is not a big engagement for us. I think the biggest, you know, thing that we continue to get, I think, with our Twitter, is that all of our educators are on Twitter. So, APS, Fulton County Schools, all of them, that's kind of where we engage a lot with our student-family communities, so still has some value there. But also, that seems to be dropping off a little bit. Facebook, Twitter, Instagram, still hard, strong.

MR. D. CHIP JOYNER: What is the year over year, what would you say growth has been with each one of these?

MRS. CLAUDIA STRANGE: I will have to give you that information. Let me -- let me check because I don't want to give you the wrong information. We have a pretty good amount of growth. It's definitely slowed down since, since we started really pushing at it hard, and we were 20 and 30 percent growth for the first few years. But now, I would say maybe five, 10 percent of year over year, that we're still growing. Nothing is going down, which is great. So, we're continuing to see growth in every one of our areas. But it's definitely slowed.

MR. D. CHIP JOYNER: We don't have to pay for further engagement, or are --

MRS. CLAUDIA STRANGE: We can. That is something that I'm -- I would like to explore some more. It's a little challenging when spending funding with the county to do things like social media advertising, because it's like, you got to use a credit card, it hasn't just sat on file. It's just -- it gets a little complicated, so just trying to figure out how to weed through all

of that so that we can do some of that advertising. But it is -- it is what would make sense for us to start doing a little bit more of is paid advertising and getting people that we don't already reach, because that's -- I mean, we're really, really great at telling the story of what we do, getting information out about what we do to all the people that we know support us. So that could be through the Foundation, that could be through social media following. That could be by having a library card. That can be because there's -- their teacher talks about the library at school, or they came to an author talk. But what we want, I want to see us grow a little bit more doing is reaching those people that don't and haven't interacted with the library 10 years, haven't stepped foot in it, and that's how we're going to get to those people.

MR. D. CHIP JOYNER: Then in the social media, is there collaboration with the Foundation in --

MRS. CLAUDIA STRANGE: Yes.

MR. D. CHIP JOYNER: -- messaging and --

MRS. CLAUDIA STRANGE: Yes, for sure. So, the Foundation is wonderful about making sure that their messaging is always in line with ours, so that if we're, you know, doing a specific program that they're supporting, we are -- we're making sure that our voices are online.

MR. D. CHIP JOYNER: Great.

MS. LINDA JORDAN: I had another question.

MRS. CLAUDIA STRANGE: Yes.

MS. LINDA JORDAN: Have you looked at doing any research on Bluesky, the CEO of Twitter

MRS. CLAUDIA STRANGE: So funny, you -- I -- literally, today was the first day that I had started having that discussion with my team, like, is this something we need to look at --

MS. LINDA JORDAN: Because the former CEO of Twitter --

MRS. CLAUDIA STRANGE: -- We have not --

MS. LINDA JORDAN: -- went to -- well, he started Bluesky, so a number of people are going from Twitter to Bluesky.

MRS. CLAUDIA STRANGE: Right.

MS. LINDA JORDAN: So that's why I asked.

MRS. CLAUDIA STRANGE: Right, right. So, we're -- I'm looking at and looking to see at what point it's going to be important for us to be in that space. I haven't seen it happening yet in terms of libraries and public, you know, public organizations like ours, but we're watching it. We're monitoring it to see if -- because if it does become a space that's as populated, if not more, than Twitter, then we would need to be there.

MS. LINDA JORDAN: Got you.

MRS. CLAUDIA STRANGE: But not yet, not yet.

MS. LINDA JORDAN: Not yet.

MS. BEVERLY RICE: My question would be, I know you can't capture everything --

MRS. CLAUDIA STRANGE: Sure.

MS. BEVERLY RICE: -- in this little one flyer. But I don't see any of the adult programs listed here that you offer at the library.

MRS. CLAUDIA STRANGE: Sure. So, One Book, One Read, definitely adult programming, Library Card Sign-up Month is definitely youth and adults, and of course, all of our author talks. But I did forget to mention one that I -- that I think will also fit into that, so I'm glad you brought it up. Connect the Dots is something we started this year. Gayle and Commissioner Barrett joined forces to kind of put up this Digital Literacy Program that Commissioner Barrett had a lot of passion about, and she had a partner, and the library seemed like a natural place to do it. So, one of the new things that we also started this year is Connect the Dots, which every quarter we visit a different part of the county, one for adults, one for youth. So, it is all with the part -- with the purpose of putting a free laptop computer in the hands of every attendee. We've done eight total programs this year so far. We just finished our last round. We were at capacity, over capacity and booked with standbys for every single program, which I think shares that we -- that it's needed. What it was is basically that for the adult session we had, what we typically saw were some -- a lot of seniors, a lot of folks where maybe English is their second language, coming in to learn how to just, number one, get the computer, because they may need it for whatever, if they don't have a computer at home, this is how they got a free one. They do have, the obligation is they have to stay with us for two hours and just make sure they know how to do the basic things on a computer. How do you, just things that we might take for granted. How do you copy and paste? How do you just, like, log into Gmail, or how do I set up an email account in some cases? So, whatever it is that they need, we're providing them with some learning services for two hours. They're also getting a free year of technical support for their machine from our partner, which is Inspire EDU. We do the same thing for children, except that when a person -- a young person, signs up to come and get a computer, they have to have an adult with them. Doesn't have to be a parent. It could be any kind of, any caregiver, could be an older sibling that's over 18, but somebody that we know will be able to support them once they leave our building with that computer. If they don't know what they're doing, we need to know they're going home with somebody who might be able to help them. So, we're hoping, you know, it'll help with schoolwork. It might help with like tele-health visits for seniors who might not be able to leave the house. So that's been an exciting new thing for us. It is going to move into the next year, so we're starting planning for that now.

MS. BEVERLY RICE: The new program that we started this year with adults for -- to get at a high school GED or --

MRS. CLAUDIA STRANGE: Yes, and that's so -- so, I don't do programming. I just do the marketing side of things, but the -- so, the program that you're talking about is -- God, Gayle, why am I blanking? Our -- I'm completely blanking out now.

MRS. GAYLE H. HOLLOMAN: I'm sorry, which one?

MRS. CLAUDIA STRANGE: The GED program, not the GED, but the --

MRS. GAYLE H. HOLLOMAN: Online.

MRS. CLAUDIA STRANGE: Career Online High School. MS. BEVERLY RICE: Career Online High School, yes.

MRS. CLAUDIA STRANGE: Good grief, I'm like, I'm -- it's in here somewhere.

MRS. GAYLE H. HOLLOMAN: I was going to mention it a little bit later.

MRS. CLAUDIA STRANGE: Yes, so --

MS. BEVERLY RICE: Okay.

MRS. CLAUDIA STRANGE: Yes, Career Online High School is definitely an adult program.

I don't -- I don't oversee that, but I definitely have helped support it by promoting it.

MS. BEVERLY RICE: You do promote it? Okay.

MRS. CLAUDIA STRANGE: Yes. We do promote it. for sure.

MS. LINDA JORDAN: Great. Awesome.

CHAIR PRISCILLA BORDERS: One other question, can you remind us how large is your

team?

MRS. CLAUDIA STRANGE: Thank you. I love this guestion. So, it's me and two others. We always need more help. So, I will make my push for -- we would love a fourth. Our team, I think, is very small but mighty, and we get a lot of work done. But we can always -- we definitely would love more, more staff, because we want to do more, we want to do so much more. It's just, there's only so many hours in the day. It's -- it's very hard to push creatives as hard as we do here, because you all, as you know, I mean creative brains need a little time to come up with things to create. So, they're -- they're definitely like machines putting out the work, but we, you know, it's me and two people, and it's, it's a lot. We have a lot of work on our plates, but we love it, so.

CHAIR PRISCILLA BORDERS: Anybody have any questions or comments? But I can note that most of us have been to several of the events, and you guys do wonderful job giving the swag, and you know, making sure that everybody who gets copies of the books, get copies of the books. So, thank you for what you guys do.

MRS. CLAUDIA STRANGE: Thank you. Thank you. Well, I hope I'll see you all again soon. and Happy New Year. All right.

MR. D. CHIP JOYNER: Thank you.

CHAIR PRISCILLA BORDERS: Thank you so much.

MRS. CLAUDIA STRANGE: I'll get out of your hair. I'll leave samples here in case anybody wants to take a look at anything after the meeting, and I'll -- Zenobia will just stick them back in my office after, if you don't mine.

CHAIR PRISCILLA BORDERS: Appreciate that. MRS. GAYLE H. HOLLOMAN: Thanks, Claudia.

MS. LINDA JORDAN: Thank you so much. MRS. CLAUDIA STRANGE: No problem.

CHAIR PRISCILLA BORDERS: The next item on the agenda is the Branch Group Administrator?

MRS. GAYLE H. HOLLOMAN: I don't know, I think that's left over from something.

MRS. NINA RADAKOVICH: Last month.

CHAIR PRISCILLA BORDERS: That was last month?

MRS. GAYLE H. HOLLOMAN: Yes.

MRS. NINA RADAKOVICH: Nicolas, right?

MRS. GAYLE H. HOLLOMAN: When Nicolas was here, right.

CHAIRMAN'S REPORT

CHAIR PRISCILLA BORDERS: Well, we'll just note there's no presentation. So, let's move -- well, the Chairman's report, I have nothing to report other than what's on the agenda items listed here today. So, let's move on to Mr. Kaplan, work order report.

WORK ORDERS REPORT

MR. PAUL KAPLAN: Yes, sorry, I'm not over there. I had some foot surgery this morning, so I have to stay off my foot for a while. But I'll be back. Anyway, the total amount of work orders that we had last month was 168 work orders, 111 were completed. So, it was about almost a 68 percent completion from last month. Just again, give you an idea of the breakdown, HVAC, there was 34 HVAC work orders. There were 22 plumbing orders, 32 electrical orders, and miscellaneous represents 80. Miscellaneous is everything, but what those three I just told you about, that includes: Fire alarm systems, surplus things that have to be moved, furniture to be relocated, pest control, set up for programs, IT problems, security system problems, landscaping, garbage pickup. It's everything else, and other than the ones I just told you about. There's that many hours are put in just to keep the libraries running efficiently, and I think they do a great job. I don't know how they can finish these things in one month, but they do do it. But other than that, it's going along. I tell them a couple of problems we had at Central, a couple other places, it's taken care of unless there's something new, I haven't heard about today. But I haven't talked to Mr. Davis today at all. So hopefully, everything is operating. Anybody have any questions on this? Yes?

MR. D. CHIP JOYNER: I understand there were -- there are some issues at Auburn Avenue this, this past week, has that been corrected?

MR. PAUL KAPLAN: Yes, that's correct, and that should have been completed. That was on a circuit board. We had a heating system has a redundant, redundancy backup. Well, when one can't supply a sufficient amount of heat or air, either way, the second one is supposed to back it up. Well, it didn't do it. Not only did the first one fail, the second one failed, and that's after that was inspected.

MS. LINDA JORDAN: Wow.

MR. PAUL KAPLAN: Yes, by an outside contractor, I believe, and it just were not working properly. At the time of the inspection, everything was working, but the time when we needed, it failed. I can ask our director, if you heard anything else further. But I'm pretty sure those circuit boards have been replaced.

MRS. GAYLE H. HOLLOMAN: That was the two boilers, right --

MR. PAUL KAPLAN: Yes.

MRS. GAYLE H. HOLLOMAN: -- that were out. To my knowledge, everything's fine. I haven't heard anything different.

MR. PAUL KAPLAN: That's good. But here's what happened, here you have a backup system that failed too, so you know, things happen, and when it's mechanical, you never know what's going to happen. It just can be good one time, and the next, the next day, the thing fails.

MRS. GAYLE H. HOLLOMAN: Exactly.

MR. PAUL KAPLAN: But they're keeping up with it, they're doing what they can.

MRS. GAYLE H. HOLLOMAN: A lot of things they were able to determine this year, remotely. They were able to see it come up on their screens away from here or away from the branches, they were able to see it so then they could respond quicker. So that's been real helpful, that also they made a concerted effort in DREAM this year to put out notification to staff to turn on the -- when the temperatures are dropped, to turn on the water, let it run, and things like that. So that, we think is making a difference.

MR. PAUL KAPLAN: It is definitely, because last year, if you remember some of the failures that we had last year.

MRS. GAYLE H. HOLLOMAN: Right.

MR. PAUL KAPLAN: Well, the only thing I have to ask you, and I had forgot to follow up on it, the computer monitors in the security office at Central Library, did they replace them or put something different in there? Because we talked about it before, because some of those monitors are not able to pick up things, and I think they were making a change on it.

MRS. GAYLE H. HOLLOMAN: They have not.

MR. PAUL KAPLAN: Have you heard anything at all?

MRS. GAYLE H. HOLLOMAN: They have not gotten it completely changed out yet.

MR. PAUL KAPLAN: Okay.

MRS. GAYLE H. HOLLOMAN: So, the whole other story it's very costly.

MR. PAUL KAPLAN: Yes. I know.

MRS. GAYLE H. HOLLOMAN: It's extremely costly.

MR. D. CHIP JOYNER: Now, I have a question. With regards to Auburn Avenue, for example, if we have a freeze with pipes or anything, are these rooms secure so that some of these priceless items don't get damaged?

MRS. GAYLE H. HOLLOMAN: Not really.

MR. PAUL KAPLAN: The only way, really -- they didn't know it was -- they didn't know the system failed. The only way you can get somebody physically get out there and turn the water on, let it run. You know, we talk about that when you have to let the water drip. Also, on the heating system, they know that they checked everything out before the cold weather came. I hear that the computer system failed on it. I don't know if they sent somebody out in the middle of night when they detect this thing off the system. I'm not sure.

MRS. GAYLE H. HOLLOMAN: Well, they are able to do some of that sometimes. That's what they were able to do fairly recently. But there again, the items are not necessarily totally protected because it -- we just don't know what is going to happen, how it's going to happen, and that type of thing. So, it can become a major issue, if -- especially with the idea, with the situation of water seepage, that is --

MR. PAUL KAPLAN: Yes, especially at Auburn Avenue, with all the research and all the papers we have, don't we have a guard there all the time, 24 hours?

MRS. GAYLE H. HOLLOMAN: We have an alarm system now that it was renovated.

MR. PAUL KAPLAN: Okay.

MR. D. CHIP JOYNER: But I do want to mention, I know of a -- of two private groups that got notifications very early that Auburn was going to be closed, and they were able to make other changes --

MRS. GAYLE H. HOLLOMAN: Right.

MR. D. CHIP JOYNER: -- for new locations. So, I know they were really appreciative of that. So, thank you.

MRS. GAYLE H. HOLLOMAN: They tried to do that as much ahead of time as possible. I mean, they're really starting ahead of time this season, so I've been very impressed with that.

MR. PAUL KAPLAN: They try to keep -- they try to keep on top of everything as best they can. Everything is monitored, and you know, hopefully we get through this winter with no problems other than a few things like no heat or something like, anything like that, or any other kind of pipe problems. But so far, we're doing okay.

MR. PAUL KAPLAN: Any other questions?

MR. D. CHIP JOYNER: Light fixture in Central, the light bulbs, have we made progress on that?

MR. PAUL KAPLAN: I had not heard of any progress on that. I don't know if they rolled the equipment to take care of it. I would have to check on that.

MRS. GAYLE H. HOLLOMAN: I don't know either.

MR. D. CHIP JOYNER: Thank you.

CHAIR PRISCILLA BORDERS: If no additional questions or comments, thank you again, Mr. Kaplan, for all your work in keeping us up to date with maintenance issues. So, let's move on to Director's reports.

24-66 DIRECTOR'S REPORTS

LIBRARY SERVICES AND TRENDS

24-64 MONTHLY FINANCIAL REPORT

24-65 MONTHLY USAGE SUMMARY

MRS. GAYLE H. HOLLOMAN: Okay, thank you, Madam Chair. Good afternoon, everybody. I'm so glad to see everyone, and I wish you all the best for the holidays as they come up, and Happy New Year. Well, we have been doing a lot of work. The staff has been doing a lot of work here at the library. You'll notice the impact sheet that I included in this booklet today. In every aspect of our Strategic Plan, we're right there in action, literacy, digital inclusion, and our partnerships, those partnerships have really increased, and all -- most of these things that we're seeing are directly as a result of the support and the funding that we are receiving, and have been receiving now several years, particularly in an increased fashion, by the Atlanta Fulton Public Library Foundation. So, we're very, very happy with that. We have had record program attendance. It's been amazing with, as Claudia said earlier, with people at high capacity and beyond, we're always hoping that we don't tip the balance too much and get into a fire marshal situation. But we've had a great input and attendance that we just didn't expect for all ages. Great response to our Social Workers and the work that they're putting out. They set themselves up with different appointments here at the Central Library as well as they go out to various libraries on various days during the week, and they've got -- they actually make appointments to meet with people. They're doing an excellent job of helping people get back home, wherever home may be. They partner with the Greyhound bus company to get vouchers to help people go back and things like that. So, it's been a great work. Helping Mamas has been one of the newest partnerships that they've been able to work through, and

that's where mothers can come, it started with the Hapeville Library. We hope to expand it. They can go at least once a month and get diapers for their babies and wipes, and that has made a huge difference for a lot of people's lives. So, we're very excited about that and other work that they're doing. As you probably remember, as some of you were in attendance, and thank you for that, the M.L.K. Jr. Library, we opened on this past Monday. Dr. King's library there, named for him, and we were just -- it was a wonderful attendance, as well as a wonderful opportunity for us to see what can be done with small spaces. It is absolutely amazing. So those of you who were there, you know what I'm talking about. We hate that we couldn't expand, but what they did do was phenomenal. If you get a chance to go by, please do so. We're back open regular hours now, and it opened right, to the public right after the ceremony. We did have attendance by two of our Commissioners, our County Manager, our Chief Operating Officer, so that was good as well, and of course, the attendance of our construction team, Al Collins' team, and the architects. So that was really a grand day for us. We're looking forward now to getting East Point open and Peachtree open, the early part of the year, and of course, Cleveland Avenue reopened from the fire damage that happened. Any questions about any of that?

MR. D. CHIP JOYNER: Martin – M.L.K. that's a new lease, correct? Or when was the lease? MRS. GAYLE H. HOLLOMAN: It's not a new lease. We've had the lease there for quite some time.

MR. D. CHIP JOYNER: Oh, but was it just renewed before we started construction?

MRS. GAYLE H. HOLLOMAN: It was renewing, yes.

MR. D. CHIP JOYNER: Okay, okay, and we got an extension?

MRS. GAYLE H. HOLLOMAN: Yes.

MR. D. CHIP JOYNER: Okay.

MRS. GAYLE H. HOLLOMAN: So, we're -- we have two leased facilities, M.L. King and Peachtree. Any other questions on that?

MR. D. CHIP JOYNER: Very nice ceremony, though.

MRS. GAYLE H. HOLLOMAN: It was, it really was. We were so happy for it to get open. But please do take a look at that impact sheet, because it really puts it in focus, the things that so much work is being put into to meet the needs of our communities. We're trying to meet it at every level. You know, it's not easy, because, you know, it takes a lot. I mean, we added Literacy in Action, all these literacy programs. A class passed the GED program, the Career Online High School, and then we also went to ASL Deafined, so you can learn sign language, you know, trying to reach people in every literacy opportunity that we come up with. The Best Buy Teen Tech Center is doing extremely well. The remote locker over at the county is doing real well for -- for the county staff to be able to -- who are in 141 Pryor Street, to be able to use and have their books delivered there. So, it's just been a lot of work. Then the partnerships with the American Heart Association, the Alzheimer's Association, the Fulton County Magistrate Court, and Behavioral Health, those are things that we didn't always have. People are now coming to us and wanting to partner, wanting to see what we can do and what we can do next. All these opportunities we're having, and success we're having with author visits, everybody's saying, who's coming next? When are you going to get this one or

that one? So, we're excited about it, and that's the type of buzz that we wanted to have, and that's why, you know, if we could do something to get more staff for Claudia, that would help us to be able to promote things even better. But we're doing a great job, and things are coming along, and we don't want to lose the momentum. So, I'm still very excited about it, and I think staff are as well.

CHAIR PRISCILLA BORDERS: Questions? You can proceed.

MRS. GAYLE H. HOLLOMAN: Okay. The financial report is there. We are at about \$3.3 million left on the books for this year. As you know, the bulk of that goes to salaries and benefits. But that's where we are right now. We have asked for -- we always ask for things, but we think we're going to have a fairly lean budget next year, we're not quite sure. But we'll see how it shakes it loose as far as the county overall, and that does affect various departments. Of course, there are so many mandated departments or mandated opportunities, required opportunities, that we cannot infringe on. So, we kind of move into our space as to where we are, and we get what they give us. But we're excited about it, and we've had a few things that we've -- we'd like to bring back, like LinkedIn Learning, because it's very costly. But we're working to see if there's any way, we can do something, maybe mid-year with that, because we did know that there were people who were very concerned about the fact that we just could not continue to afford it. But overall, we are -- we're looking good, and I think that we're going to end the year in a very, very good place at this time. Any questions about anything you saw in the financial reports?

CHAIR PRISCILLA BORDERS: Not about the numbers, but in terms of, you know, anticipating the upcoming budget, how is the staffing issue?

MRS. GAYLE H. HOLLOMAN: Well, the staffing issue is still, we always tend to hover around 30-plus with vacancies. So, we're still looking at that. We just completed some interviews and hired a few people that started, in fact, this week. So, we're still looking at that. We've got some other positions that are front facing that we'll be interviewing for in the early start of the year. So, we do have to go back to that. I think you might remember that sort of staggered hiring that we were doing at one point. We kind of got good at it, though, so we're planning and plotting how that would go so that we don't miss out on those opportunities that it affords us. But it will be a little -it'll be a little bit difficult, but not extremely difficult, because we've done it before, and we know how to do it, and we know how it works. So, we're looking at that, and we're looking for any opportunity we can to find additional monies to make it work out better for us. We have posted off -- we haven't posted yet, but we have submitted paperwork for the Deputy Director Position. So that's -- that's something that's in the works.

CHAIR PRISCILLA BORDERS: So, in terms of the Deputy Director Position, is that something that's anticipated to come to fruition at the end of the budget cycle, or --

MRS. GAYLE H. HOLLOMAN: Well, it should come to fruition at the end of the budget cycle, so that we can post it. Any other questions about that? The monthly usage summary, you see it there and as I mentioned earlier, our program attendance is really increasing particular for teens, and that's a group that's so hard to reach. Adults are really coming in. We do see sort of a holding pattern with people having meetings, though, people in the community using

our meeting spaces that seem to be holding steady with last year, not really increasing or decreasing. That's kind of interesting. I'm going to check more into that and talk to the managers about that. But I don't know where people are going for their meetings, or they just stopped meeting as much as it used to. But it's still holding steady. If you notice the numbers toward the bottom of the page, it's just holding steady, and that's -- that's one I had never zeroed in on to know, and it's kind of interesting to see. So, we'll keep check on it and see where it takes us. So that's all I have on the usage summary and the rest of the Director's reports.

MS. LINDA JORDAN: Gayle, I have -- I'm sorry, I do have a question about the -- oh, that's under unfinished business, I see it, I'll ask then, on rental policy.

MRS. GAYLE H. HOLLOMAN: Oh, okay.

CHAIR PRISCILLA BORDERS: So, if there's no further comments or questions, let's proceed to Unfinished Business, Central Library update.

UNFINISHED BUSINESS

CENTRAL LIBRARY - UPDATE

MRS. GAYLE H. HOLLOMAN: Central Library has done -- is doing extremely well with the Career Online High School, and of course, GED classes are continuing. They are very excited, and I am too about the possibility that we will have-- be able to have our first Career Online High School graduation in May of next year, May 2025, and the plan is to have 14 students. So, it has -- it has been well received, and they're going through the process in the program, and it's just, it's going to be phenomenal. I understand that Gwinnett County had hundreds that graduated, so we hope to get to that one day. But we think we'll have about 14 students at that point. So, we'll let you know, it'll be a small graduation, but nevertheless, a graduation, and that's going to be really wonderful. So, I want you to know that that's what's happening. There are a lot of other things happening, I listed here in the report that the Central Library is engaged in. The Best Buy Teen Tech Center had a fashion parade. The kids made their own clothes, and they're learning how to be fashion designers and all that, and they had a fashion show. So that was very, very well received. They've got their parents participating and attending with them and supporting them, so that's been real positive. We even had a young 10th grader who was listed as the Best Buy Teen Tech -- Best Buy Teen Techie of the Year. So, that was really something new for us and for the kids, and I am very proud of it. A lot of cultural offerings our artists and resident's spaces continue to be booked up every single week and month. We have not missed, the people coming wanting to know into the new year, can they showcase. I had a young man come to me the other day, and when we opened M. L. King, he was introduced to me by one of the people who works in Arts and Culture, and he's an artist. In fact, one of the pieces hanging in the King Library was his. So, I told him someone I -- it may not have been -- someone else mentioned to him that we have a gallery space down here at Central, and then I chimed in and told him, please do contact Dr. Cheryl Small to see about a time that he could, for free, show his work. So, he said, he was very excited, and he said he would do so. So, these are the types of things that we're making available, because a lot of artists cannot afford to pay for studio space, and this allows them to have a few weeks, or maybe even a month, of being able to use the space

and have people come by and really feel that professionalism that they seek, and to have their works looked at and ah-hawed over, and all that type of thing. So, we're just real glad that we can be a part of it, because this has made a real difference in people's lives. Any questions about Central?

MS. BEVERLY RICE: Mrs. Holloman, I have one question, and I think I mentioned this sometime before. I'm interested in knowing, how do people know what their reading level is, their Lexile scores? How do you -- I do, you know, volunteer at Adamsville, and I know a lot of the adults there, they don't know how to choose a book that they can read. So, is -- I know the library does not have one now, but I would like to see them have a program where adults can be tested on their reading level, like, what is their Lexile score? What, you know, what kind of books do they look for? Because a lot of times you go to the library, you check out a book, and the book is too difficult for you to read, and you never really read the book. So, I know in all the years working and reading, that you know, adults can never get better at reading, if not, at first, they know what level they read on.

MRS. GAYLE H. HOLLOMAN: Right. Well, many years ago, I mean, this was ages ago, we stopped the whole Lexile testing thing because we couldn't support that as a library system, since we're not reading specialists. So, we got out of that business of trying to do Lexile scores. But what we do offer and should continue, if they'll let us know their needs, is to tell them where they can go within the collections. We have -- we tend to want, or we should want, to support high-level, low-level readers, and you do that by having them look at the books for teens. There are some of our libraries and continue to interfile the teen books with the adult books, so that adults don't feel like, well, I don't want to go over the teen section, because it'll -- if I don't have a teen with me, they may think I'm trying to look at this, and maybe they are, but they don't want people to know that they read a low level. So that's usually what we do, we direct them. They would get with us, and we'll do -- we'll do a better job in the new year. Since you brought that up, I agree with you, to see about how other ways that we can introduce those collections to adults, because they're there. They may not know exactly the level of their own, but they will know it's not that higher level adult section, and they can go to that and look through it just like anybody would and find those books that might be better suited for their reading abilities at the time. But that's one way to do it, and then, as I said, some libraries have interfiled them. We've separated them for the most part, because teens do need to be able to get to them. But in some cases, in the larger libraries, that's one thing we used to do, was interfile, and that way you'd have the -- and we did it for space saving more than anything. But to interfile the teen books with the adult books, and that did make a difference. So, I don't know that we can go back to doing that exactly, but I do think we can do a better job of introducing them and creating book lists that will make a difference in some way. I will talk with our collection management team about doing some of those things.

MS. BEVERLY RICE: Thank you.

MRS. GAYLE H. HOLLOMAN: You're welcome. Thank you for bringing that up.

CHAIR PRISCILLA BORDERS: Any other questions or comments on Central Library?

TRUSTEES: (No responses.)

AFPL FOUNDATION M.O.U. - UPDATE

CHAIR PRISCILLA BORDERS: So, let's proceed to the Foundation MOU, I have nothing to report at this time. So, rental policy.

RENTAL POLICY - DISCUSSION

MRS. GAYLE H. HOLLOMAN: The rental policy is still struggling along, it's like the little engine that could. But the most recent thing was, I was called a few days back and asked to give them the email addresses of the two people in the library who would receive emails from people from outside who want to book a space. So, we're getting there. So, I gave them, provided them with that information, and it looks like we're about to get it on the BOC's agenda. I'm hoping that they're going to hit for the second meeting in January. It could go to February, but it looks like we're headed in the right direction after that was received. Because that's kind of like one of the last things to start putting together, because they want to provide a packet of information about the totality of the rental policy, because it's going to include not just the library, but all those departments that have spaces for lease. So that's how we're looking at it.

MS. LINDA JORDAN: So, I experienced that -- a group I'm in, we were trying to look at the Assembly Hall and was told that until that rental policy is in place, we couldn't even think about it, so.

MRS. GAYLE H. HOLLOMAN: Right. I think we're inching along, but it's just taking a while. MS. LINDA JORDAN: Okay.

NEW BUSINESS

FCLS CODE OF CONDUCT POLICY - AMENDMENTS

MOTION

CHAIR PRISCILLA BORDERS: Thank you for that update. So, let's move onto new business. We added under A, new business, the code of conduct. I know everyone should have received an email from me signifying what the discussions were, and basically, based upon a review from counsel, we were advised that we need a modification of some language in the code of conduct, specifically in light of the First Amendment audits that are occurring around the nation. So, one of the things that this particular change in the language will do, it'll make -- it'll sort of solidify the distinction between what is the requirements for employees versus patrons. So, at the word that was literally used in the Code of Conduct referred to individuals. So, there was no distinction. So, per the recommendation of counsel, the word individuals will be placed by the word patron. So, I'm going to read to you the way it is now, just for the record, and the recommendation that is brought forth for us to consider today. So currently, the Code of Conduct under Section 4, other prohibited activities at specifically 4.25, it currently reads: Taking videos and/or photos of minors without the permission of their parents or guardian, taking photos -- taking videos and/or photos of any individual over said individuals' objections, or using cellphones, computers or audio equipment that produces -that produce excessive noise or constitutes harassing behavior, that is the -- that is prohibited. Now, per the recommendation of counsel, it is advised that -- that it should be read now as: Taking videos and/or photos of minors without the permission of their parent or guardian, taking videos and/or photos of any patron over said patron's objection, or using cellphones

and computers or audio equipment that produce excessive noise or constitutes harassing behavior. It was recommended that we replace the two words that specifically state individuals to patrons, and so the rationale is this edit will be consistent with the safe approach to allowing free speech conduct while also providing a means to maintain comfortable environment for patrons. So that's the recommendation. We're changing the words individuals to patrons. So, any questions or discussions with that recommendation? If not, I'll entertain a motion to adopt the recommendation as I read, to replace the words individuals in that section, point -- 4.25 with the word patron.

MR. D. CHIP JOYNER: Question.
CHAIR PRISCILLA BORDERS: Sure.

MR. D. CHIP JOYNER: So, like, when we have materials or photos of events, the library that applies to sponsored events as well?

CHAIR PRISCILLA BORDERS: Well, the recommendations we're talking about -- this is not like photograph -- this specifically is prohibited activities. One of the reasons why this recommendation was given to us, you know, the Freedom -- what is it called? The First Amendment audits, these are people that are going to the libraries, just going to libraries, and taking videos and saying, I have a right, it's my First Amendment right. This this is saying, when you have a patron that tells you, you can take pictures, but I don't want you to take pictures of me, that is their right. When they say, no, you don't.

MR. D. CHIP JOYNER: Okay.

CHAIR PRISCILLA BORDERS: It's a public forum, but they have a right to say, no.

MS. LINDA JORDAN: Right. MR. D. CHIP JOYNER: Okay.

CHAIR PRISCILLA BORDERS: That's making distinction, because originally, we had individual, so now it's -- we're making sure that the patrons know it's going to refer to you as well.

MRS. NINA RADAKOVICH: Also, it excludes employees from having the right to say, no, because the employees are working their jobs, and they're supposed to be transparent about what's going on in the library. So, the word individual would have included staff or patrons, and we want to limit it to patrons.

CHAIR PRISCILLA BORDERS: We did have previous -- our previous amendments to the code of conduct, we did make that distinction. You could not take pictures where employees work, like you couldn't go and take pictures in their offices or anything like that. So, we made that distinction, and I think this is aligned with prohibitive activities in the library.

MS. BEVERLY RICE: Well, I make the motion that we amend the code of conduct to read patrons instead of individuals.

MS. LINDA JORDAN: Second it.

CHAIR PRISCILLA BORDERS: We have a first and second. All those in favor of approving the amendment to the Code of Conduct, that's Section 4.25, to replace the words individual, individuals to patron and patrons, respectively. All those in favor, signify by saying, aye.

TRUSTEES: Aye.

CHAIR PRISCILLA BORDERS: All those opposed?

TRUSTEES: (No responses.)

FULTON COUNTY LIBRARY SYSTEM CLOSING CALENDAR MOTION

CHAIR PRISCILLA BORDERS: Thank you so much. So, let's proceed to under new business item B, update to the library calendar. I had the opportunity to speak with Madam Executive Director regarding recent changes at the county level, as to dates where they are now given administrative leave, particularly -- let me read it to make sure. They will now get, county employees will now get December 26th and December 27th, which is Thursday and Friday as administrative leave. Now currently, we have Saturday open, then they get the administrative leave Monday and are off Tuesday, which is Christmas, and the discussion is, it's going to be very, really hard to get people to come to work on Saturday because they're going to be off so many days. So, the recommendation that's being brought forth to this Board to continue -- to consider is to make a change to the library calendar that we had previously approved to make sure that we recognize they should have Saturday off, too.

MRS. GAYLE H. HOLLOMAN: Madam Chair.

CHAIR PRISCILLA BORDERS: Yes.

MRS. GAYLE H. HOLLOMAN: One thing. We will be open on the 30th, that Monday.

CHAIR PRISCILLA BORDERS: That, you will you be open the 30th, thank you for that clarification.

MRS. GAYLE H. HOLLOMAN: They close again on the 31st

--

CHAIR PRISCILLA BORDERS: On the 31st -- MRS. GAYLE H. HOLLOMAN: -- and the 1st.

CHAIR PRISCILLA BORDERS: Right.

MRS. GAYLE H. HOLLOMAN: But because of that Saturday situation, they've given us, like you just stated.

MS. LINDA JORDAN: So is that a point of information, or do we need to vote on it.

CHAIR PRISCILLA BORDERS: No, we need to vote. Because we vote -- that Saturday, right now they're open. So, one of the -- the consideration for us to hear today is that the library we'll be closed Saturday.

MS. LINDA JORDAN: So, I moved that the library will be closed on Saturday, December the

CHAIR PRISCILLA BORDERS: 28th

MS. LINDA JORDAN: -- 28th

CHAIR PRISCILLA BORDERS: 26th, 27th 28th

MS. LINDA JORDAN: So, my motion is that the library will be closed on Saturday, December the 28th.

CHAIR PRISCILLA BORDERS: We have a first. Do I have a second?

MS. BEVERLY RICE: Second.

CHAIR PRISCILLA BORDERS: We have a second. All those in favor of the recommendation that the library be closed on Saturday, December 28th and this will be noted with an updated calendar, signify by saying, aye.

TRUSTEES: Aye.

CHAIR PRISCILLA BORDERS: All those opposed.

TRUSTEES: (No responses.)

CHAIR PRISCILLA BORDERS: Thank you so much. We'll make sure we'll take care of that.

Do we need to sign that?

MRS. ZENOBIA CLAXTON: No.

CHAIR PRISCILLA BORDERS: Okay, thank you. But we just wanted to make sure it's a matter of record. So, there's nothing else under new business. If there's no other comments or any questions, Happy Holidays and Happy New Year. We'll see each other in January. But other than that, I'll entertain a motion to adjourn.

ADJOURNMENT

MOTION

MS. LINDA JORDAN: So, moved. MR. D. CHIP JOYNER: Second.

CHAIR PRISCILLA BORDERS: We're not going to vote, because everybody's going to say,

yes. I'll say, all those in favor.

TRUSTEES: Aye.

CHAIR PRISCILLA BORDERS: Thank you. You guys, enjoy your holidays.

(Whereupon the Regular Meeting of the Board of Trustees concluded at 4:59 p.m.)

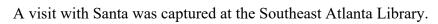
Director's Report Doc. #25-05

December 2024

Around the Library System

• From the Alpharetta Library to the Palmetto Library the sharing of information included programs and displays on the holidays, including Hanukkah, Christmas, Diwali, Kwanzaa, and Eid al-Fitr to begin and build cultural understanding.

- Storytime and craft programs were held, as well as Chess and Lego sessions. Wellness programs were presented; and programs on holiday appetizers were a highlight for patrons.
- Fulton County Library System Outreach Services staff joined the Mayor's Office of International & Immigrant Affairs for the Winter Resource Fair at Sara J. Gonzalez Memorial Park. A table was setup to distribute library information, Spanish language adult and children's books, and swag items as giveaways. Some patrons signed up for and received library cards. Additionally, Outreach Services joined the Mayor's Office of International & Immigrant Affairs for the Seven Courts Community Resource Event. The bookmobile was onsite and children's and adult books as well as library information were distributed. Library cards were issued.
- The Metropolitan Library's Learning Spaces staff continued their weekly early literacy programming and is continuing to draw lots of families with children in the age range of 0-5 each week.
- Palmetto Library patrons explored how generational differences affect communications and leadership during the program "Bridging Generational Differences in Communication and Leadership."
- Councilwoman Gumbs held a dinner to recognize community partners and advocates at the Wolf Creek Library. The large meeting room was an atmosphere of celebration and sounds of saxophonist, Richard Shaw, Jr. The meal was delicious and to top it off the City of South Fulton and Councilwoman Gumbs presented the library with District 2 Community Impact Leadership Award.
- The Holiday Youth Tech & STEAM Festival at the Gladys S. Dennard Library was a dynamic event led by Travis A. Reeves, an IT consultant and the founder of Kids Next Code. The festival aimed to engage young minds in the fields of technology and STEAM (Science, Technology, Engineering, Arts, and Mathematics) through interactive workshops and hands-on activities. Participants had the opportunity to explore various topics, such as coding, robotics, and creative problem-solving, all designed to inspire a passion for learning and innovation. The event not only provided valuable skills but also fostered teamwork and creativity among the youth, making it a memorable experience as they celebrated the holiday season with educational enrichment.
- Early literacy was the focus this month as Ocee Library staff worked with parents and local teachers to encourage good reading practices for young children. The children's librarian strengthened a partnership with a nearby Children Today Montessori School, bringing storytime to the kids there.





Volunteer Services

In December, Volunteer Services staff worked with 566 volunteers who served 3,573 hours across 26 branches. The 4th Quarter of 2024 brought 964 volunteers to serve 11,204 hours. In 2024, staff worked with 1,859 volunteers who served 49,911 hours across 33 locations.

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF DECEMBER 31, 2024

Doc #25-03

SERVICE TYPE	2024 BUDGET ALLOCATION	DECEMBER EXPENDITURE	3024 YTD EXPENDITURE	2024 YTD ENCUMBRANCES	2024 YTD COMMITTED	2024 YTD % COMMITTED	BUDGET BALANCE
REG SALARY	15,169,916		14,980,315		14,980,315	99%	189,601
PART TIME SALARY	536,034	38,500	439,099	-	439,099	82%	96,935
BENEFITS	8,027,563	1,173,527	7,873,991	-	7,873,991	98%	153,573
BOOKS	3,863,469	748,902	3,825,697	-	3,825,697	99%	37,772
OFFICE EQUIP. REPAIR	67,352	28,670	34,961	-	34,961	52%	32,391
EQUIPMENT	43,305	3,287	30,029	-	30,029	69%	13,276
OFFICE FURNITURE	5,580	1,892	3,320	-	3,320	60%	2,260
PROFESSIONAL SERV	28,935	8,577	24,365	-	24,365	84%	4,570
COPIER MACHINE	147,500	-	112,304	-	112,304	76%	35,196
SUPPLIES	180,600	24,100	135,941	-	135,941	75%	44,659
COMPUTER HARDWARE	371,856	763	368,712	-	368,712	99%	3,144
RENT	300,450	154,649	243,028	-	243,028	81%	57,422
OTHER SERVICES	467,777	46,516	429,402	-	429,402	92%	38,375
TRAVEL/CONFERENCE	14,500	4,149	14,344	-	14,344	99%	156
HOPITALITY	13,170	5,561	6,321	-	6,321	48%	6,849
VEHICLE MAINTENANCE	9,511	378	3,676	-	3,676	39%	5,835
GENERAL INSURANCE	622,596	18,148	622,596	-	622,596	100%	-
CONTINGENCY	2,244	-	-	-	-	0%	2,244
TOTAL	29,872,358	3,400,246	29,148,100	-	29,148,100	98%	724,258

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE - DECEMBER

AS OF DECEMBER 31, 2024

ORGANIZATION TYPE	SERVICE TYPE DESCRIPTION	2024 BUDGET ALLOCATION	DECEMBER EXPENDITURE	2024 YTD EXPENDITURE	2024 YTD ENCUMBRANCES	2024 YTD COMMITTED	2024 YTD COMMITTED	BUDGET BALANCE
PUBLIC SERVICE	REG SALARY	11,282,006	841,536	11,094,385	-	11,094,385	98%	187,621
	PART TIME SALARY	536,034	38,500	439,099	-	439,099	82%	96,935
	BENEFITS	6,070,635	877,556	5,946,355	-	5,946,355	98%	124,280
	BOOKS	3,054,528	748,902	3,016,846	-	3,016,846	99%	37,682
	OFFICE EQUIP. REPAIR	63,852	28,670	34,961	-	34,961	55%	28,891
	EQUIPMENT	12,105	538	3,424	-	3,424	28%	8,681
	OFFICE FURNITURE	4,480	1,857	2,657	-	2,657	59%	1,823
	PROFESSIONAL SERV	24,135	8,577	24,135	-	24,135	100%	-
	COPIER MACHINE	147,500	-	112,304	-	112,304	76%	35,196
	SUPPLIES	58,330	6,477	45,057	-	45,057	77%	13,273
	RENT	300,450	154,649	243,028	-	243,028	135 100% 304 76% 057 77%	57,422
	OTHER SERVICES	264,876	21,490	260,364	-	260,364	98%	4,512
	HOSPITALITY EXPENSE	1,550	-	106	-	106	7%	1,444
	VEHICLE MAINTENANCE	3,000	378	2,271	-	2,271	76%	729
	GENERAL INSURANCE	404,826	-	404,826	-	404,826	100%	-
	CONTINGENCY	2,244	-	-	-	-	0%	2,244
TOTAL		22,230,551	2,729,129	21,629,817	-	21,629,817	97%	600,735

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE - DECEMBER

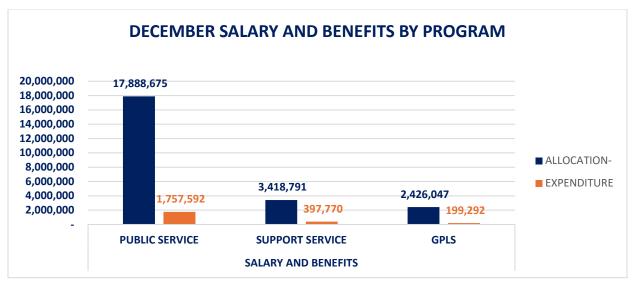
AS OF DECEMBER 31, 2024

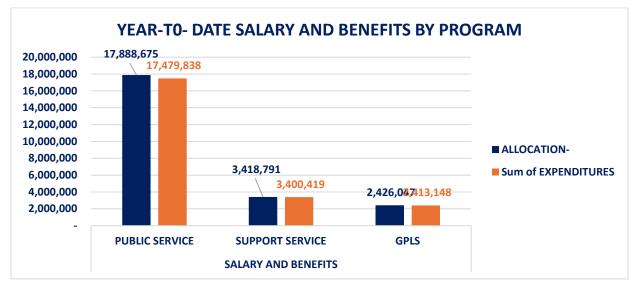
ORGANIZATION TYPE	SERVICE TYPE DESCRIPTION		DECEMBER EXPENDITURE	2024 YTD EXPENDITURE	2024 YTD ENCUMBRANCES	2024 YTD COMMITTED	2024 YTD COMMITTED	BUDGET BALANCE
SUPPORT SERVICE	REG SALARY	2,213,388	182,983	2,212,697	-	2,212,697	100%	691
	BENEFITS	1,205,403	214,787	1,187,722	-	1,187,722	99%	17,682
	BOOKS	90	-	-	-	-	0%	90
	OFFICE EQUIP. REPAIR	3,500	-	-	-	-	0%	3,500
	EQUIPMENT	31,200	2,749	26,606	-	26,606	85%	4,594
	OFFICE FURNITURE	1,100	35	664	-	664	60%	436
	PROFESSIONAL SERV	4,800	-	230	-	230	5%	4,570
	SUPPLIES	122,270	17,623	90,884	-	90,884	74%	31,386
	COMPUTER HARDWARE	371,856	763	368,712	-	368,712	99%	3,144
	OTHER SERVICES	202,901	25,026	169,038	-	169,038	83%	33,863
	TRAVEL/CONFERENCE	14,500	4,149	14,344	-	14,344	99%	156
	HOPITALITY	11,620	5,561	6,214	-	6,214	53%	5,406
	VEHICLE MAINTENANCE	6,511	-	1,405	-	1,405	22%	5,106
	GENERAL INSURANCE	217,770	18,148	217,770	-	217,770	100%	-
TOTAL		4,406,909	471,824	4,296,285	-	4,296,285	97%	110,625

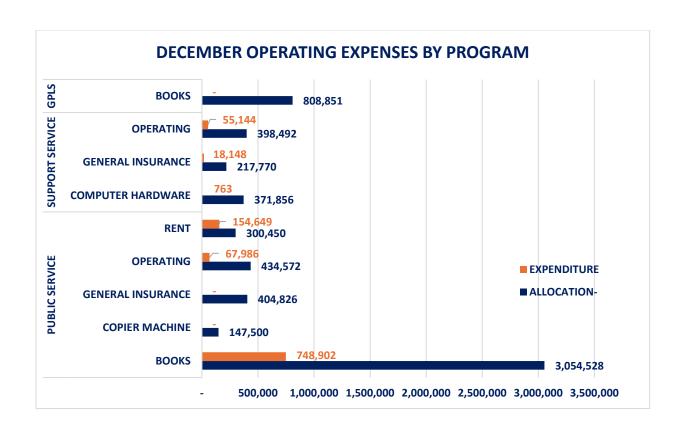
FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE - DECEMBER

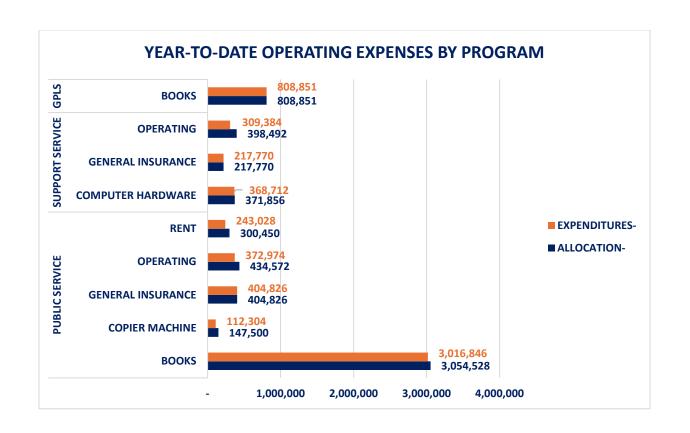
AS OF DECEMBER 31, 2024

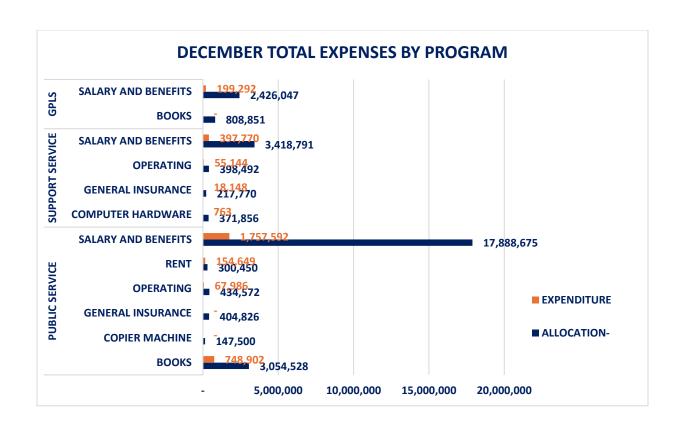
ORGANIZATION TYPE					2024 YTD ENCUMBRANCES		2024 YTD COMMITTED	BUDGET BALANCE
GLS EXPENDITURES	REG SALARY	1,674,522	118,108	1,673,234	-	1,673,234	100%	1,288
	BENEFITS	751,525	81,184	739,914	-	739,914	98%	11,611
	BOOKS	808,851	-	808,851	-	808,851	100%	-
TOTAL		3,234,898	199,292	3,221,999	=	3,221,999	100%	12,899

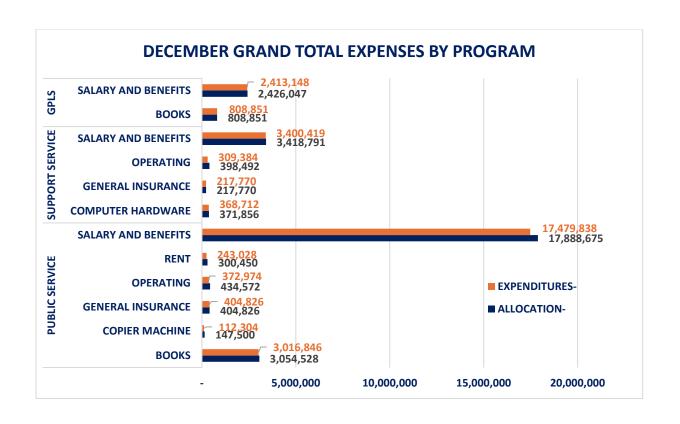












Monthly Usage Summar		Doc. #25-04			
Activity and Description	2024	YTD	2023	YTD	YTD % +/-
Circulation					
Total number of items checked out of the library	140907	2277686	150432	2227767	29
Holds					_
Number of requests by patrons	34,410	551644	37668	551849	0%
Visits					
Number of people entering a library for any reason	134636	2447672	114145	3390542	-289
Tambot of people officing a marany for any reason.	10.000	2117072		3333312	
Computer/Internet Usage					
· · · · · · · · · · · · · · · · · · ·					
Number of computer sessions (Internet access and office softwa	59471	791899	60205	850034	
Number of hours of computer use	23,205	310689	24152	345615	-10%
Wah Daga Visita					
Web Page Visits Number of times people have visited the library's websites	1034102	15049671	1053483	12746703	189
runiber of times people have visited the library's websites	1034102	13043071	1033463	12740703	187
Web Visitors					
Number of people who visited the library's websites	177,605	2524202	182539	2210848	149
, ,	,				
Virtual Circulation					
Number of materials downloaded or streamed	167962	1983257	161849	1769666	129
Virtual Circulation Users					
Number of people who downloaded or streamed	36101	426278	31501	357681	19%
Children's programs					
Library sponsored programs offered for children (birth - 12)	187	3279	207	3208	29
Number of people attending programs	4772	89567	5666	86762	3%
7 7 31 3					
Teen Programs					
Library sponsored programs offered for teens (13 - 17)	48	1132	57	609	
Number of people attending programs	468	12912	494	3941	228%
A dalah Dayanaya					
Adult Programs Library appropriate programs offered for adults (48.1.)	242	2054	104	2225	100
Library sponsored programs offered for adults (18 +) Number of people attending programs	243 2345	3951 47892	184 1635		
Trainber of people attending programs	2343	4/032	1033	43100	117
Programs - Total					
Library sponsored programs offered (includes all-ages not count	11807	10403	556		
Number of people attending programs	11897	211667	10715	170386	249
Meeting Rooms					
Non-library sponsored meetings or activities scheduled	258	3737	343	3831	-29
Number of people attending meetings or activities	4200	58751	3622	58138	

^{*} We received updated November circulation numbers from a vendor. We've updated the November 2024 report. We originally reported that the number of materials downloaded or streamed was 170197, that has been updated to 170291.

December 2024 Executive Write Up

There have been technical issues with the gate PCs at East Atlanta, Fairburn, Roswell, and Southeast. We have active requests with IT and the vendor and are waiting on their help to resolve the issues. Once the issues are resolved, the visits for past months will be reported.

Auburn, Cleveland Avenue, East Point, Peachtree were closed to the public during the December reporting period.

The library was closed during the week of December 23rd for the holidays. During this time, we had a network outage that affected virtual circulation numbers.

Some of our November Hoopla statistics were not reported by the vendor until later in December. We received these numbers and updated our virtual circulation to reflect the increase. We originally reported that the number of materials downloaded or streamed in November was 170197, that has been updated to 170291.

Fulton County Library System Circulation Stats - December 2024

		diffy EID		<u> </u>	Montn-	Montn-	Jiais - D					
AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	2024 TOTAL	2023 TOTAL	INCREASE/ DECREASE	PERCENT CHANGE	YTD 2024 CIRC	YTD 2023 CIRC	INCREASE/ DECREASE	
ADAMS PARK	277	430	19	0	726	821	-95	-11.57%	11,370	10,444	926	8.87%
ADAMSVILLE/COLLIER HEIGHTS	429	281	38	0	748	1215	-467	-38.44%	15,575	13,647	1,928	14.13%
ALPHARETTA	4358	9752	513	1	14624	16299	-1675	-10.28%	232,853	251,058	-18,205	-7.25%
BUCKHEAD	3688	4744	135	8	8575	7288	1287	17.66%	126,333	109,819	16,514	15.04%
CLEVELAND AVE	17	0	0	0	17	30	-13	-43.33%	243	5,675	-5,432	-95.72%
COLLEGE PARK	611	777	61	0	1449	1458	-9	-0.62%	24,039	16,360	7,679	46.94%
DOGWOOD	225	203	28	0	456	659	-203	-30.80%	9,672	13,693	-4,021	-29.37%
EAST ATLANTA	1461	3024	99	0	4584	4449	135	3.03%	59,921	67,416	-7,495	-11.12%
EAST POINT	63	50	0	0	113	411	-298	-72.51%	1,441	20,638	-19,197	-93.02%
EAST ROSWELL	3191	5079	190	7	8467	9316	-849	-9.11%	147,051	144,208	2,843	1.97%
EVELYN G. LOWERY @ CASCADE	755	932	74	0	1761	1377	384	27.89%	27,611	23,390	4,221	18.05%
FAIRBURN	524	864	51	0	1439	1320	119	9.02%	19,700	18,194	1,506	8.28%
GLADYS S. DENNARD @ SOUTH FULTON	942	1215	109	0	2266	2289	-23	-1.00%	38,629	33,984	4,645	13.67%
HAPEVILLE	600	643	39	2	1284	1252	32	2.56%	22,050	17,923	4,127	23.03%
JOAN P. GARNER @ PONCE DE LEON	4113	4368	266	7	8754	8008	746	9.32%	130,315	120,560	9,755	8.09%
KIRKWOOD	1536	3045	110	0	4691	4630	61	1.32%	75,517	61,883	13,634	22.03%
LOUISE WATLEY @ SOUTHEAST ATLANTA	573	944	135	0	1652	1582	70	4.42%	25,536	20,586	4,950	24.05%
MARTIN LUTHER KING, JR	75	228	9	0	312	822	-510	-62.04%	2,609	11,892	-9,283	-78.06%
MECHANICSVILLE	171	253	24	0	448	593	-145	-24.45%	7,846	6,447	1,399	21.70%
METROPOLITAN	1101	2790	110	0	4001	3840	161	4.19%	58,962	54,309	4,653	8.57%
MILTON	3261	6604	307	1	10173	11771	-1598	-13.58%	182,555	165,297	17,258	10.44%
NORTHEAST/SPRUILL OAKS	2189	4845	392	5	7431	7932	-501	-6.32%	124,196	119,736	4,460	3.72%
NORTHSIDE	2427	4640	215	2	7284	7219	65	0.90%	119,173	109,501	9,672	8.83%
NORTHWEST @ SCOTTS CROSSING	1031	1932	87	1	3051	3192	-141	-4.42%	40,678	45,254	-4,576	-10.11%
OCEE	3847	9286	630	2	13765	14918	-1153	-7.73%	212,770	205,716	7,054	3.43%
PALMETTO	394	682	34	1	1111	1238	-127	-10.26%	18,554	17,122	1,432	8.36%
PEACHTREE	394	224	22	0	640	3555	-2915	-82.00%	33,751	51,147	-17,396	-34.01%
ROSWELL	4421	6121	254	12	10808	11181	-373	-3.34%	178,965	171,566	7,399	4.31%
SANDY SPRINGS	5067	7624	343	2	13036	14669	-1633	-11.13%	221,634	216,987	4,647	2.14%
WASHINGTON PARK	323	506	32	5	866	1050	-184	-17.52%	16,023	18,048	-2,025	-11.22%
WEST END	463	656	51	0	1170	1097	73	6.65%	15,702	15,648	54	0.35%
WOLFCREEK	932	1925	156	3	3016	2396	620	25.88%	41,236	37,963	3,273	8.62%
BRANCHES TOTAL	49459	84667	4533	59	138718	147877	-9159	-6.19%	2,242,510	2,196,111	46,399	2.11%
CENTRAL	1645	458	81	5	2189	2468	-279	-11.30%	34,330	30,618	3,712	12.12%
OUTREACH SERVICES	0	0	0	0	0	0	0	#DIV/0!	23	24	-1	-4.17%
AUBURN AVENUE RESEARCH	0	0	0	V	0	87	-87	-100.00%	823	1,014		-18.84%
SYSTEM TOTAL	51104	85125	4614	64	140907	150432	-9525	-6.33%	2,277,686	2,227,767	49,919	2.24%

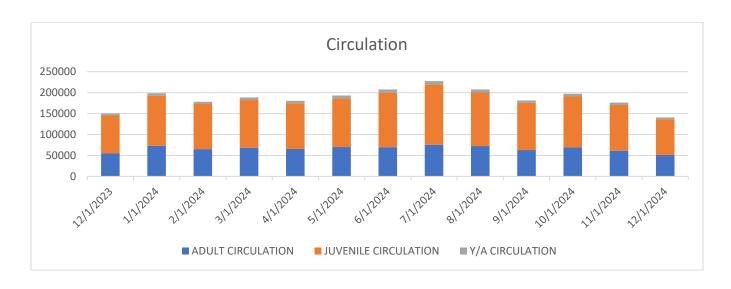
FULTON COUNTY SYSTEM STATS AT A GLANCE - December 2024

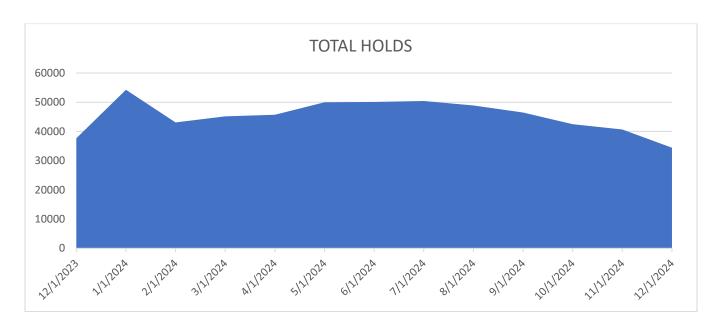
				·			MIMPER		
AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	726	54	2276	3,405	6	11	2	15	0
ADAMSVILLE/COLLIER HEIGHTS	748	64	3178	3,566	18	88	1	21	1
ALPHARETTA	14,624	455	993	9,277	25	609	15	281	C
BUCKHEAD	8,575	497	2168	8,036	27	630	31	70	C
CLEVELAND AVE	17	24	0	0	0	0	0	0	C
COLLEGE PARK	1,449	96	3775	4,000	6	60	1	10	C
DOGWOOD	456	30	757	2,849	5	26	2	22	12
EAST ATLANTA	4,584	224	1322	0	7	95	2	22	C
EAST POINT	113	79	0	0	1	50	0	0	(
EAST ROSWELL	8,467	283	420	4,125	27	375	2	19	(
EVELYN G. LOWERY @ CASCADE	1,761	141	2444	5,652	16	546	9	280	(
FAIRBURN	1,439	130	646	0	12	28	14	76	10
GLADYS S. DENNARD @ SOUTH FULTON	2,266	139	2059	3,832	32	717	15	92	C
HAPEVILLE	1,284	57	966	917	17	305	15	124	C
JOAN P. LOWERY @ PONCE DE LEON	8,754	374	5050	4,948	16	158	1	6	C
KIRKWOOD	4,691	135	589	3,674	11	443	5	61	C
LOUISE WATLEY @ SOUTHEAST ATLANTA	1,652	60	1730	0	44	672	6	70	C
MARTIN LUTHER KING, JR	312	62	66	526	1	50	1	50	C
MECHANICSVILLE	448	24	2118	2,178	2	8	4	47	C
METROPOLITAN	4,001	113	2715	4,230	12	226	23	279	C
MILTON	10,173	228	272	4,452	48	735	10	452	1
NORTHEAST/SPRUILL OAKS	7,431	187	574	4,197	31	406	9	77	5
NORTHSIDE	7,284	179	453	4,241	17	1212	7	89	(
NORTHWEST @ SCOTTS CROSSING	3,051	100	1408	5,009	20	229	7	296	(
OCEE	13,765	314	406	7,592	22	350	10	157	(
PALMETTO	1,111	33	250	1,847	29	229	6	122	(
PEACHTREE	640	136	0	0	0	0	0	0	(
ROSWELL	10,808	366	966	612	45	863	4	95	C
SANDY SPRINGS	13,036	419	3120	14,748	44	1778	7	89	C
WASHINGTON PARK	866	34	1850	3,255	7	63	1	8	C
WEST END	1,170	85	1527	3,374	5	20	7	130	C
WOLFCREEK	3,016	134	728	1,752	14	140	18	702	
BRANCHES TOTAL	138,718	5,256	44,826	112,294	567	11,122	235	3,762	29
CENTRAL	2,189	316	14645	22,342	31	296	23	438	16
VIRTUAL PROGRAMS					2	27			
OUTREACH VIRTUAL PROGRAMS	0	8	0	0	5	452	0	0	(
AUBURN AVENUE RESEARCH	0	0	0	0		0	0	0	C
SYSTEM TOTAL	140,907	5,580	59,471	134,636	605	11,897	258	4,200	45

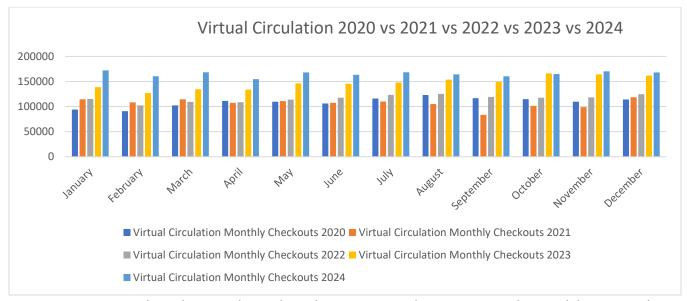
FULTON COUNTY SYSTEM STATS AT A GLANCE - Q4 2024

	1						NUMBER		
	TOTAL	TOTAL	COMPUTER	LIBRARY	NUMBER OF	PROGRAM	OF	MEETING	VOTER
AGENCY NAME	CIRCULATION	REGISTRATIONS	USAGE	VISITS	PROGRAMS	ATTENDANCE	MEETINGS	ATTENDANCE	REGISTRATIONS
ADAMS PARK	2,672	280	6,900	21,719	39	80	4	45	0
ADAMSVILLE/COLLIER HEIGHTS	3,310	243	9,715	12,086	110	458	8	123	9
ALPHARETTA	50,859	2,104	3,373	42,847	139	3,491	41	876	2
BUCKHEAD	31,303	2,029	7,308	15,972	103	2,323	80	1,408	1
CLEVELAND AVE	39	87	0	0	0	0	0	0	0
COLLEGE PARK	5,493	421	12,599	5,991	27	247	11	124	0
DOGWOOD	1,695	153	2,693	10,334	43	216	21	104	14
EAST ATLANTA	16,543	791	5,362	0	37	494	14	140	0
EAST POINT	291	345	5	0	1	50	0	0	0
EAST ROSWELL	31,980	985	1,510	40,390	81	1,279	20	143	6
EVELYN G. LOWERY @ CASCADE	7,040	582	8,044	24,375	80	1,327	38	624	0
FAIRBURN	4,841	466	2,073	949	40	162	32	158	25
GLADYS S. DENNARD @ SOUTH FULTON	8,908	799	7,421	6,350	98	1,964	18	137	0
HAPEVILLE	4,856	236	4,036	3,947	53	776	58	724	8
JOAN P. LOWERY @ PONCE DE LEON	31,741	1,683	16,773	31,204	48	418	1	6	1
KIRKWOOD	16,958	540	1,863	13,502	39	1,517	14	129	1
LOUISE WATLEY @ SOUTHEAST ATLANTA	6,233	316	5,947	6,951	163	1,421	21	198	0
MARTIN LUTHER KING, JR	552	178	172	1,400	1	50	1	50	0
MECHANICSVILLE	1,884	146	6,725	7,312	4	21	14	113	1
METROPOLITAN	14,093	521	8,857	15,590	52	1,027	66	684	0
MILTON	37,590	960	1,237	17,416	187	2,448	19	575	20
NORTHEAST/SPRUILL OAKS	28,260	784	1,846	14,772	104	1,388	17	137	12
NORTHSIDE	25,889	845	1,609	15,577	53	3,276	11	151	0
NORTHWEST @ SCOTTS CROSSING	11,494	526	5,193	11,807	61	1,020	8	302	3
OCEE	48,374	1,322	1,387	28,588	91	1,479	13	183	0
PALMETTO	4,359	243	868	8,130	63	542	32	445	0
PEACHTREE	2,084	508	0	0	0	0	0	0	0
ROSWELL	40,927	1,669	3,826	2,616	145	3,012	24	366	0
SANDY SPRINGS	47,264	1,836	10,657	55,012	155	4,188	16	146	4
WASHINGTON PARK	3,383	132	5,828	11,371	25	199	10	116	1
WEST END	4,373	284	5,139	7,230	23	120	14	216	0
WOLFCREEK	10,964	635	2,552	11,528	45	459	62	1,633	0
BRANCHES TOTAL	506,252	22,649	151,518	444,966	2,110	35,452	688	10,056	108
CENTRAL	8,142	1,321	48,472	77,187	218	7,129	80	2,305	30
VIRTUAL PROGRAMS	0	0	0	0	28	103	0	0	0
OUTREACH VIRTUAL PROGRAMS	0	35	0	0	23	1,756	0	0	0
AUBURN AVENUE RESEARCH	137	1	127	3,563	30	1,164	0	0	0
SYSTEM TOTAL	514,531	24,006	200,117	525,716	2,409	45,604	768	12,361	138

December 2024 Executive Summary – Charts







January 2022 virtual circulation and virtual circulation users numbers were revised upward due to Hoopla.

* We received updated November circulation numbers from a vendor. We've updated the November 2024 report. We originally reported that the number of materials downloaded or streamed was 170197, that has been updated to 170291.

